

Please Turn Off Ringer



tommillermachelp.com

Most slides are here!

Tom Miller Mac Help
Helping individuals with Apple devices!

325-518-6662
- Abilene TX 79603
tdmill@me.com

Home About Me Contact Me Blog

iPhone and iPad Basics for March 1, 2017

You can view the slides presented at the Abilene Public Library on March 1, 2017 by clicking on the blue link below. Please do not solicit. I will be happy to assist with any questions regarding your iPhone and iPad.

[iPhone & iPad Basics for March 1, 2017](#)

I am available for specialized assistance. Please ask about fees based on your needs.
Thank you,
Tom Miller

Leave a Reply
Logged in as [tdmill11@gmail.com](#) [Log out](#)

Search for:

Recent Posts

- [iPhone and iPad Basics for March 1, 2017](#)
- [iPhone & iPad Basics for Feb. 22, 2017 at the Abilene Public Library](#)
- [iPad and iPhone Basics for Winters Public Library](#)
- [Mac Basics for Feb. 19, 2017](#)
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- [May 2015](#)
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- [March 2015](#)
- [February 2015](#)
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- [November 2014](#)
- [October 2014](#)
- [September 2014](#)
- [August 2014](#)
- [July 2014](#)
- [June 2014](#)
- [May 2014](#)

You can do it from Safari on your iPad or iPhone!

Call me!

Text me!

Email me!



🍏 Mac Help

Tom Miller

tdmill@me.com

325-518-6662

Mac



Basics

March 22, 2017

Abilene Public Library

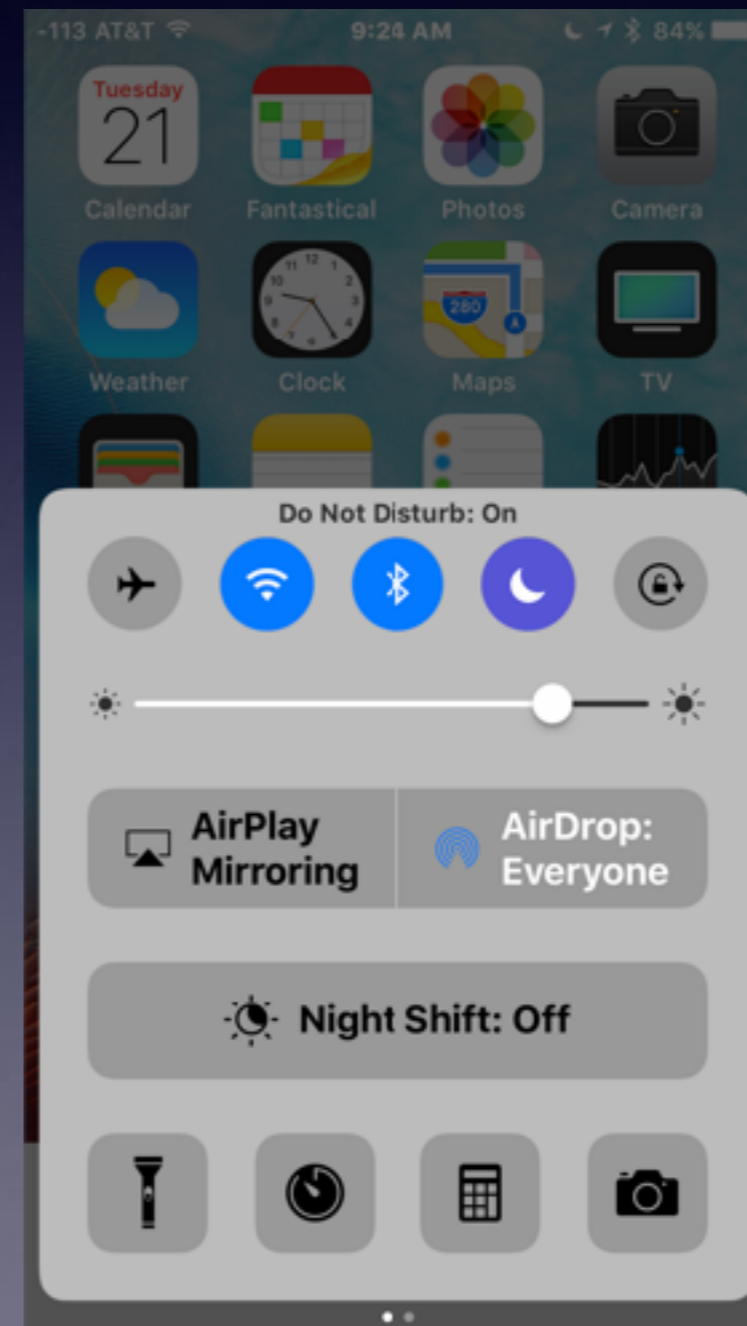
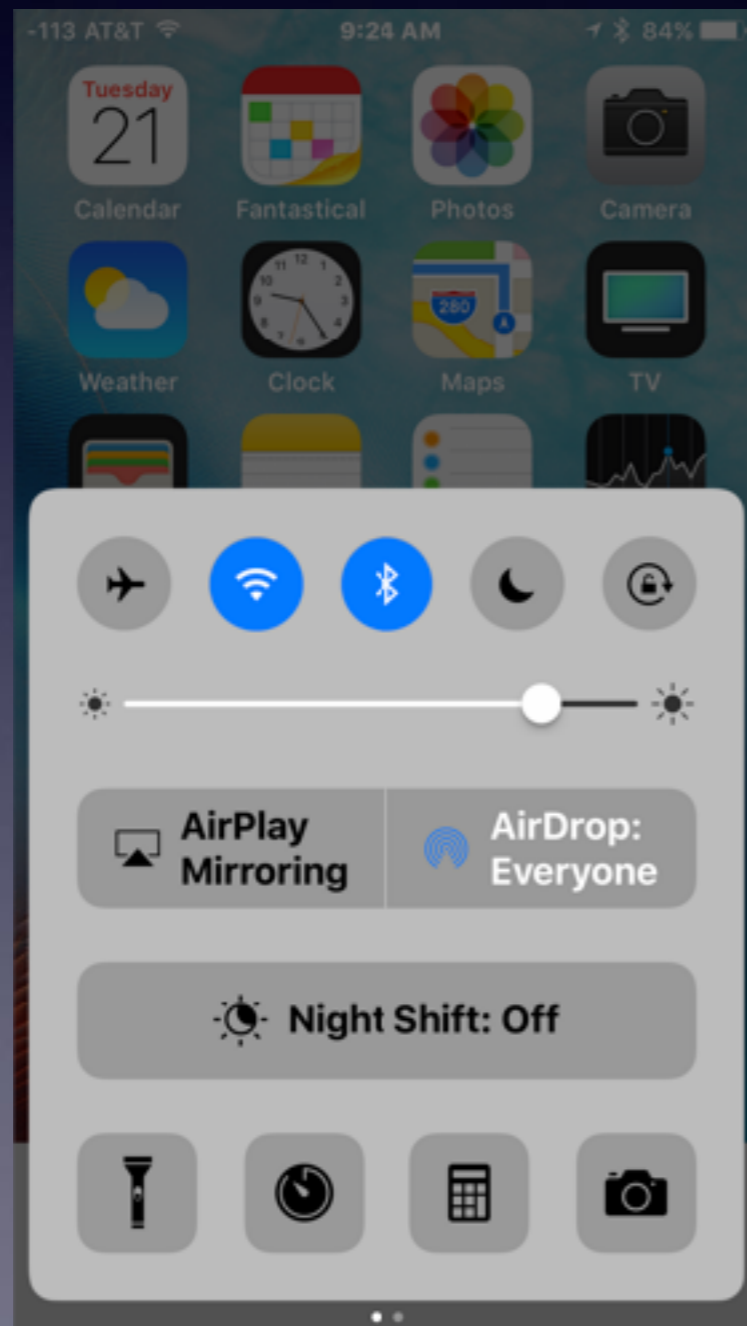
The Noah Project Thanks You!

“These really help the people who need to call 911!”

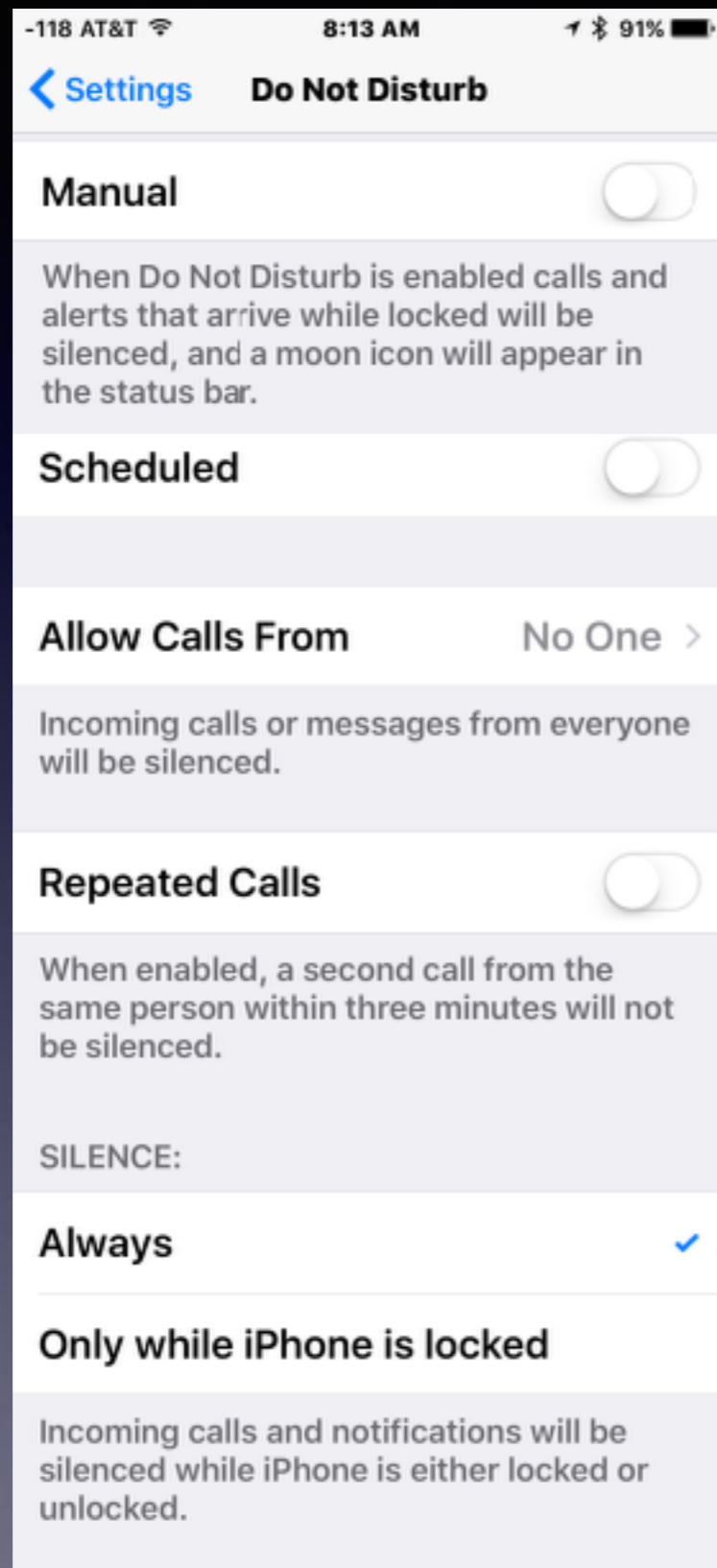


Can I Be Disturbed Even When I have It Turned On?

Let's turn on "Do Not Disturb"!



Why Am I Being Disturbed?

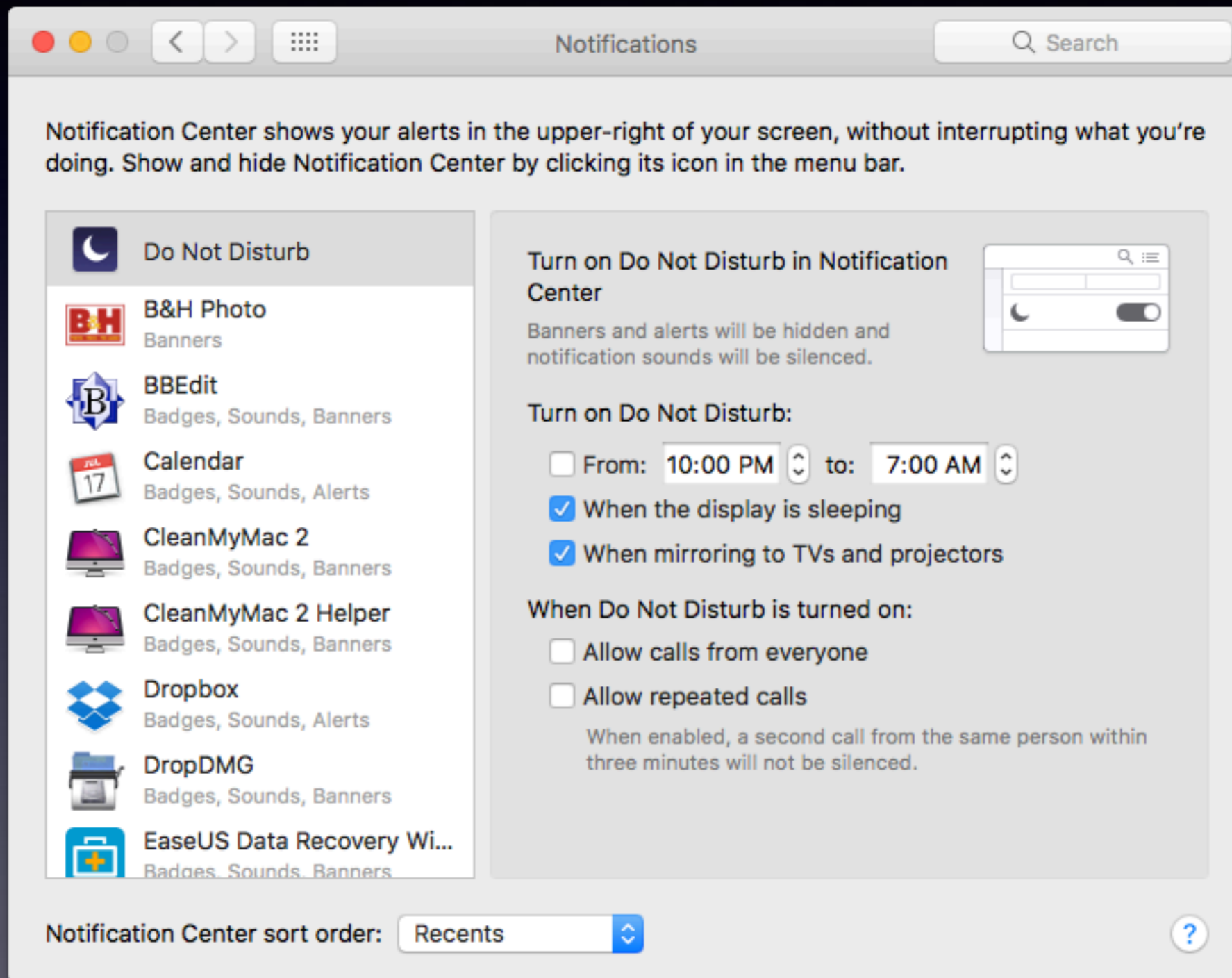


Have you really turned
On
“Do Not Disturbed”?

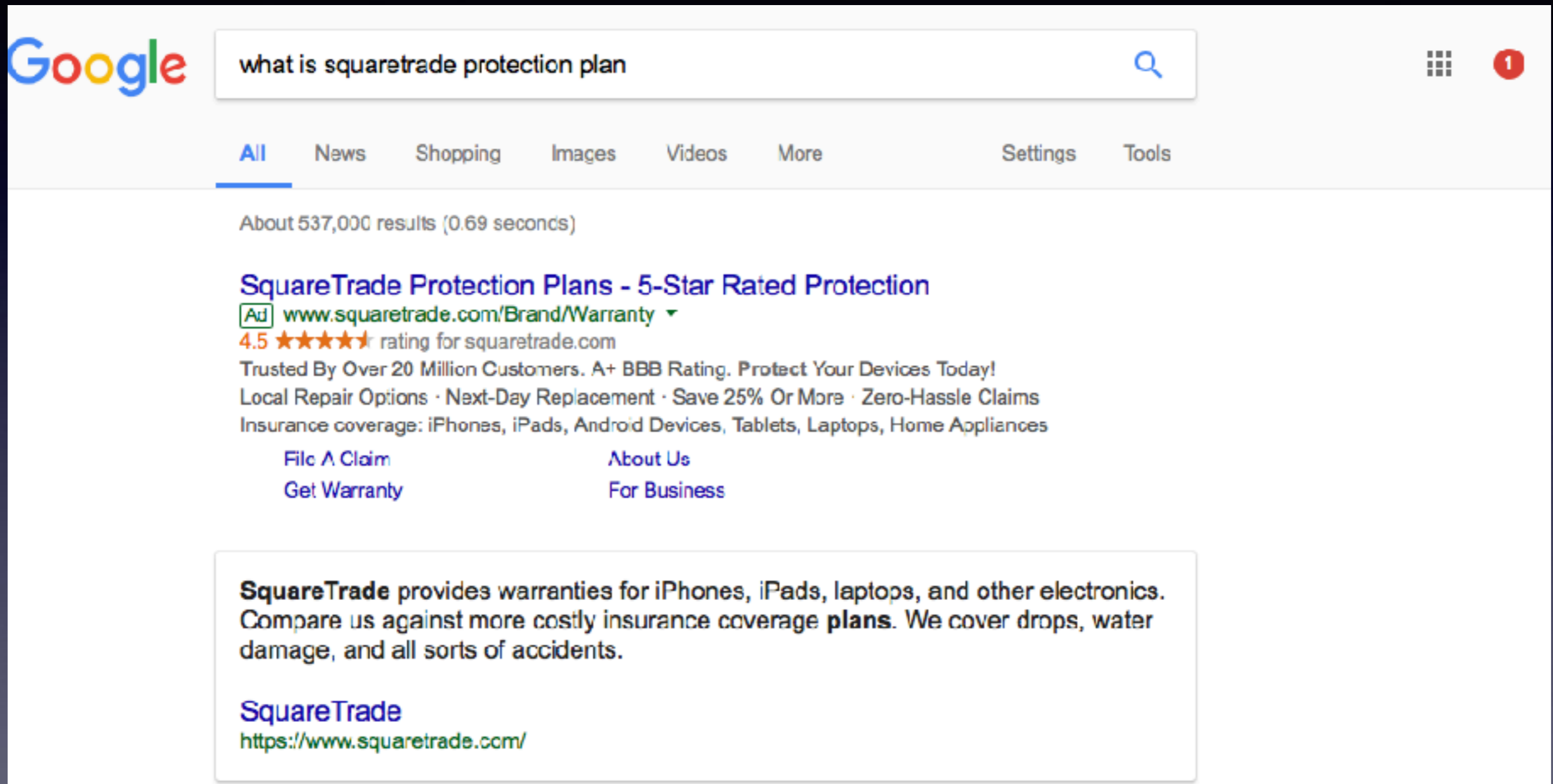
Notice light gray
half moon vs. solid
black half moon!



Do Not Disturb On A Mac!



What Is SquareTrade?



The image shows a Google search interface. The search bar contains the text "what is squaretrade protection plan". Below the search bar, there are navigation tabs for "All", "News", "Shopping", "Images", "Videos", "More", "Settings", and "Tools". The "All" tab is selected. Below the tabs, it says "About 537,000 results (0.69 seconds)". The first result is an advertisement for SquareTrade Protection Plans. The ad title is "SquareTrade Protection Plans - 5-Star Rated Protection". Below the title, there is a small "Ad" icon, the URL "www.squaretrade.com/Brand/Warranty", and a 4.5-star rating. The ad text includes "Trusted By Over 20 Million Customers. A+ BBB Rating. Protect Your Devices Today!", "Local Repair Options · Next-Day Replacement · Save 25% Or More · Zero-Hassle Claims", and "Insurance coverage: iPhones, iPads, Android Devices, Tablets, Laptops, Home Appliances". There are also links for "File A Claim", "Get Warranty", "About Us", and "For Business". Below the ad, there is a text box with the following text: "SquareTrade provides warranties for iPhones, iPads, laptops, and other electronics. Compare us against more costly insurance coverage plans. We cover drops, water damage, and all sorts of accidents." Below this text box, there is the SquareTrade logo and the URL "https://www.squaretrade.com/".

Google

what is squaretrade protection plan

All News Shopping Images Videos More Settings Tools

About 537,000 results (0.69 seconds)

SquareTrade Protection Plans - 5-Star Rated Protection

Ad www.squaretrade.com/Brand/Warranty

4.5 ★★★★★ rating for squaretrade.com

Trusted By Over 20 Million Customers. A+ BBB Rating. Protect Your Devices Today!

Local Repair Options · Next-Day Replacement · Save 25% Or More · Zero-Hassle Claims

Insurance coverage: iPhones, iPads, Android Devices, Tablets, Laptops, Home Appliances

[File A Claim](#) [About Us](#)

[Get Warranty](#) [For Business](#)

SquareTrade provides warranties for iPhones, iPads, laptops, and other electronics. Compare us against more costly insurance coverage plans. We cover drops, water damage, and all sorts of accidents.

SquareTrade

<https://www.squaretrade.com/>

Cayla Doll: It's Bluetooth!

It collects info by asking questions!
It is banned in Germany!



Cayla Doll / Collects Info via Bluetooth



'My Friend Cayla' Doll Records Children's Speech, Is Vulnerable to ...

www.snopes.com/2017/02/24/my-friend-cayla-doll-privacy-concerns/

Feb 24, 2017 - The Cayla doll has been banned in Germany, says Johann Homann ... There is a particular danger in toys being used as surveillance devices: ...

Germany Bans 'My Friend Cayla' Doll Over Spying Concerns : NPR

www.npr.org/2017/02/20/160720714/germany-bans-my-friend-cayla-doll-over-spying-concerns

Feb 20, 2017 - Germany has banned an interactive doll manufactured by an American company that German regulators charge can spy on children and collect personal data from them and their parents. ... Cayla is a doll made in America, and authorities in Germany claim that My Friend Cayla, as she's ...

My Friend Cayla: Doll banned in Germany not 'espionage device' ...

www.foxnews.com/2017/02/20/my-friend-cayla-doll-banned-in-germany-not-espionage-device-c...

Feb 20, 2017 - The German distributor of talking doll My Friend Cayla insists it is safe ... that this product offers no special risk and there is no reason for alarm".

Talking dolls 'putting kids at risk from predators' by 'secretly recording' ...

<https://www.thesun.co.uk/2016/12/07/talking-dolls-putting-kids-at-risk-from-predators-by-secretly-reco...>

Dec 7, 2016 - TALKING toys could be putting your kids at risk by secretly recording their ... Genesis Toys - who make the popular My Friend Cayla doll - and ...

My Friend Cayla doll can be HACKED, warns expert - watch kids' toy ...

www.mirror.co.uk/News-Technology/Science/Toys

Feb 5, 2015 - This video is probably the creepiest thing you'll see today. If you've got a Cayla doll in your house, make sure you read this advice.

My Friend Cayla: Your kid's toy could spy on your family - CBS News

www.cbsnews.com/News/Technology/Science/Toys

Dec 7, 2016 - But Genesis Toys' My Friend Cayla doll and the I-Que Intelligent ... a substantial risk of harm because children may be unfairly targeted by ...

Talking Dolls May Spread Children's Secrets, Privacy Groups Allege ...

www.wsj.com/articles/two-talking-dolls-collect-personal-information-from-children-privacy-...

Dec 6, 2016 - Internet-connected toys pose privacy risks to children, and their ... that two talking dolls —My Friend Cayla and I-Que Intelligent Robot, both ...

Smash up your kid's Bluetooth-connected Cayla 'surveillance' doll ...

https://www.theregister.co.uk/2017/02/17/cayla_doll_banned_in_germany/

Feb 17, 2017 - The Cayla doll has been banned in Germany. ... The danger, the agency claims, is that anything a child or someone else says in the vicinity of ...

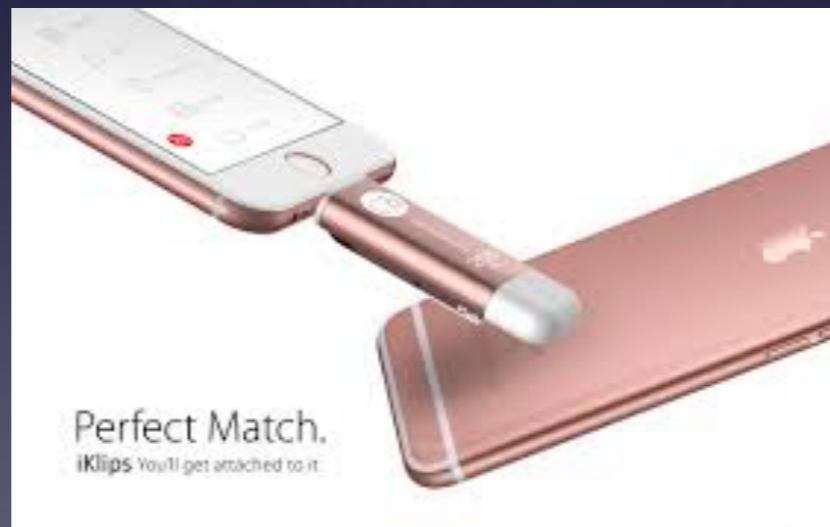
German regulator tells parents to destroy 'spy' doll Cayla | News ...

www.dw.com/en/german-regulator-tells-parents-to-destroy-spy-doll-cayla/a-37601577

Feb 21, 2017 - A German regulator has warned parents of the dangers of a children's toy called My Friend Cayla. The doll, capable of revealing personal data, ...

Moving Pictures From My iPhone/iPad to My Computer! Flash Drive for iPhones/iPads!

Three ways to get photos off an iPhone or iPad:
Move them to iCloud, move them to a computer, use dedicated flash drive!



Best Buy iPhone Flash Drive!



The average size file created by an iPhone camera is under 3 MBs.

Videos created by an iPhone depend on length of time.

Become a Frequent User Of Siri On Your Mac!



How Big is a Gig?



Memory Size	Word Document*	PDF Document*	Photos*	PowerPoint*	Full Length Movie*	Songs*
128MB	2,304	384	76	357	n/a	28
256MB	4,718	786	153	715	n/a	57
512MB	9,437	1,573	307	1,430	n/a	115
1GB	18,874	3,146	614	2,860	n/a	230
2GB	37,749	6,291	1,229	5,719	1	460
4GB	75,497	12,583	2,457	11,439	2	921
8GB	150,995	25,166	4,915	22,878	5	1,843
16GB	301,990	50,331	9,830	45,756	10	3,686
32GB	603,980	100,663	19,661	91,512	21	7,372
64GB	1,207,959	201,326	39,321	183,024	42	14,745

*Word Document based on an average file size of 50kb

*PDF Document based on an average file size of 90kb

*Photos based on an average file size of 1.5MB

*PowerPoint based on an average file size of 330kb (10 slides)

*Movies based on an average file size of 1.5GB for 1 movie

*Songs based on an average file size of 4MB per 1 song

*Note: USB drive memory capacity is never 100% of stated capacity. Most USB drive capacity ranges from 90 - 98% useable memory. (e.g. - a 1GB drive holds roughly 800MB)

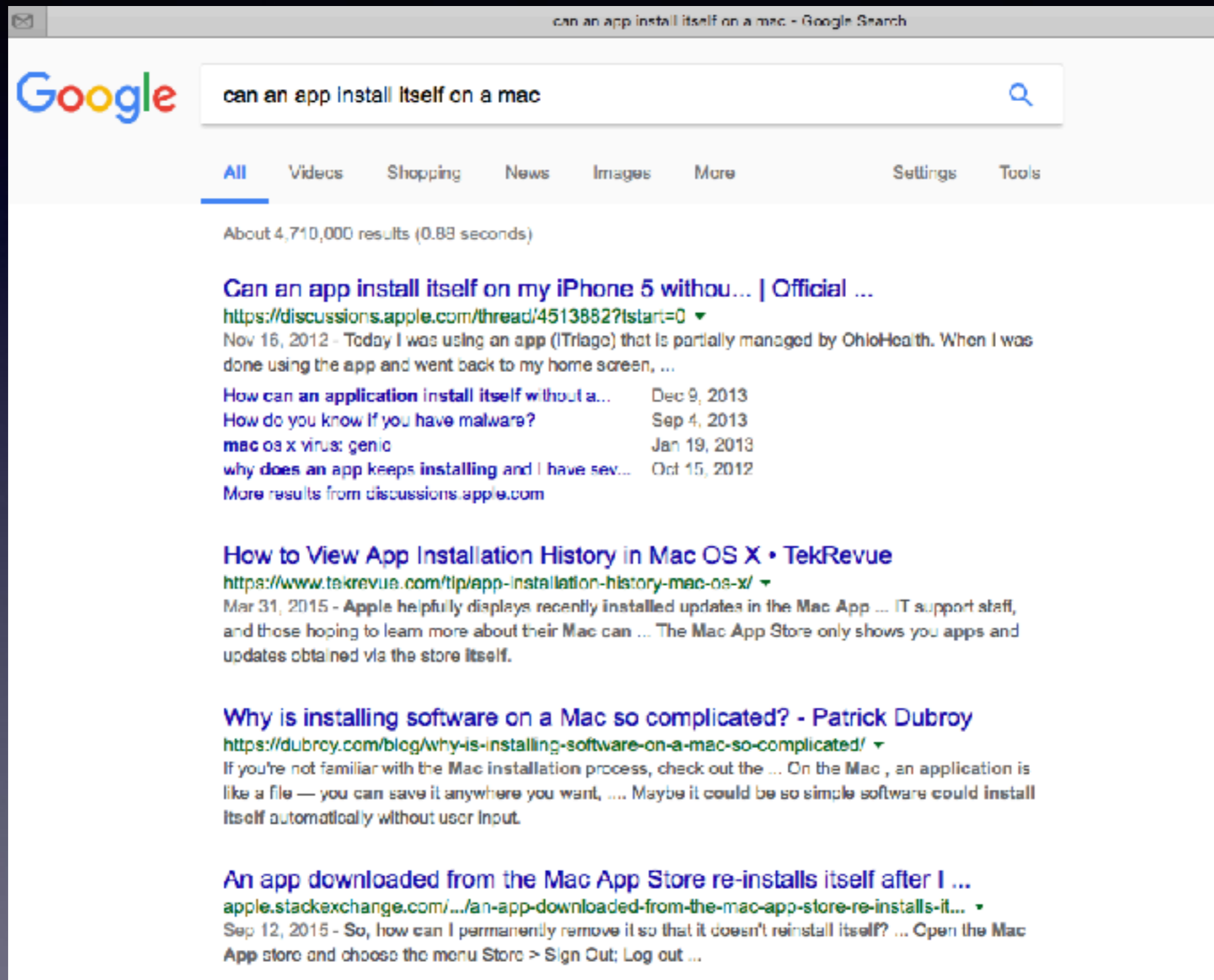
*All statistics are estimates and will vary depending on exact file size and/or combination with other files.

Data Breakdown!

Memory Size Fun Facts:

- The entire human genome consists of a mere 0.791175GB of data.
- 1 Terabyte (1,024 Gigabytes) equates to roughly 50,000 trees when used to store electronic documents. So think about it... with a 1GB USB drive you can save roughly 50 trees with a single data-load. And remember: USB flash memory is re-useable. Multiply those 50 trees by the number of times you re-use the drive and you could be saving a forest.
- 1GB holds roughly 230 songs (at 128kbps). That's roughly 16 hours of music or 20 albums.
- The average 2 hour movie is 1.5GB. That's two feature length films on a 4GB drive, with memory to spare.
- War and Peace is 1.7MB in digital form. That means you could store over 542 copies on a 1GB drive.
- A 1GB drive can hold an estimated 595 photos (with a 5 megapixel camera at standard resolution settings). The average photo album holds 200 photos. That means you could fit 3 photo albums on just one drive. Create a slideshow, add music and voila!
- Catalogs are costly to produce, hard to ship and can take up valuable desk and storage space. Hand out your catalog on a USB flash drive and you've saved time, labor and the environment. Our catalogs are 5MB. You could preload roughly 180 of them on a 1GB flash drive.
- An average 10 slide PowerPoint presentation is less than 1MB in size (330kb). You could fit over 2,800 PowerPoint files on a 1GB USB drive.
- The average 2 minute video on YouTube is approximately 4MB. With a 1GB flash drive you could hold over 230 of them... that's over 7 hours of video content.
- When used to store 'test-only' electronic documents, a 1GB drive can store 1,000's of files in a single data preload. And remember, USB flash memory is re-useable. Copy, delete and repeat.

Can “Apps” Be Installed Without My Knowledge?



The image shows a screenshot of a Google search results page. The search query is "can an app install itself on a mac". The page displays several search results, including a discussion from Apple's official forums, a TekRevue article, a blog post by Patrick Dubroy, and a Stack Exchange question.

can an app install itself on a mac - Google Search

Google

can an app install itself on a mac

All Videos Shopping News Images More Settings Tools

About 4,710,000 results (0.88 seconds)

Can an app install itself on my iPhone 5 without... | Official ...
<https://discussions.apple.com/thread/4513882?lstart=0>
Nov 16, 2012 - Today I was using an app (ITriage) that is partially managed by OhioHealth. When I was done using the app and went back to my home screen, ...

How can an application install itself without a... Dec 9, 2013
How do you know if you have malware? Sep 4, 2013
mac os x virus: generic Jan 19, 2013
why does an app keeps installing and I have sev... Oct 15, 2012
More results from discussions.apple.com

How to View App Installation History in Mac OS X • TekRevue
<https://www.tekrevue.com/tip/app-installation-history-mac-os-x/>
Mar 31, 2015 - Apple helpfully displays recently installed updates in the Mac App ... IT support staff, and those hoping to learn more about their Mac can ... The Mac App Store only shows you apps and updates obtained via the store itself.

Why is installing software on a Mac so complicated? - Patrick Dubroy
<https://dubroy.com/blog/why-is-installing-software-on-a-mac-so-complicated/>
If you're not familiar with the Mac installation process, check out the ... On the Mac, an application is like a file — you can save it anywhere you want, ... Maybe it could be so simple software could install itself automatically without user input.

An app downloaded from the Mac App Store re-installs itself after I ...
apple.stackexchange.com/.../an-app-downloaded-from-the-mac-app-store-re-installs-it...
Sep 12, 2015 - So, how can I permanently remove it so that it doesn't reinstall itself? ... Open the Mac App store and choose the menu Store > Sign Out; Log out ...

Group Email "Forwarding's"!

Very dangerous!

Send to Everyone!

The screenshot shows an email client window with the following details:

- To:** (empty)
- Cc:** (empty)
- Bcc:** Tom Miller
- Subject:** Fwd: ABSOLUTELY JAW DROPPING!!! SEND TO EVERYONE
- From:** Tom Miller - tdnill@me.com

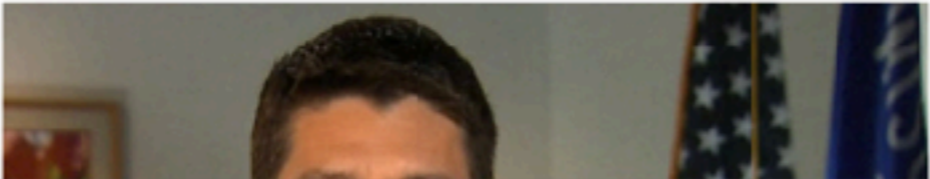
The main body of the email is a forwarded message from Paul & Karen Seger:

- From:** Paul & Karen Seger <pfssager@yahoo.com>
- Date:** February 24, 2017 at 11:47:58 AM CST
- To:** andy and linda goebel <andyandlinda@telebeep.com>, RICHARD BILSTEIN <rbilstein@msn.com>, Kathleen Brock <katkbrock@gmail.com>, Lynton C <kantel@centurytel.net>, Carl Charvat <ccharvat@ccx.net>, Don Chohon <dch@chchons.net>, Geraldine Degroff <geraldinedegroff@yahoo.com>, Jerry Engler <jeromeengler38@yahoo.com>, hilda flannery <hflannery@yahoo.com>, CLAYTON GOEKE <cgoeke432@gmail.com>, Sharon Gossman <sgossman@hotmail.com>, Dave Gossman <doggossman@hotmail.com>, josh gossman <josh.gossman@naucountry.com>, Dick Grosch <dick@groschirigation.com>, gayle hector <jghector1@msn.com>, GAYLA J HECTOR-O'FIELLY <gayla_hecktor@msn.com>, WAYNE- STAR Hogan <hoganws99@gmail.com>, "Eutterfield, J" <jeffrey.j.butterfield@rbc.com>, "jmdvorak@a.com" <jmdvorak@a.com>, "kathygaukler@webtv.net" <kathygaukler@webtv.net>, Joseph Kaup <joseph_kaup@hotmail.com>, Christopher Kellner <chriskellner1@yahoo.com>, Helga Kofoed <helgakofed@gmail.com>, DeeAnn Kohle <kohlescampers@yahoo.com>, maxine Krieger <hmkrieger@hotmail.com>, "dlanger0751@msn.com" <dlanger0751@msn.com>, myrna lee <MLee43065@aol.com>, Dick McConnell <dickmcc@gmail.com>, Jerry McKillip <jmckillip@hotmail.com>, Mary mcMichen <mary_mcmichen@windstream.net>, Michele Moser <moserbug@aol.com>, darlene mueller <ddmuelle@roconnect.com>, Debbie Olberding <olberding57@hotmail.com>, Barb Ollendick <barbara.Ollendick@cox.net>, Margore Osborne <1943margorie@gmail.com>, jim pucket <jpanncr@gmail.com>, Judy Ray <denjucaz@cox.net>, sally rossman <sally.rossman@gmail.com>, john/karen sack <ALPHAHL1YH@aol.com>, Mike & Karen Schaal <mkschaal@netamumail.com>, Dean Schaal <scsaa11107@sbcglobal.net>, gene schaal <geneschaal@yahoo.com>, marvin & phyllis scholz <pscholz@nntc.net>, Steve Scholz <lincolncountyfeedyard@yahoo.com>, Harlan Schunk <schunkwell@hotmail.com>, LEO SEGER <leo Seger@segerfuneralhome.net>, peg Seger Schindler <pschindler3@hotmail.com>, Kirk shane <shane@telebeep.com>, chris skdra <c_skud@hotmail.com>, Jos & Patt Skrdla <skrdlap@gmail.com>, Bill Tielke <wtielke@telebeep.com>, Boyd W <bw@sgplaw.com>, SHELLY WININGS <shellydoll2@hotmail.com>, vernon wood <vwood48@hotmail.com>
- Subject:** Fwd: ABSOLUTELY JAW DROPPING!!! SEND TO EVERYONE
- Reply-To:** Paul & Karen Seger <pfssager@yahoo.com>

A pink arrow points from the subject line of the forwarded email to a teal box on the right that says "Send to 10 other people and you will get...". Below the email content, the text "Absolutely Jaw Dropping!!" is written in blue, with a small video thumbnail showing a man's face.

Send to 10 other people and you will get...

Absolutely Jaw Dropping!!



Earwigs29

Sending and Forwarding Group Messages can contain apps that are hidden inside emails!

4 results (0.93 seconds)

Did you mean: [earwigs 29@my.minibox.email](mailto:earwigs29@my.minibox.email)

Random imap account appeared on iPhone | Official Apple Support ...

<https://discussions.apple.com/thread/7389083?start=0&tstart=0> ▾

Dec 22, 2015 - When I check the account in my mail app, there is a bunch of junk. ... in via Safari when we went to the website with the name of My Mini Box.

my.mini.box.email

Nov 29, 2016

Q: Unauthorized Email account listed in Settings on my iPhone 6S+ ...

Jul 21, 2016

iphone 6 email

May 8, 2016

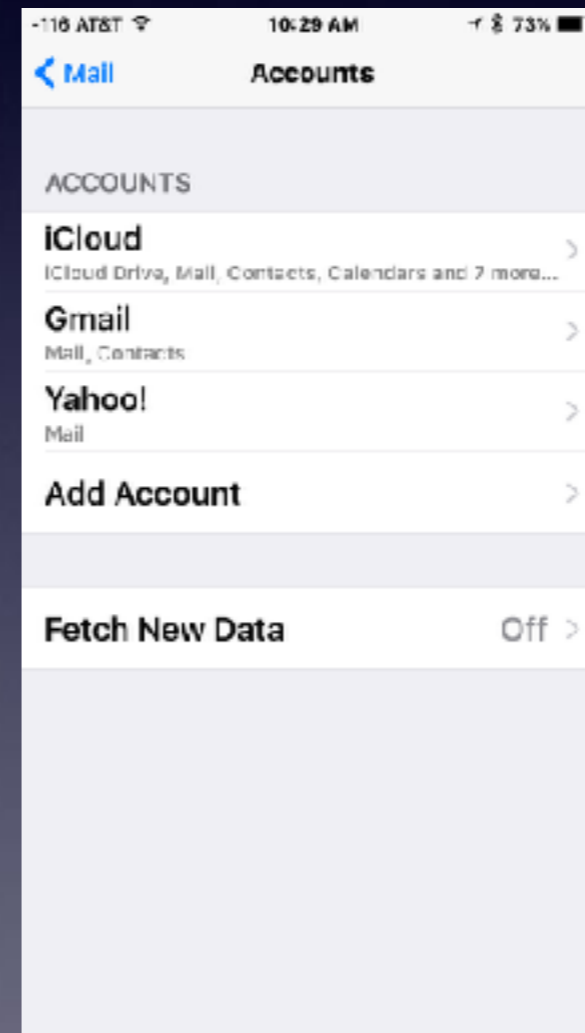
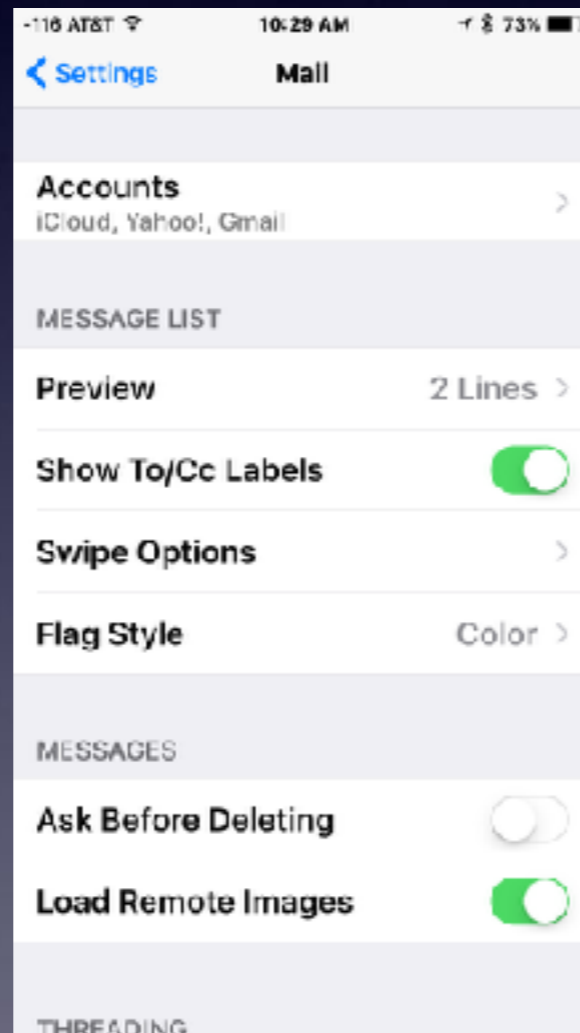
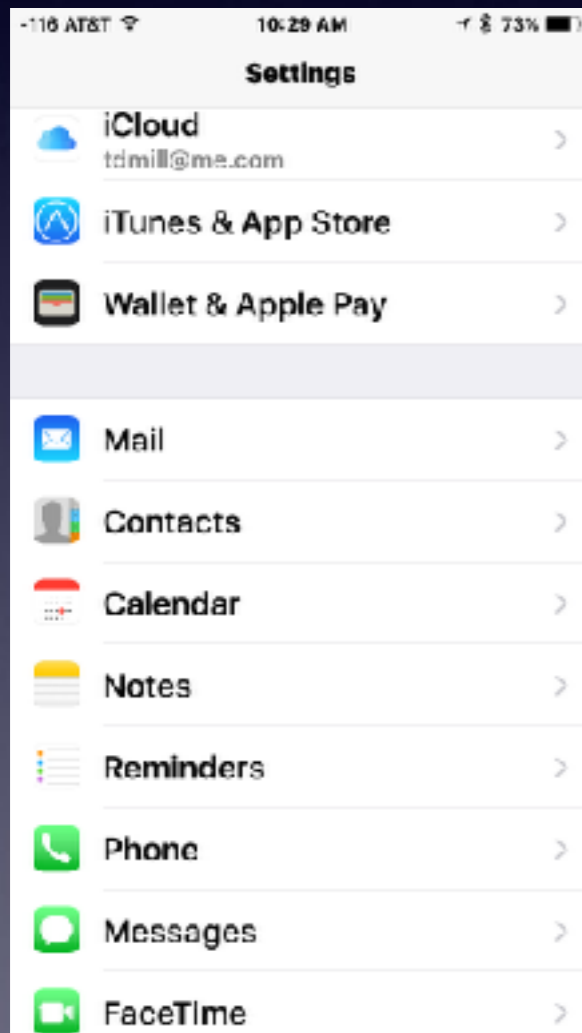
new mail account "Senior Discount Box" showed u...

Apr 17, 2016

[More results from discussions.apple.com](#)

Check: How Many Mail Accounts Do You Have?

Look for fraudulent accounts!



Software Added Unknowingly!



MacKeeper and others similar to it!

Check your menu Bar!
Check your Applications!
Is your computer getting slower?



Klaus1 Somerset, UK

Level B

Do not install MacKeeper

106812 Views | Last Modified: Dec 2, 2015

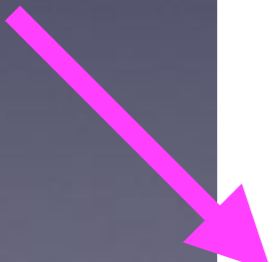
Many users will see references to an application called MacKeeper on various web sites and via pop-ups on their browser. Not only is it expensive for what it purports to do (freeware applications that do the same or more are readily available), it can sometimes install itself without the user realising it, and it can be very tricky to get rid of. The only utility you must run on a system is a [backup utility](#), and only backed up systems should be troubleshooted with system management utilities, as you may have a hardware problem causing the other system issues, and the only way to isolate hardware or software issues is on a backed up system, otherwise you may completely make your data inaccessible by accident.

MacKeeper has been described by various sources as highly invasive malware* that can de-stabilize your operating system, adding that it is unethically marketed, with a history of making false advertising claims, by a company called Zeobit, and a rip-off.

(Please note that references to the original developers, Zeobit, also now refer to Krontech Alliance Corp, who acquired MacKeeper and PCKeeper from Zeobit LLC in early 2013.)

Most positive reviews of it have been found to have been paid for by Zeobit (developers of MacKeeper) in the form of 'free upgrades' etc. One such opinion is:

<http://themacschool.blogspot.co.uk/2012/09/mackeeper-is-scam.html>



Malwarebytes

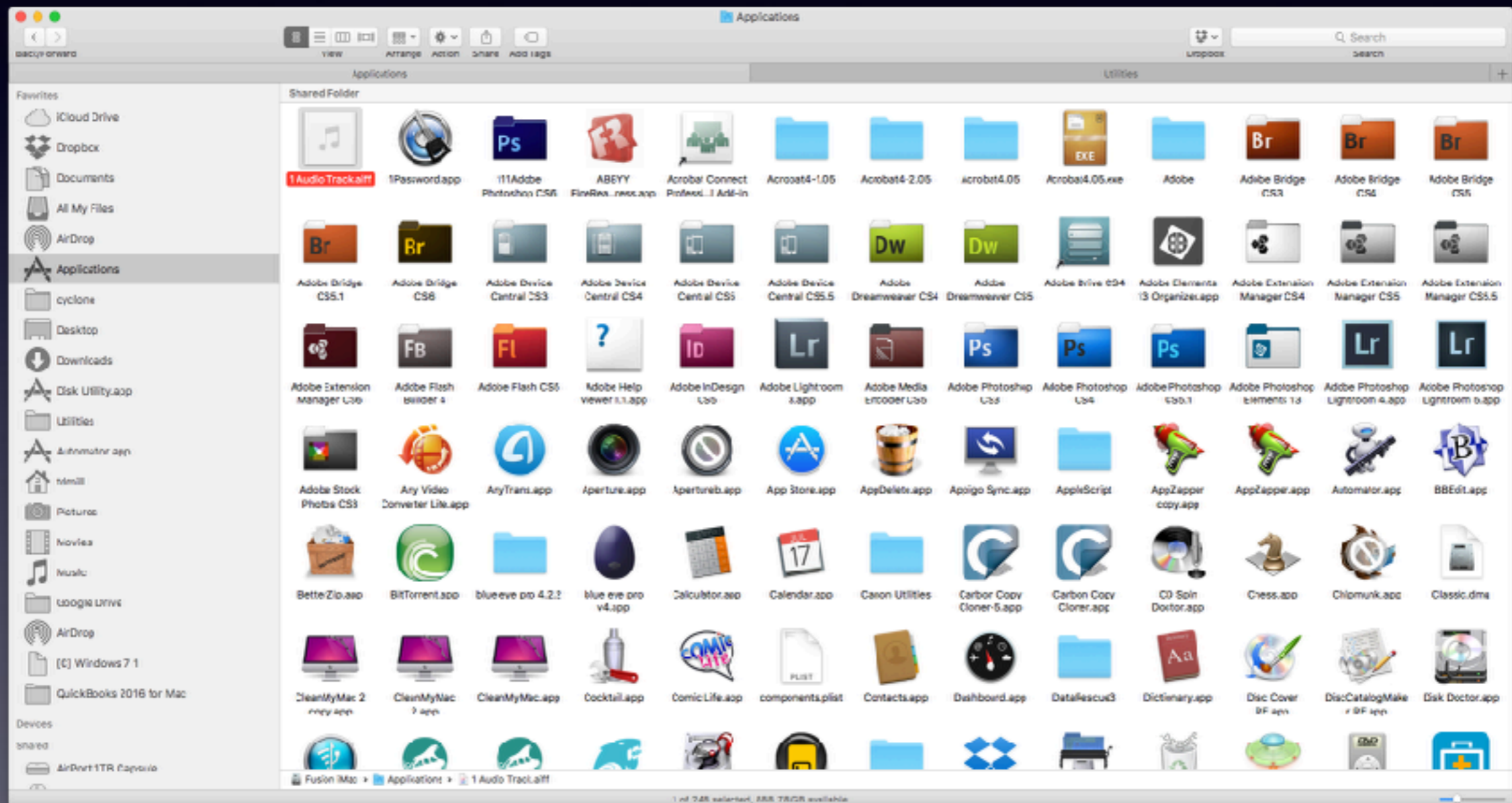
Search Google for Mac!

The screenshot shows a Google search interface. The search bar contains the text "malwarebytes for mac". Below the search bar, there are tabs for "All", "News", "Videos", "Shopping", and "More". The search results show "About 1,010,000 results (0.33 seconds)". The top result is "Malwarebytes | Malwarebytes Anti-Malware for Mac" with the URL "https://www.malwarebytes.com/mac/". Below this, there are two columns of search results. The first column has a "Download" link with the text "Your free download should have started. If it didn't, please click ...". The second column has a link for "Malwarebytes Anti-Malware for ..." with the text "И Ваш Mac снова становится только Вашим. Malwarebytes ...". At the bottom, there is a link for "More results from malwarebytes.com >".

The screenshot shows the Malwarebytes website homepage. The top navigation bar includes the Malwarebytes logo and links for "For Home", "For Business", and "MORE". The main content area features a large blue background with a stylized illustration of a robot holding a glowing red sphere. The text "MALWAREBYTES IS NOW STRONGER AND SMARTER" is at the top, followed by "MAKES ANTIVIRUS OBSOLETE" in large white letters. Below this, there is a paragraph of text: "Four layers of malware-removing tech. Smarter detection. Specialized ransomware protection. It's the security you've been looking for." At the bottom, there are two buttons: "FREE DOWNLOAD" and "BUY NOW". A link "What's the difference?" is also visible.

Check Your Applications Folder!

What and if any are unknown applications!



Protect Yourself!

Don't click on links within emails.

Don't subscribe to anything.

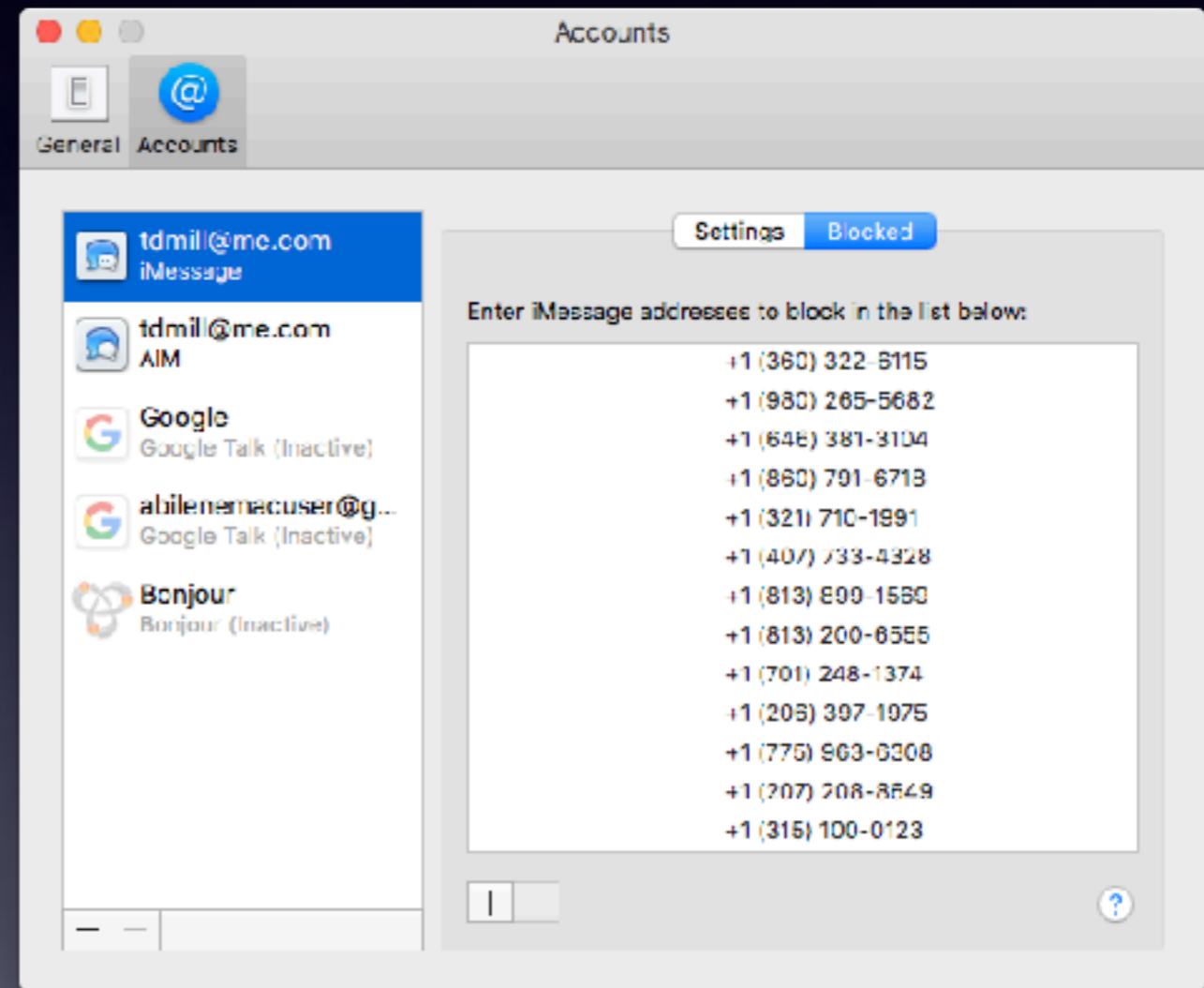
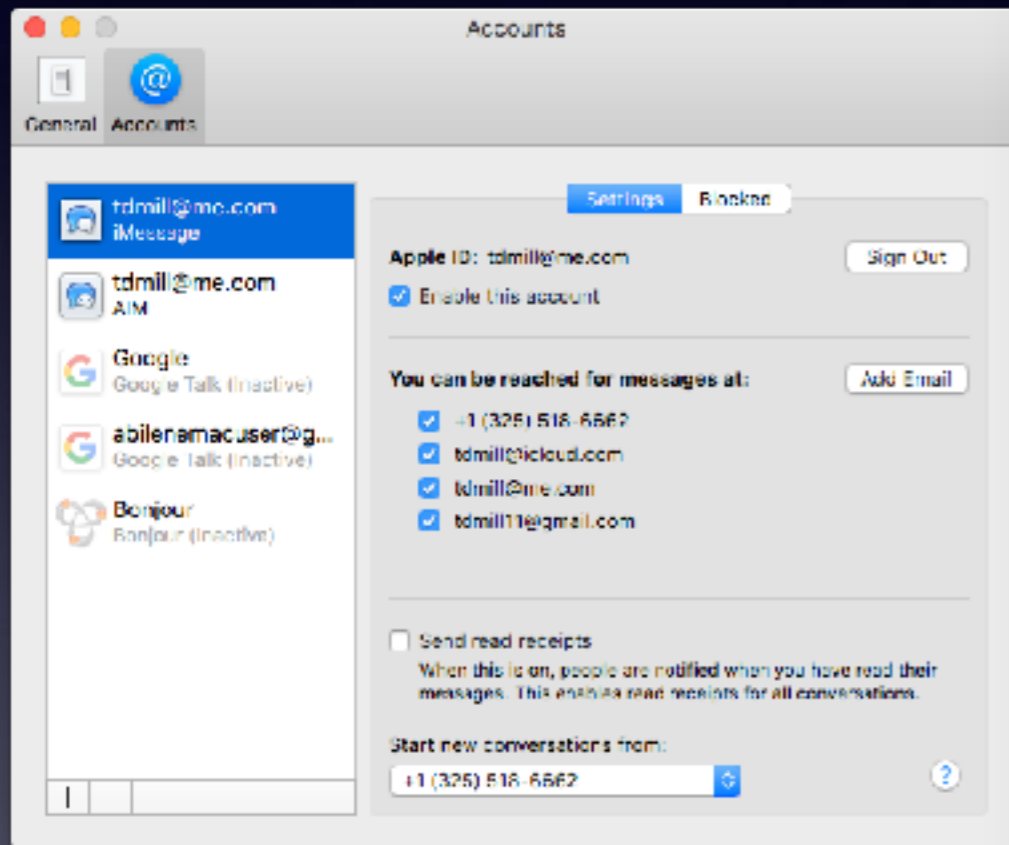
Don't open mail from people who forward content.

Remember: unseen content can hide danger.

Create different and strong passwords.

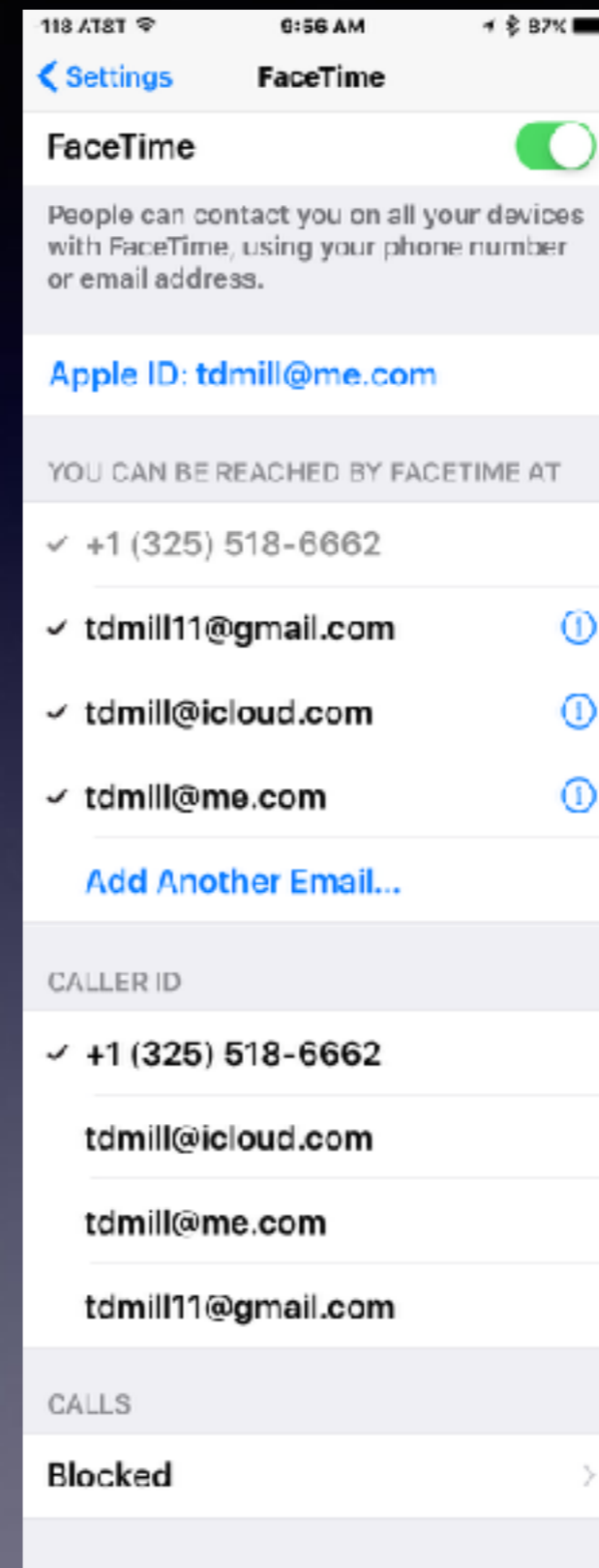
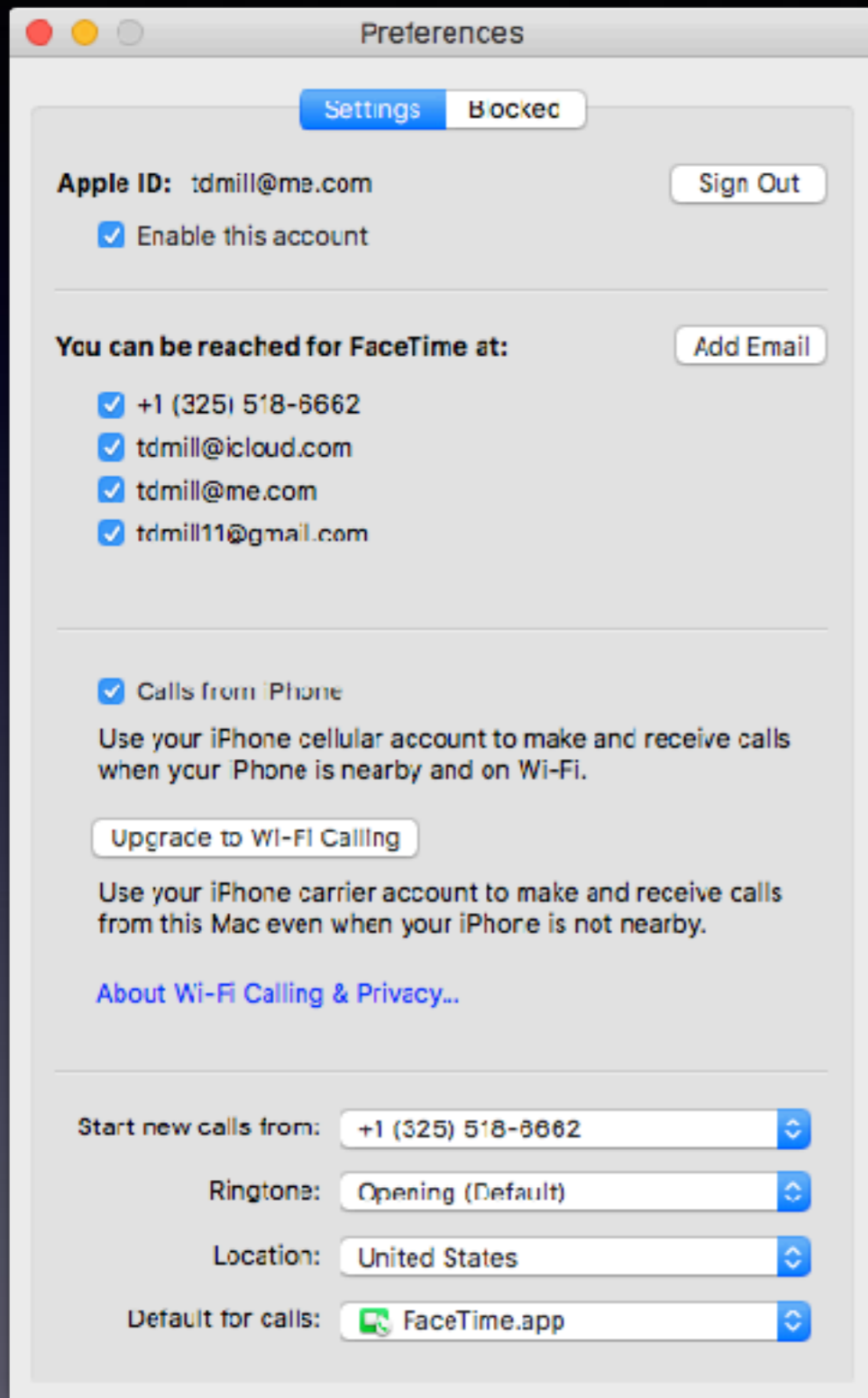
Blocking Callers On Your Mac!

FaceTime and Messages receive telephone calls!



It is difficult to search a “blocked call” list!

FaceTime on Mac & iPhone!



Block Call List Could Be Hard To View!

On Tue, Mar 14, 2017 at 7:21 PM, [REDACTED] > wrote:

Hey Barbara: I have a weird issue between my iphone and my husbands iphone. Both can receive calls and texts from others, he can receive calls and texts from me, but when he calls me it goes directly to vm and texts do not come through at all. I have tried: Deleting both contacts on both phones and re-entering. Turning the sleep mode off and on (both phones) turning both phones completely off and restarting, checking to be sure that the numbers were NOT blocked. I'm about to scream. Any suggestions?

Thanks

[REDACTED]

Where is your blocked call list?

Security vs. Convenience!

Not too convenient



Security
Very
Strong!

Passwords are long and difficult!
I need passwords for everything!

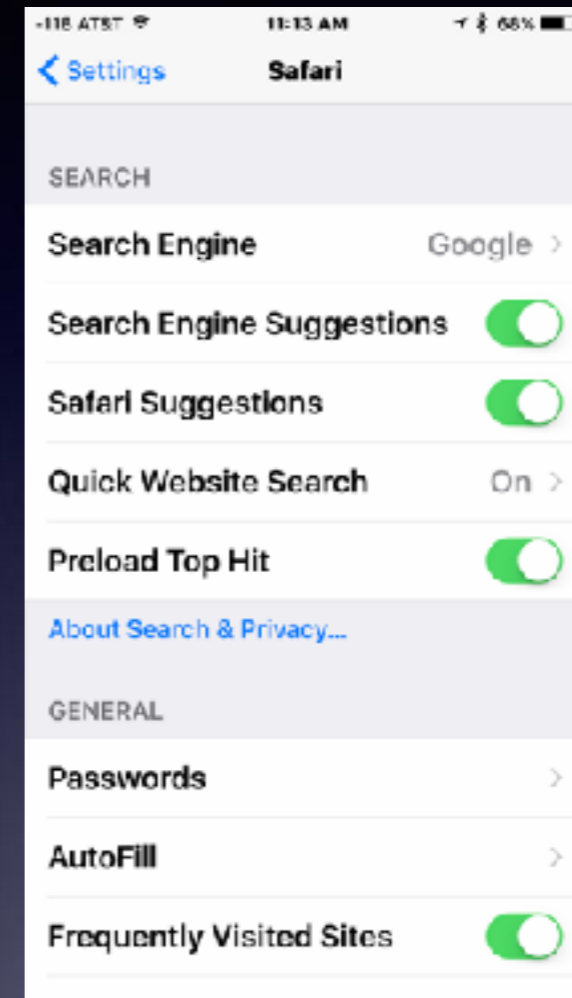
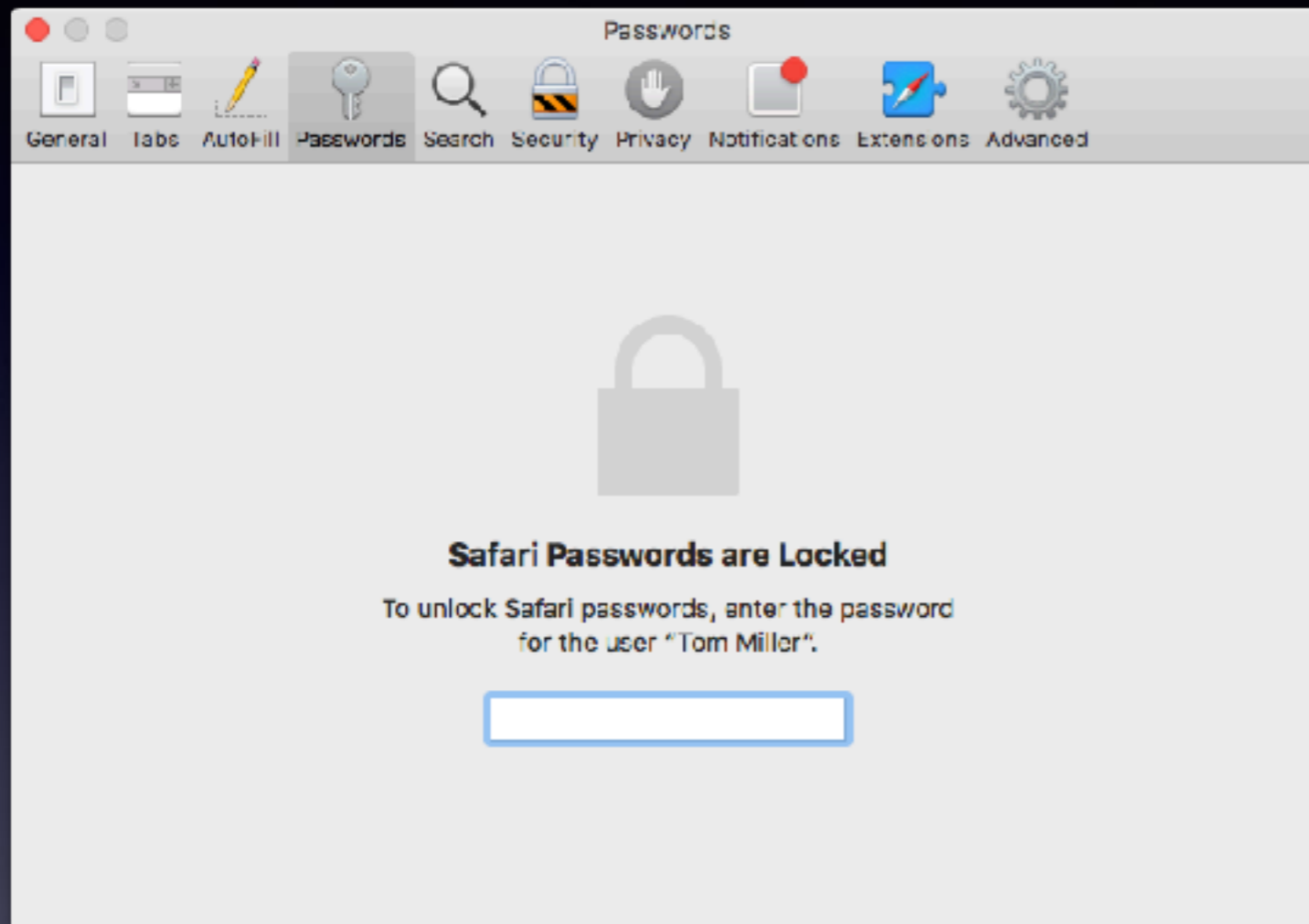
Security
Very
Weak!



Everything is
convenient

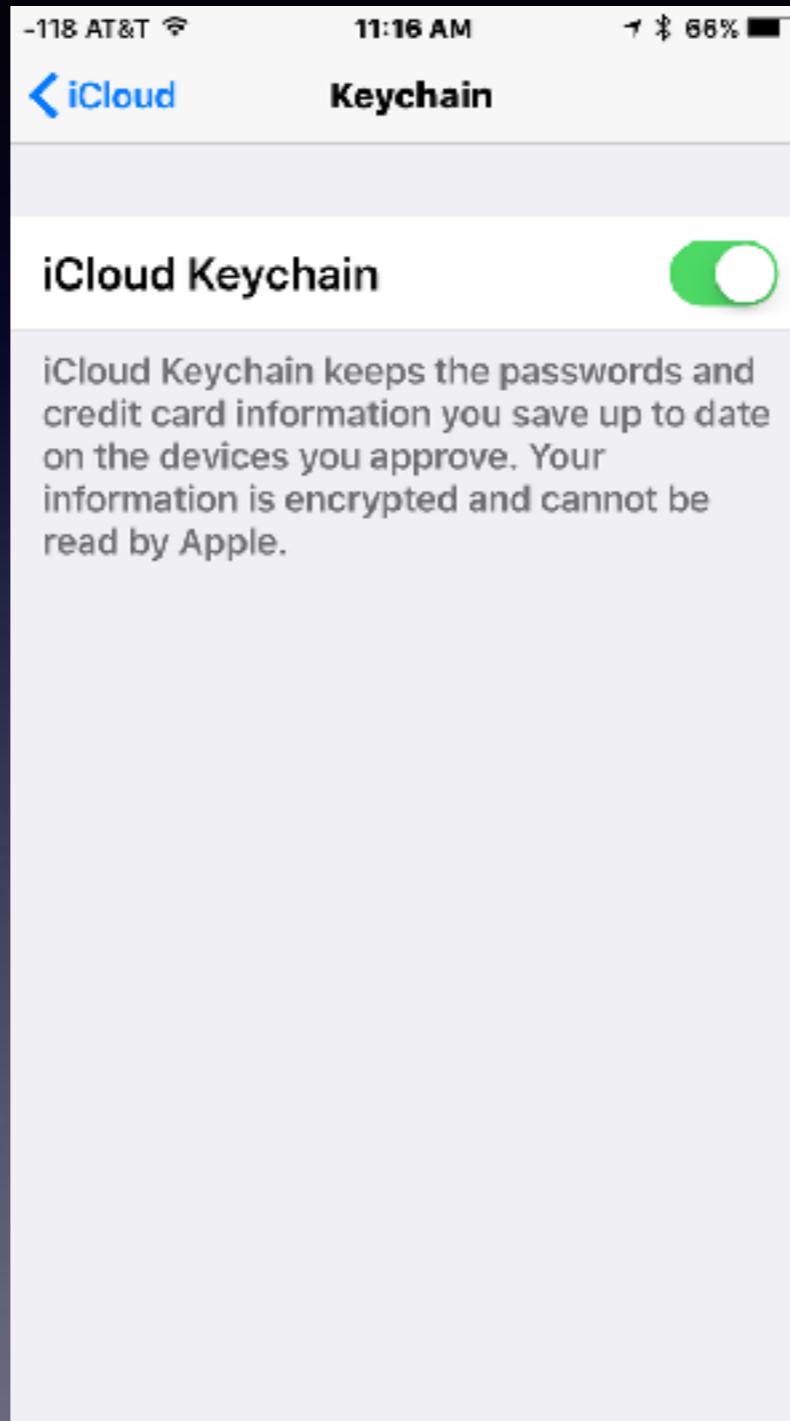
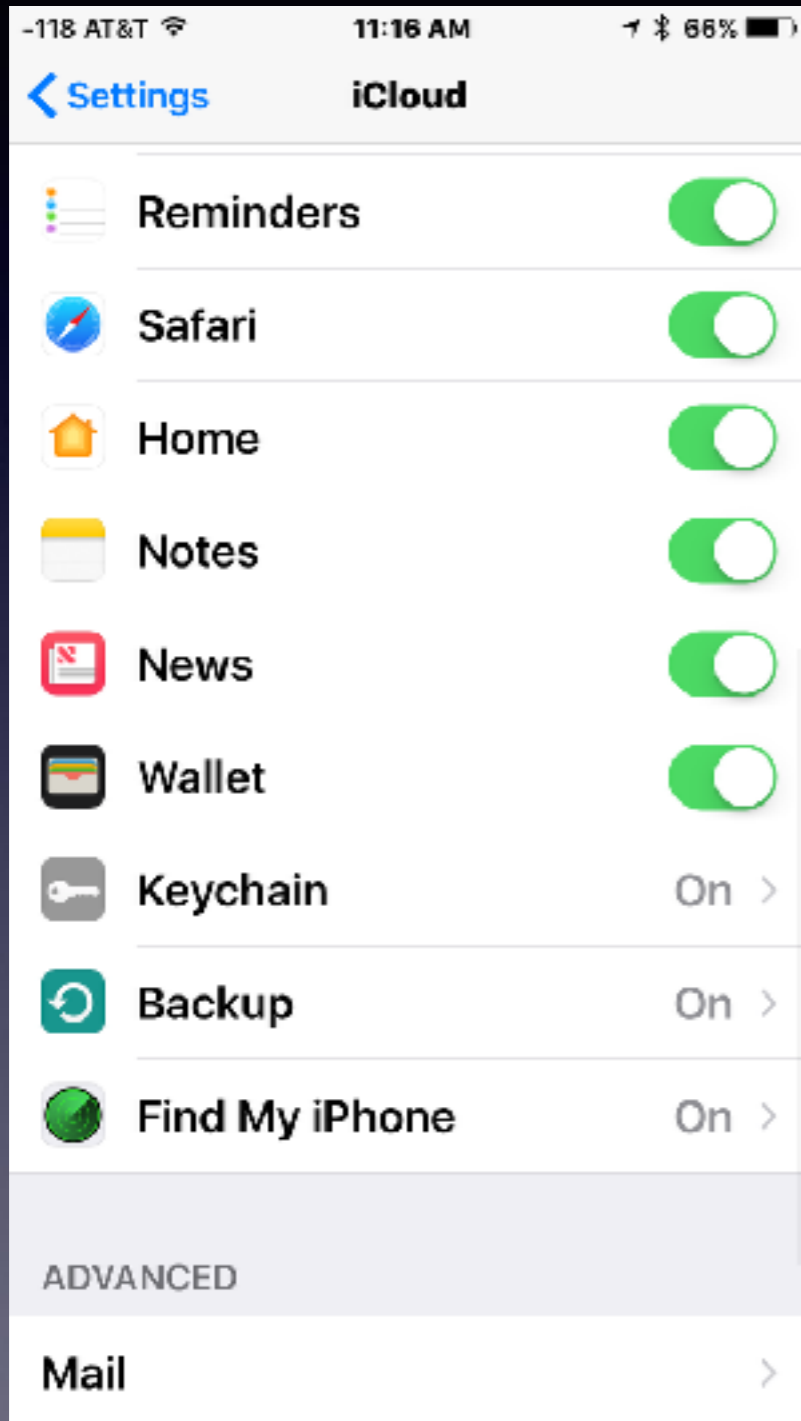
All passwords are the same!
I really don't need any passwords!

Turning Keychain On Will Save Passwords!



Passwords are saved, stored and shared across devices logged into the same iCloud Account!

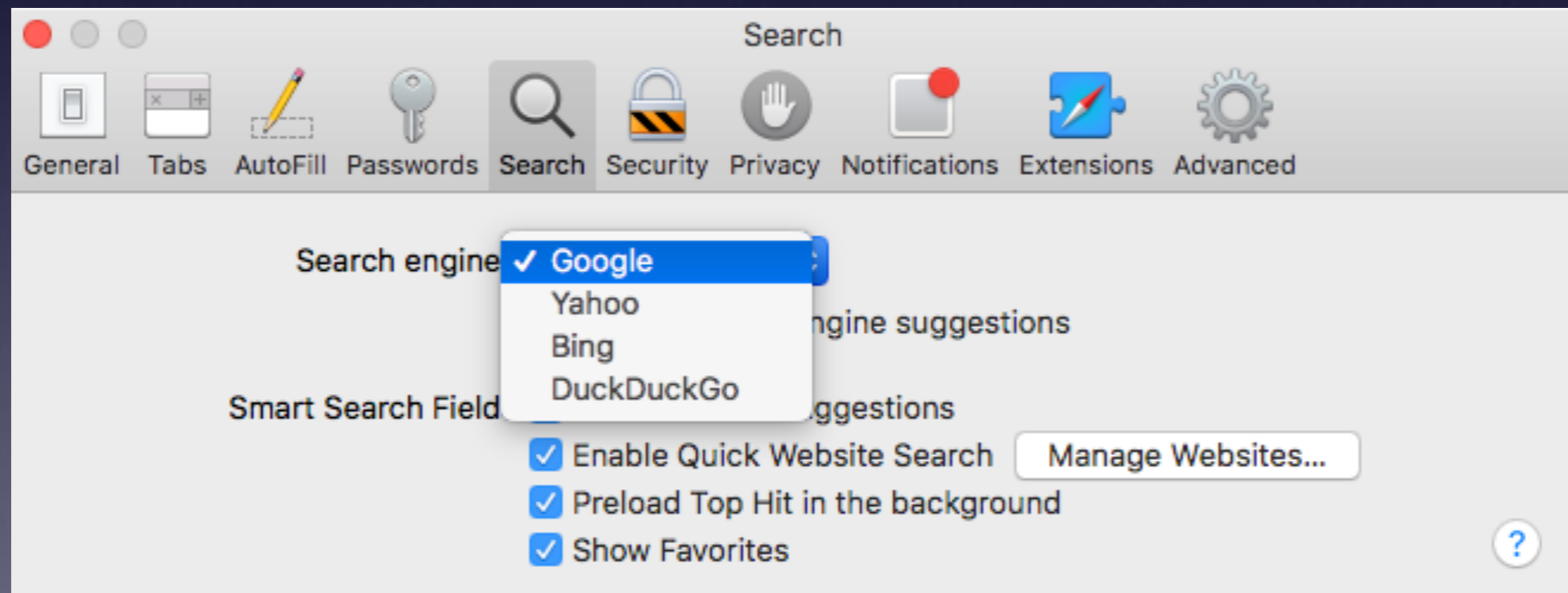
Keychain



Search Engines Are Not Browsers!

Search engines vs. Browsers. Is there a difference!
Am I using the correct terminology?

Notice that Safari gives you options to search...
These search options are called “search engines”!



Google is not a browser!

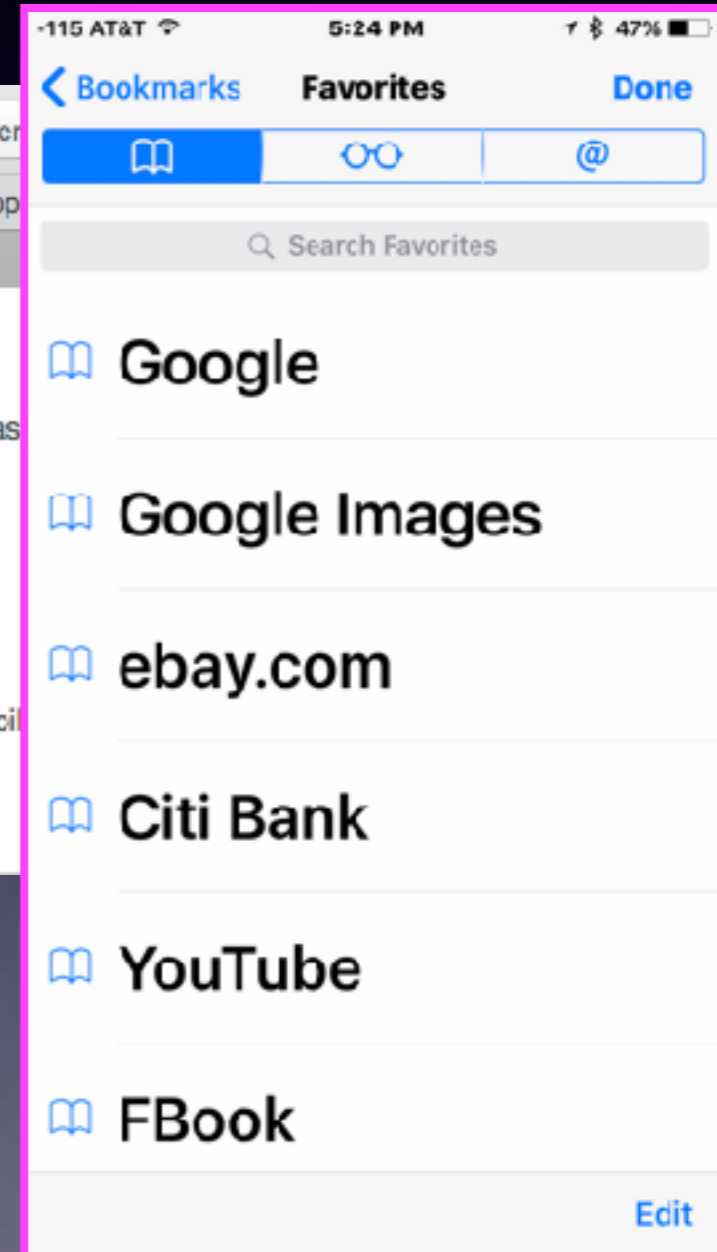
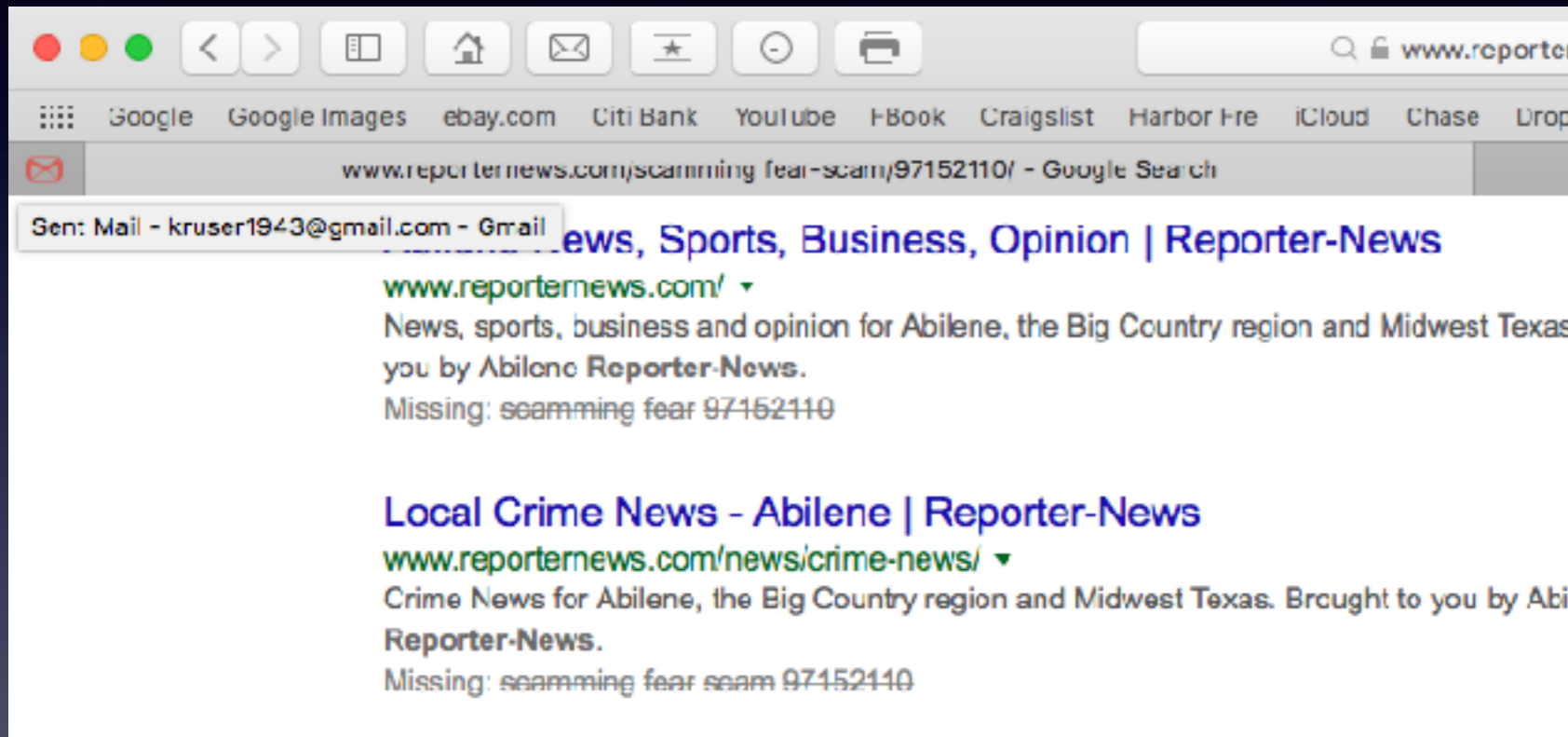
Safari Is A Browser!



Earthlink
CompuServe
Netscape
America Online

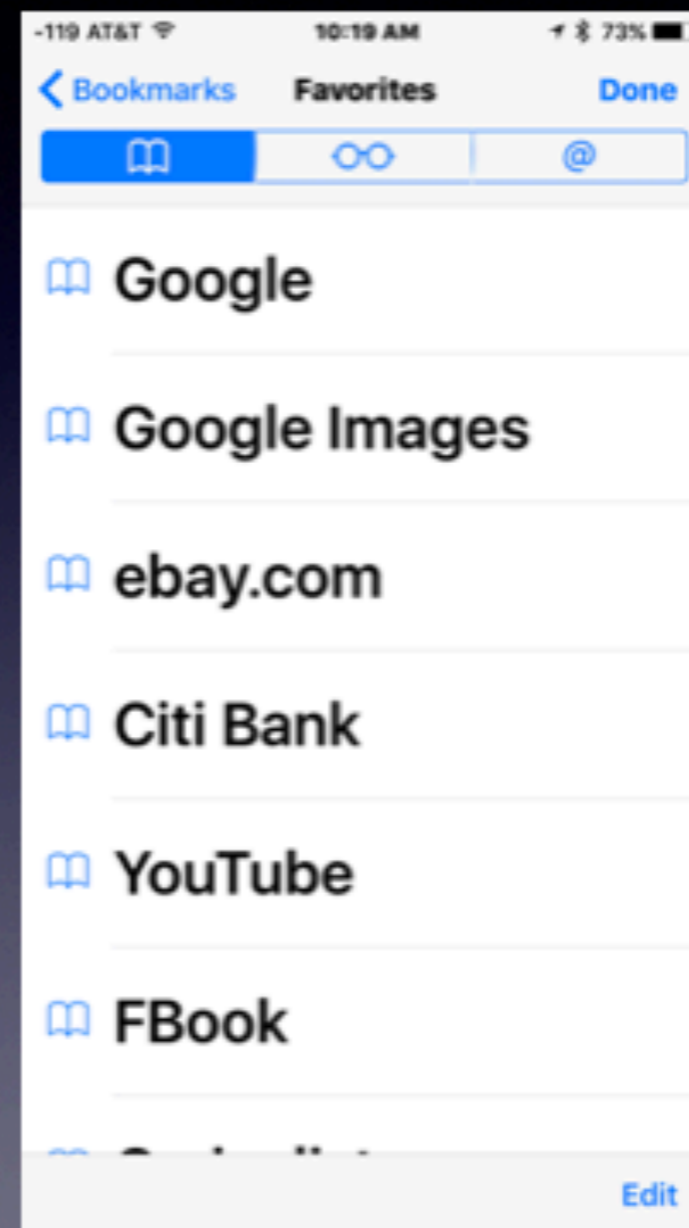
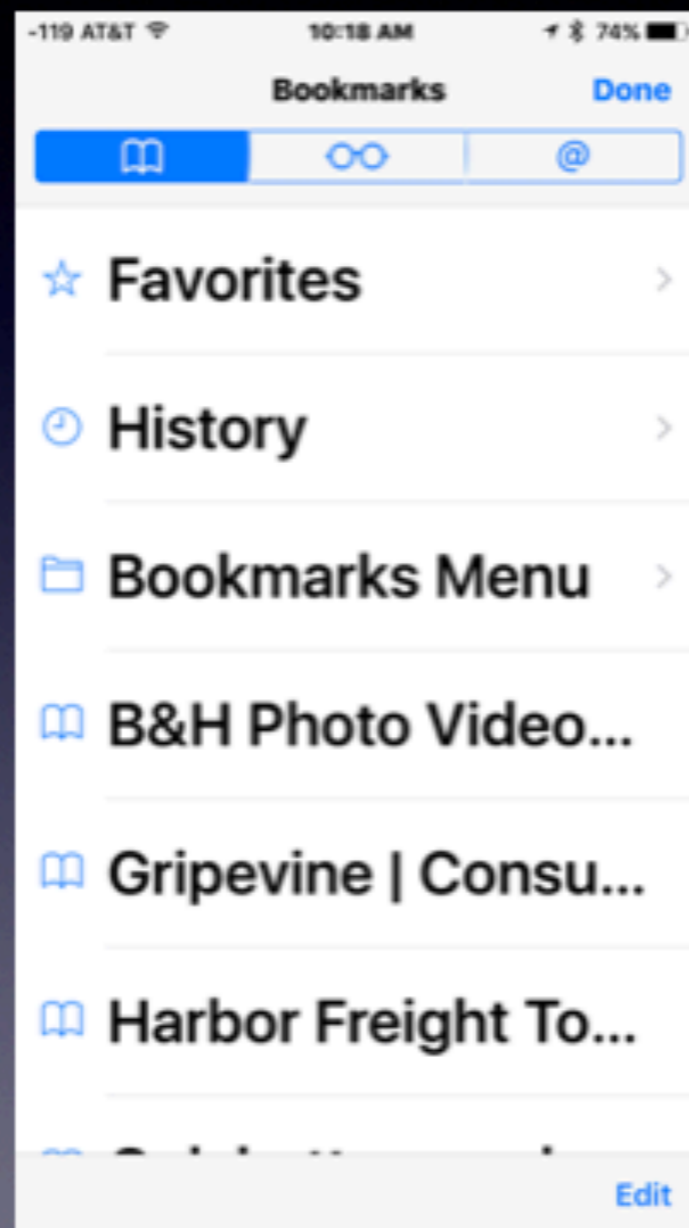


The iPhone & iPad have a “Favorites” folder.
iCloud keeps Safari shortcuts synced!



Safari and Favorites

Favorites Are In Order Everywhere!



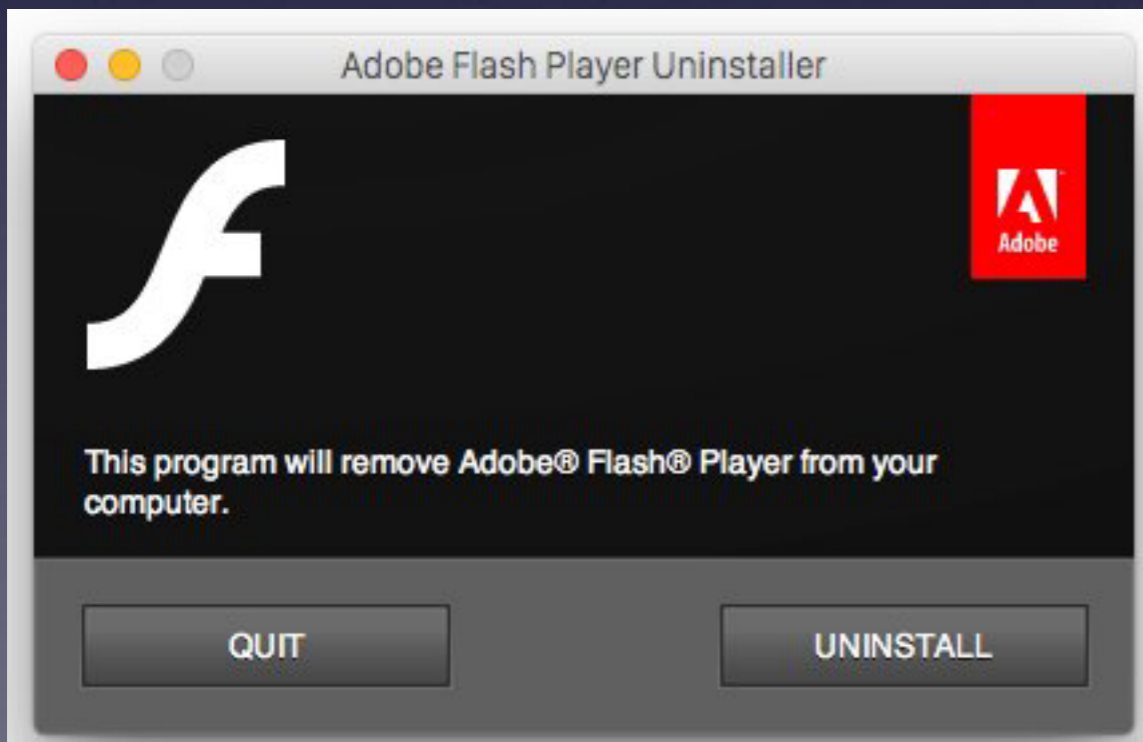
Should I Install Flash Player?

It's time to uninstall Adobe's Flash from your Mac - here's how!


Run the Flash Uninstaller!

http://fpdownload.macromedia.com/get/flashplayer/current/support/uninstall_flash_player_osx.dmg

What if I must use Flash without out another option:
Use the Chrome Browser!



Never Take Candy From a Stranger!

Apple 
tdmill@me.com
To: Tom Miller

Inbox - iCloud March 3, 2017 at 6:41 PM



Dear Customertdmill@me.com

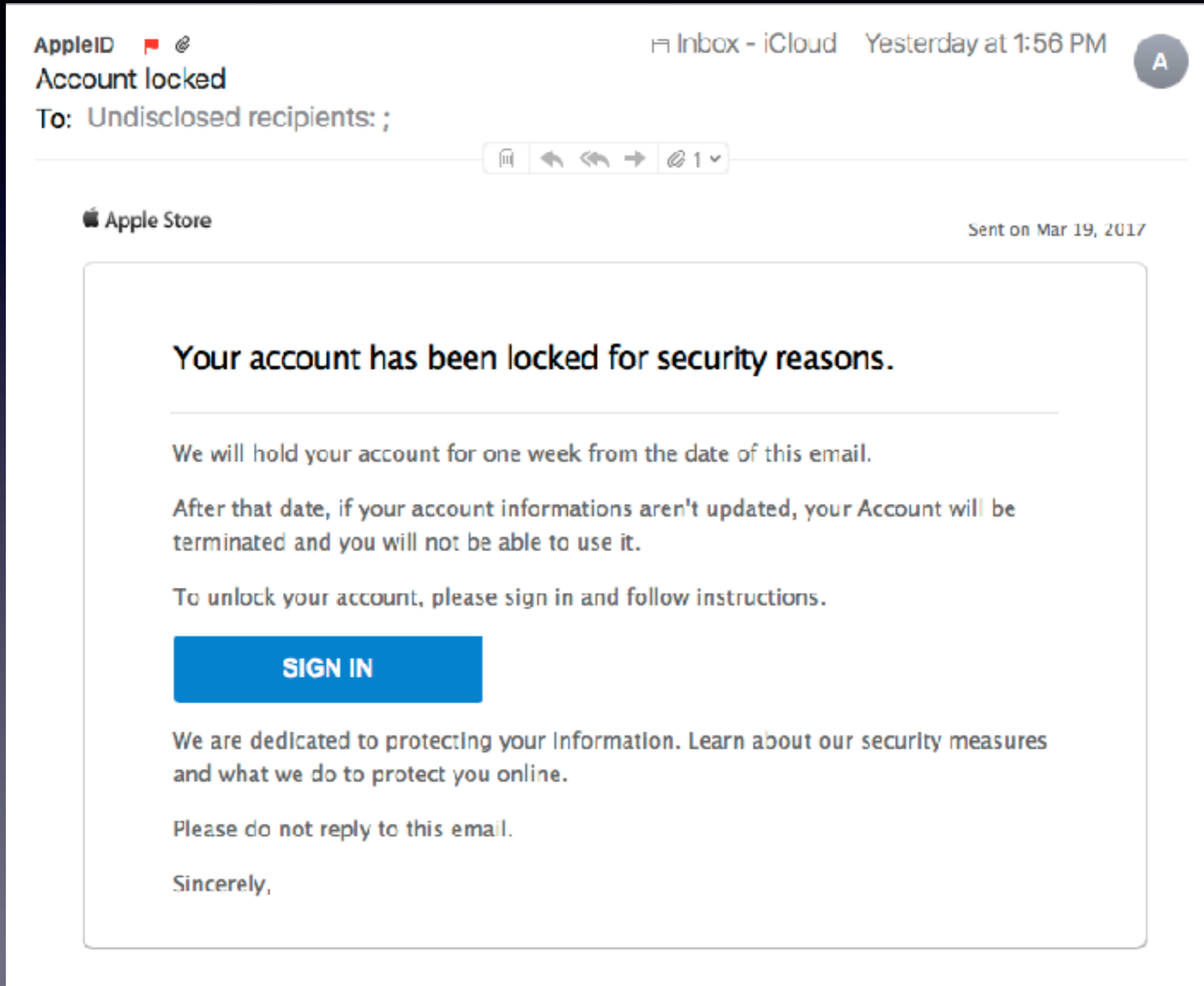
We regret to inform you that we must close your AppleDtdmill@me.com

Due to a suspicious activity we require additional info.
Please [Click Here](#) to re-activate your account.

Protecting our customers from potential fraud is a matter that we take security very seriously.

Apple Support

Are You Getting Mail From “Apple”?



I Will Receive \$3 Million!

If it is too good to be true...

Chengappa, Sid (FIN MARS) 

 Inbox - iCloud Yesterday at 5:09 PM

RE: Offer

To: Chengappa, Sid (FIN MARS)

You are a recipient to Mrs Julie Leach Donation of \$3 million USD. Contact (julieleach93@gmail.com) for claims.

Scammers Use Fear! They create a Sense of Emergency

**Jury duty scam
The IRS Scam**

**Your best defense:
Don't answer calls from numbers you don't recognize!
Be wary, skeptical and unbelieving.**

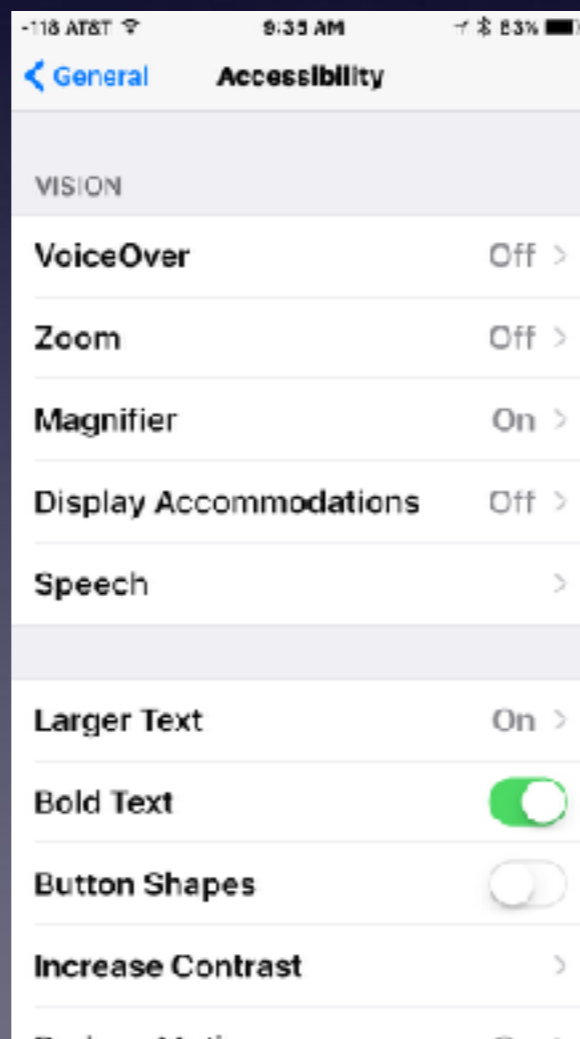
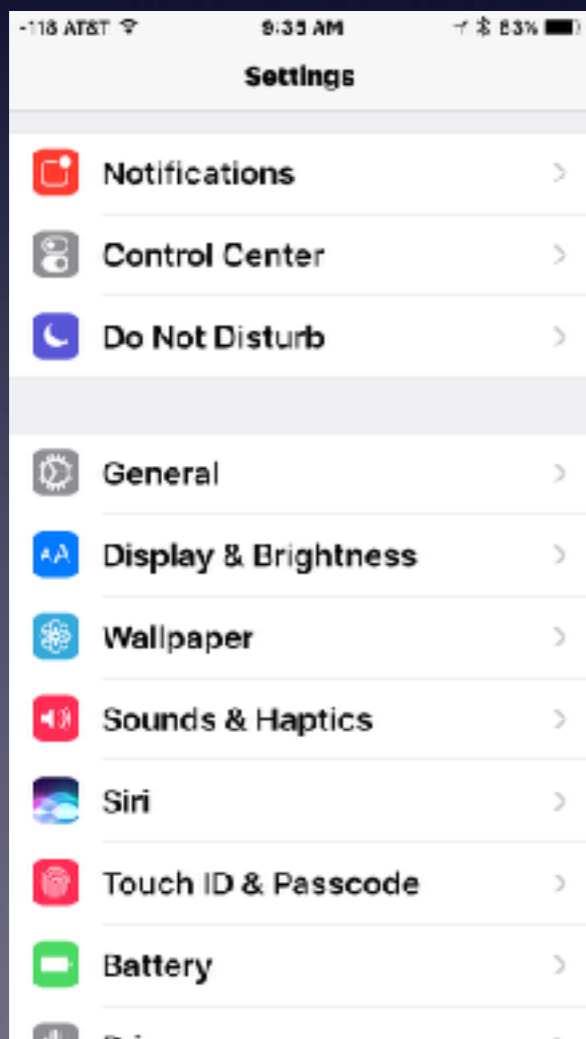
**325 calls can originate from Nigeria
978 (Boston) calls can be your neighbor.**

Email Going to the Wrong Recipient

Minimize	⌘M
Zoom	⌘Z
Show Previous Tab	⌘⇧→
Show Next Tab	⌘⇧←
Move Tab to New Window	
Merge All Windows	
Message Viewer	⌘O
Photo Browser	
Previous Recipients	
Activity	⌘⇧O
Connection Doctor	
Bring All to Front	
✓ Inbox (9,027 messages, 843 unread)	

Works with Mac (Apple) Mail!

How To See Your Screen (Or Know What is on your screen)!



Zoom On Mac!

Make the resolution smaller.
Use the zoom feature.
Do Voice over.

