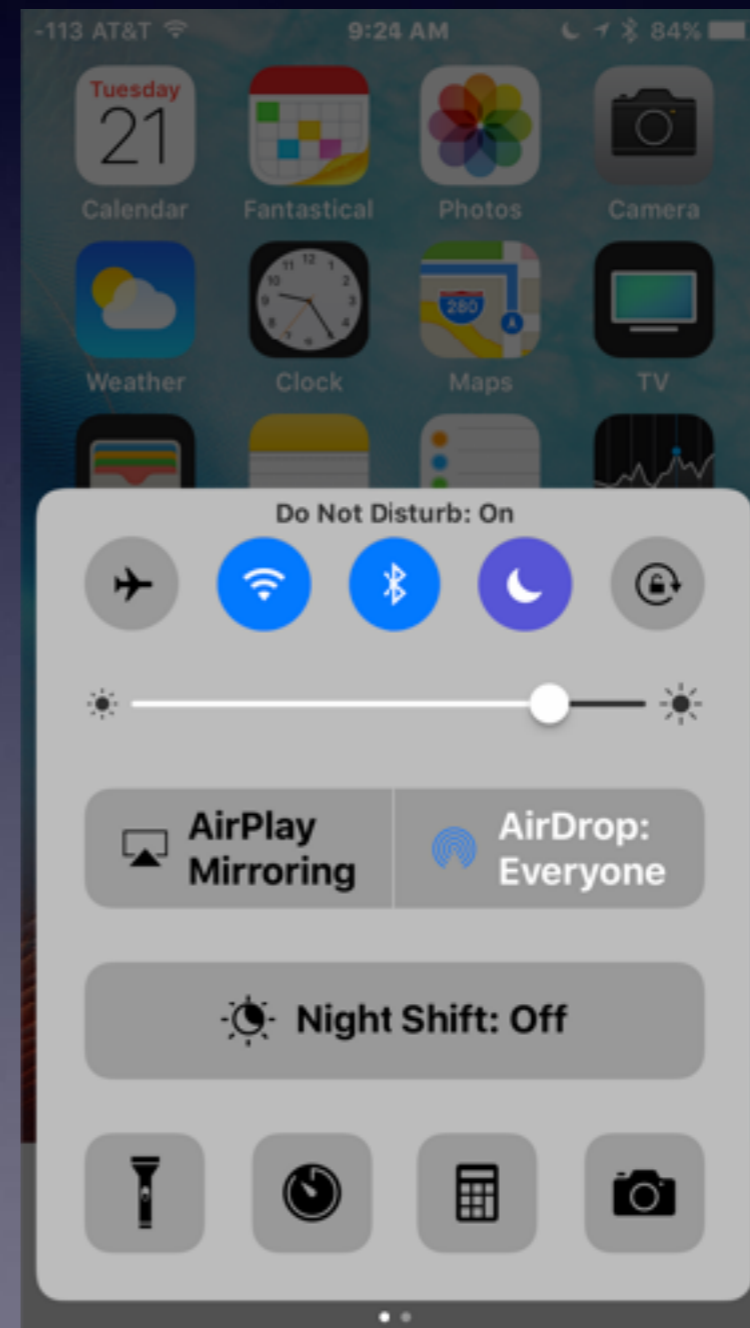
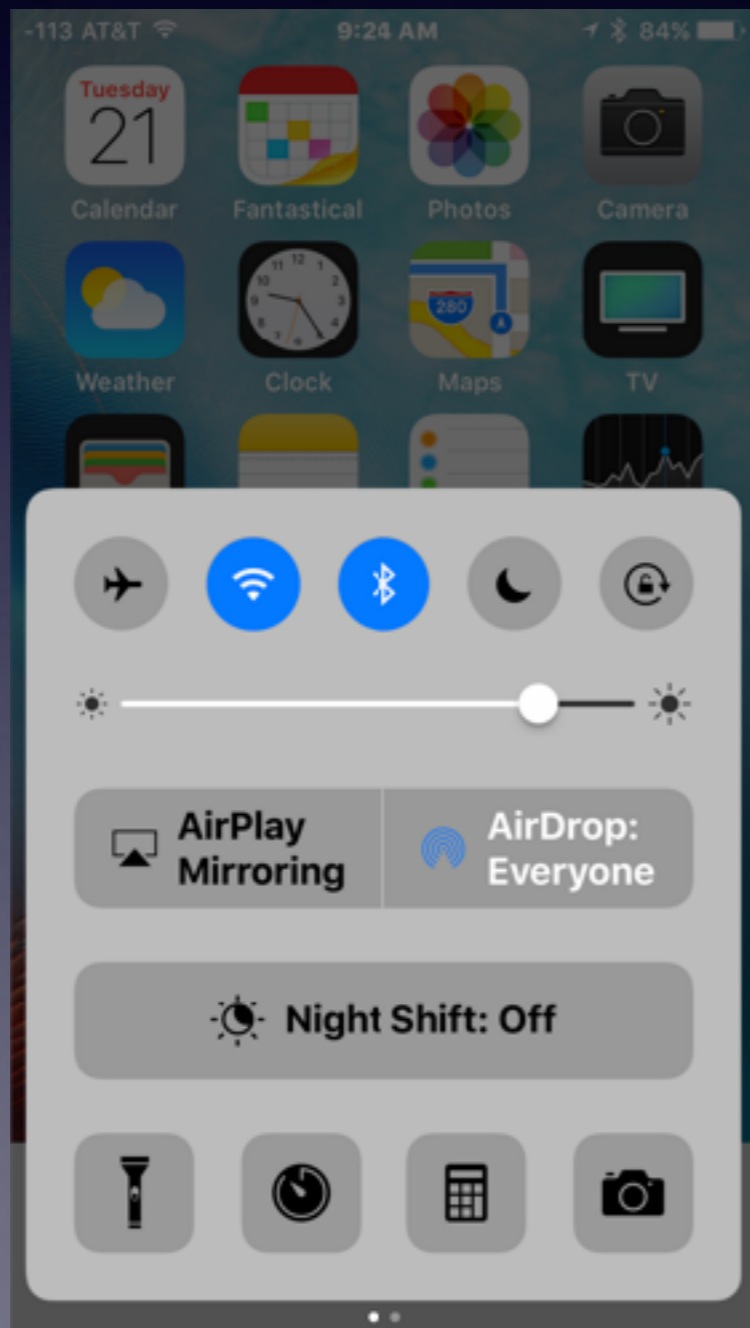


# Please Turn Off Ringer



# Can I Not Disturb?

Let's turn on "Do Not Disturb"!



# Looking For:



# tommillermachelp.com

Most slides are here!

The screenshot shows the website header with the title "Tom Miller Mac Help" and the tagline "Helping individuals with Apple devices!". Contact information includes the phone number "325-518-6662", address "Abilene TX 79603", and email "tdmill@me.com". Navigation links for "Home", "About Me", "Contact Me", and "Blog" are visible. The main content area features a post titled "iPhone and iPad Basics for March 1, 2017" with a text introduction and a blue link "iPhone & iPad Basics for March 1, 2017". Below the link is a purple graphic with a laptop and the text "Mac Help Tom Miller tdmill@me.com 325-518-6662". A "Leave a Reply" section is at the bottom. The right sidebar contains a search bar, "Recent Posts" (listing several articles), and "Archives" (listing months from February 2017 to May 2014).

You can do it from Safari on your iPad or iPhone!

# Mistakes:

- Content
- Grammar
- Spelling

Write the slide # and let me know what to repair!


Please!

Call me!

Text me!

Email me!



 Mac Help

Tom Miller

[tdmill@me.com](mailto:tdmill@me.com)

325-518-6662

# Get Help From Me!

I can help before or after if you can be here...!



One person spoke to me  
about all the confusion!

# Use The Tips App

iPad 3:50 PM 9%

Collections

**Collections**

**Featured**  
Check back often to learn something new.  
13 Tips

**Everyday Essentials**  
Must-know features you'll love to use.  
6 Tips

**Fantastic Photos**  
Take pics like a pro.  
4 Tips

**Mastering Messages**  
Quick, fun ways to

**Everyday Essentials**

0:41 AM 100%

"How much is 32% of 75"  
tap to edit

32% × 75 =  
24

**Have Siri do the math**

Just ask "How much is 32% of 75?" Siri can add, subtract, and divide, too.

1 of 6





# iPhone and iPad



## Basics



March 21, 2017

Abilene Public Library

# Cayla Doll / Collects Info via Bluetooth



## 'My Friend Cayla' Doll Records Children's Speech, Is Vulnerable to ...

[www.snopes.com/2017/02/24/my-friend-cayla-doll-privacy-concerns/](http://www.snopes.com/2017/02/24/my-friend-cayla-doll-privacy-concerns/)

Feb 24, 2017 - The Cayla doll has been banned in Germany, says Jason Homann ... There is a particular danger in toys being used as surveillance devices: ...

## Germany Bans 'My Friend Cayla' Doll Over Spying Concerns : NPR

[www.npr.org/2017/02/20/516420767/germany-bans-my-friend-cayla-doll-over-spying-concerns](http://www.npr.org/2017/02/20/516420767/germany-bans-my-friend-cayla-doll-over-spying-concerns)

Feb 20, 2017 - Germany has banned an interactive doll manufactured by an American company that German regulators charge can spy on children and collect personal data from them and their parents. ... Cayla is a doll made in America, and authorities in Germany claim that My Friend Cayla, as she's ...

## My Friend Cayla: Doll banned in Germany not 'espionage device' ...

[www.foxnews.com/.../my-friend-cayla-doll-banned-in-germany-not-espionage-device-c...](http://www.foxnews.com/.../my-friend-cayla-doll-banned-in-germany-not-espionage-device-c...)

Feb 20, 2017 - The German distributor of talking doll My Friend Cayla insists it is safe ... that this product offers no special risk and there is no reason for alarm".

## Talking dolls 'putting kids at risk from predators' by 'secretly recording' ...

<https://www.thesun.co.uk/.../talking-dolls-putting-kids-at-risk-from-predators-by-secretl...>

Dec 7, 2016 - TALKING toys could be putting your kids at risk by secretly recording their ... Genesis Toys - who make the popular My Friend Cayla doll - and ...

## My Friend Cayla doll can be HACKED, warns expert - watch kids' toy ...

[www.mirror.co.uk/News/Technology & Science/Toys](http://www.mirror.co.uk/News/Technology&Science/Toys)

Feb 5, 2015 - This video is probably the creepiest thing you'll see today. If you've got a Cayla doll in your house, make sure you read this advice.

## My Friend Cayla: Your kid's toy could spy on your family - CBS News

[www.cbsnews.com/News/Technology/My-Friend-Cayla](http://www.cbsnews.com/News/Technology/My-Friend-Cayla)

Dec 7, 2016 - But Genesis Toys' My Friend Cayla doll and the I-Que Intelligent ... a substantial risk of harm because children may be unfairly targeted by ...

## Talking Dolls May Spread Children's Secrets, Privacy Groups Allege ...

[www.wsj.com/.../two-talking-dolls-collect-personal-information-from-children-privacy-...](http://www.wsj.com/.../two-talking-dolls-collect-personal-information-from-children-privacy-...)

Dec 6, 2016 - Internet-connected toys pose privacy risks to children, and their ... that two talking dolls - My Friend Cayla and I-Que Intelligent Robot, both ...

## Smash up your kid's Bluetooth-connected Cayla 'surveillance' doll ...

[https://www.theregister.co.uk/2017/02/17/cayla\\_doll\\_banned\\_in\\_germany/](https://www.theregister.co.uk/2017/02/17/cayla_doll_banned_in_germany/)

Feb 17, 2017 - The Cayla doll has been banned in Germany." ... The danger, the agency claims, is that anything a child or someone else says in the vicinity of ...

## German regulator tells parents to destroy 'spy' doll Cayla | News ...

[www.dw.com/en/german-regulator-tells-parents-to-destroy-spy-doll-cayla/a-37601577](http://www.dw.com/en/german-regulator-tells-parents-to-destroy-spy-doll-cayla/a-37601577)

Feb 21, 2017 - A German regulator has warned parents of the dangers of a children's toy called My Friend Cayla. The doll, capable of revealing personal data, ...

# **Scammers Use Fear! They create a Sense of Emergency**

**Jury duty scam  
The IRS Scam**



**Your best defense:  
Don't answer calls from numbers you don't recognize!  
Be wary, skeptical and unbelieving.**

**325 calls can originate from Nigeria  
978 (Boston) calls can be your neighbor.**

# Fraudulent Credit Card Charges!

These are called Phishing Baits!

The screenshot shows an email interface with a header from Delta Air Lines. The subject is 'Your Flight Ticket Invoice 00160 - tdmill' and the recipient is 'Tom Miller'. The email body contains a payment confirmation for a flight on Delta.com, stating that a credit card has been charged. It provides flight details: Flight Number WA816603, Date MAR 7 2017, 17:45 CDT, and Departure from Washington, DC. A link is provided to download and print the ticket. At the bottom, there is contact information for technical support and a copyright notice for Delta Air Lines, Inc. A context menu is open over the link, showing options like 'Copy Address', 'Add to VIPs', 'New Email', 'Add to Contacts', and 'Search for "Delta Air Lines"'. The email is dated March 6, 2017, at 2:03 PM.

Delta Air Lines  Inbox - iCloud March 6, 2017 at 2:03 PM 

Your Flight Ticket Invoice 00160 - tdmill  
To: Tom Miller

This is a payment confirmation e-mail for the ticket you ordered on [Delta.com](http://Delta.com) website.

Your credit card has been charged.

Flight Number : WA816603  
Date : MAR 7 2017, 17:45 CDT  
Departure : Washington, DC

You can download and print your ticket from our website :  
[https://www.delta.com/tickets/viewOrder.do?order\\_id=06722547&flight=WA816603](https://www.delta.com/tickets/viewOrder.do?order_id=06722547&flight=WA816603)

For more information regarding your order, contact our technical support by visiting :  
[https://www.delta.com/content/www/en\\_US/support.html](https://www.delta.com/content/www/en_US/support.html)  
Thank you for flying with Delta Airlines

©2017 Delta Air Lines, Inc.

Is it safe to click on a link?

## You're a victim with one word in 'Can you hear me?' phone scam

f 12253  
t  
in 8  
56



USA TODAY NETWORK KING-TV, Seattle Published 3:38 p.m. CT Jan. 27, 2017 | Updated 3:43 p.m. CT Jan. 27, 2017



(Photo: KING-TV, Seattle)

f 12253 CONNECT t TWITTER in 8 LINKEDIN 56 COMMENTS

SEATTLE — A growing "Can you hear me?" phone scam can make you a victim if you utter just one word: "Yes."

This is how it works, according to the Better Business Bureau:

An automated call provides an introduction and identifies a business or agency. After the intro, the recording will ask if you can hear clearly.

If you answer yes, the scammer behind the call may have recorded you, could plan to use your affirmation to sign you up for a product or service you never knew about and then will demand payment. If you refuse, the scammer may produce your recorded "yes" response to confirm your purchase agreement.

### How to prevent phishing scams

The best advice from the BBB:

- Hang up on any unsolicited robo-call. If you are on the federal Do Not Call List and a company calls out of the blue to ask questions, it's likely a scam.
- Avoid responding with "yes," "sure" or "OK."
- Hang up if you're asked to press a button to be placed on the Do Not Call registry. Doing anything else could help scammers identify an active phone number. No

40% Off Quicken  
\$74.99 Info

40% Off Quicken  
Quicken for Mac 2017

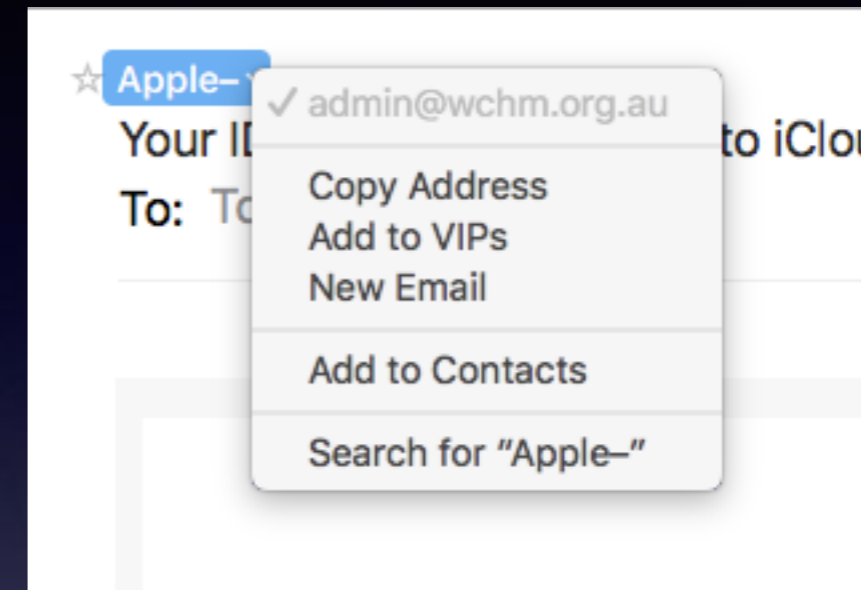
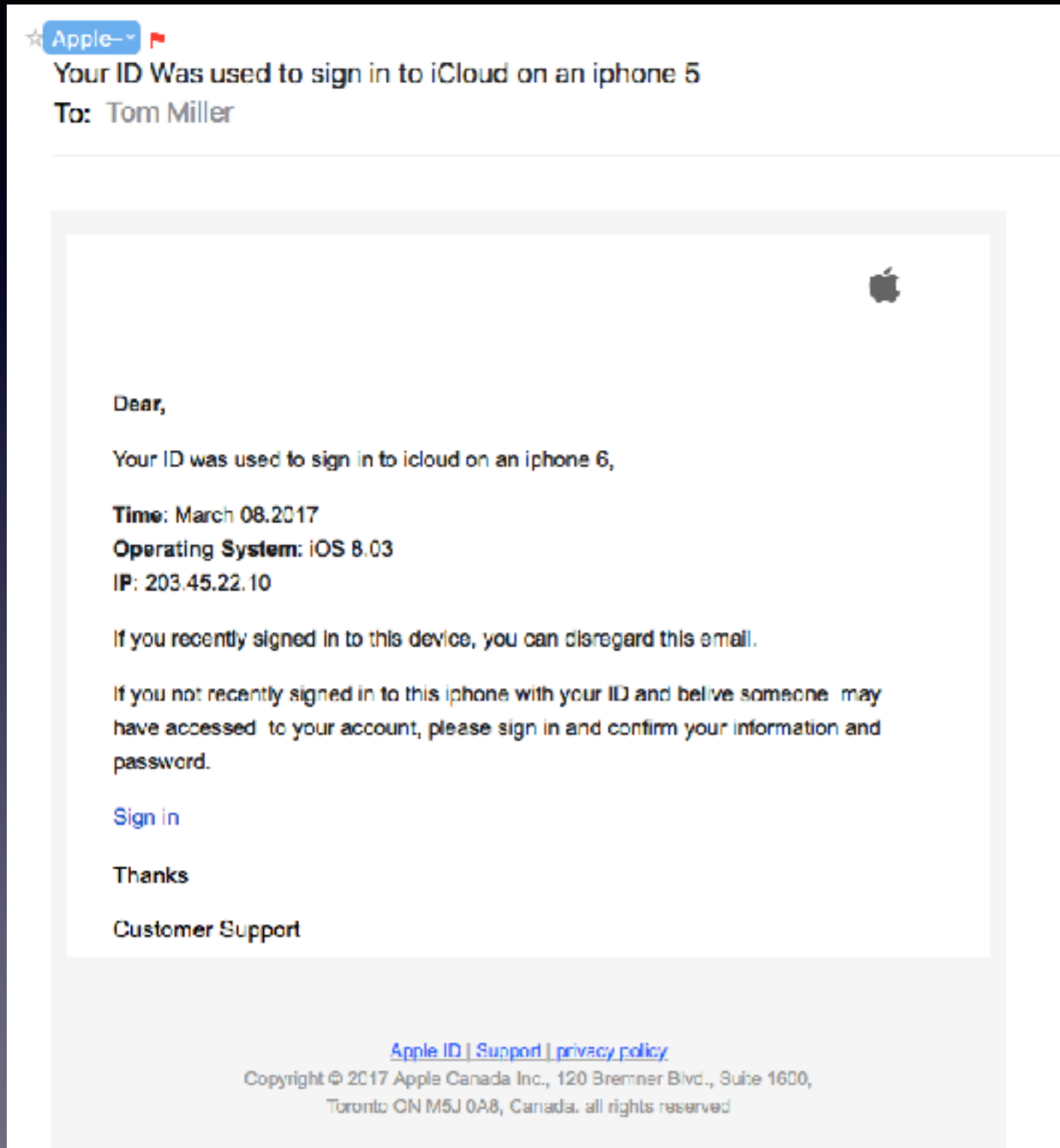
40% Off Quicken  
Home & Business 2017

40% Off Quicken  
Quicken Premier 2017



40% Off Quicken  
Quicken Starter Edition 2017

40% Off Quicken  
Rental Property Manager 2017


# Fraudulent Emails



# Email Intended To Scam Me!

☆ Apple  Inbox - iCloud March 3, 2017 at 6:41 PM   
[tdmill@me.com](mailto:tdmill@me.com)  
To: Tom Miller

---



  
Dear [Customertdmill@me.com](mailto:Customertdmill@me.com)


**We regret to inform you that we must close your [AppleDtdmill@me.com](mailto:AppleDtdmill@me.com)**

Due to a suspicious activity we require additional info.  
Please [Click Here](#) to re-activate your account.

Protecting our customers from potential fraud is a matter that we take security very seriously.

Apple Support

☆ Apple  Inbox - iCloud March 3, 2017 at 6:41 PM   
[tdmill@me.com](mailto:tdmill@me.com)  
To: Tom Miller

  
Dear [Customertdmill@me.com](mailto:Customertdmill@me.com)

- ✓ noreply@acom.com
- Copy Address
- Add to VIPs
- New Email
- Add to Contacts
- Search for "Apple"

Is it safe to take candy from strangers?

# Facebook Danger

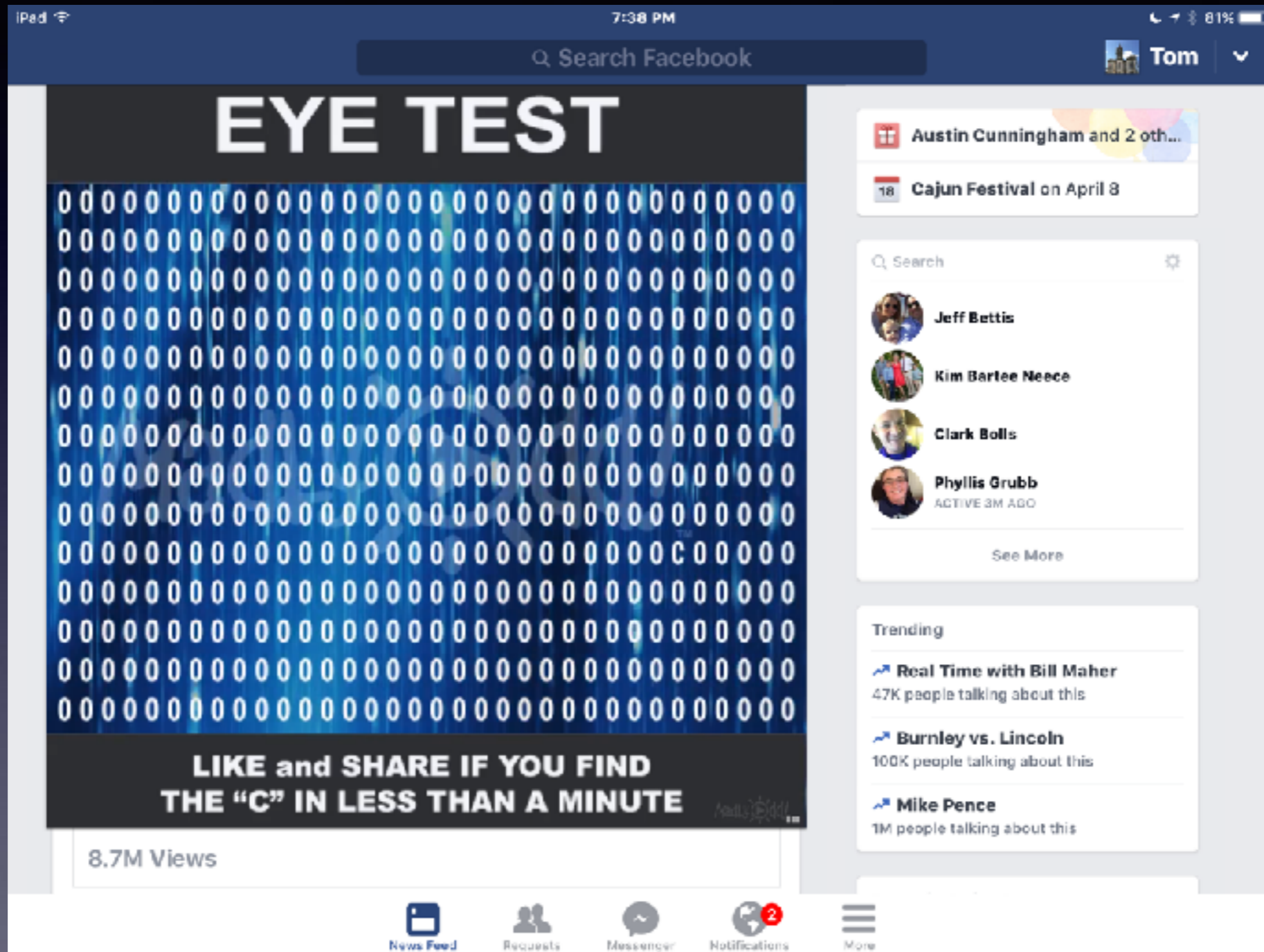
<http://www.telegraph.co.uk/technology/2016/03/21/watch-out-for-these-facebook-like-scams---and-how-to-avoid-them/>

## How to get Hacked:

- If it looks too good to be true...
- Only “like” posts from brands and people you know and trust...
- Always check what data is being asked for before clicking “accept” or giving permission.
- Review your likes in the past. They may have changed.
- Get out of the “liking” habit.
- Watch out of multimedia: Games, puzzles, & quizzes.



# Puzzles Initiate Trackers



# Facebook

<http://www.usatoday.com/story/tech/columnist/komando/2016/03/18/facebook-watching-and-tracking-you-more-than-you-realize/81803796/>

**USA TODAY**

Search

NEWS SPORTS LIFE MONEY **TECH** TRAVEL OPINION 55° CROSSWORDS WASHINGTON VIDEO STOCKS APPS MORE

## Facebook is watching and tracking you more than you probably realize

Kim Komando, Special for USA TODAY Published 6:39 a.m. ET March 18, 2016 | Updated 8:38 p.m. ET March 29, 2016

komando.com/radio

**Kim Komando**  
USA TODAY Columnist

Here's how to keep advertisers from tracking your activity on Facebook.

**cedar**  
**EasyWring Spin Mop & Bucket**

★★★★☆ 3,337 Amazon.com customer reviews

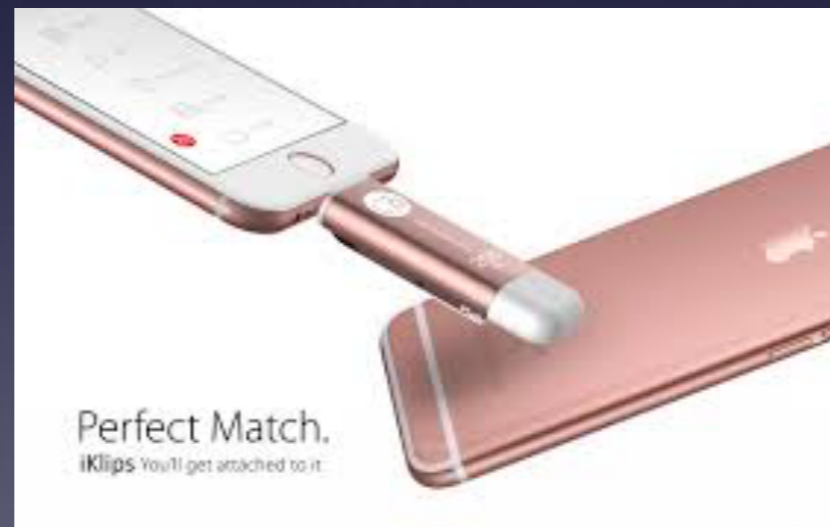
**Amazing mop!**  
"...It cleans very well, the self wringing system works really well, and it's made my floors much easier to clean. Great purchase."

NEVER MISS OUT

TECH

# Flash Drive for iPhones

Three ways to get photos off an iPhone or iPad:  
Move them to iCloud, move them to a computer, use dedicated flash drive!



# You Must Back Up Your iPhone / iPad!

<http://www.zdnet.com/article/heres-why-you-must-back-up-your-iphone-and-ipad-before-upgrading-to-ios-10-3/>

EDITION: US

**ZDNet** VIDEOS SMART CITY WINDOWS 10 CLOUD INNOVATION SECURITY ENTERPRISE IT MORE NEWSLETTERS ALL WRITERS

MUST READ **AN INSECURE MESS: HOW FLAWED JAVASCRIPT IS TURNING WEB INTO A HACKER'S PLAYGROUND**

## Here's why you must back up your iPhone and iPad before upgrading to iOS 10.3


iOS 10.3 is expected to land before March is out, and it's vital that you have an effective backup mechanism in place for your iPhone before you upgrade.

By Adrian Kingsley-Hughes for Hardware 2.0 | March 10, 2017 -- 12:30 GMT (04:30 PST) | Topic: iOS

Switch now and get a **FREE Samsung Galaxy.**  
limited time only.

verizon

21 1114 363



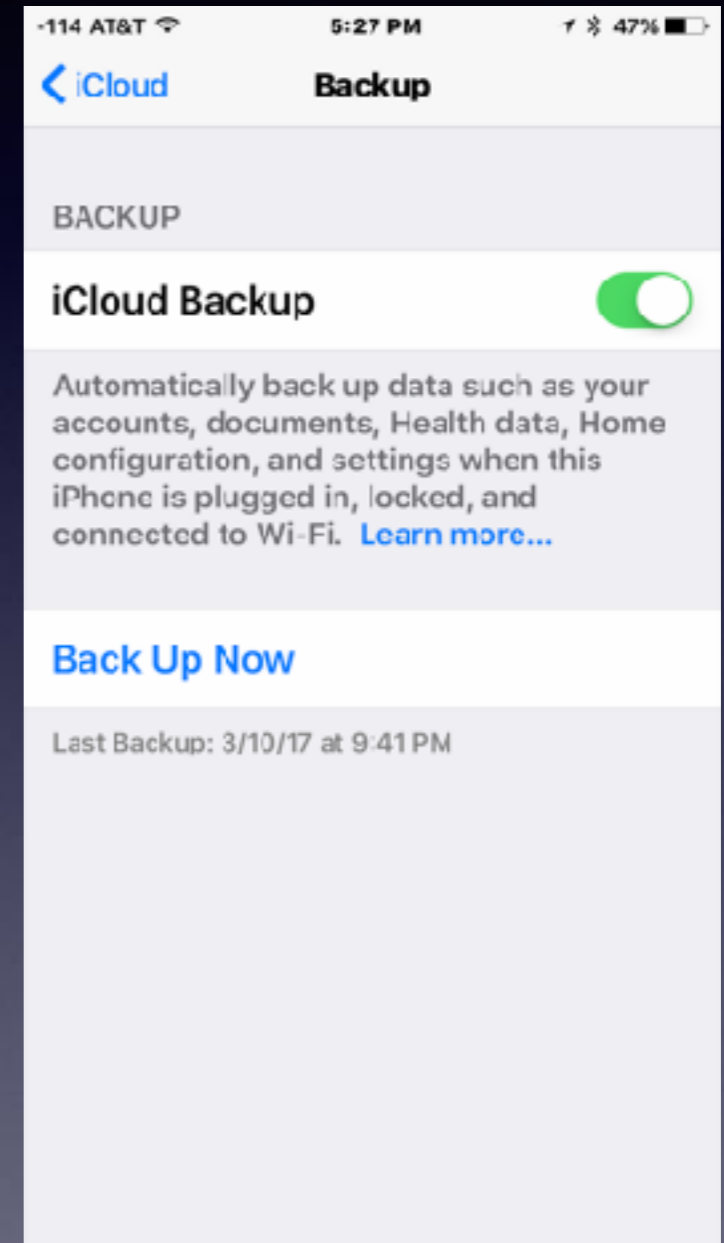
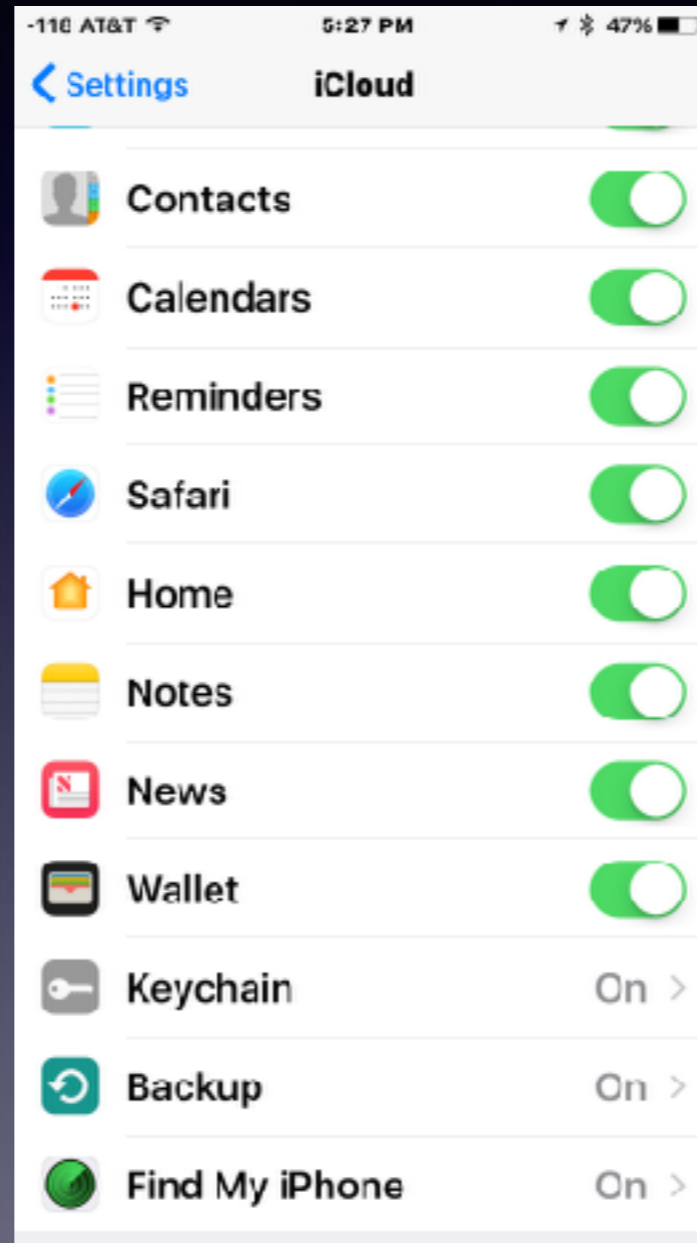
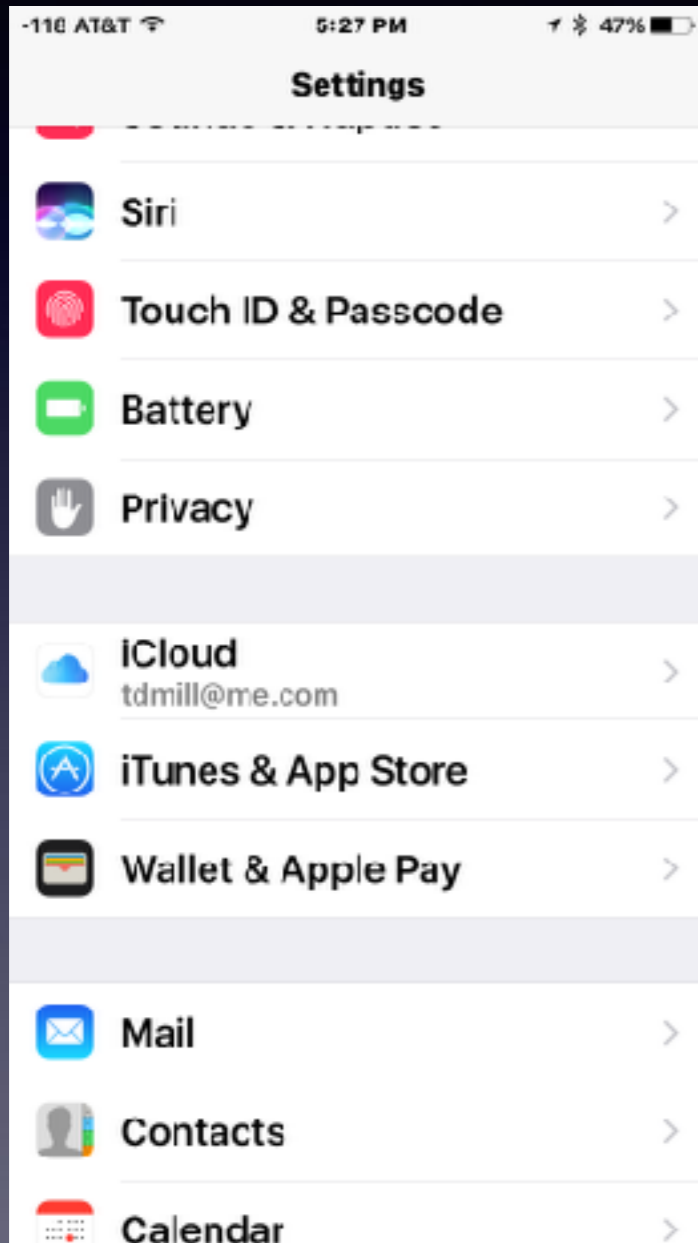
Stream → InterConnect 2017

The latest in cloud technology. Live and on-demand on IBM GD

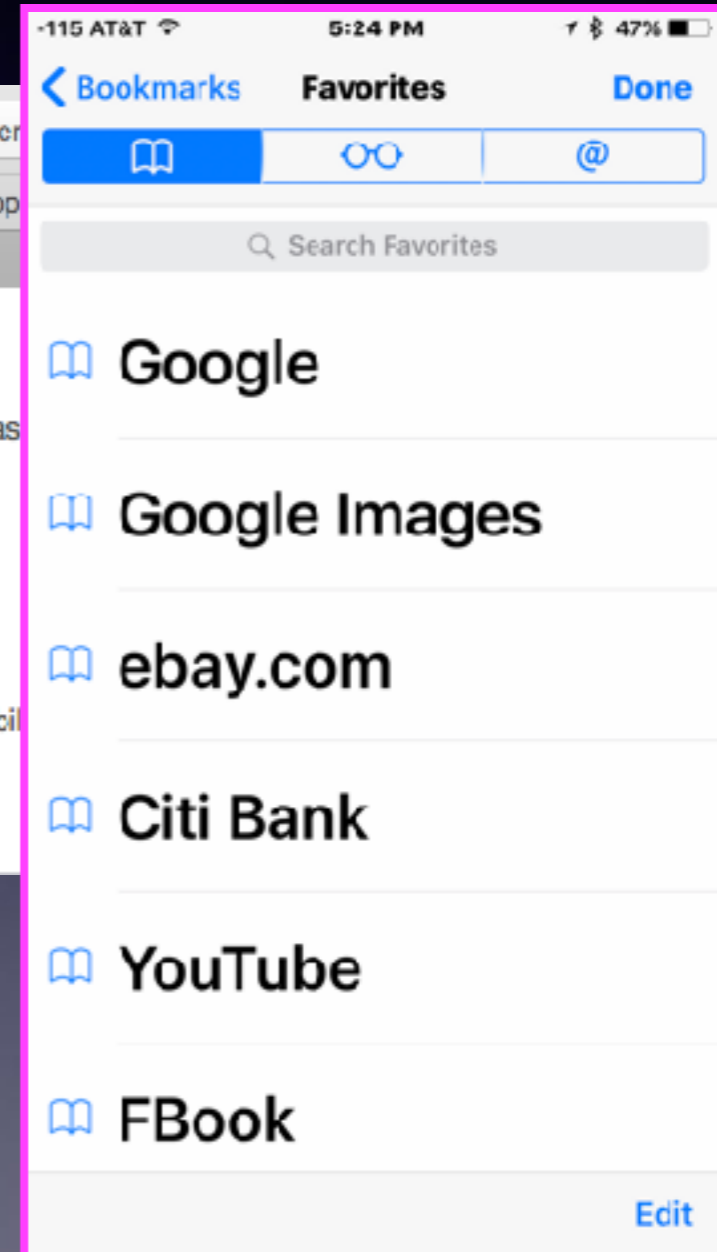
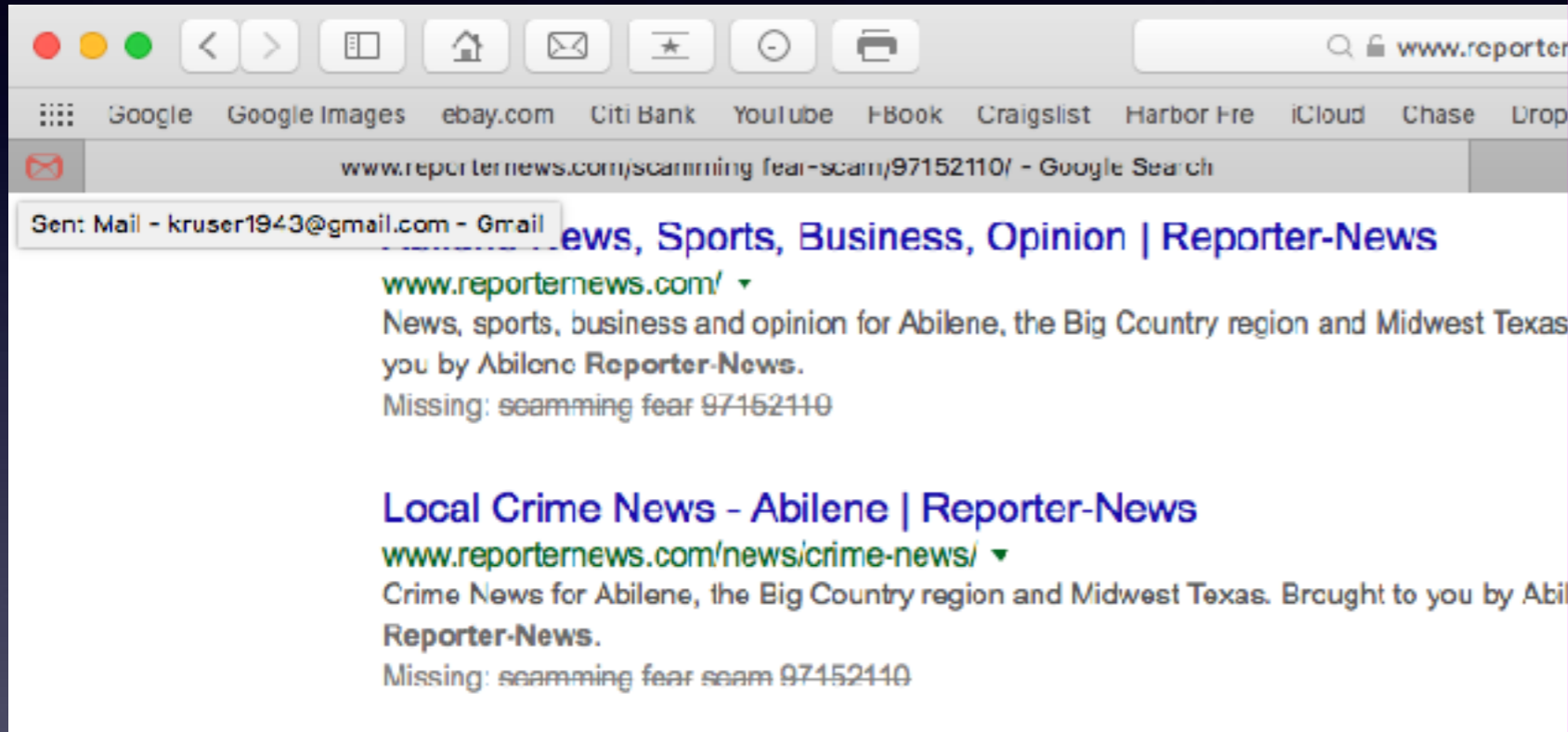
**RELATED STORIES**

- iPhone: Activate your iPhone's hidden magnifying glass feature
- iOS: Best iPhone or iPad apps (March 2017)
- Mobility: TripIt Pro update tells business travelers when to leave for the airport
- Enterprise Software: SAP says iOS software developer kit set for lift-off

# iPhone / iPad Backup!



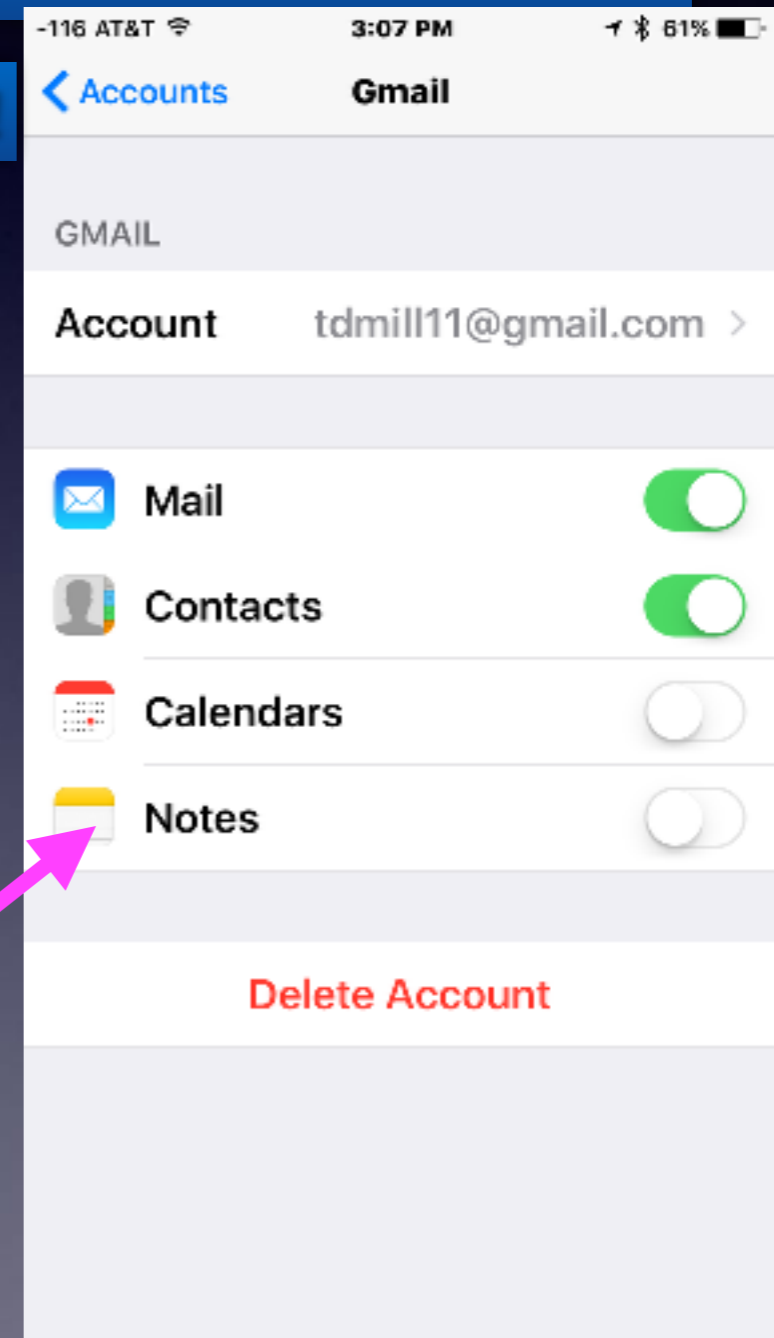
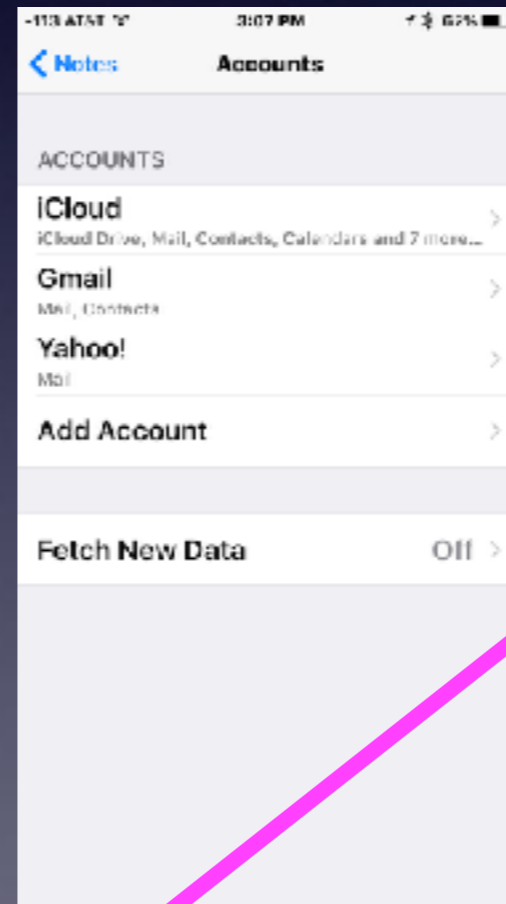
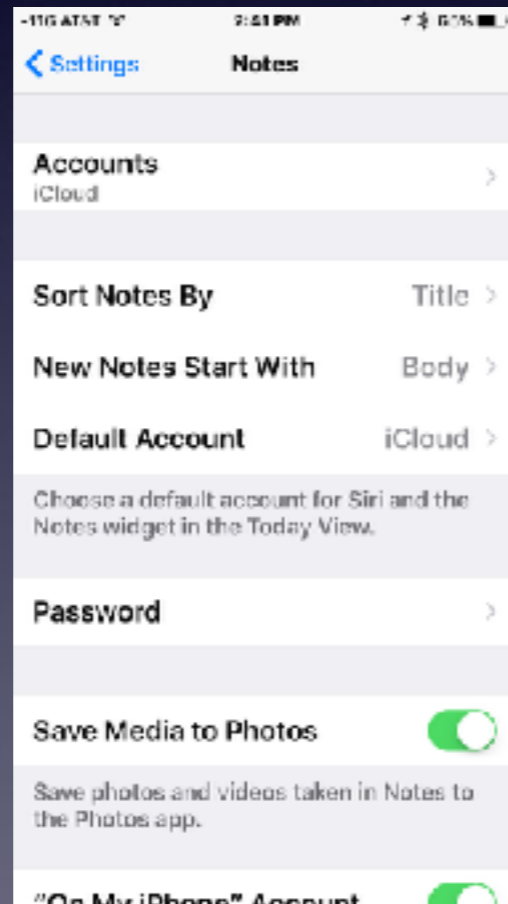
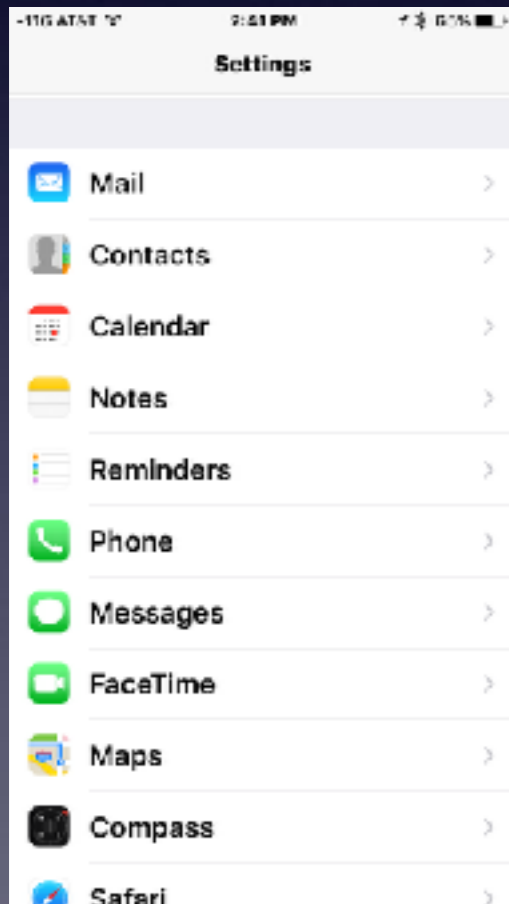
The iPhone & iPad have a “Favorites” folder.  
iCloud keeps Safari shortcuts synced!



# How Many “Notes” Accounts Do You Have?

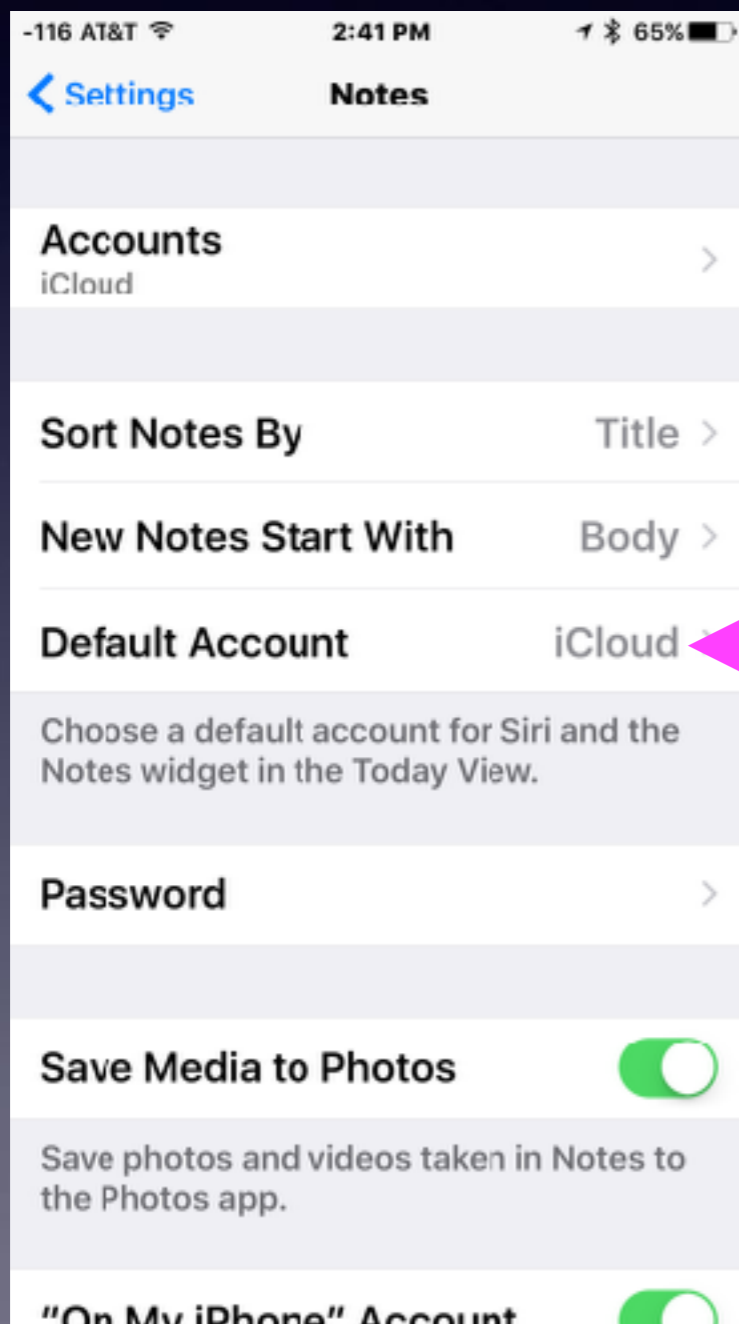
Every email you have or use has a way to store “Notes”!

Gmail has Notes!



# Where Are Your Notes?

You can have notes on your iPhone!  
You can put notes on different accounts that aren't on your iPhone!  
You can have notes in your iCloud Account!

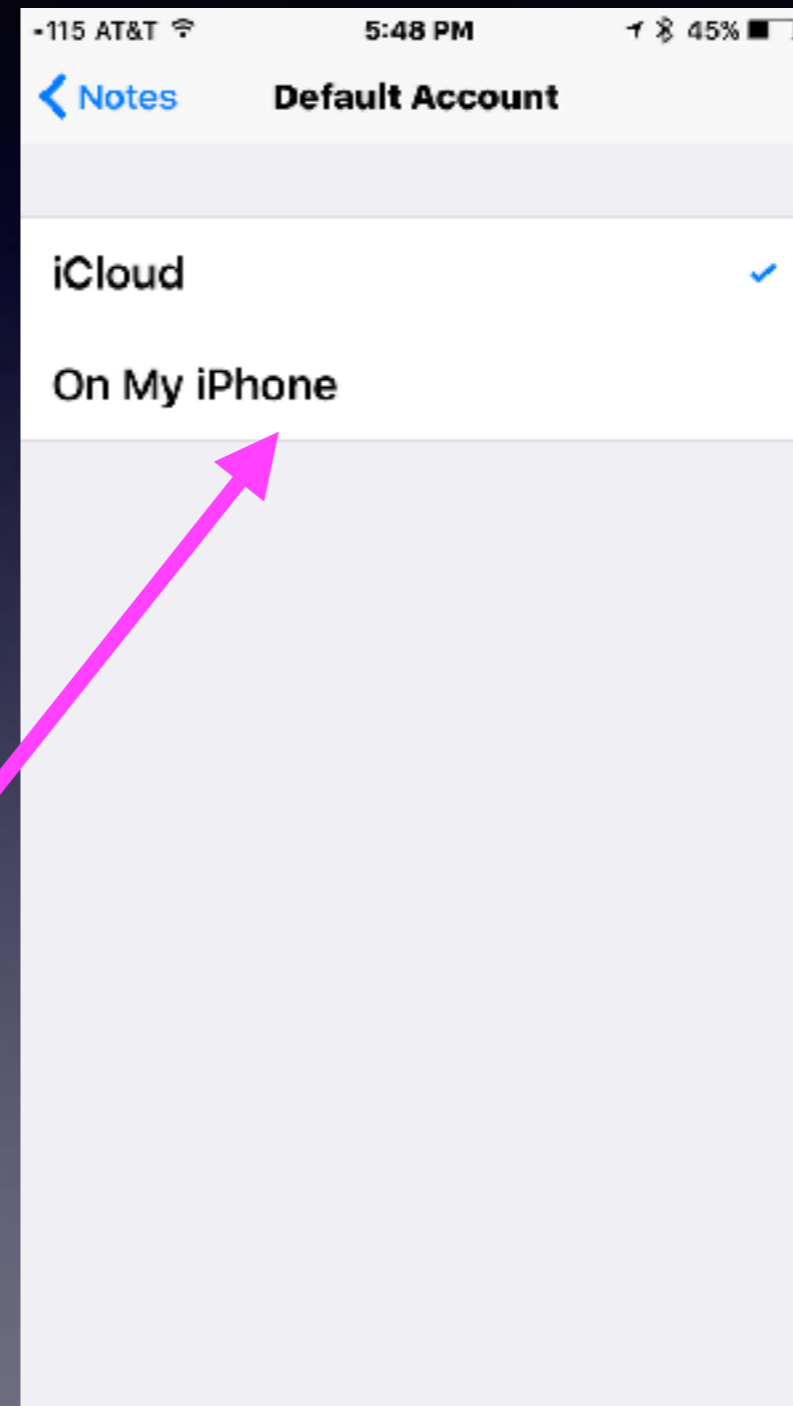
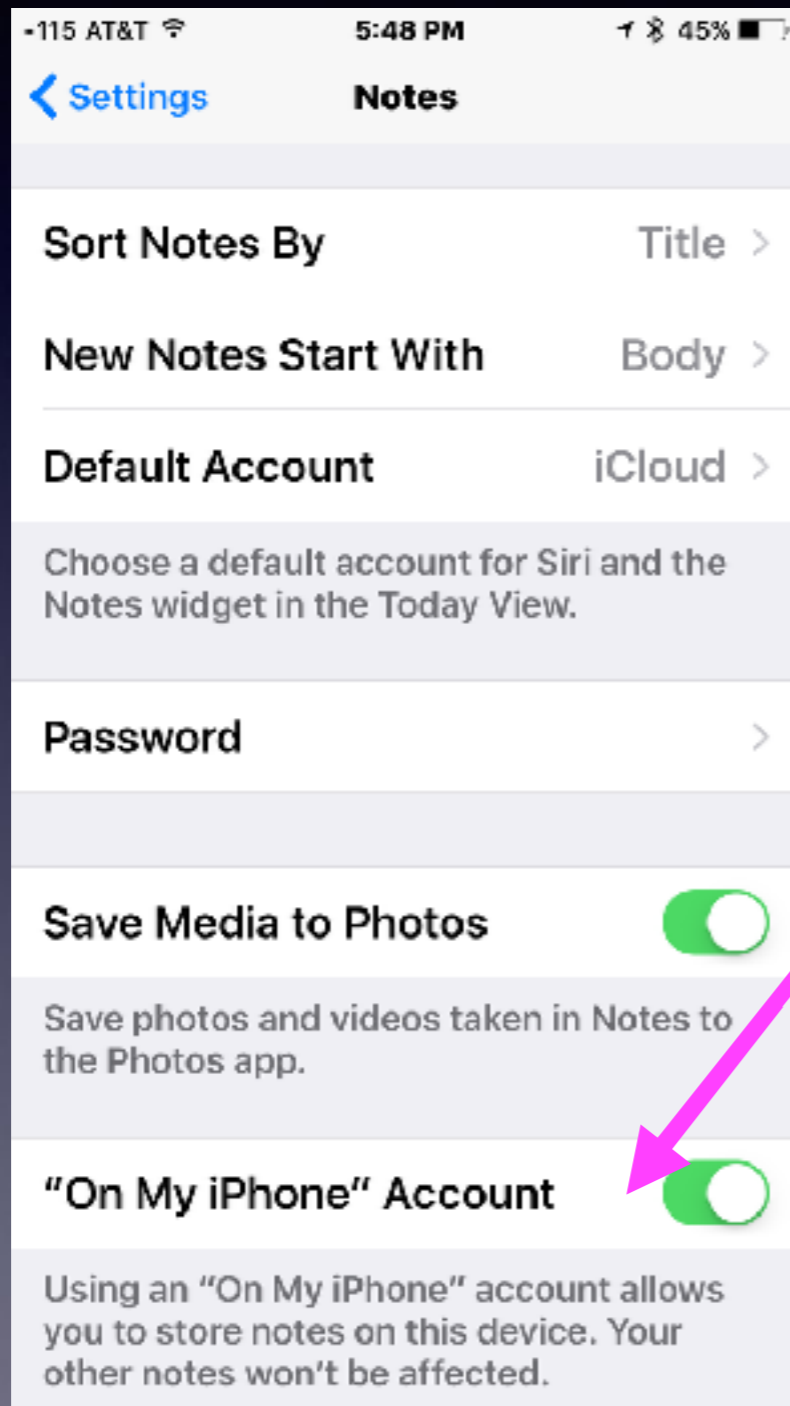


Any note you make on your iPhone will reside in your iCloud Account!

(If you choose iCloud as your default account!)



# Notes “On My iPhone” Account!

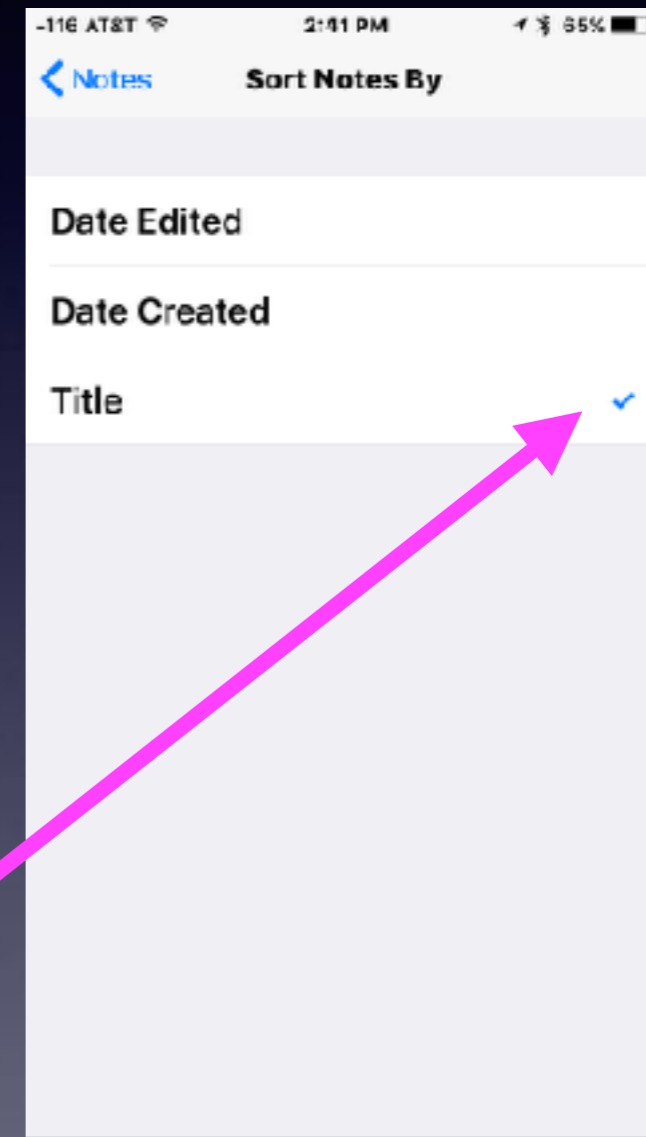
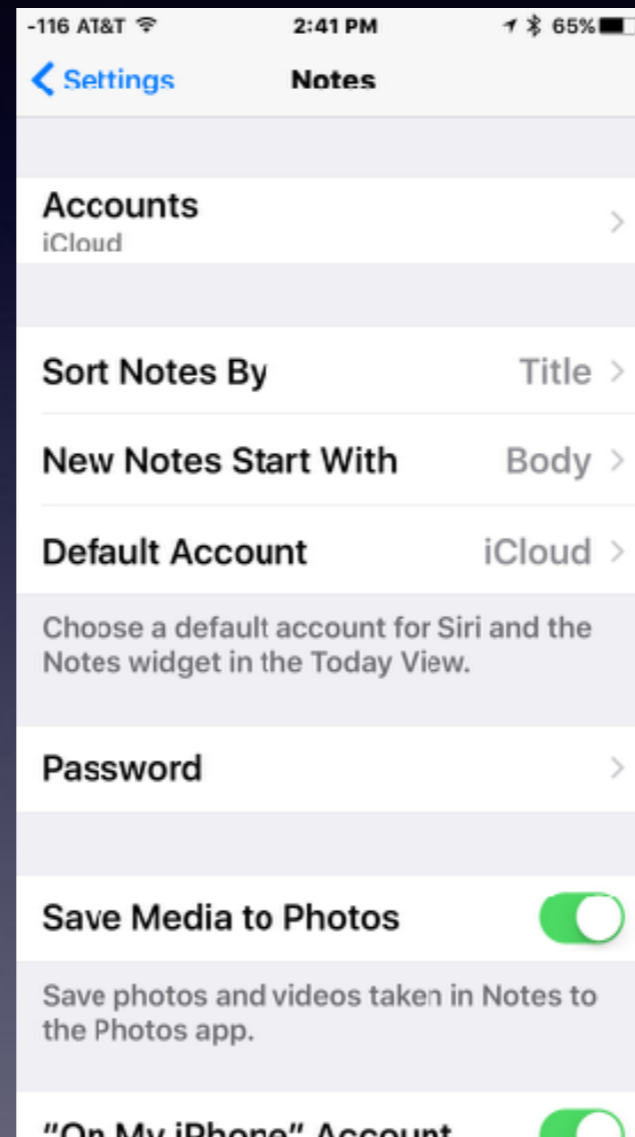
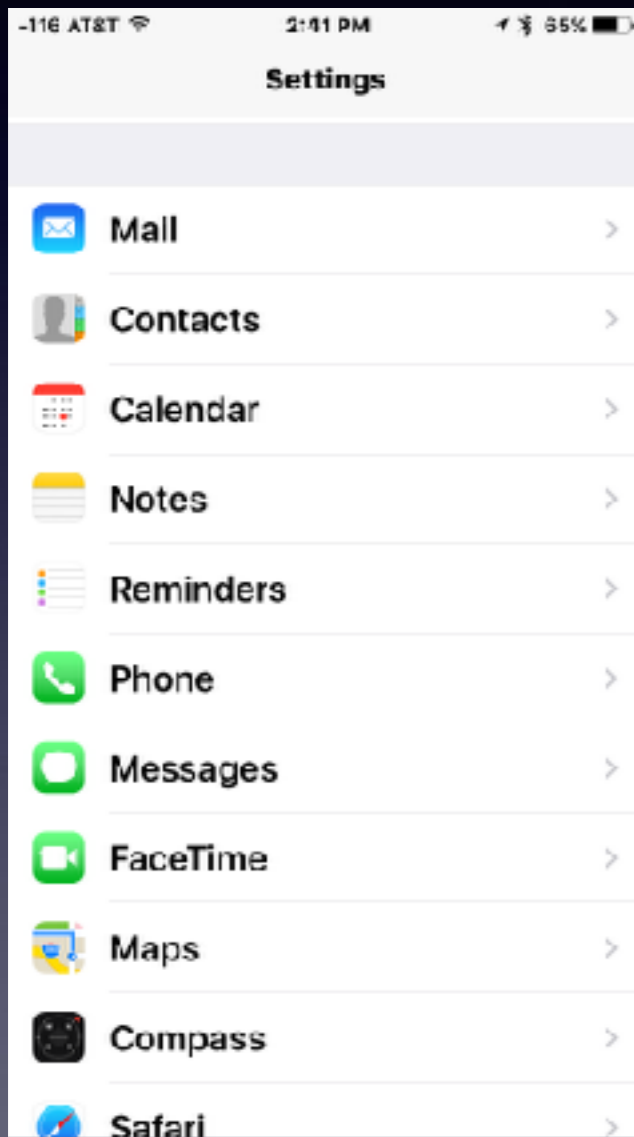


# What Does Default Account Mean (iCloud)?

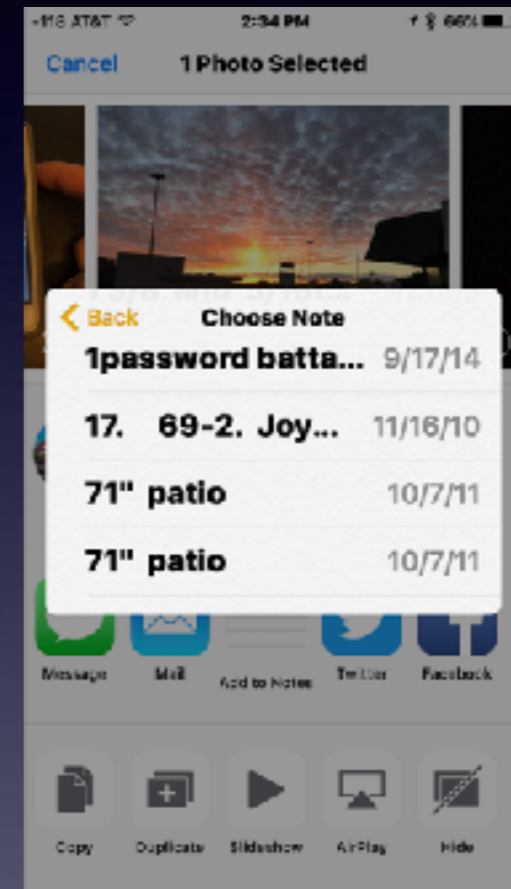
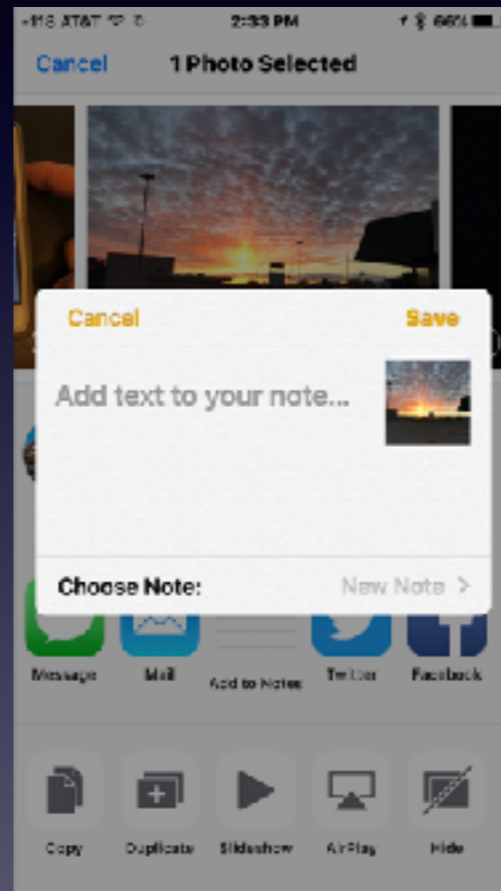
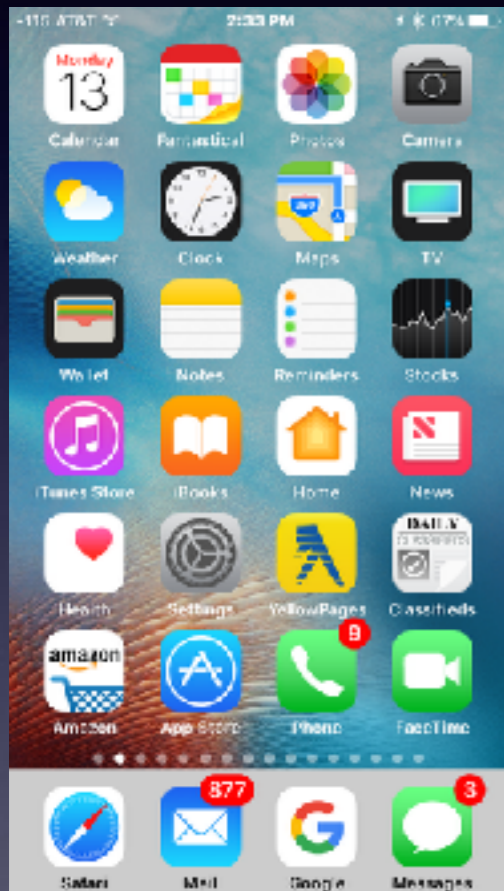
It means that your “Notes” are backed up to [iCloud.com](https://www.icloud.com)!



# Arrange Notes By Title (Alphabetical) Order



# Why It Is Impt. To Sort Notes By Title!



Using the Share button (To Notes) will easily let me find the exact note to insert data.

# Saving Impt. Pics, Passwords, Info to Notes App.

Biggest lie: I can remember that!

Your Notes app is the place to keep data that are safe!

## iPhone users must assume :

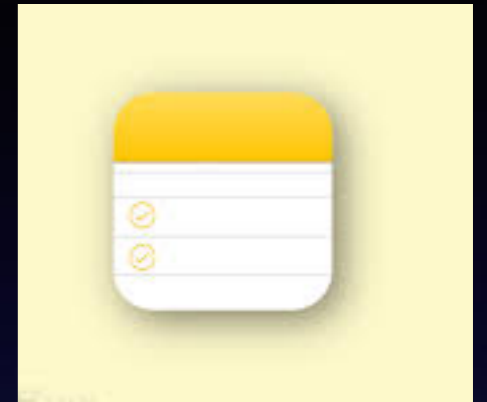
It is impossible to remember everything.

I may loose my iPhone.

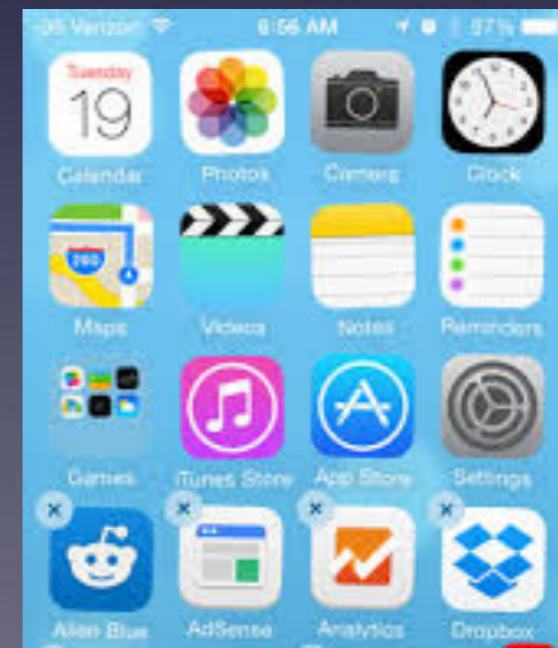
I may damage my iPhone.

I may need to share my data.

# Why Use Voice Memos Vs Speaking into Notes?



You may need to go into a meeting “Wired” and capture a conversation!



# When Nothing Seems To Work!

## Do a Hard Reset! On iPhone 7

To **reset** the **iPhone 7**, you will hold down the Power button on the right side of the device and the Volume Down button on the left side at the same time, then wait for the familiar black screen and Apple logo.

## Do a Hard Reset! On iPhone 6 and earlier

To **reset** the **iPhone 6S and earlier**, you will hold down the Power button on the right side of the device and the Home Button at the same time, then wait for the familiar black screen and Apple logo.

**The Spotlight Search did not want to search!  
I did a “reboot”!**

# What Is That Black Spot Between the Camera Lens and the Flash?



**It's a microphone!**



# Clean Your Camera Lens



**How are you cleaning your eye wear?**

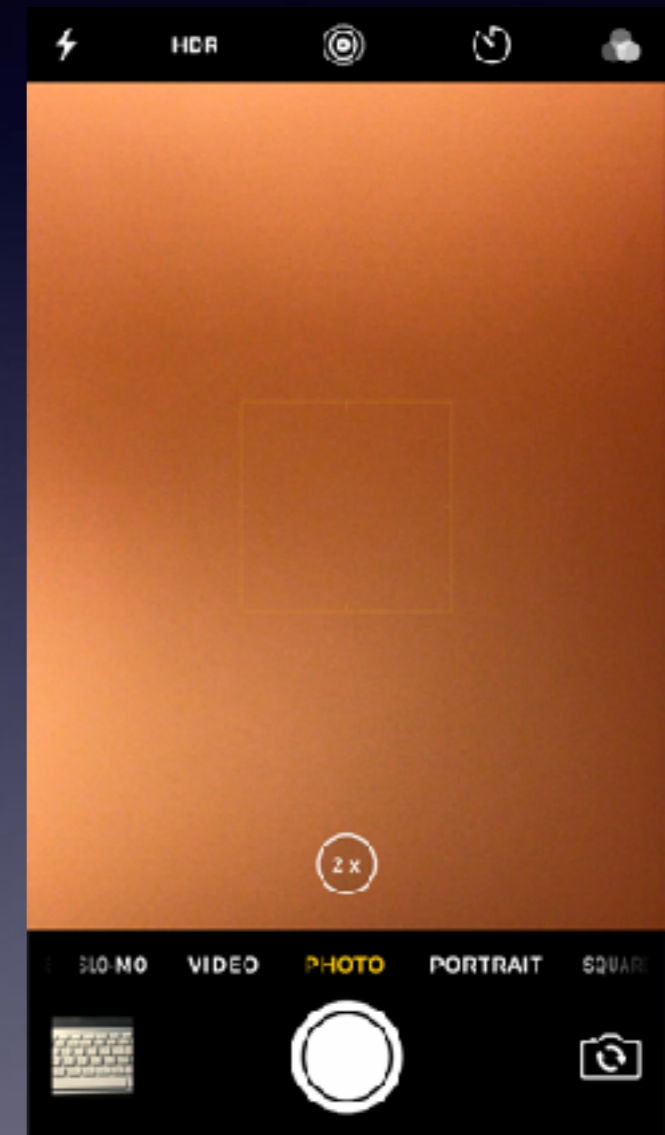
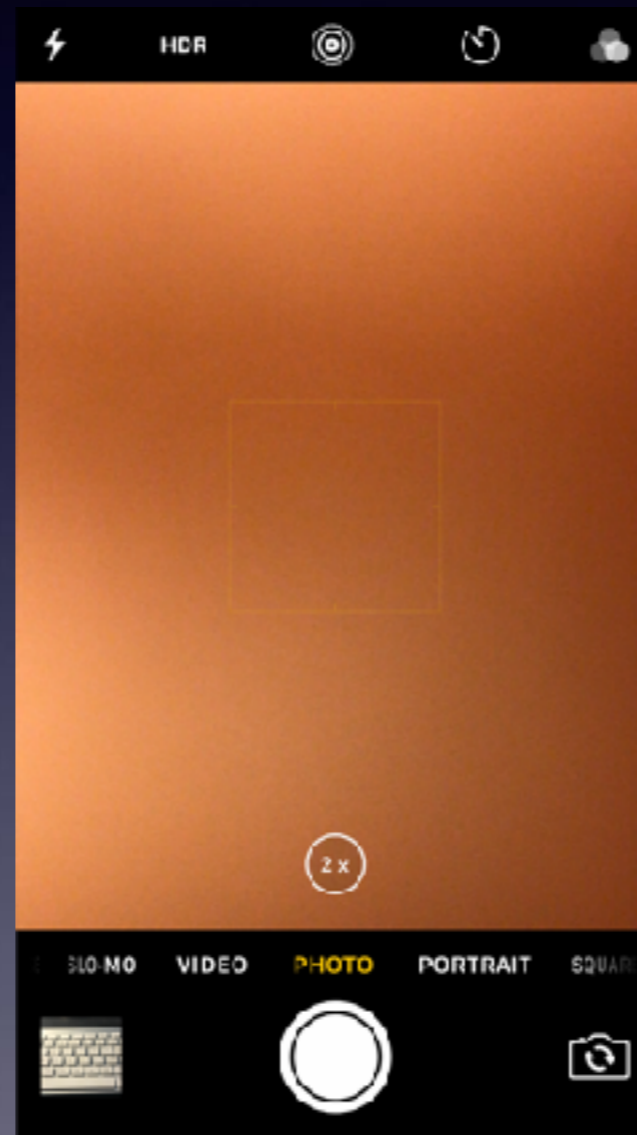
# Cleaning iPhone



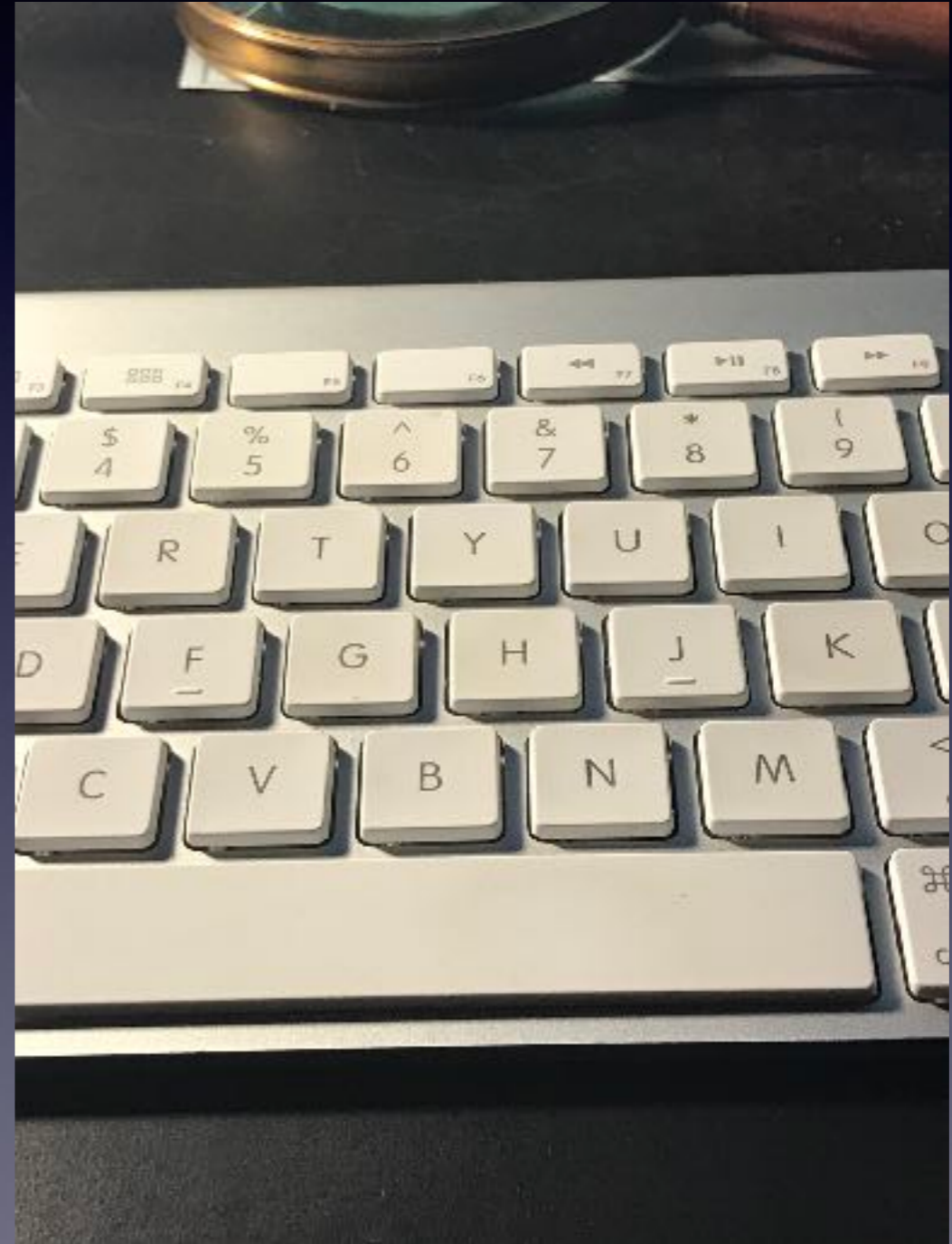
**Zeiss makes  
the best glass  
in the world!**



# The iPhone 7 Plus Has Two Camera Lenses!

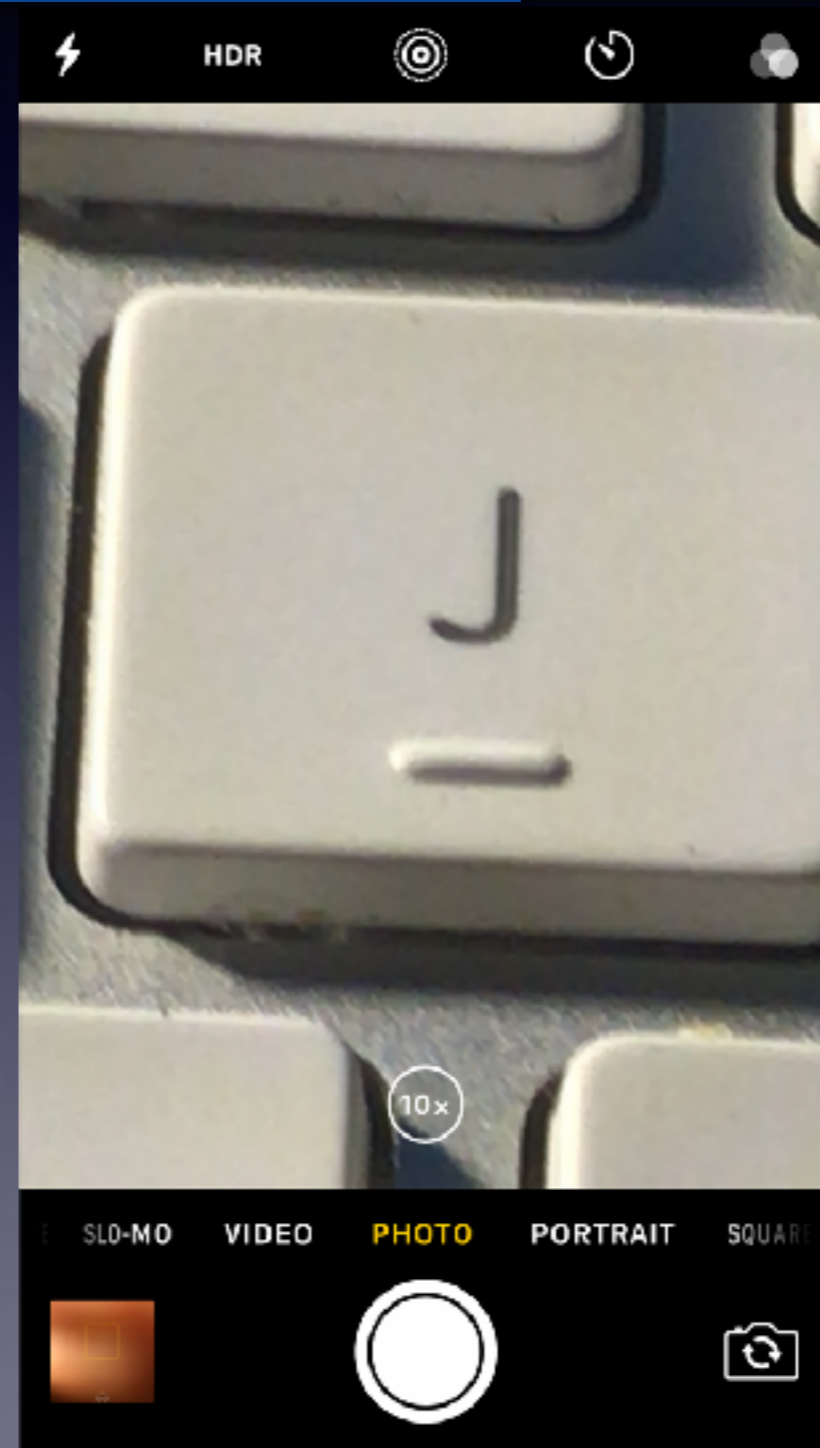
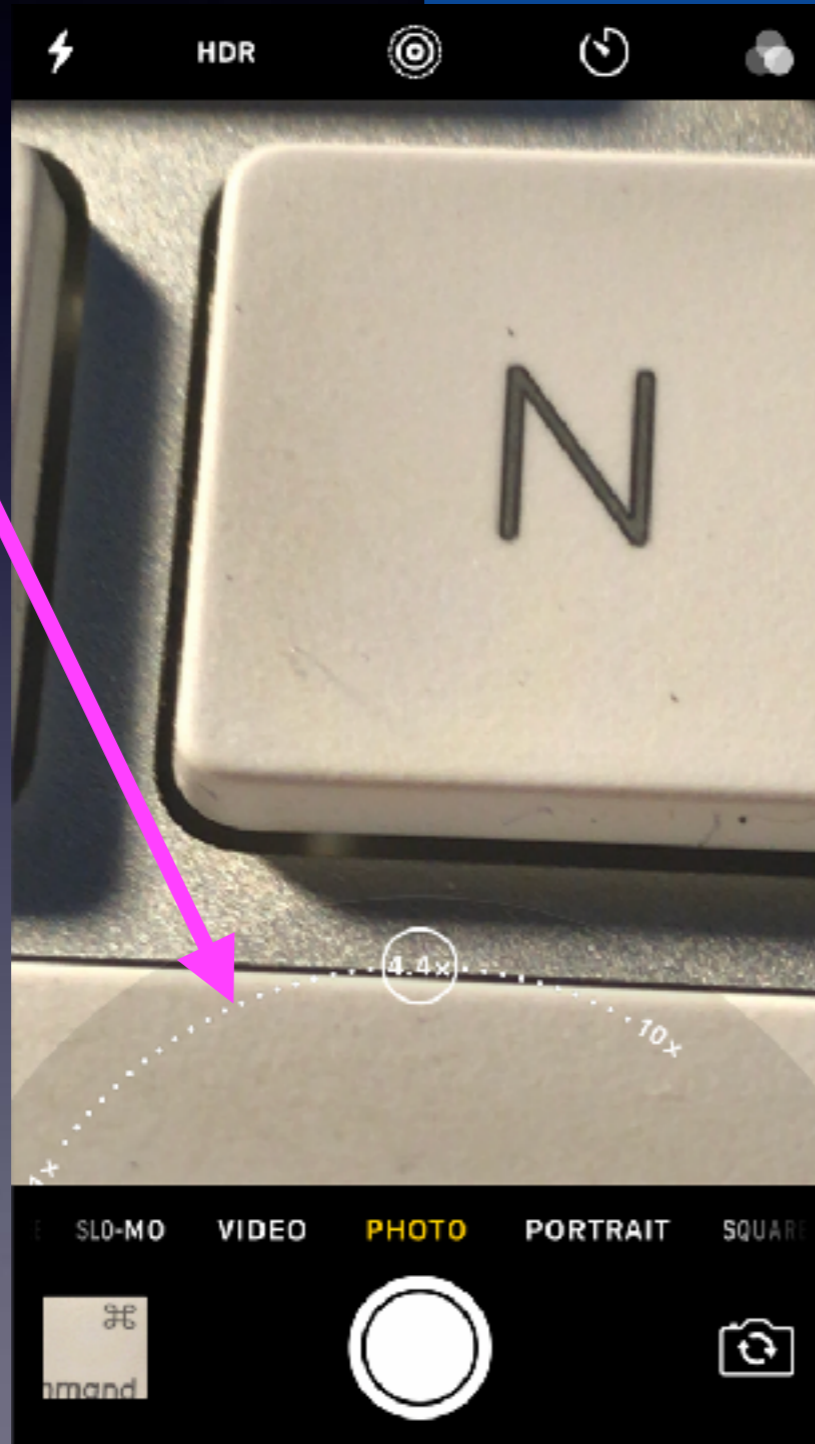


# 1X vs. 2X



# Optical Zoom on iPhone 7 Plus!

You can go to 10x by tapping on 2x and using the circle!



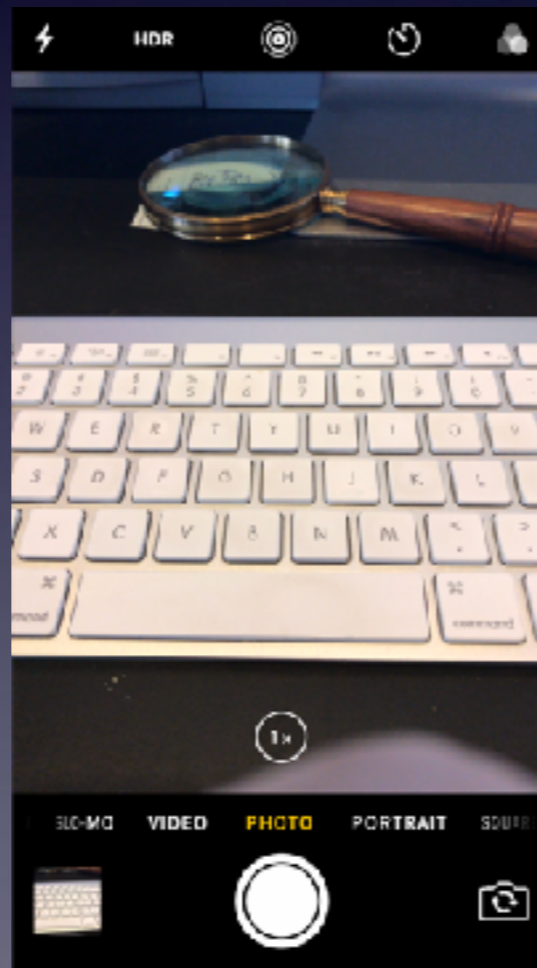
# Three Ways to Remotely Use The Shutter!

Tapping the shutter button on the camera app will give a blurry picture!

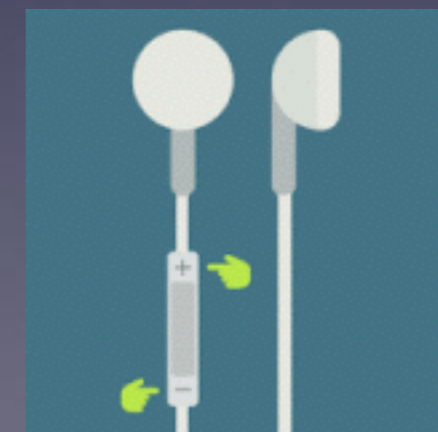
Volume Down



Use the Timer

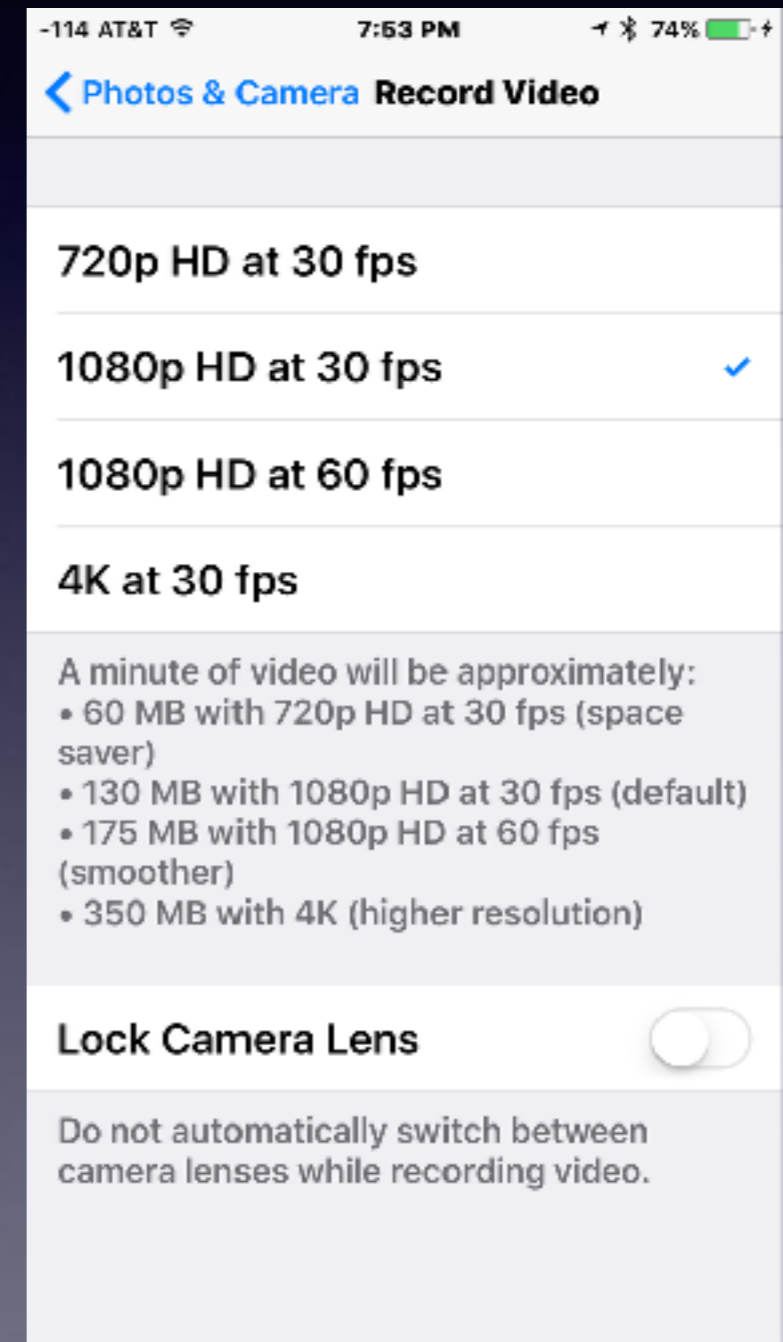
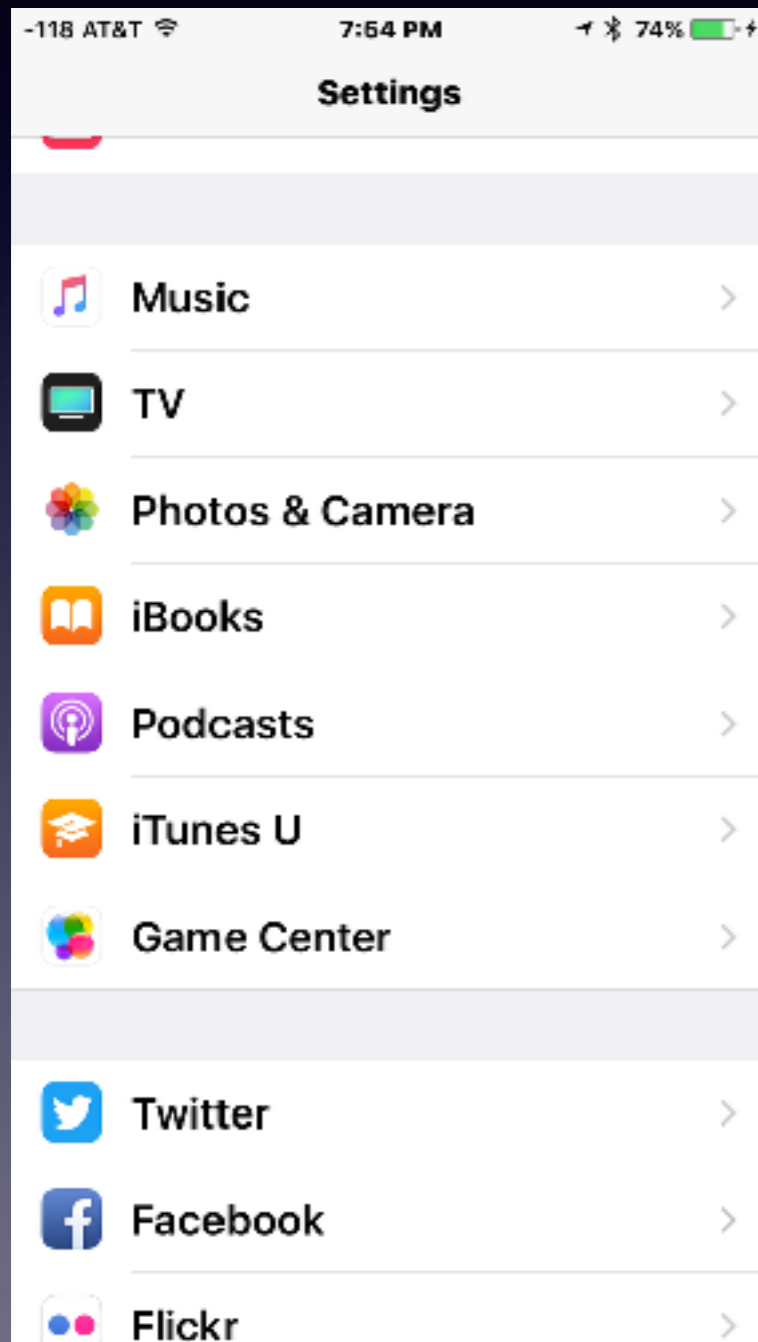


Use the EarPods



# Do Video in 4K

With good light and good conditions, use 4K!



# No EarPods On My iPhone 7 or 7 Plus!

You can't plug your earphones into the iPhone 7 without an earbud adapter!

What if I want to charge my iPhone 7 or 7 Plus and listen at the same time?

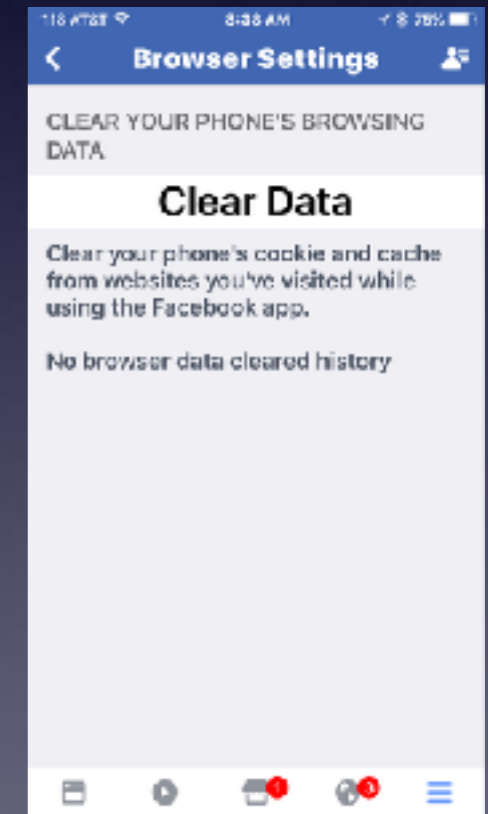
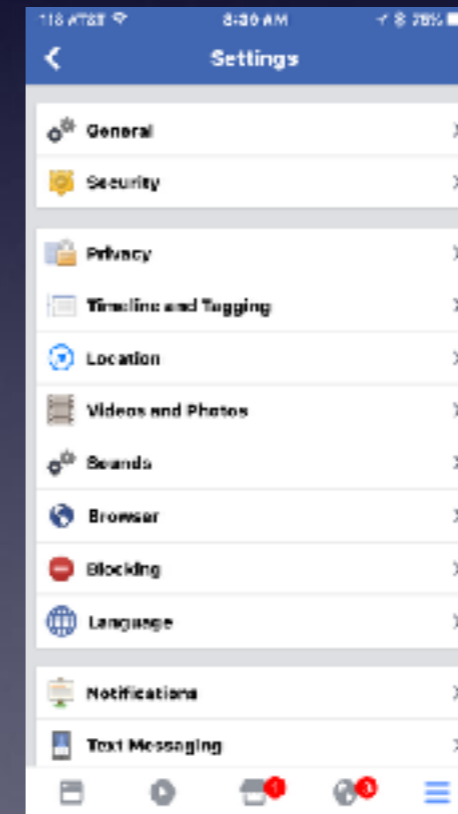
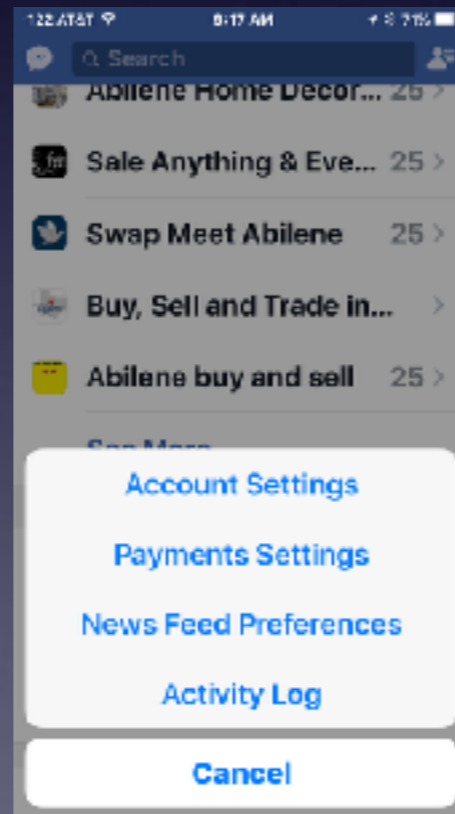
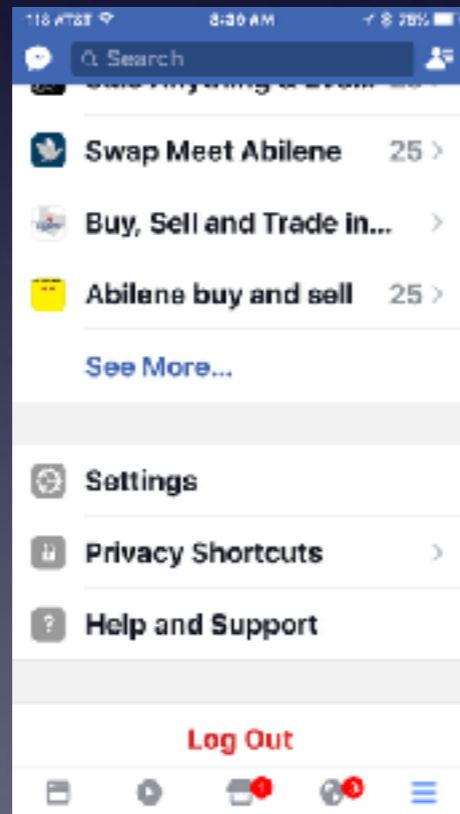




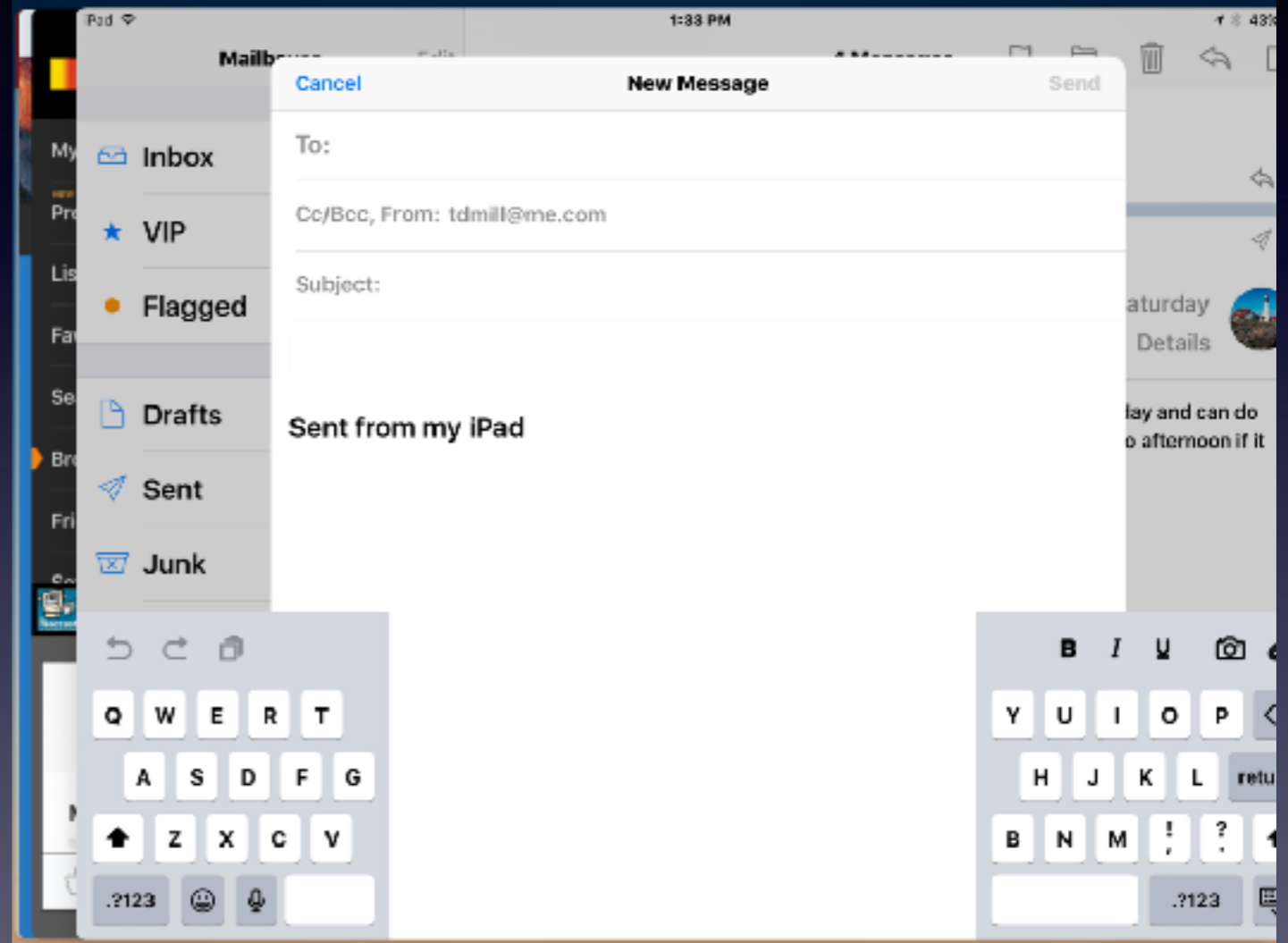
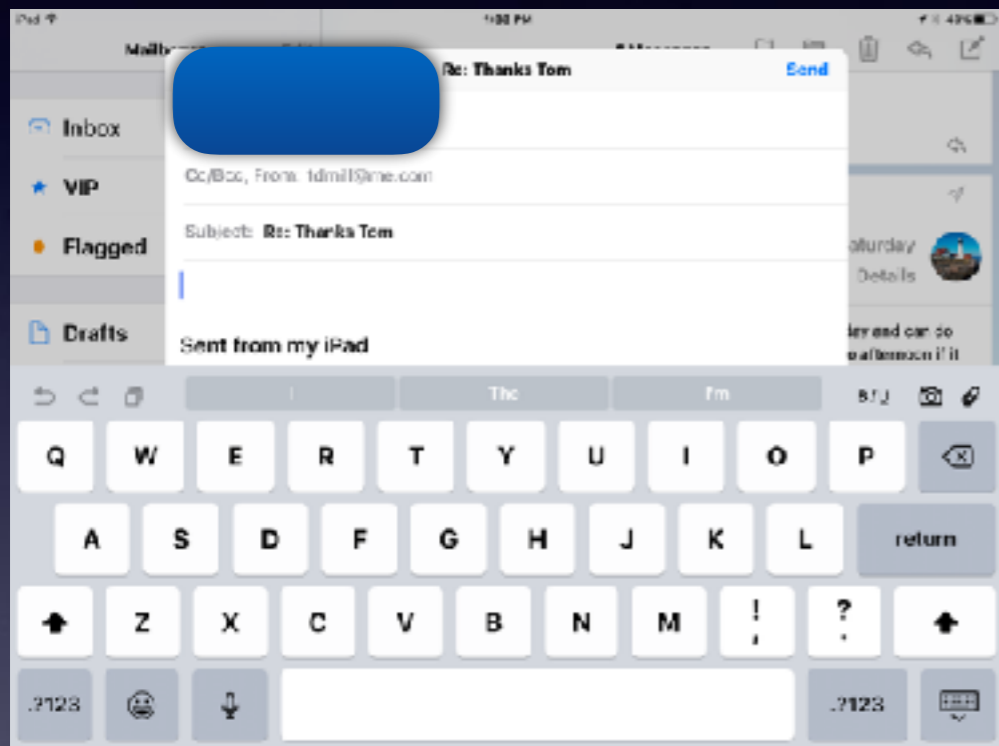
# iPhone & iPad = Getting Slower!

FaceBook, Pinterest & Instagram storage Cache & History.

Remember: iPhone & iPad are computers and they can slow down!

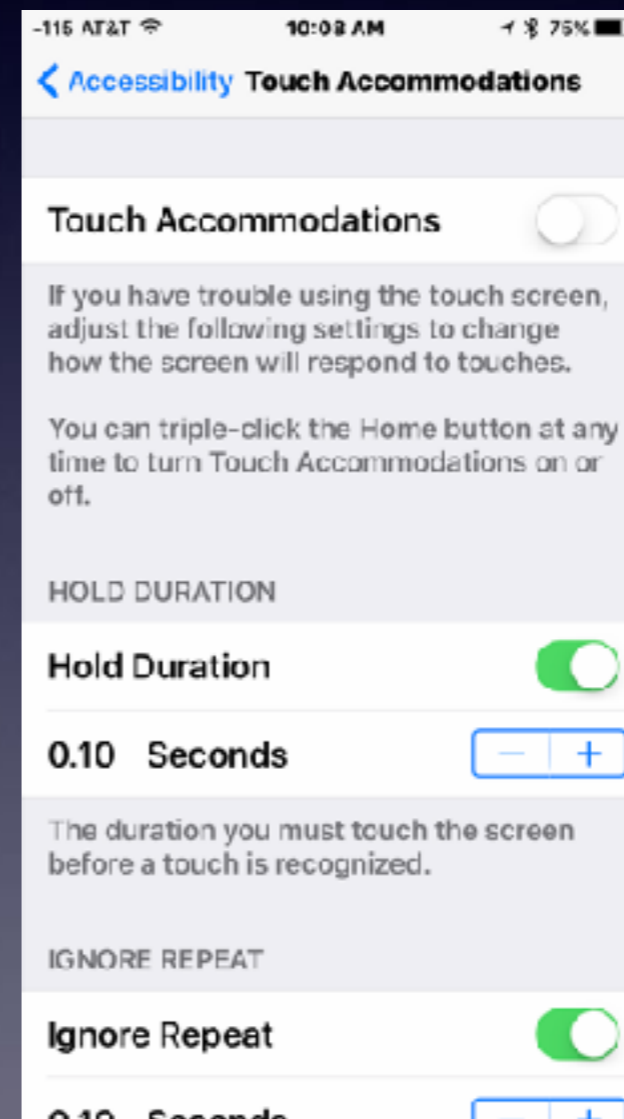


# iPad Split Keyboard

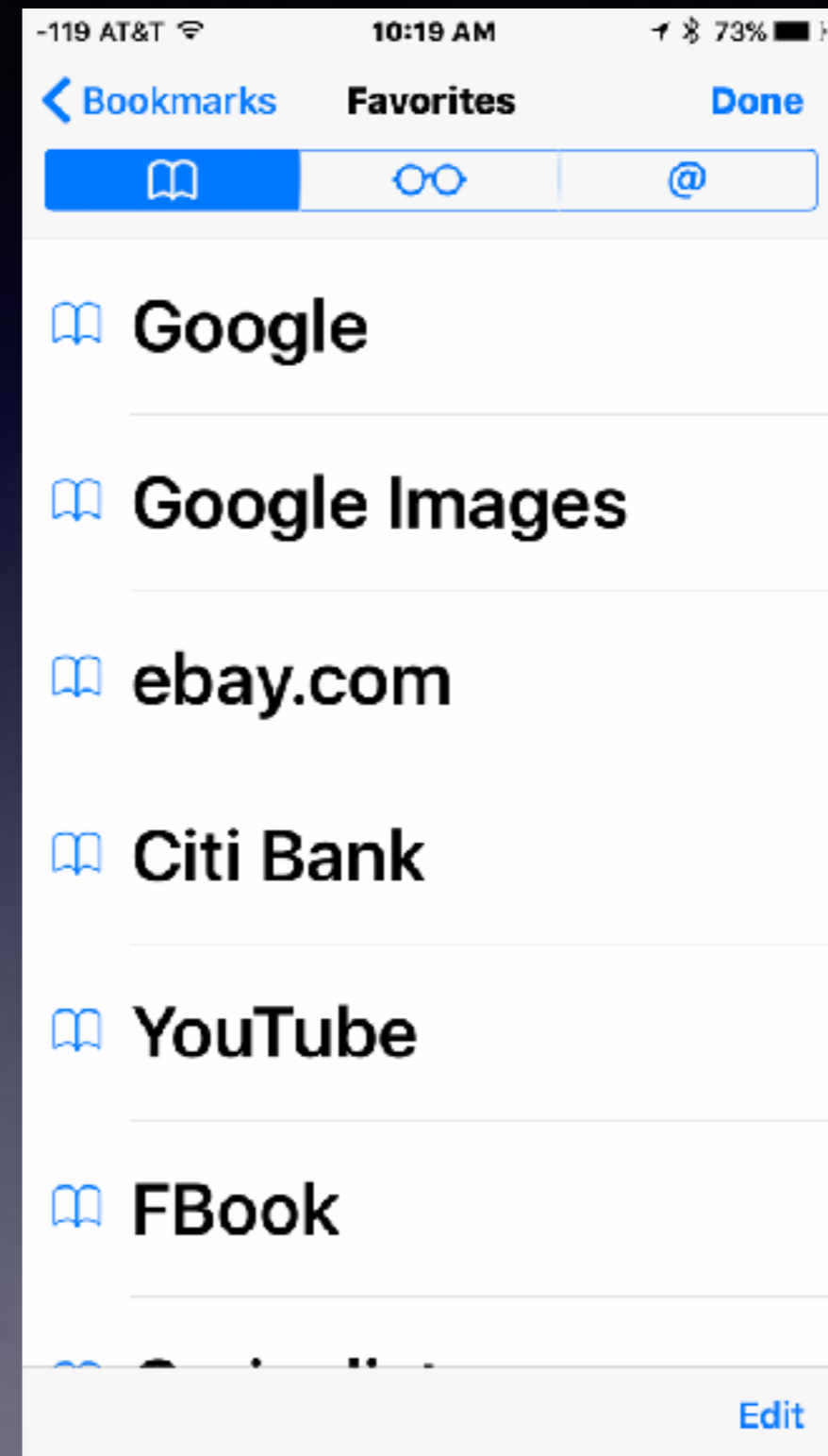
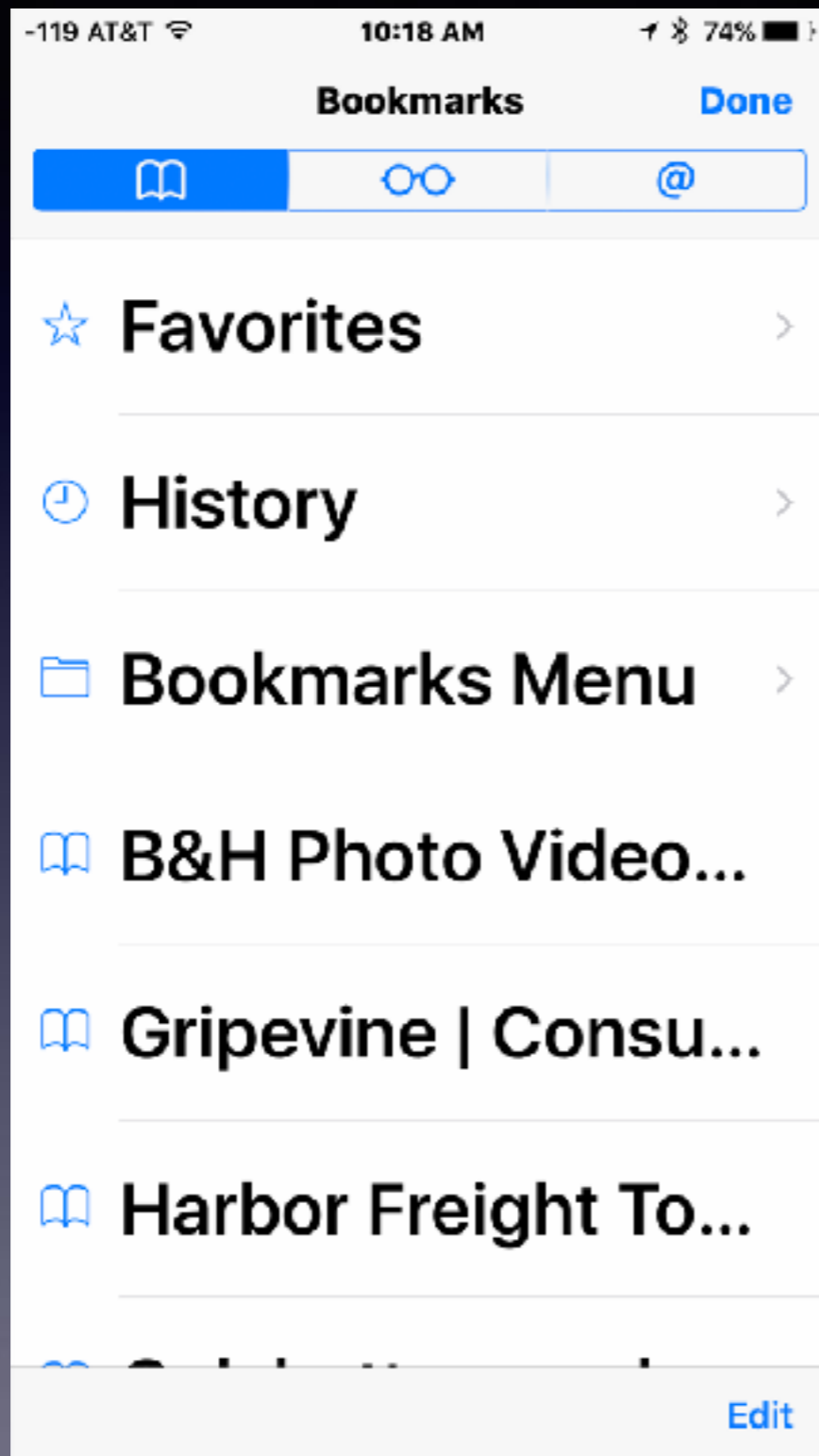


# When Control Center and Notification Center Won't Work!

Do not use Touch Accommodations Unless You Have Tremors!

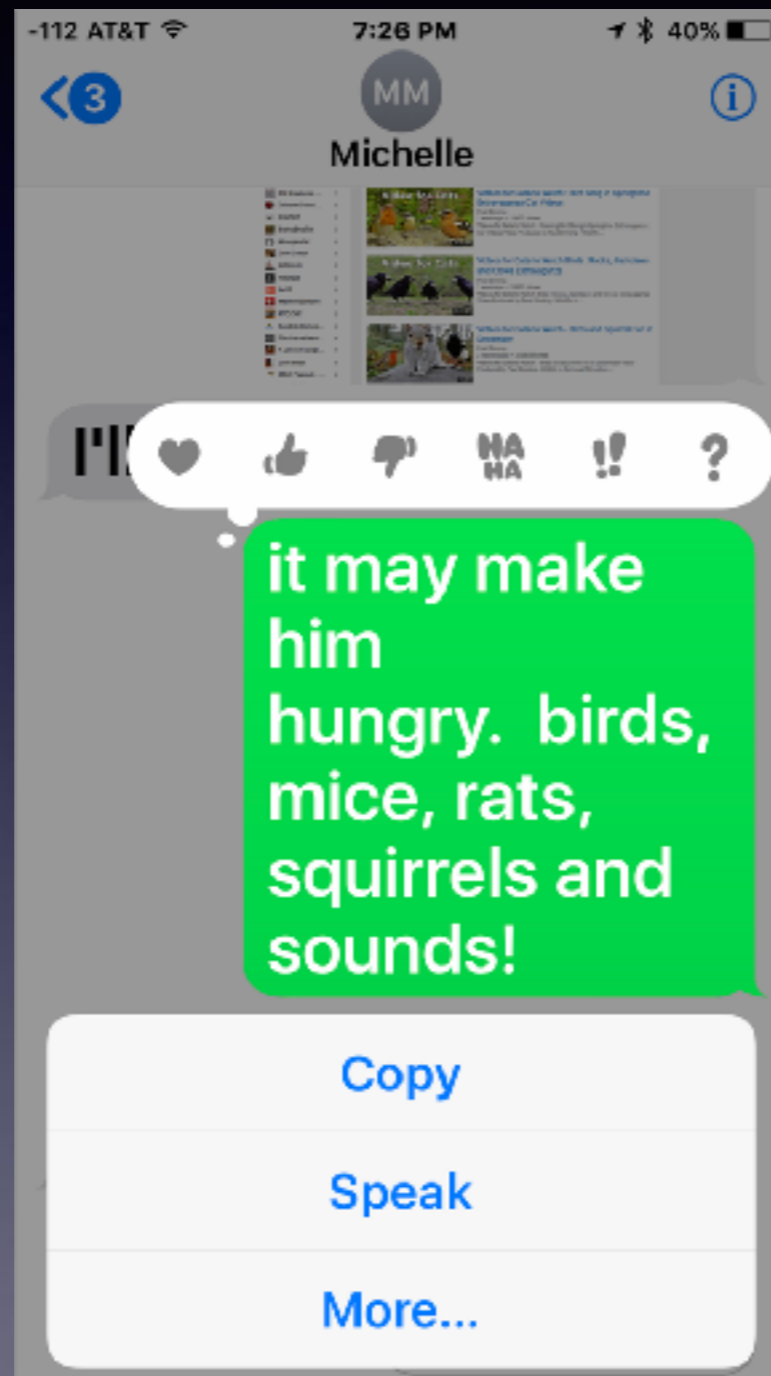


# Favorites Are In Order Everywhere!



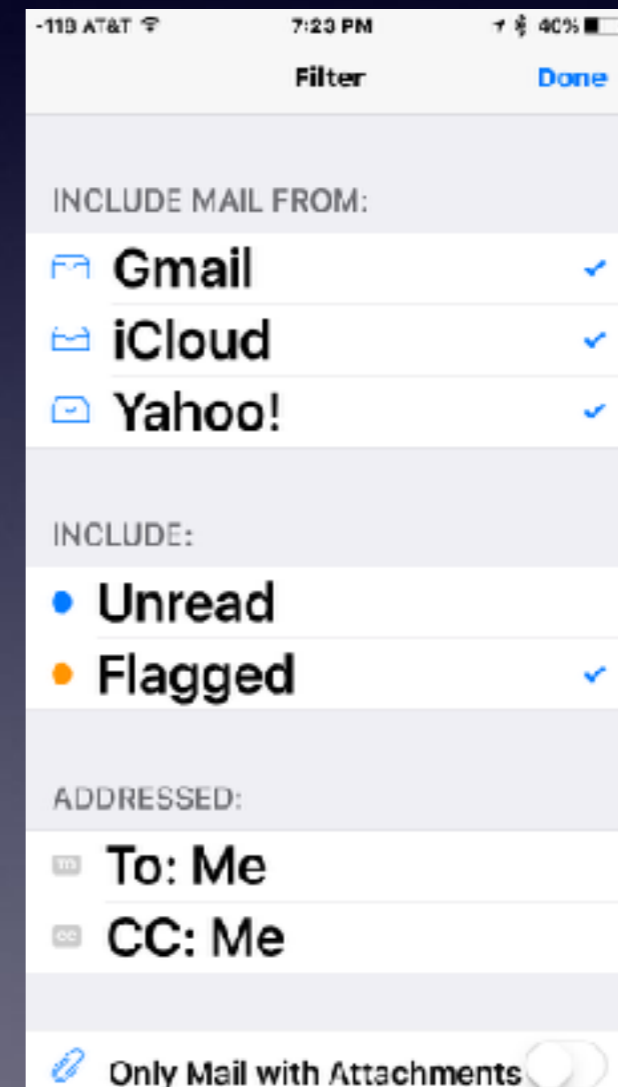
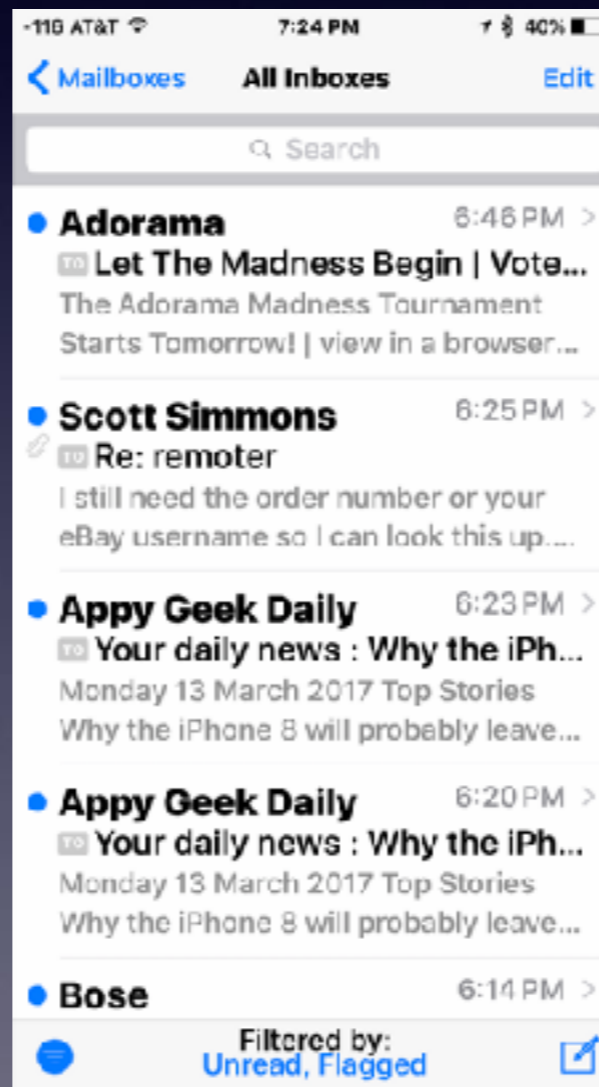
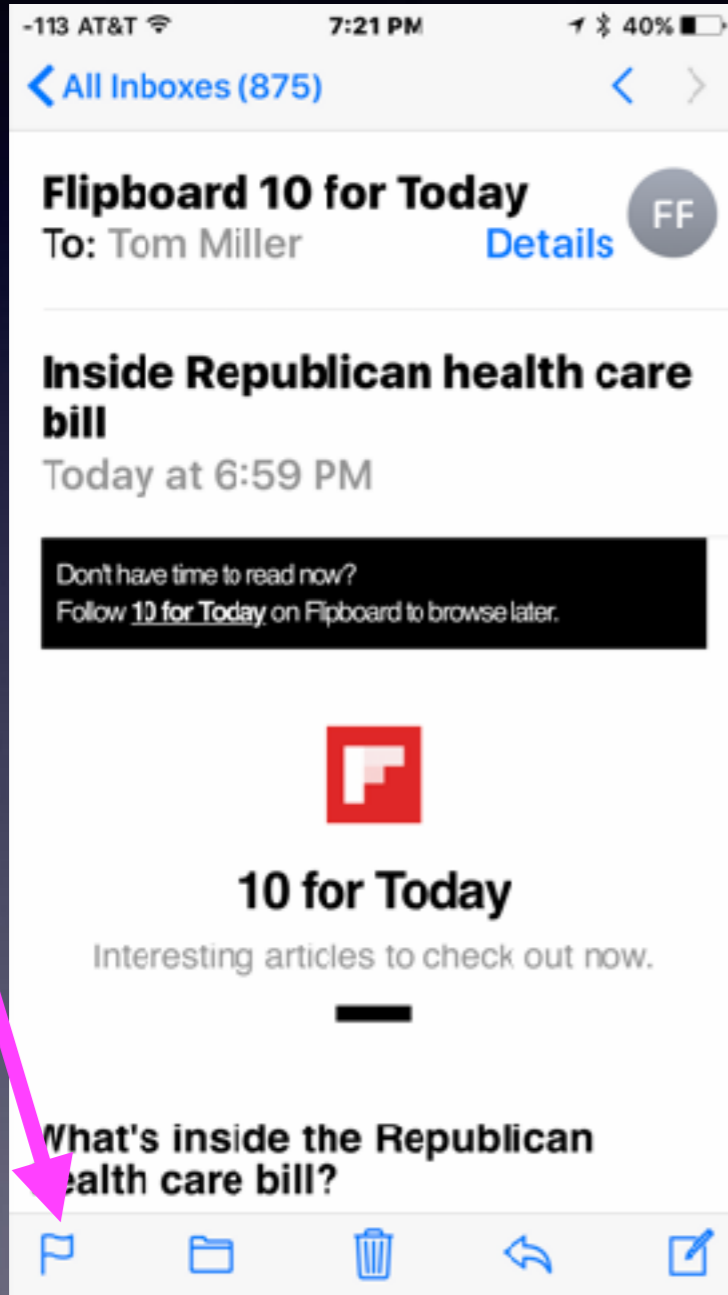
# Copy A Text Message

After copying, you can send, paste, etc.



**Rest  
finger on  
text and  
wait until  
menu  
appears!**

# Flag An Email



# Charging iPhone:

Is it better to charge using a charging block or charge iPhone using a computer?



# Turn Off BlueTooth

It is a "big" battery drain.

