

iPhone, iPad & Mac Basics



Dec. 6, 2018



Welcome

A class for all levels of understanding!

Abilene Public Library

tommillermachelp.com

Tom Miller Mac Help

iPhone, iPad, Apple Watch and Mac Help

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Should I close apps to save battery? Should I close apps on my iPhone and iPad to save battery life? I think the past always held the answer that it should be done. Close the apps as ... [Continue Reading →](#)



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Look for “Blog”

**You can leave a
comment or ask a
question!**

Call me!*

Text me!

Email me!



***Call me anytime as long as you do not begin the conversation with,
“I know this may be a dumb question...”**

SERIOUS

Some asked me if I were serious! Yes, yes, yes, yes!

iPhone Battery Replacement!

\$30 through 2018 for iPhone 6

<https://support.apple.com/iphone/repair/battery-power>

iPhone Battery & Power - Official Apple Support

<https://support.apple.com> › [iPhone](#) › [Repair](#) ▼

iPhone battery replacement pricing. *Through December 31, 2018, the out-of-warranty **battery** service fee is \$29 for all eligible **iPhone 6** or later models. **Battery** service at \$29 may be limited to one repair per **iPhone**.

The screenshot shows the Apple Support website for iPhone Battery & Power Repair. The page has a white background with a light gray header. The header includes the 'Support' logo on the left and 'Communities' and 'Contact Support' links on the right. The main heading is 'iPhone Battery & Power Repair' in a large, bold, black font. Below this heading is a link to 'Learn more about iPhone battery and performance'. The section title 'iPhone battery replacement' is centered. The text explains that if the issue is covered by warranty, AppleCare+, or consumer law, the battery will be replaced at no charge. It also mentions that if there is any damage that impairs the replacement, such as a cracked screen, that issue will need to be resolved first. A blue button labeled 'Start a battery replacement' is centered. Below this is a table titled 'iPhone battery replacement pricing'. The table has three columns: 'iPhone model', 'In-warranty or with AppleCare+', and 'Out of warranty'. The table lists three categories of models: iPhone XS, XS Max, and XR; iPhone SE, 6, 6 Plus, 6s, 6s Plus, 7, 7 Plus, 8, 8 Plus, and X; and all other eligible models. The pricing is \$0 for in-warranty or AppleCare+ and \$69, \$29*, or \$79 for out-of-warranty depending on the model.

iPhone model	In-warranty or with AppleCare+	Out of warranty
iPhone XS, iPhone XS Max, iPhone XR	\$0	\$69
iPhone SE, iPhone 6, iPhone 6 Plus, iPhone 6s, iPhone 6s Plus, iPhone 7, iPhone 7 Plus, iPhone 8, iPhone 8 Plus, iPhone X	\$0	\$29*
All other eligible models	\$0	\$79

*Through December 31, 2018, the out-of-warranty battery service fee is \$29 for all eligible iPhone 6 or later

Has My Apple Account Been Compromised?

☆ Kathy Reed

Yesterday at 1:39 PM

KR

Re: Apple question

To: Tom Miller

Thank you

[Sent from Yahoo Mail on Android](#)

On Sun, Dec 2, 2018 at 12:27 PM, Tom Miller
<tdmill@me.com> wrote:

[See More](#) from Tom Miller

☆ Tom Miller

Yesterday at 12:27 PM



Re: Apple question

To: katherineareed@yahoo.com

Please delete it immediately. It is a scam of the worst kind.

[See More](#) from Kathy Reed

☆ Kathy Reed

Yesterday at 11:33 AM

KR

Apple question

To: Tom Miller

 Siri found new contact info in this email: Kathy Reed katherineareed@yahoo.com

[add to Contacts...](#) 

Good morning Tom,
For the past several days I've been receiving phone calls stating my Apple account has been compromised & I should not use my account until I contact them. The number that is calling me is [1-800-694-7466](tel:1-800-694-7466). Has anyone else reported this problem? Should I just ignor it & block the number?

Thanks for your help.

Kathy Reed

[Sent from Yahoo Mail on Android](#)

Will Apple Call Me or Send An Email or Text Me With A Warning?

<https://support.apple.com/en-us/HT204759>

Apple will not call you!

Phishing Cont.



Avoid phishing emails, fake 'virus' alerts, phony support calls, and other scams

Use these tips to avoid scams and learn what to do if you think your Apple ID has been compromised.

If you see a message while browsing the web that your iPhone, Mac, or other Apple device has a virus, or someone claiming to be from Apple calls and asks for your account name and password, you're likely the target of a scam.

Scammers use any means they can—fake emails, pop-up ads, text messages, even phone calls—to try to trick you into sharing personal information, such as your Apple ID password or credit card information. Use this information to protect your account and avoid scams.

Protect your Apple ID

Never share your Apple ID password or temporary [verification codes](#) with anyone. Apple will never ask you for this information to provide support.

Use [two-factor authentication](#) to protect your Apple ID. Learn more about [security and your Apple ID](#).

If you believe that your Apple ID has been compromised, [change your password](#) immediately.

Avoid scams when using Apple Pay to send and receive money

When you [send or receive money with Apple Pay](#) (US only), it's just like any other private transaction between two people. Follow these [simple tips](#) to avoid scams.

If you see pop-up alerts or ads

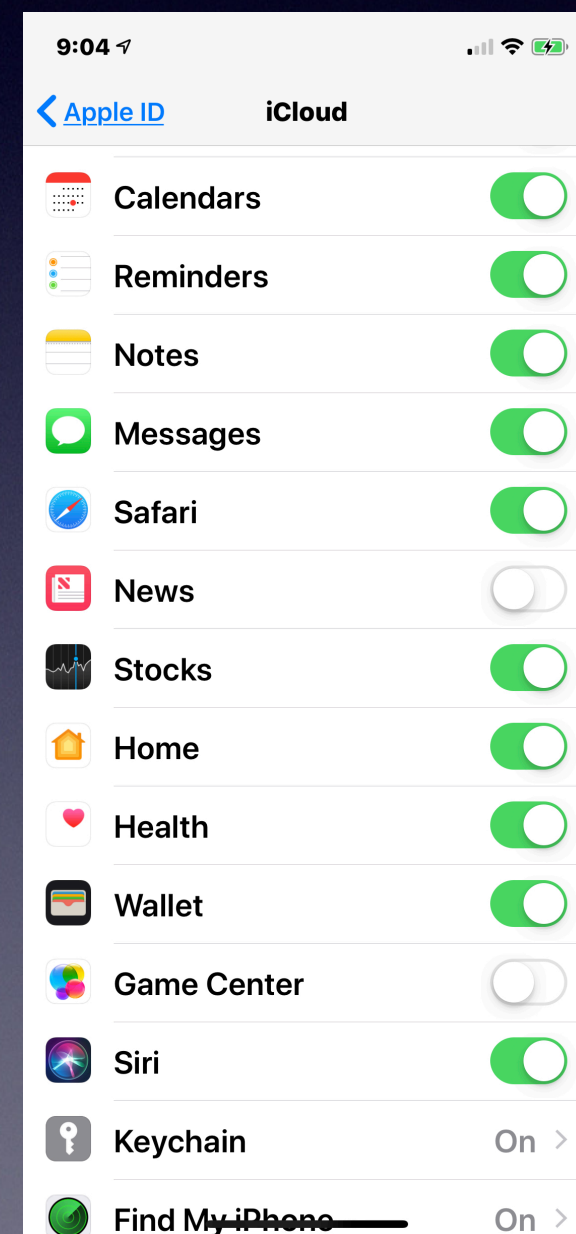
When you browse the web, you might see a pop-up ad or a page warning you about a problem with your device. It might even look like the alert is coming from macOS or iOS. It isn't. These alerts are pop-ups, designed to trick you into calling a phony support number or buying an app that claims to fix the issue. Don't call the number. Simply navigate away from that page, or [close the window or tab](#), and continue browsing.




If you get a suspicious phone call or voicemail



Scammers spoof phone numbers and use flattery and threats to pressure you into giving them information, money, and even [iTunes gift cards](#). Always verify the caller's identity before you provide any personal information. If you get an unsolicited call from someone claiming to be from Apple, hang up and [contact us](#) directly.


Keychain & Passwords

If you have “things” set up properly; you won’t have to remember passwords!



9:09   

 amazon.com 



Welcome

☐ **Create account.** New to Amazon?

☒ **Login.** Already a customer?

Email (phone for mobile accounts)

Amazon password

☒ Show password [Forgot password?](#)



☐ Keep me signed in.

Sign in

[Conditions of Use](#) [Privacy Notice](#) [Interest-Based Ads](#)

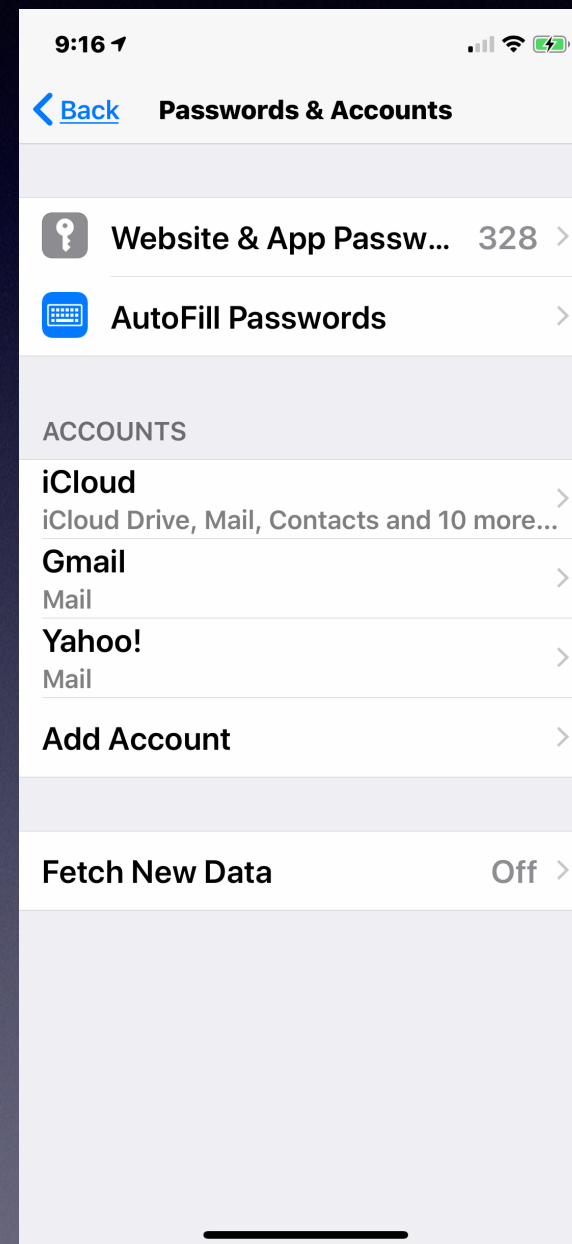
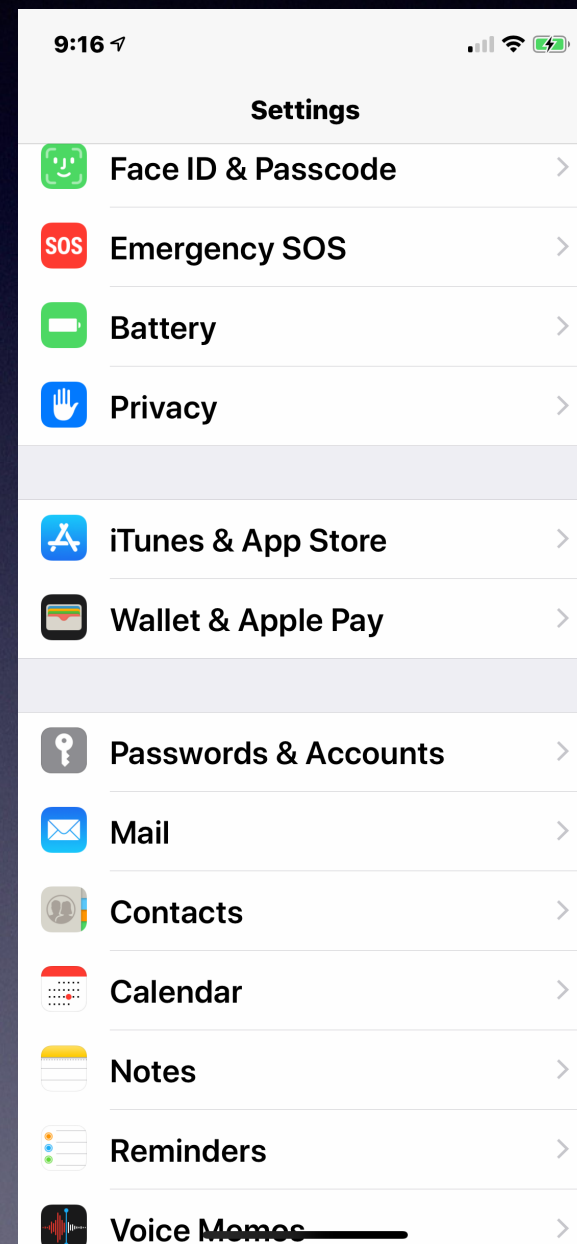
Log in to amazon.com?

Use "tdmill11@gmail.com"

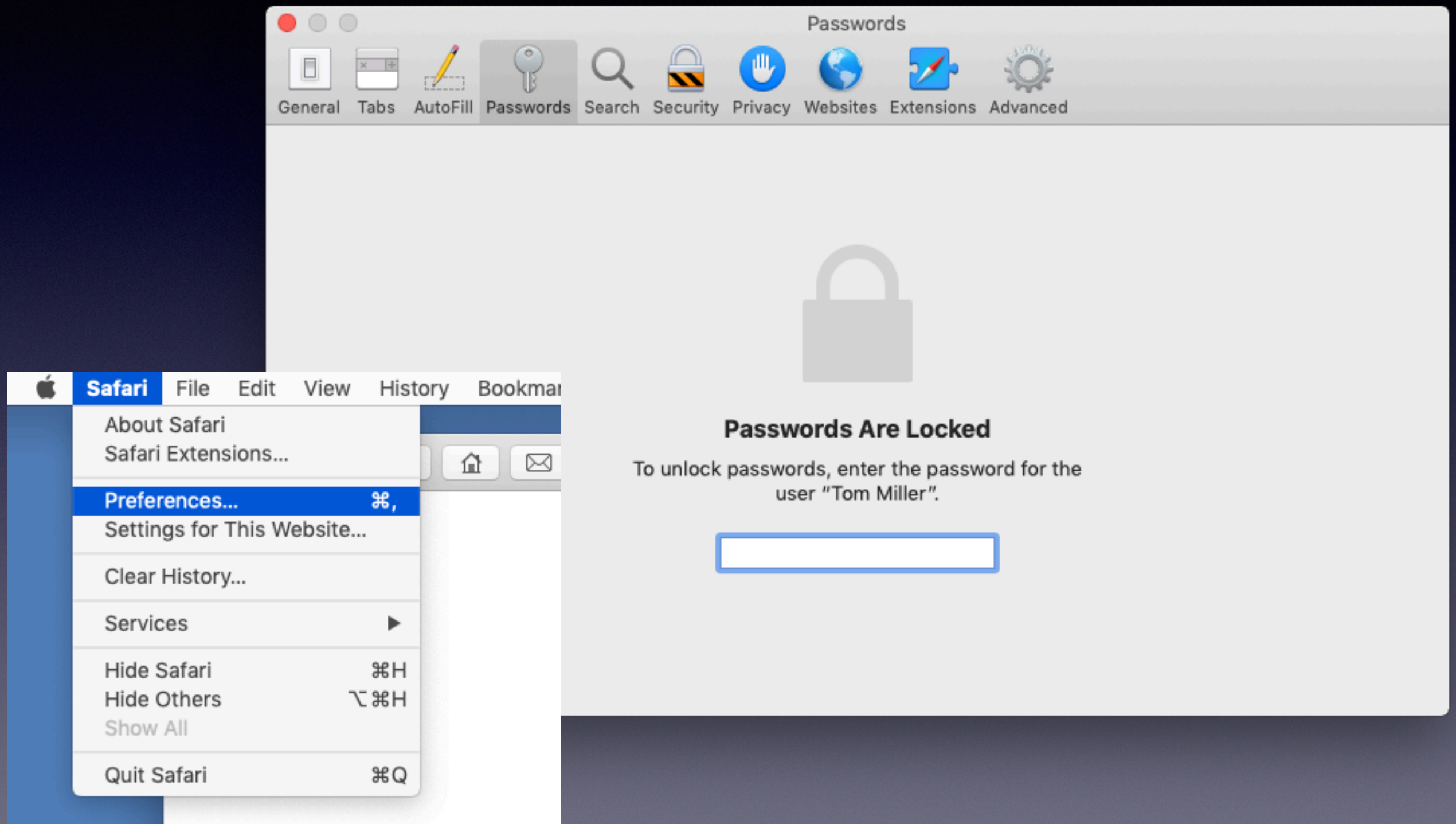
 

When Using A
Password In
Safari...Notice
the Save The
Password
Option!

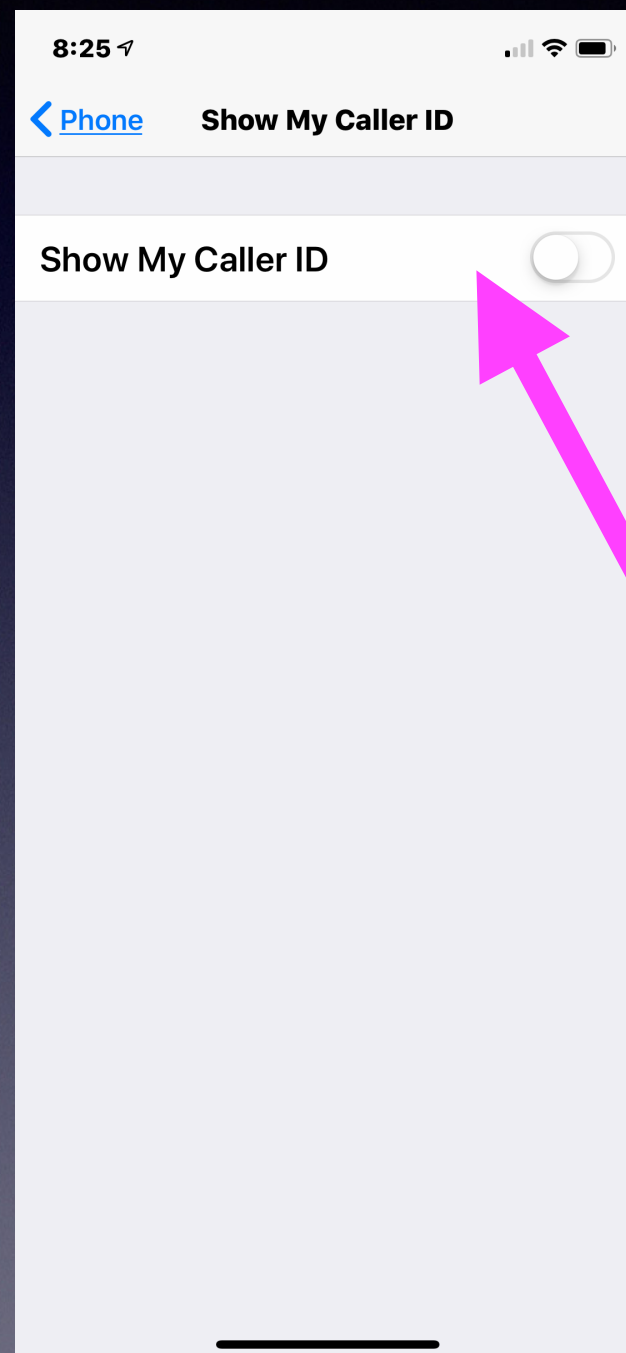
Passwords Are Saved In Settings, Password & Accounts!



Passwords Are Saved In Safari, Preferences and Then Passwords.



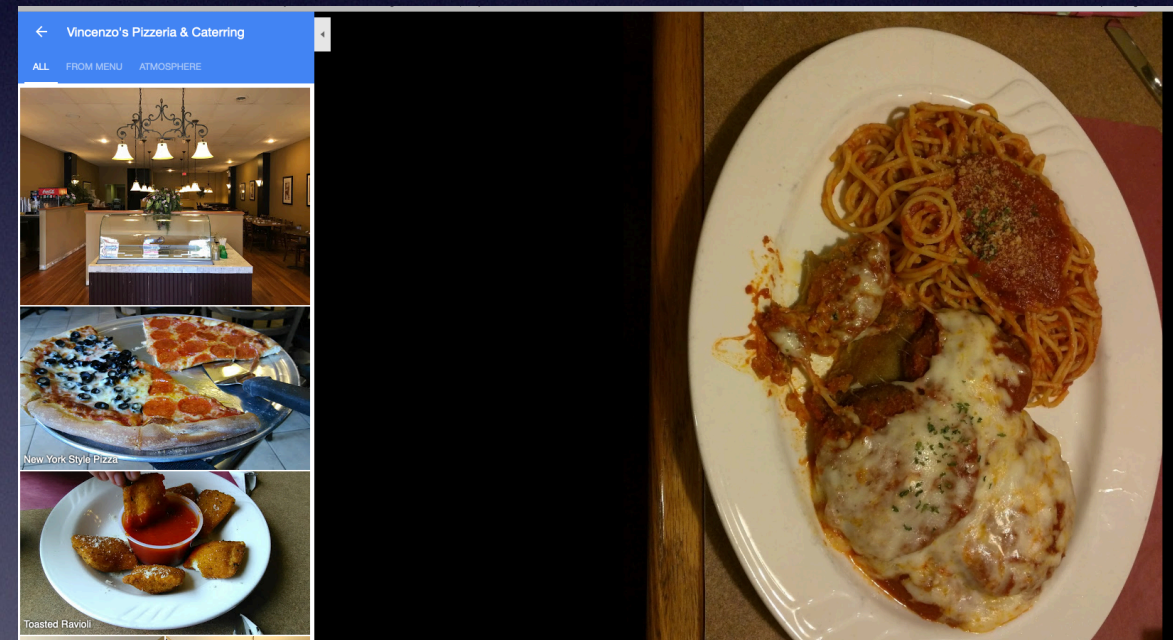
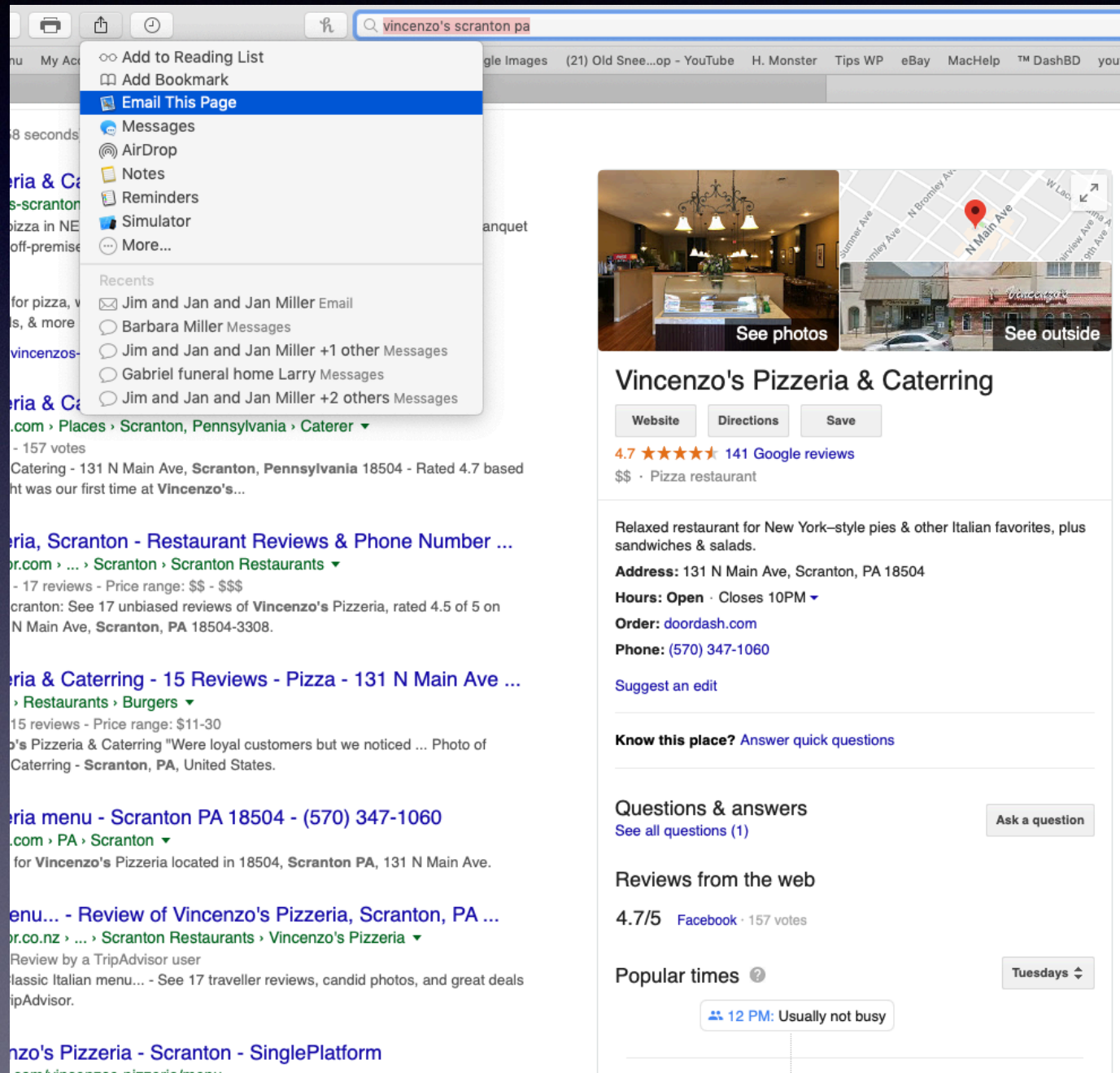
Block My Caller ID When Making A Questionable Call!



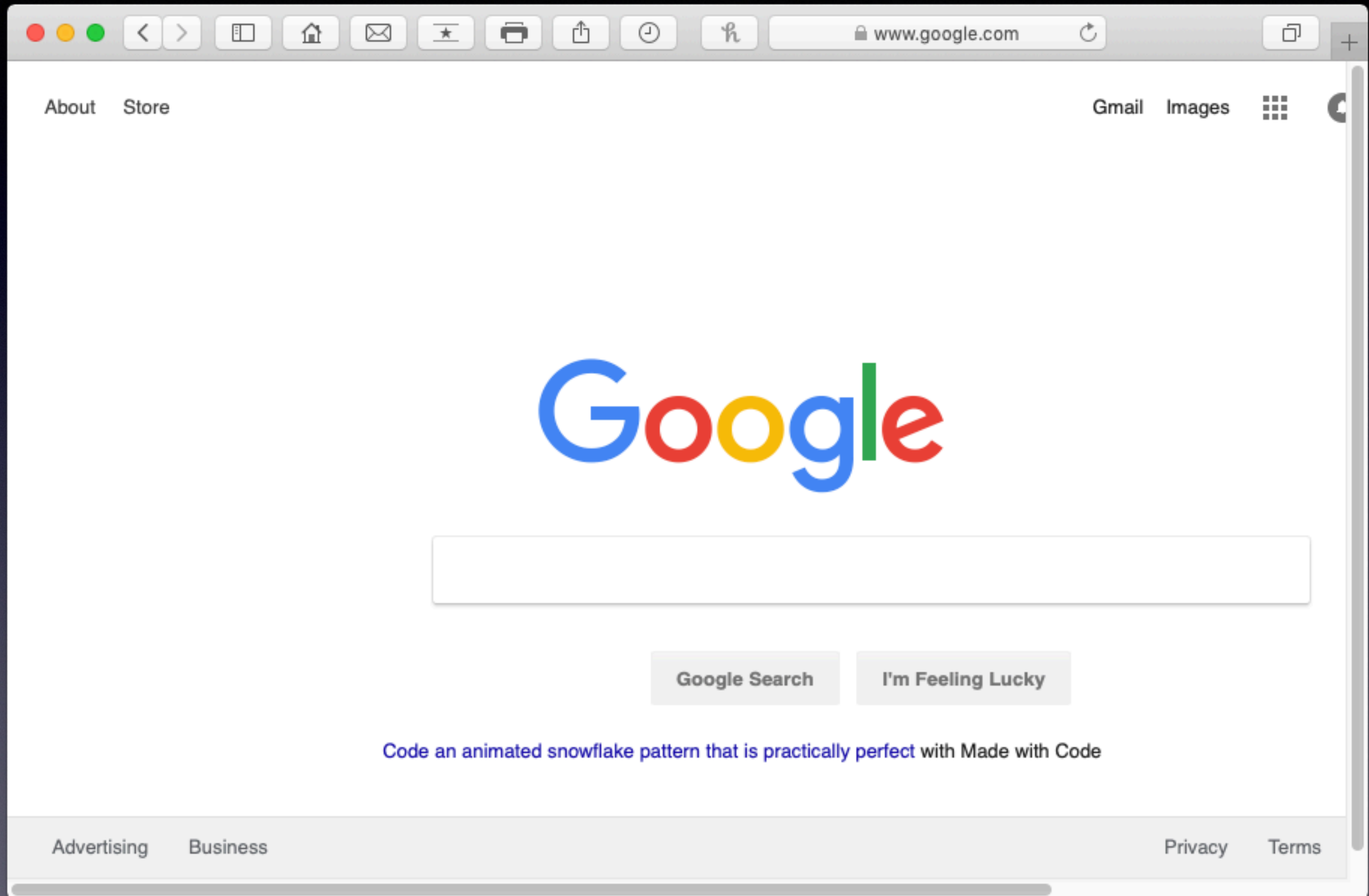
Not sure that
it blocks my
tel number.

Let's
test it!

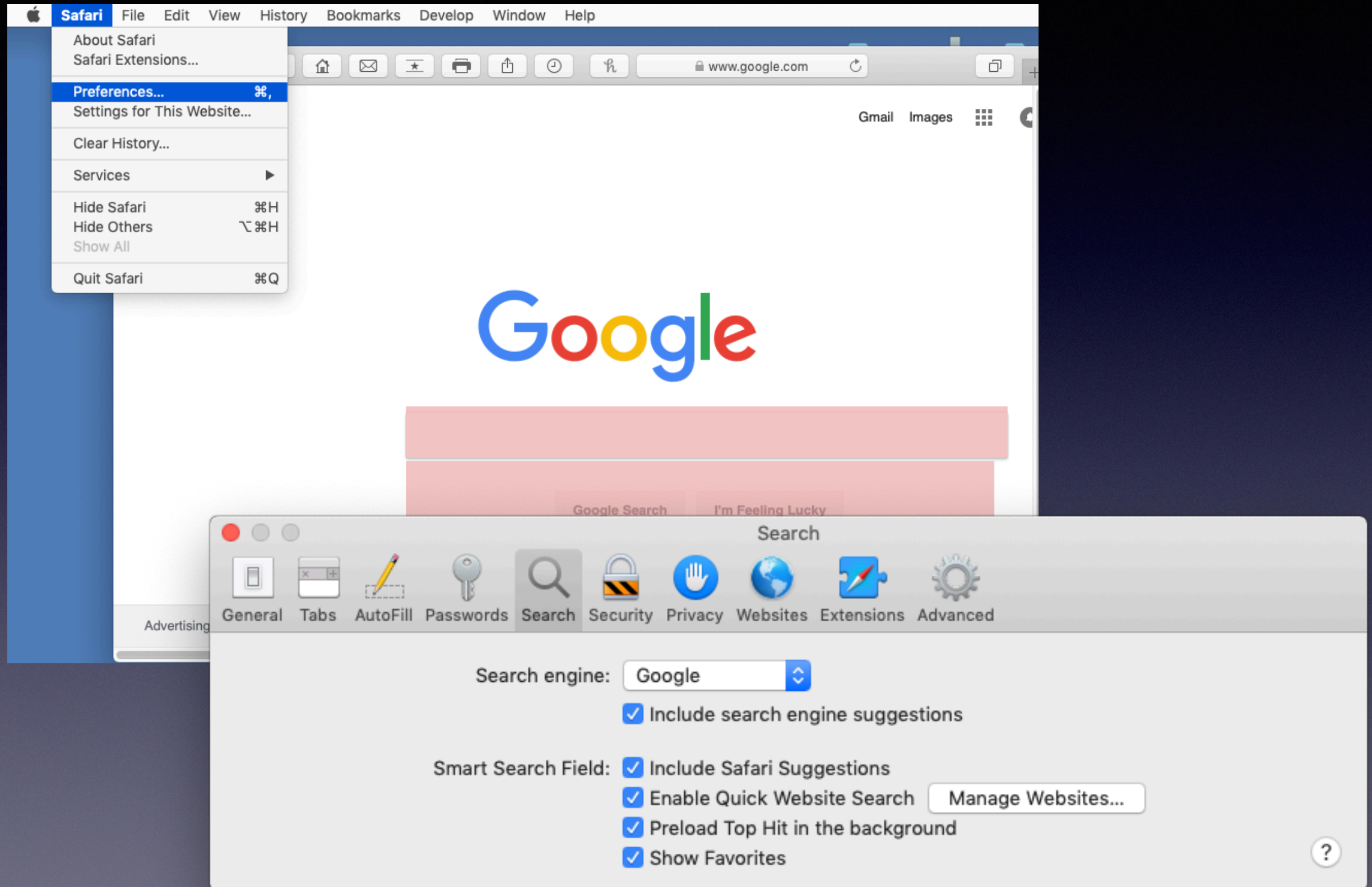
Email A Link Or Sending An Image!



Google Or Safari!

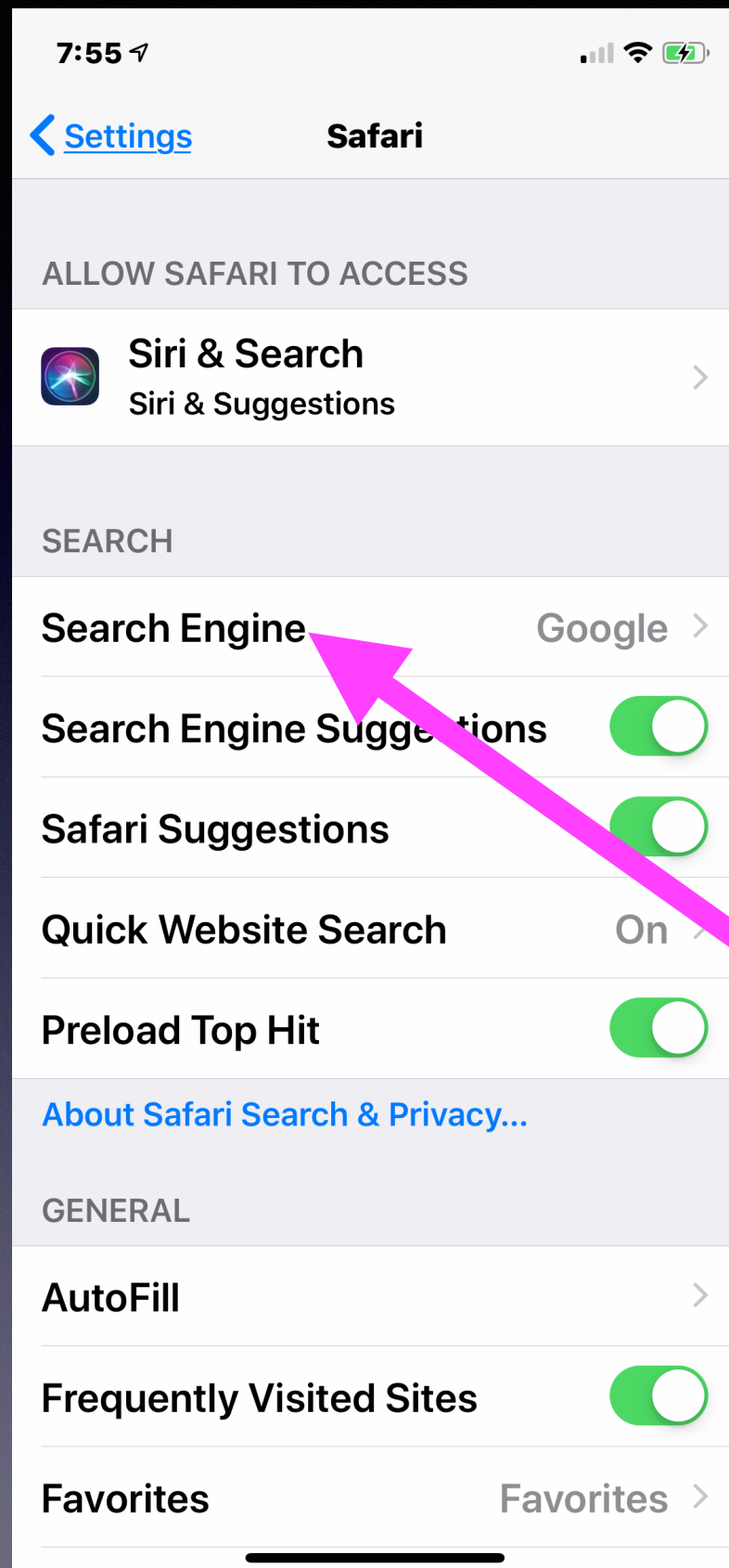


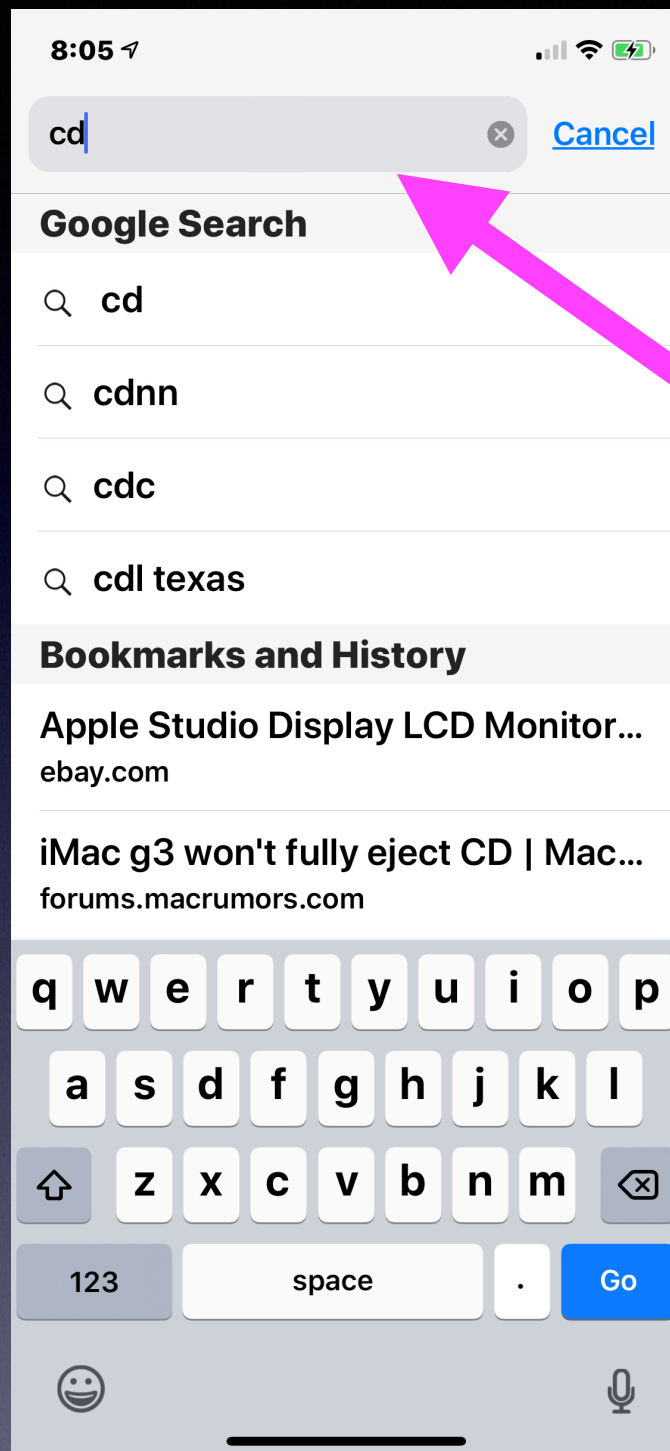
Google & Safari cont.



Google Is Not a Web Browser. Google Is A Link To A Search Tool.

Go to Settings > Safari > Search





I Can Search Or
Type An Address
With Safari!

Making Siri Work For You!

Voice box and vocal folds may prevent her from understanding.

Too slow speaking or too rapidly.

Distance from device.

Background noise.

Let's
test it!


“Acceptable” may be translated “accept a bowl”.




**Siri Can't
Understand
Me!**

Siri Cont.

<https://www.howtogeek.com/345843/how-to-make-siri-understand-you-better/>




How to Make Siri Understand You Better

 **CRAIG LLOYD** [@craig_lloyd](#)
MARCH 16, 2018, 3:00PM EDT

Siri isn't all that great to begin with, but here are some ways to at least improve the Siri experience and get her to understand you better when shouting voice commands.

RELATED: [26 Actually Useful Things You Can Do with Siri](#)

You're probably better off going with either Alexa or Google Assistant for your voice-control needs, but we get it—if you have an iPhone, using Siri as your main voice assistant just makes sense. However, if you've been having some issues lately getting her to hear you properly, there are some things you can do to better the situation.





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IT Orchestration by CDW™ helps minimize risk.

FireEye® addresses the entire security operations lifecycle — every critical issue before, during and after an attack.

[LEARN HOW >](#)

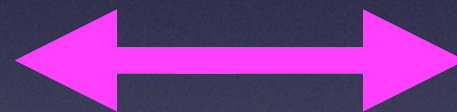
TRENDING

-  1 The Best Sites for Sharing Videos (Publicly or Privately)
- 2 Did You Know Windows 10 Has a Green Screen of Death?
- 3 Improve Your Smarthome Automation with Yonomi
- 4 8K TV Has Arrived. Here's What You Need to Know
- 5 HTTPS Is Almost Everywhere. So

Virus Software For My Mac



If you purchase a Mac computer from BestBuy, they will do everything in their power to convince you of the necessity of purchasing virus software and charge you for it!



Your computer will run very slowly. Virus scanning takes time.....

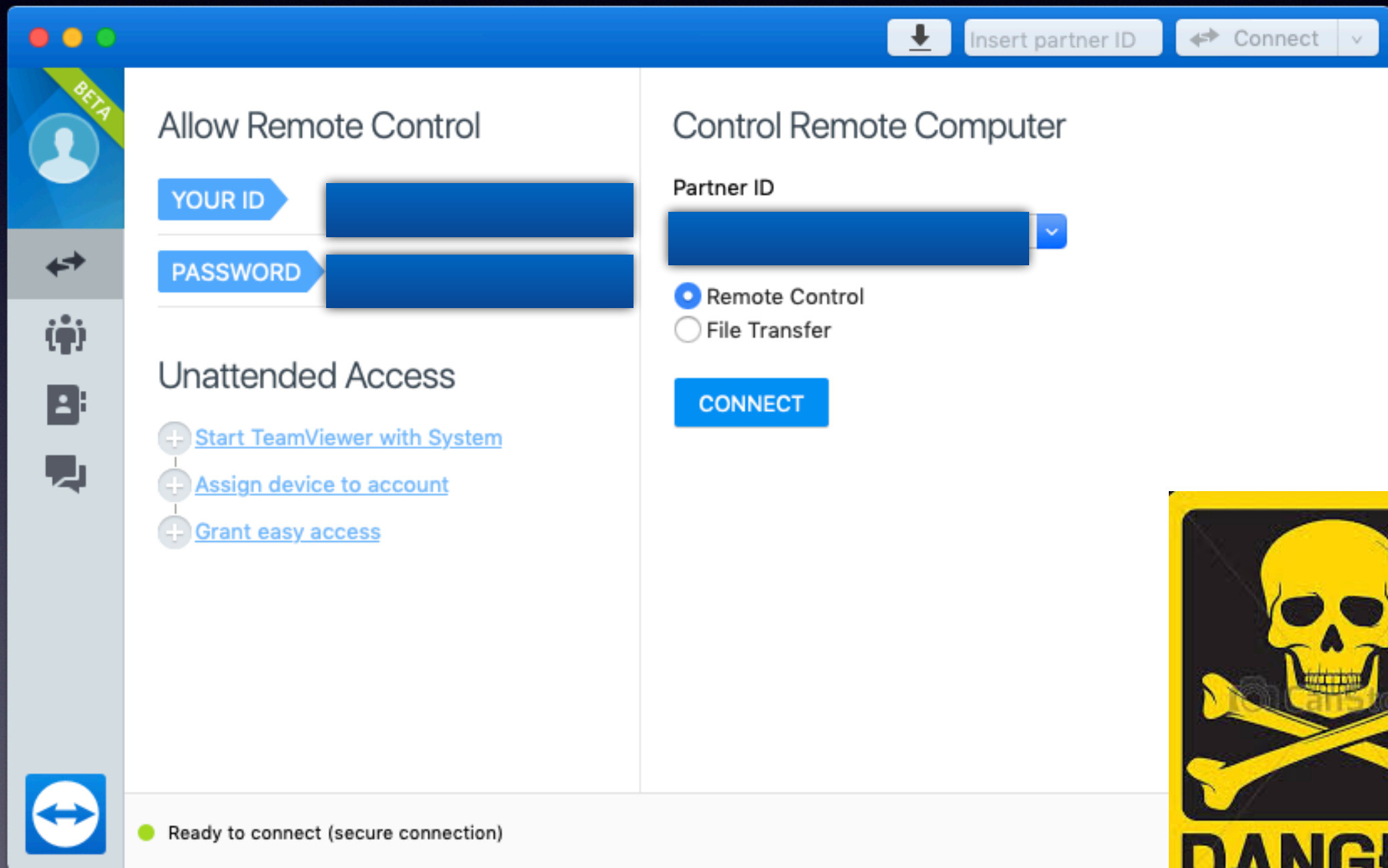
Yet, the iPhone and iPad are computers and no one is trying to convince me of the need for virus protection.

Teamviewer

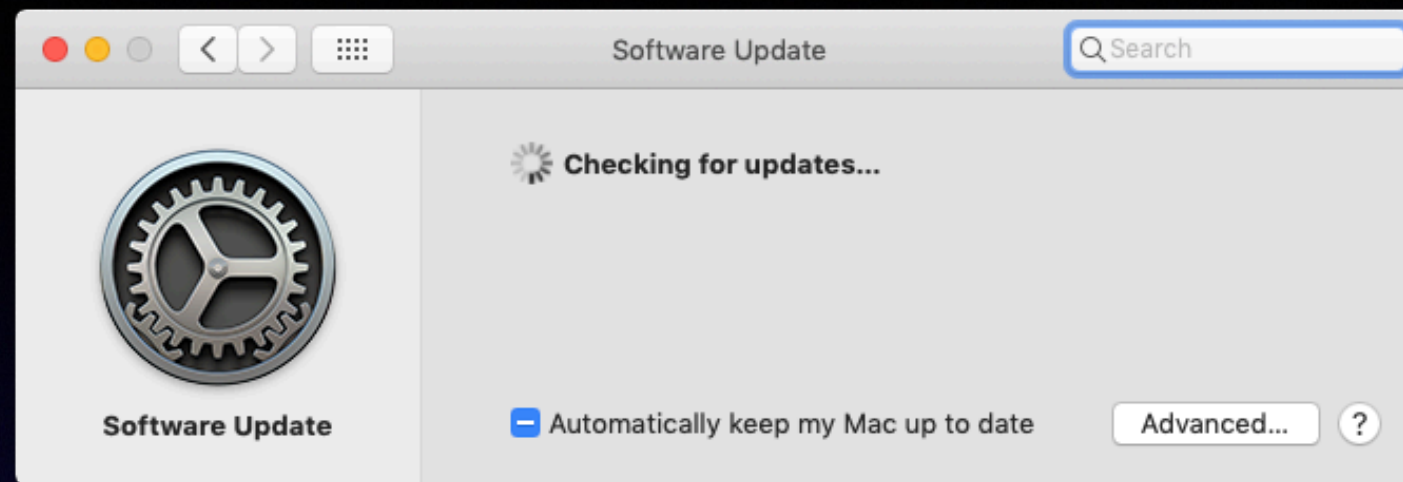
Remote access desktop app. It is free.

Do not, do not, do not let someone on your computer!

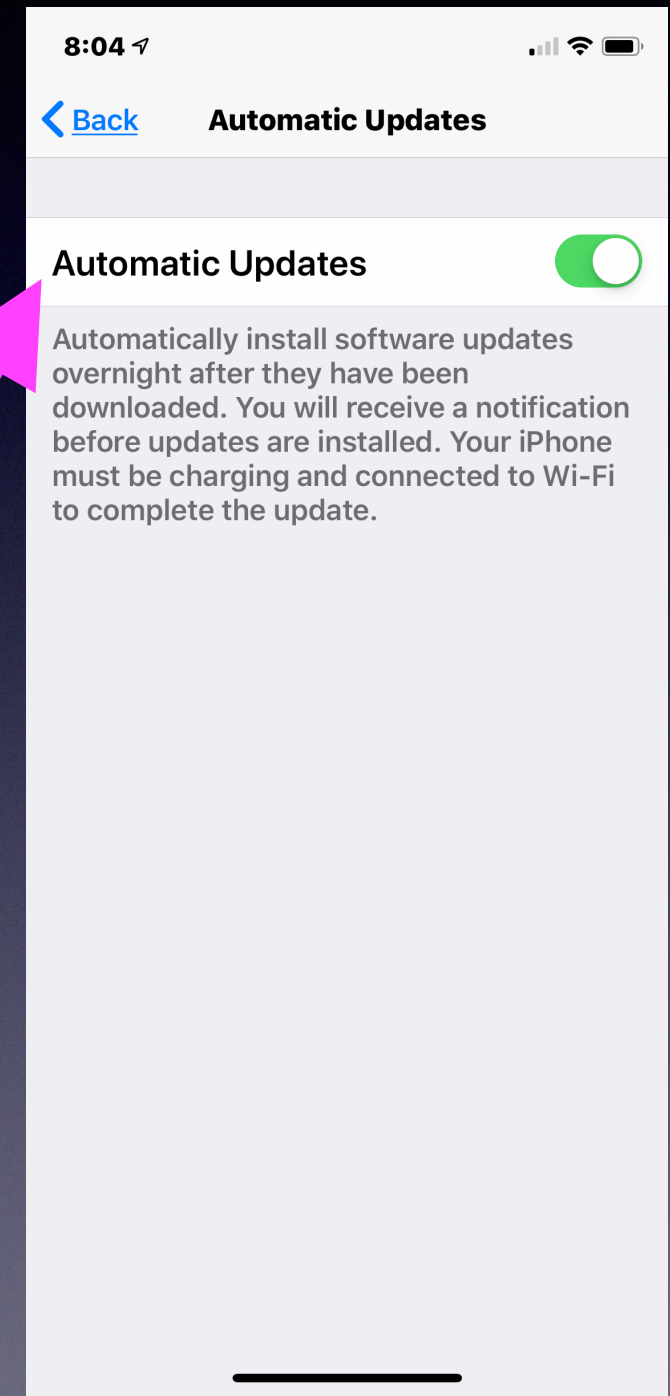
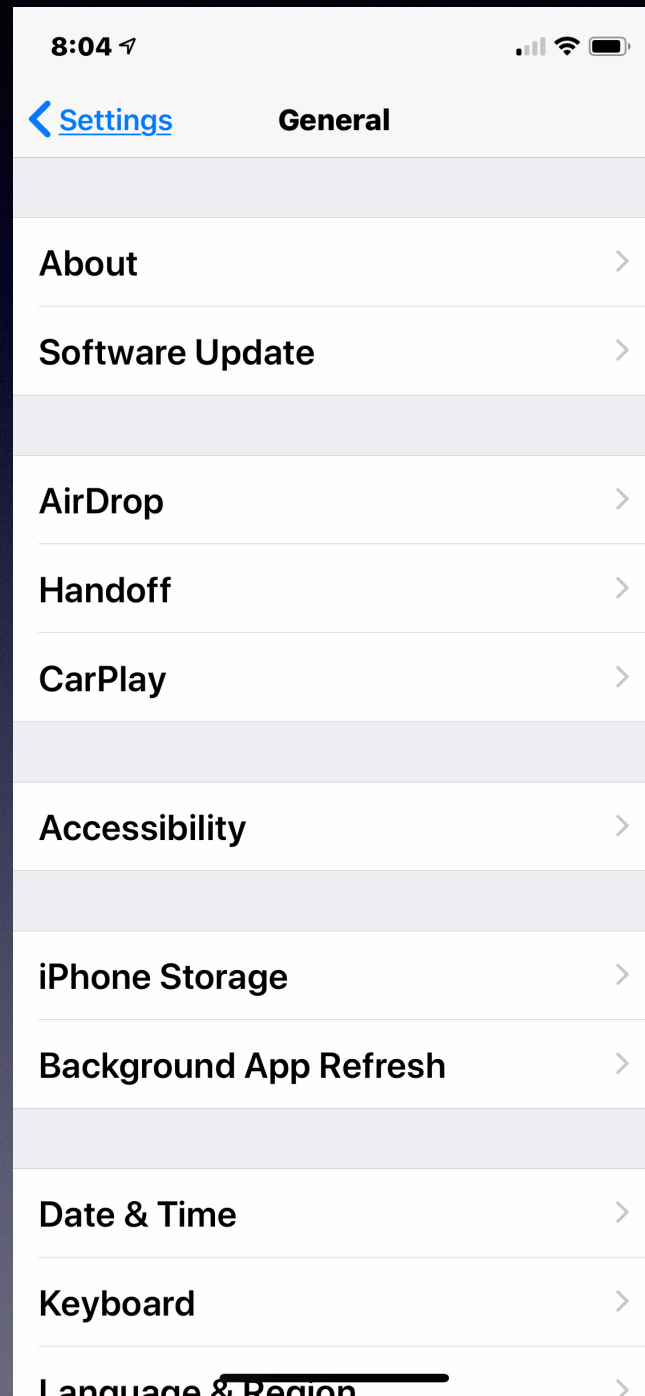
Why?

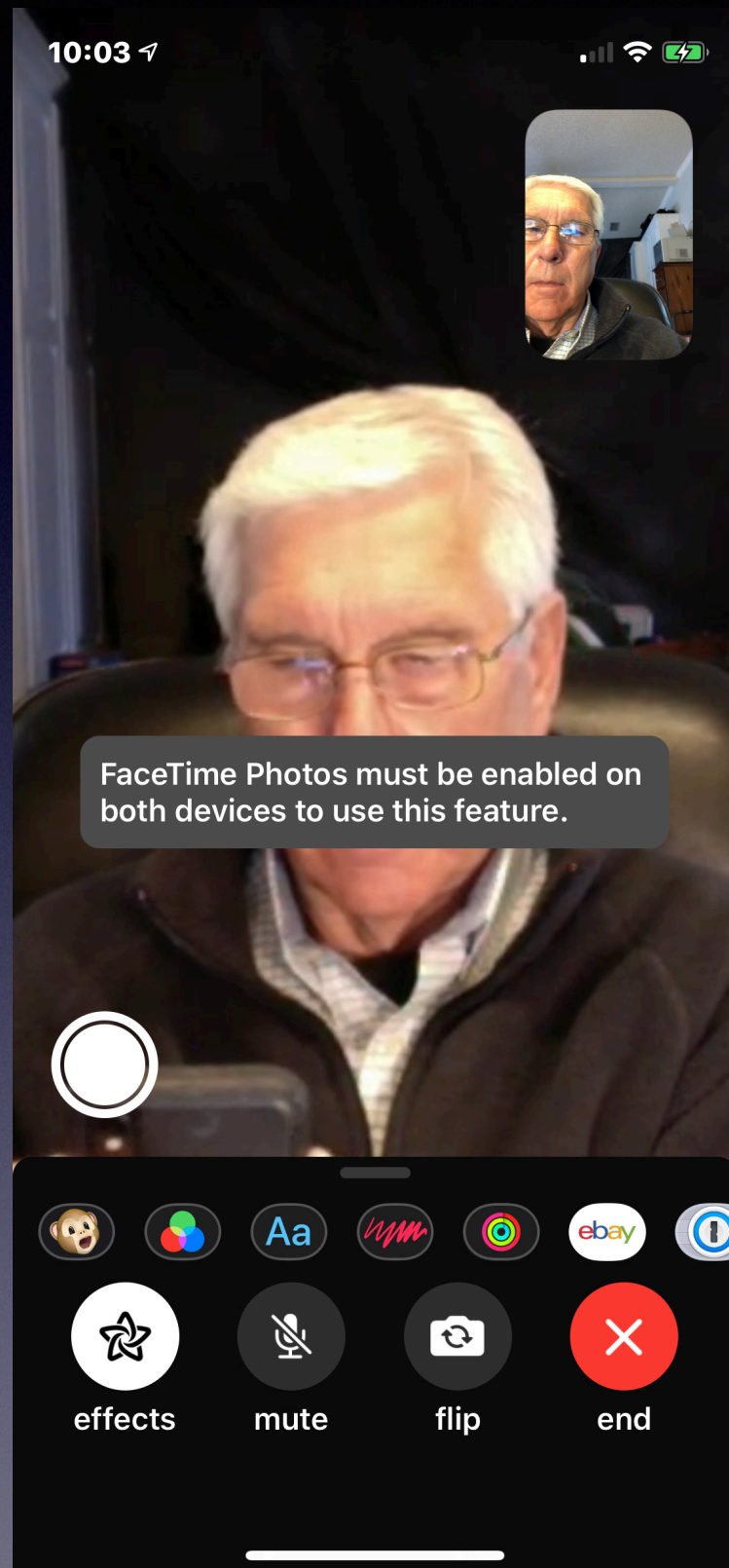


Keep Software Up To Date “Automatically”.



Choose Automatic Updates On iPhone & iPad!



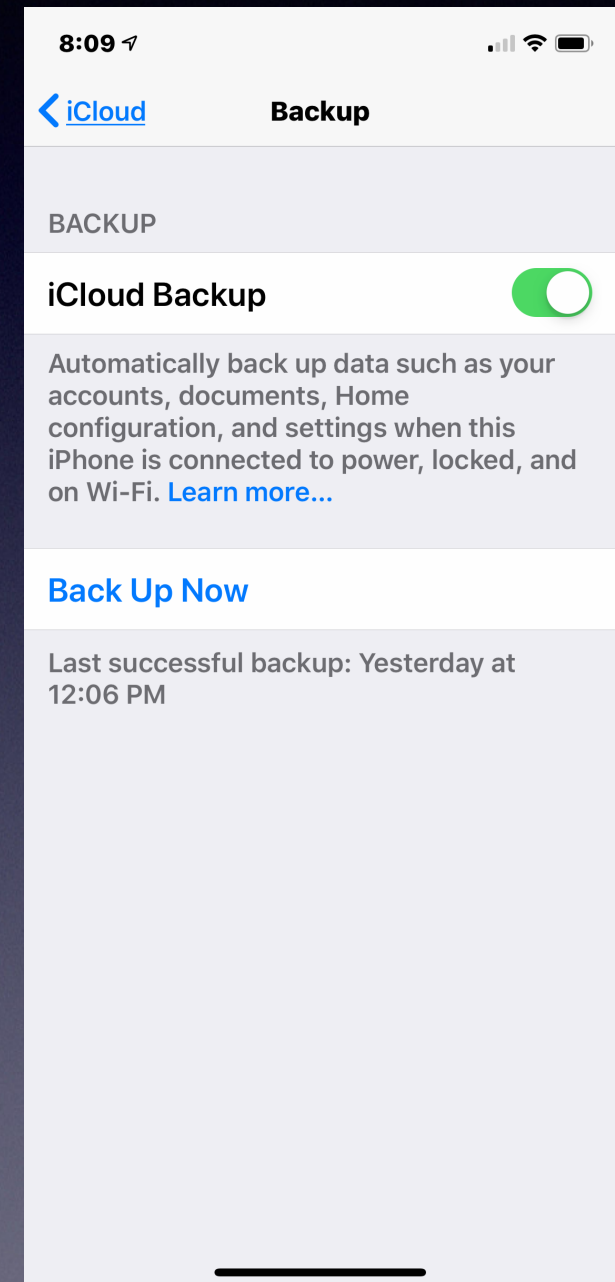
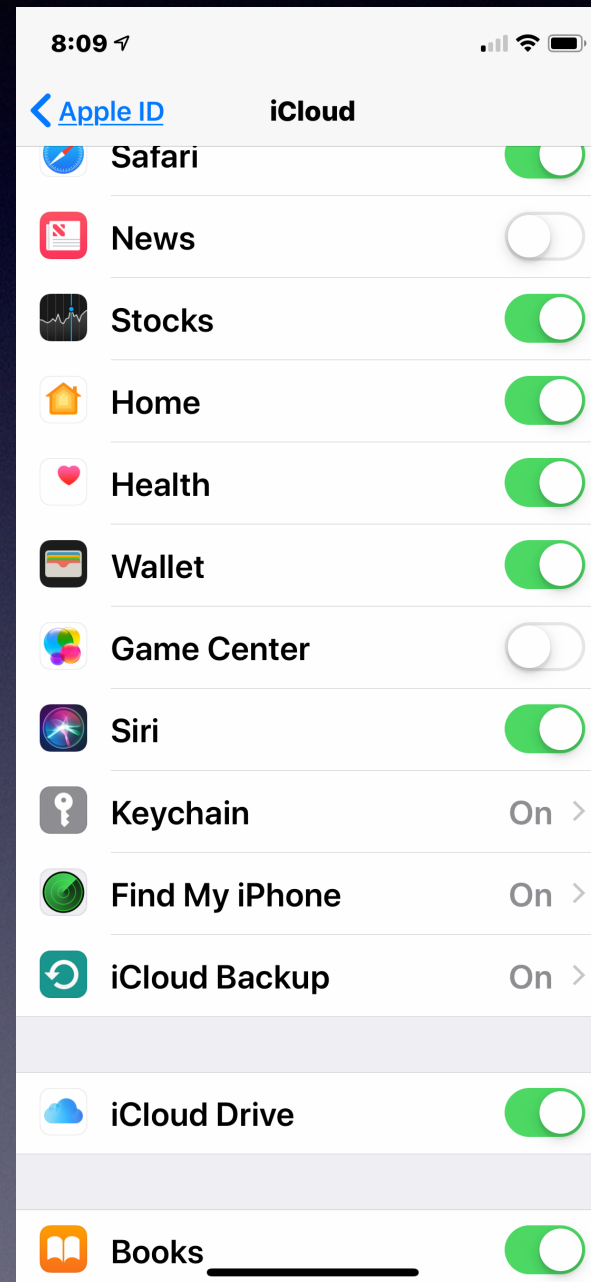
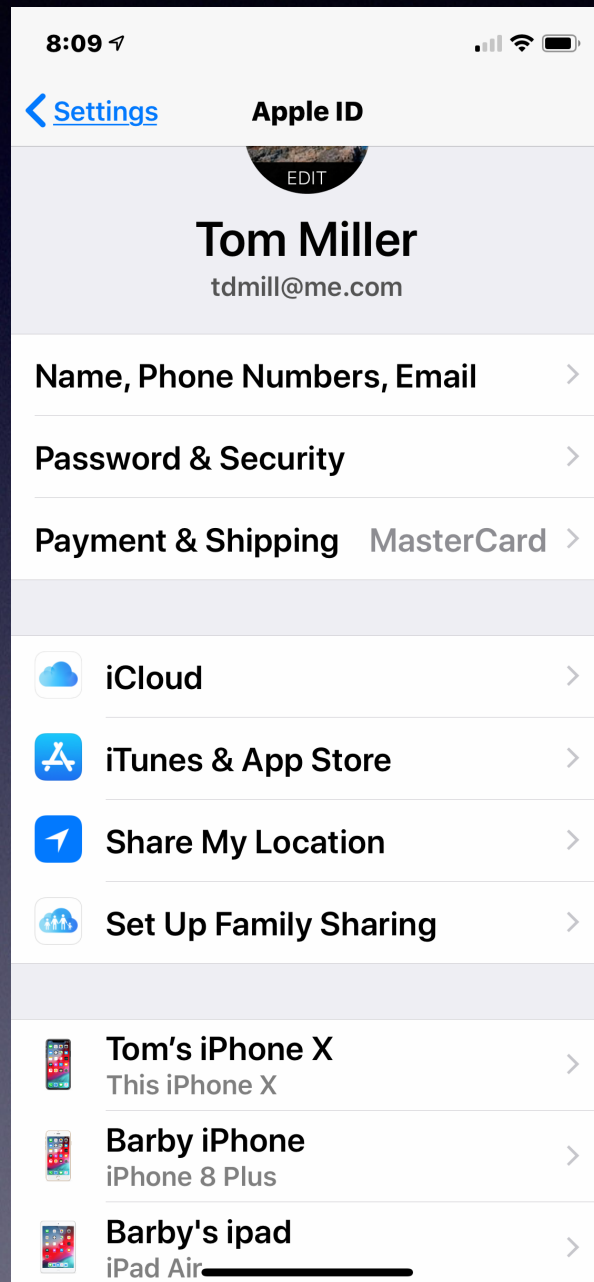


FaceTime & Camera App

Live Photos and One Touch Flip Camera.

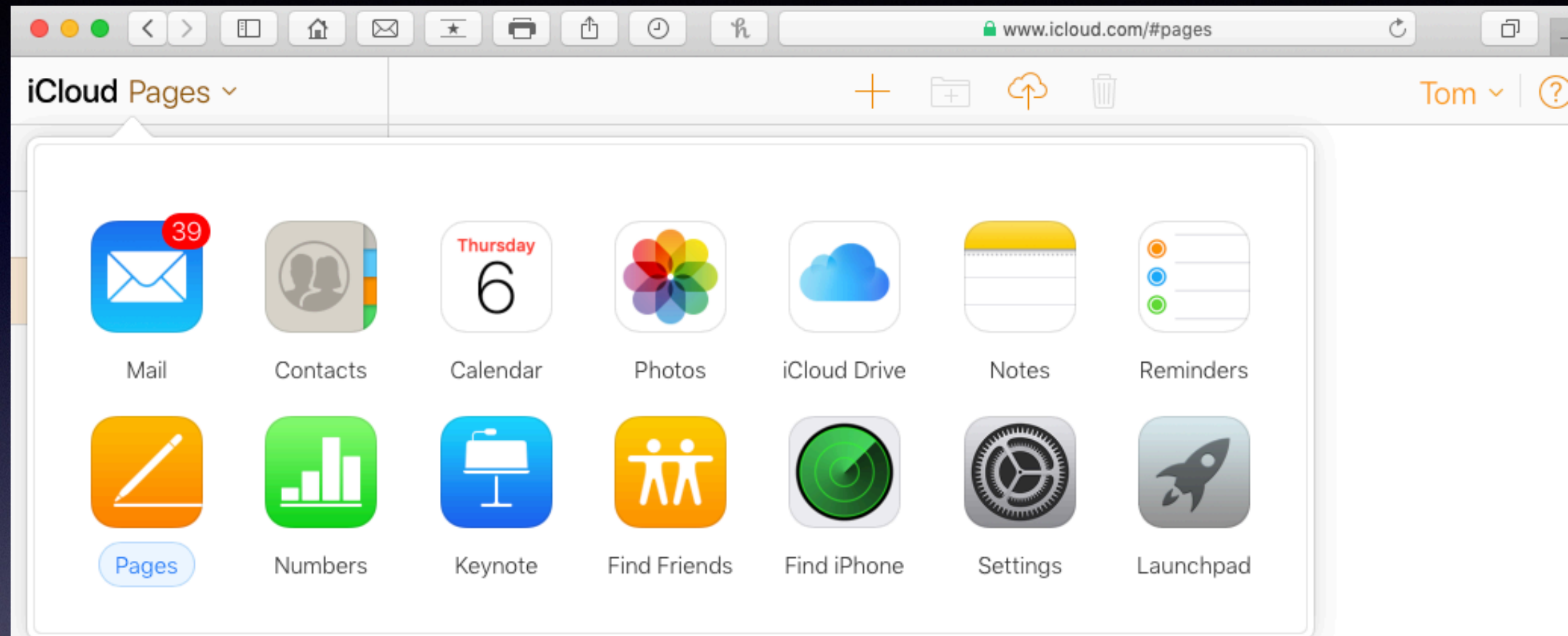
<https://ios.gadgethacks.com/how-to/take-live-photos-facetime-video-calls-ios-11-protect-yourself-from-getting-recorded-0178149/>

What About Automatic Backups?



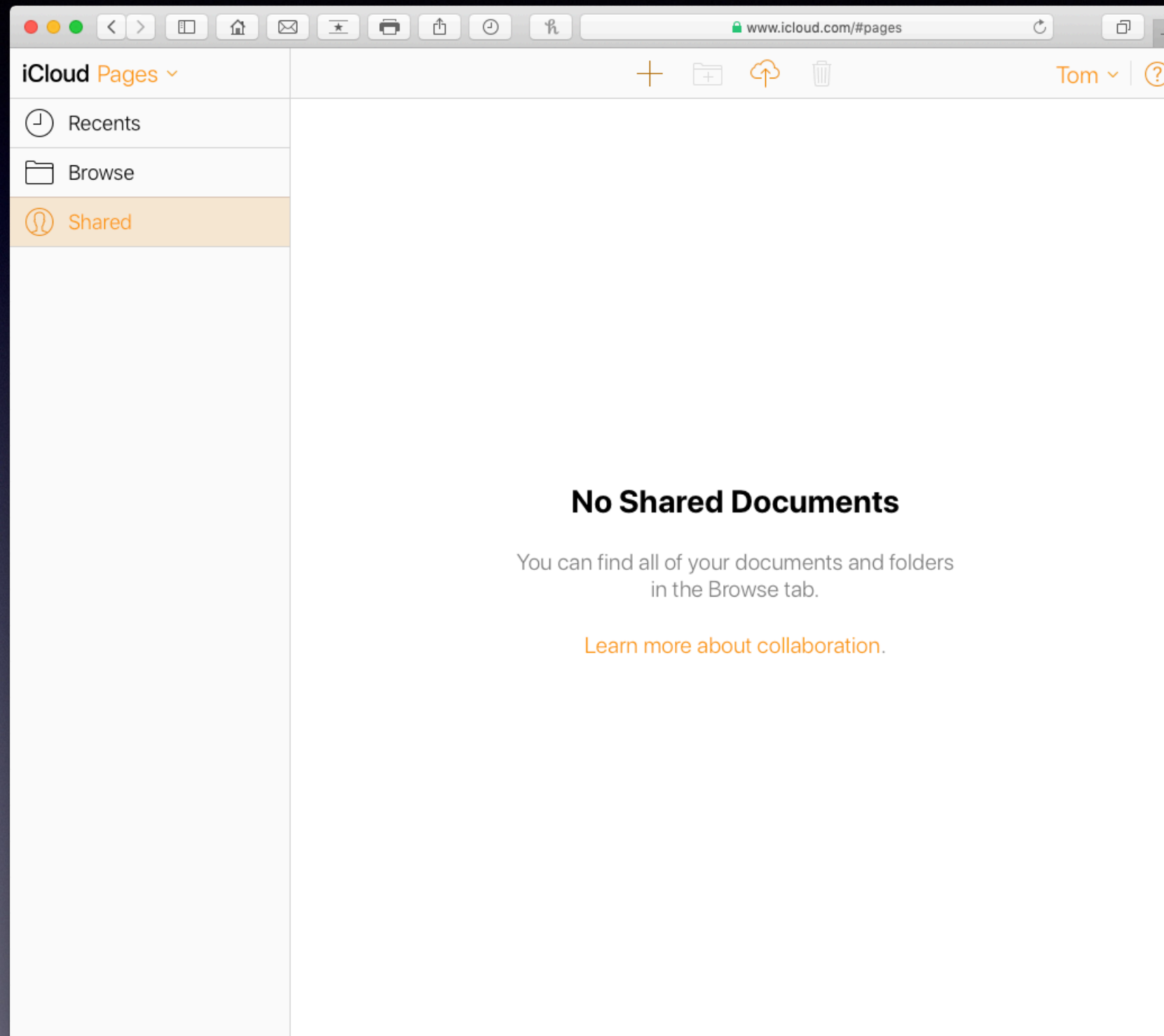
Make A Document Through iCloud Apps.

Go to your [iCloud.com](https://www.icloud.com) account and use iWork Apps.

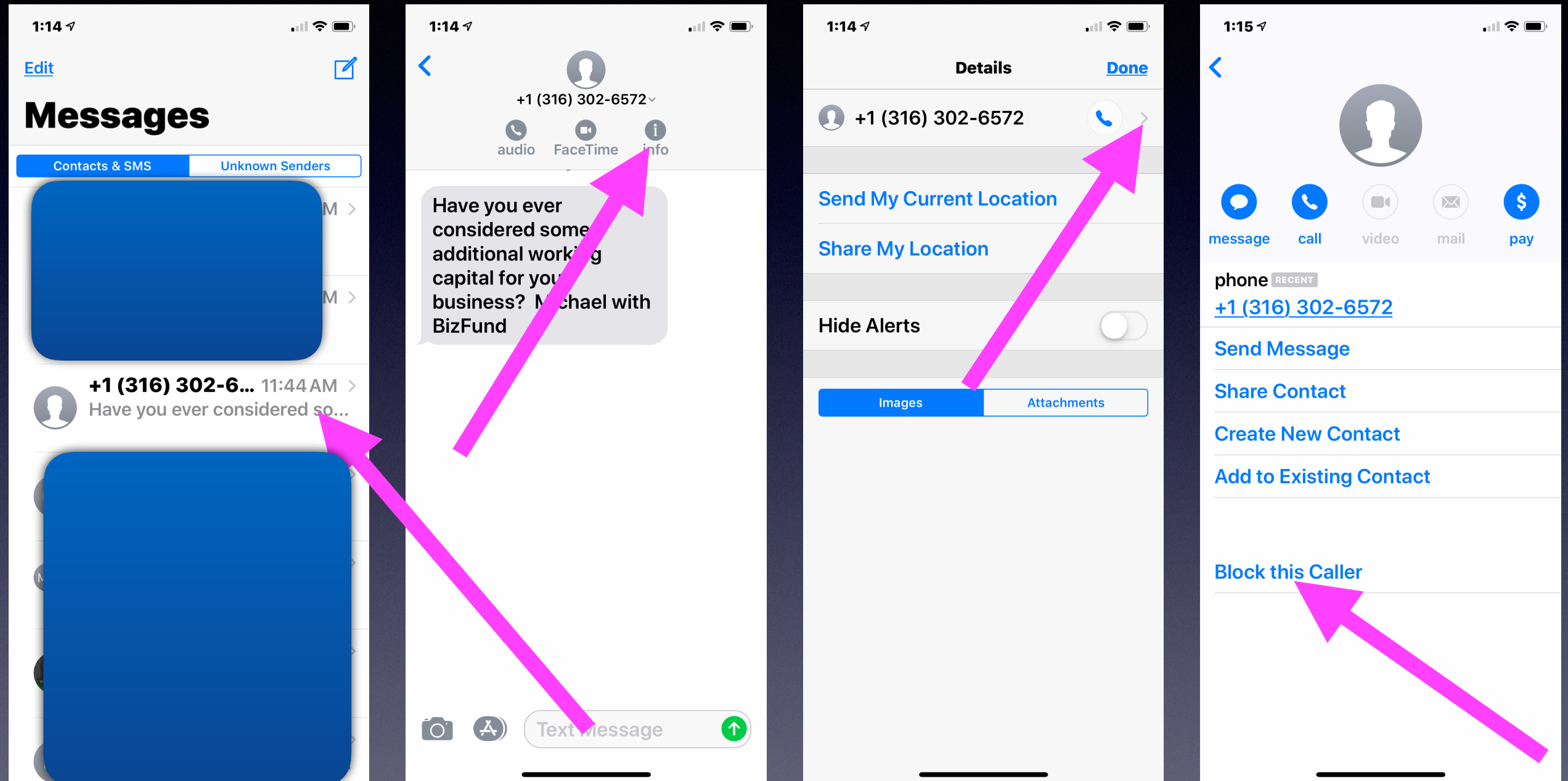


Make A Document Through iCloud Apps cont.

No need to purchase Keynote, Pages or Numbers!



Block Unsolicited Messages!





The Person Who Find "A" Is A Genius

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