

# iPhone, iPad & Mac Basics



**Feb. 7, 2019**



## Welcome

**A class for all levels of understanding!**

# Abilene Public Library



# My Slides Are Stepping Stones...

*Tom Miller Mac Help*

iPhone, iPad, Apple Watch and Mac Help

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iPhone, iPad and Mac for December 6, 2018: Below is a link to the slides presented at the Abilene public library on December 6, 2018, Mockingbird branch. The 12/6/18 presentation is the final class of the fall semester. Our next ... [Continue Reading](#) →



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→ January 2019

This is a learning class...somethings may be new to you.  
Problem solving is not easy.



# I'm Getting PopUps From Apple!

Should I do it? Are they legitimate?  
Do I need them?  
Keynote, Mojave, Software update, etc.




**Apple would not send it unneeded!  
And they are free!**




# An Email From Apple!

No link and no awkward text!

Apple  Inbox - iCloud Yesterday at 5:11 PM

Your Apple ID was used to sign in to iCloud via a web browser.  
To: Tom Miller

---



Dear Tom Miller,

Your Apple ID (**tdmill@me.com**) was used to sign in to iCloud via a web browser.

Date and Time: February 6, 2019, 3:10 PM PST

If the information above looks familiar, you can ignore this message.

If you have not signed in to iCloud recently and believe someone may have accessed your account, go to Apple ID (<https://appleid.apple.com>) and change your password as soon as possible.

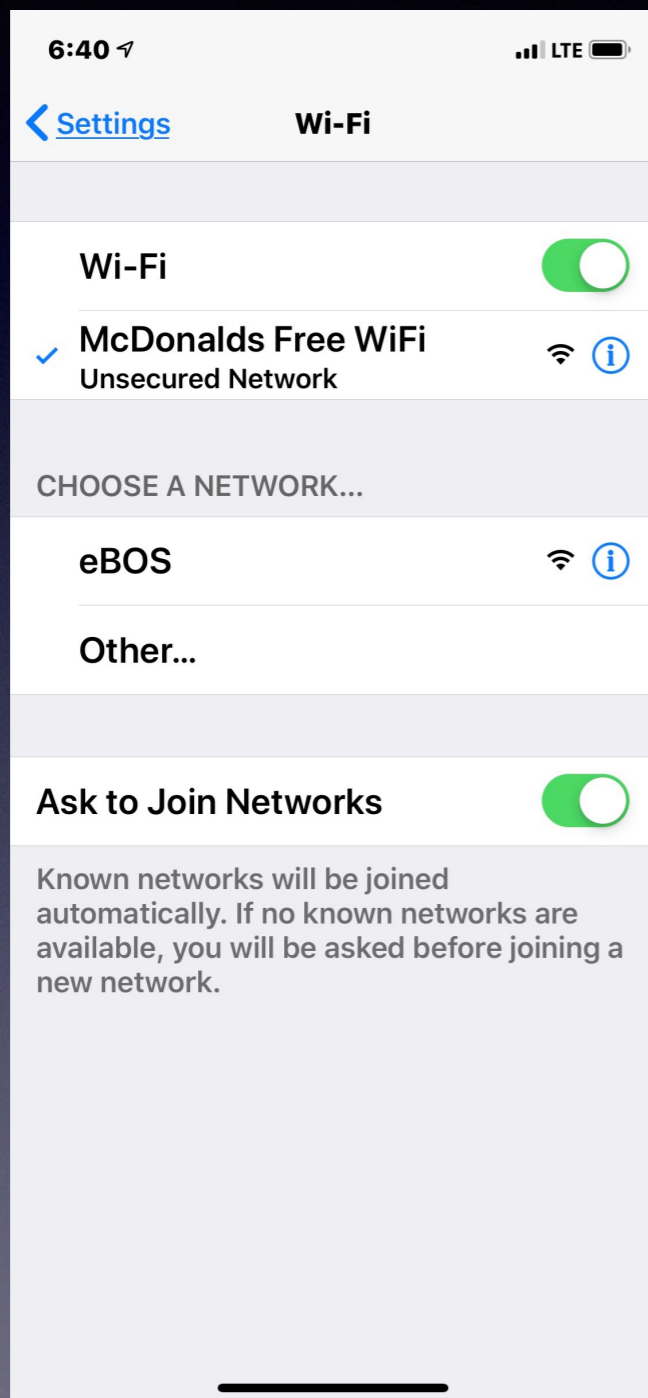
Apple Support

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[Apple ID](#) | [Support](#) | [Privacy Policy](#)  
Copyright © 2019 Apple Inc. One Apple Park Way, Cupertino, CA 95014 USA. All rights reserved.



# Be Very Careful When Using The Internet On An Unsecured Network!



There are people smarter than we are who can access your data on your iPhone, iPad, and Mac (or other devices) while connected to an unsecured network.

Hotel networks, Walmart, Sams, Dillards, etc. are all free wireless hotspots that allow anyone to join.

Sharing a network can be dangerous!

They maybe 10 year olds.





# Apple's FaceTime Bug.

<https://gadgets.ndtv.com/apps/news/apple-group-facetime-privacy-bug-grant-thompson-14-year-old-discovered-1987325?amp=1&akamai-rum=off>

## Meet the 14-Year-Old Who Discovered Apple's FaceTime Privacy Bug

Associated Press, 02 February 2019



14-year-old Grant Thompson (extreme right) with his family

Facebook/ Michele G Thompson

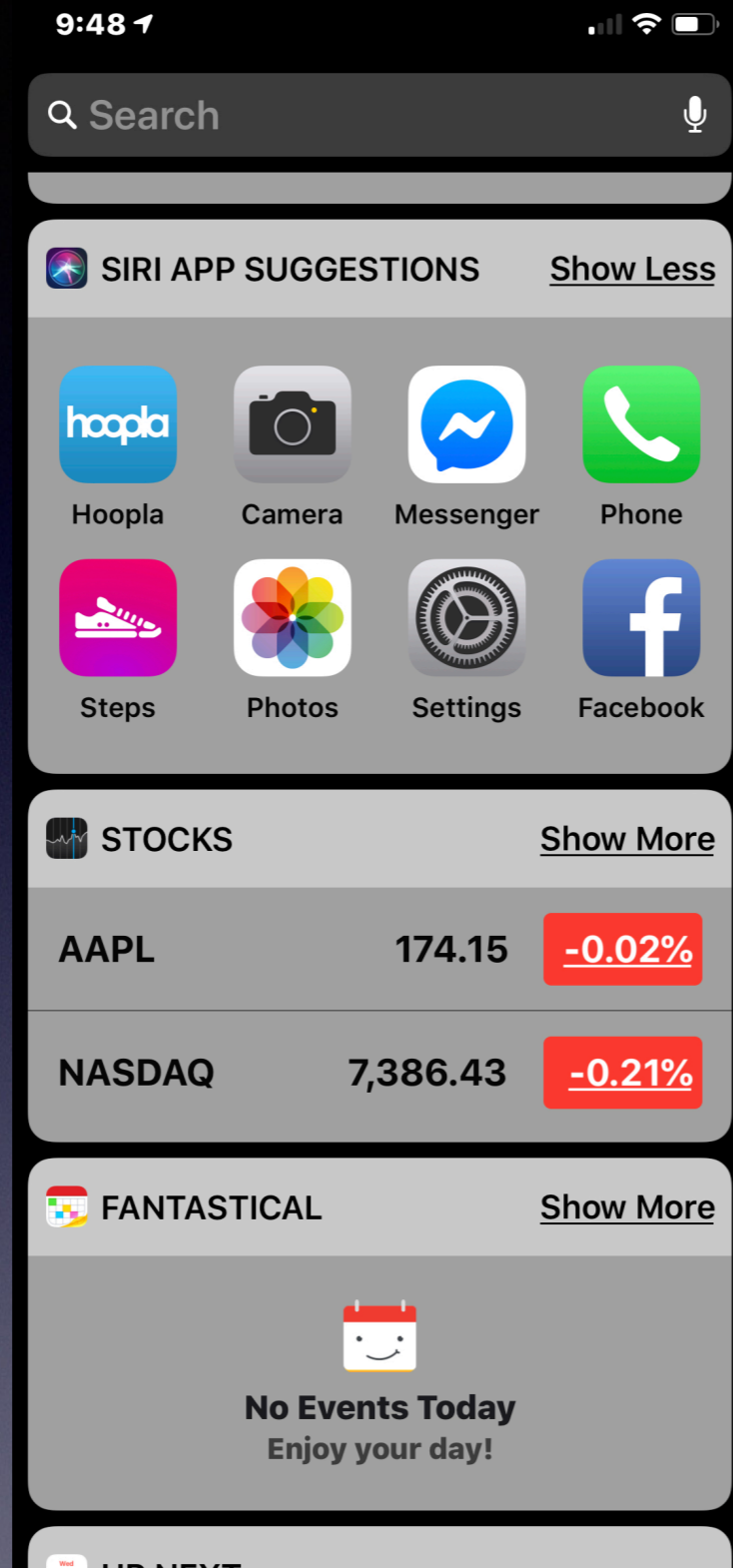
### HIGHLIGHTS

- Grant and his mother spent a week trying to get Apple notice the bug
- Apple has disabled Group FaceTime chats for the timebeing
- The company plans to release a fix next week

At the heart of Apple's shocking FaceTime bug, which allowed just about anyone to turn an iPhone into a live microphone, stands a 14-year-old boy who stumbled upon the eavesdropping flaw more than a week before Apple took action.

The reason one does “updates” is so that you can get the “fix”.

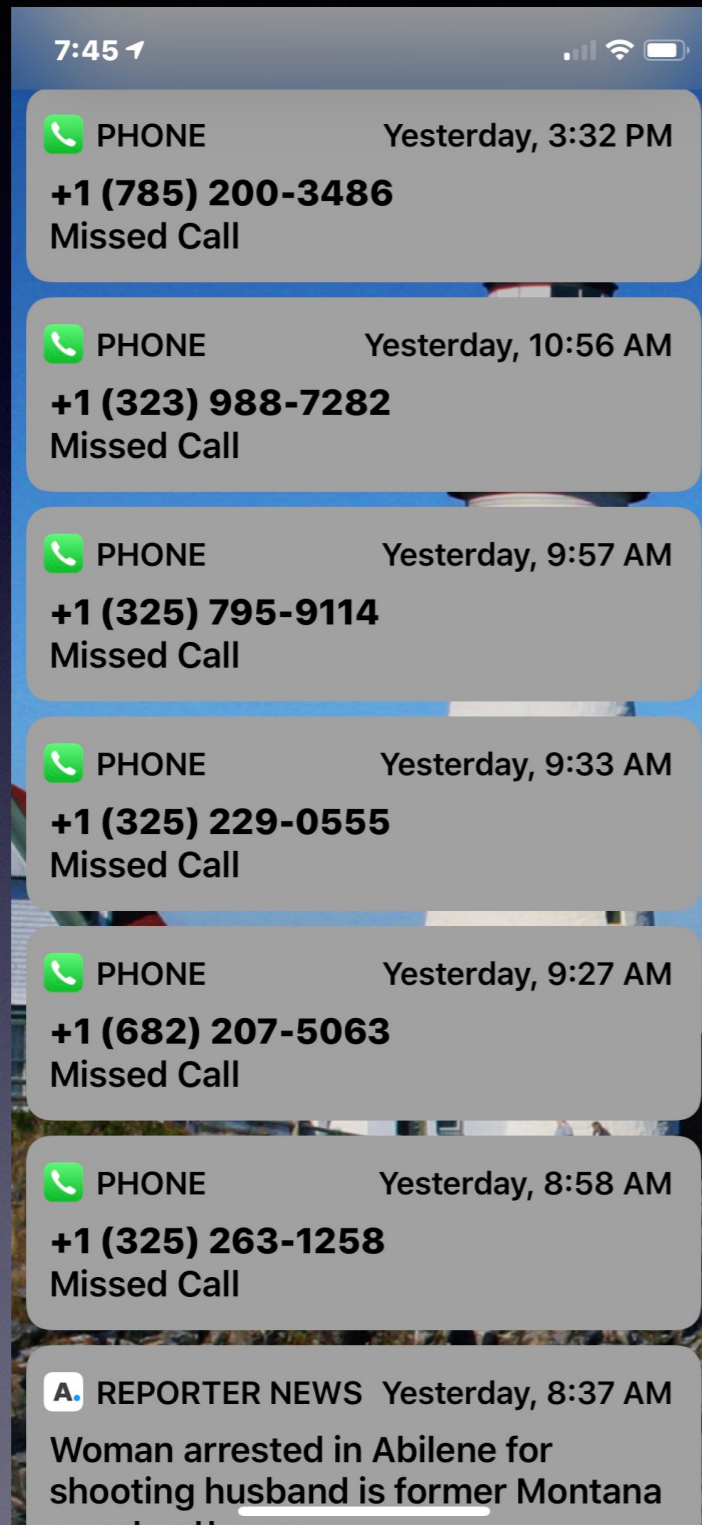




Take Up Where  
You Left Off ...  
With Siri  
Suggestions!



# How Many Robo Calls Do I Receive?



## Should I answer?

% shows that they are robo calls.

These #'s are not in my contact list.

I read the news and know about how dangerous this is.

If it is important; they will leave a message.

I have little time to deal with this.



# Teach Your Dictiopnary

You can modify your dictionary.

## Should I answer?

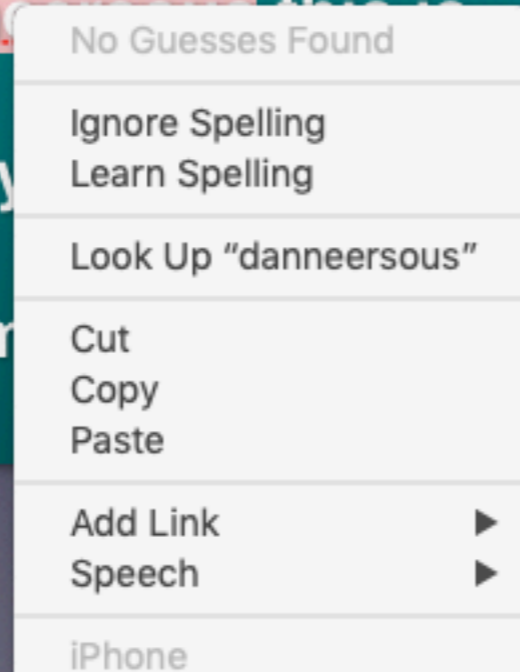
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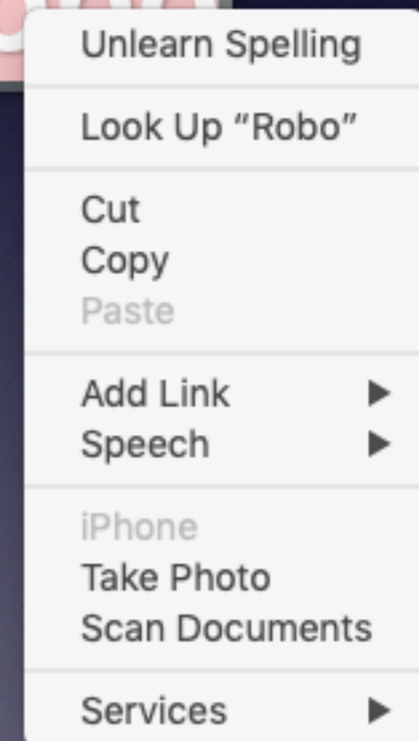
If it is import; they message.

I have little time is.



Robo

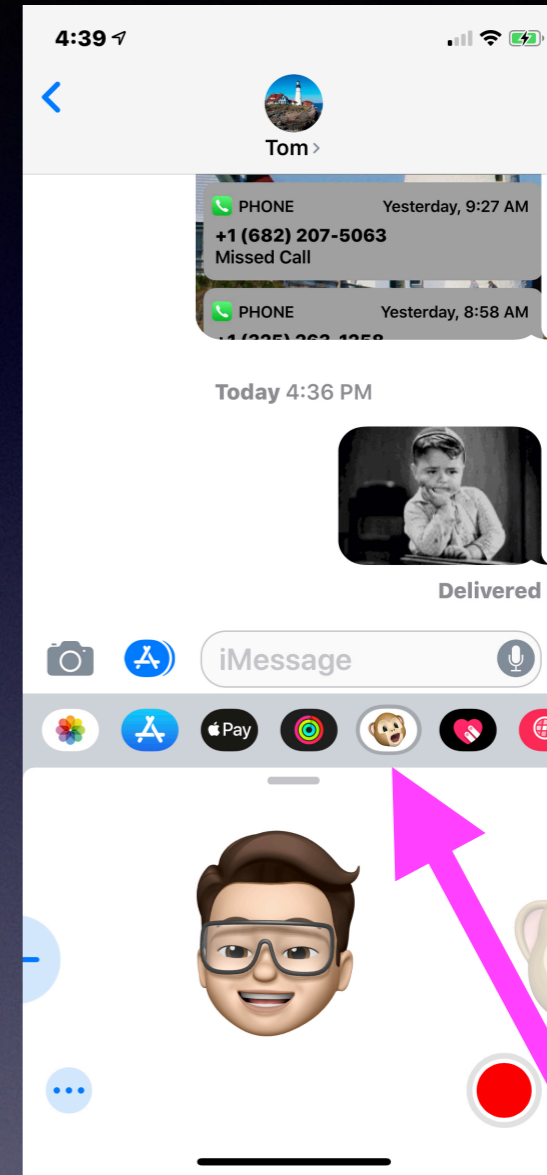
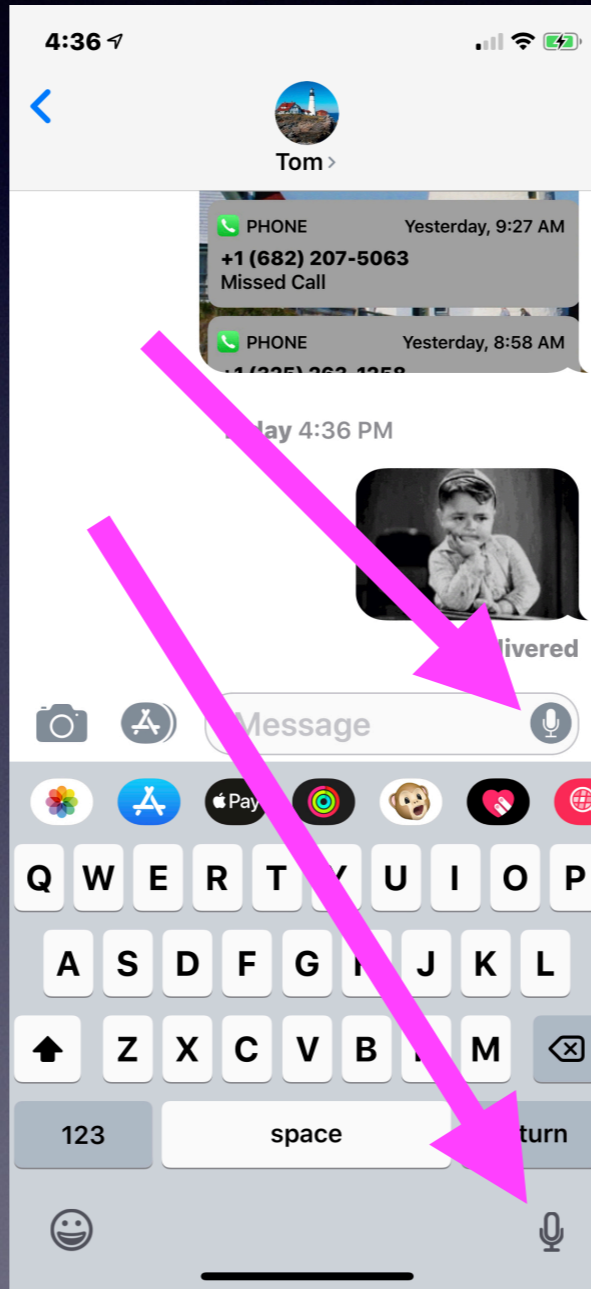
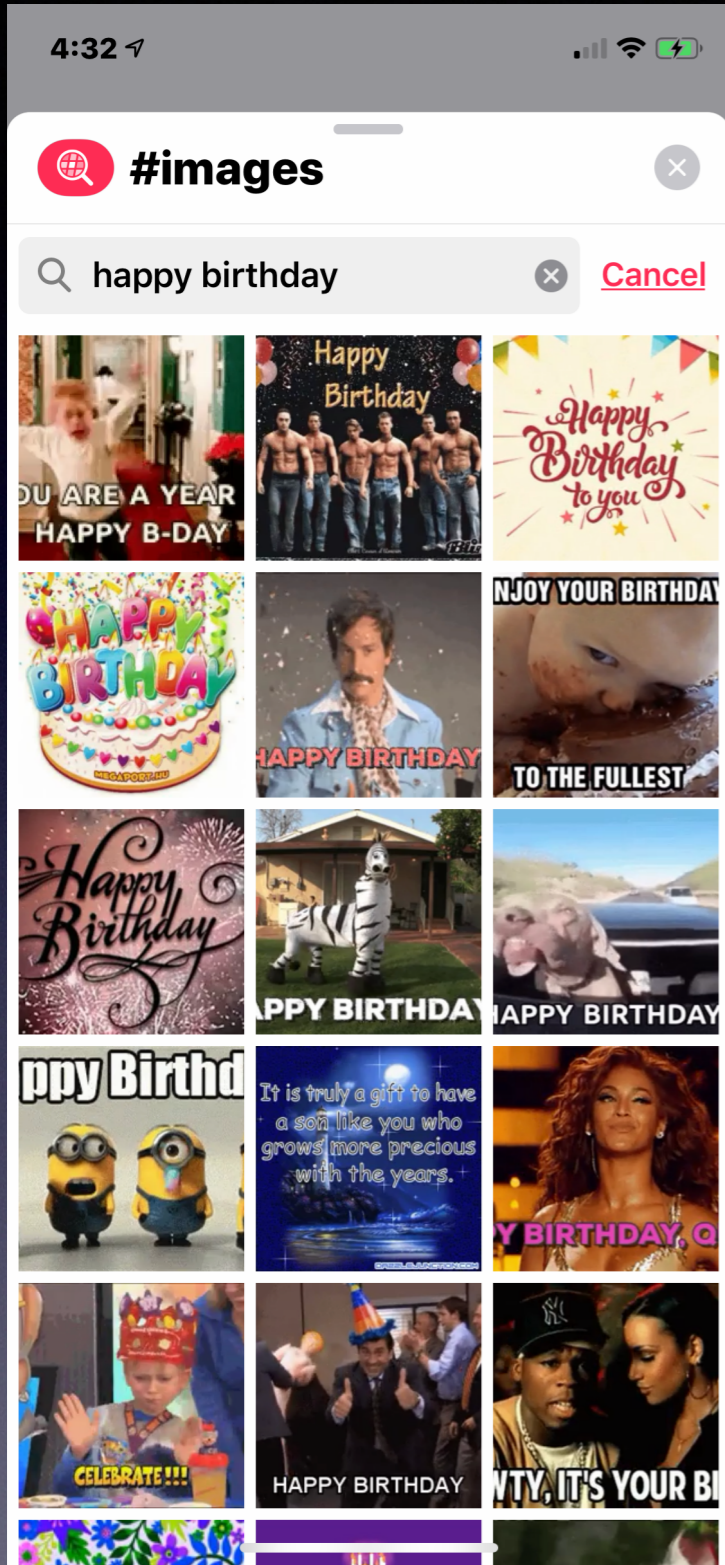
Robo





# Add Fun To Your Text Messages With Emojis!

And you can search for an emoji that “says” it perfectly for you!

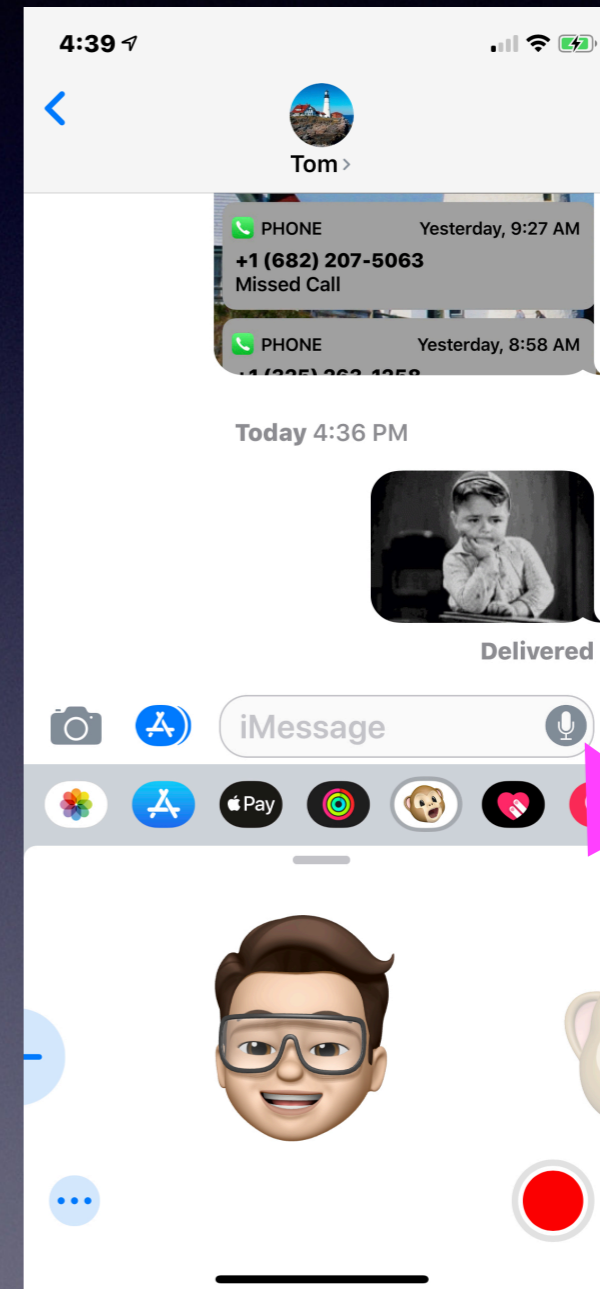
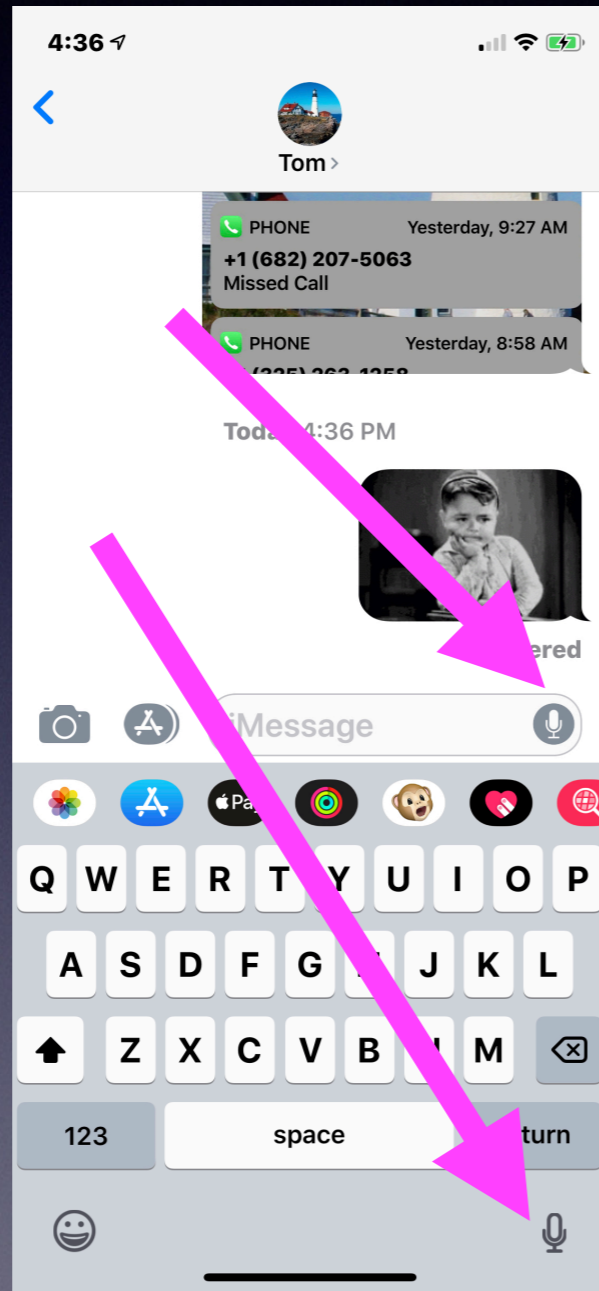


Newer iPhones allow for the creation of a Memoji!



# Fun With Emojis

Why two microphones?





# Scammer Uses Telephone!

<https://ktxs.com/news/san-angelo/scammer-posing-as-tom-green-county-deputy-demanding-immediate-payment-to-avoid-arrest>

**KTXS 12 abc** GETTING THE FACTS RIGHT

NEWS WEATHER TRAFFIC SPORTS STATION DAYTIME CIRCA

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## Scammer posing as Tom Green County deputy demands immediate payment to avoid arrest

by Jamie Burch | Monday, January 28th 2019



Credit: MGN Online



# Scammer Uses Telephone! Cont.



They use:  
fear  
intimidation  
“caught off guard”

SAN ANGELO, Texas — The Tom Green County Sheriff’s Office issued a warning about a phone scam circulating in San Angelo and Tom Green County.

A scammer is posing as a Tom Green County deputy using the name Terry Lowe.

Victims are being told they have an outstanding arrest warrant for missing court and they must pay a fine immediately to avoid being arrested.

The scammer tells them to purchase gift cards, usually from Walmart, CVS, or Walgreens, for a specific amount of cash.

The victims are then told to give the scammer the serial number who will then transfer the money from the gift card.

“These scammers are hard to catch because everything is done over the telephone” said the sheriff’s office.

If you receive one of these calls, the sheriff’s office says:

- Hang up
- Block the number
- Call the sheriff’s office at 325-655-8111
- DO NOT give any personal information over the phone



# Will You Be Arrested?

<https://ktxs.com/news/abilene/taylor-county-sheriff-issues-alert-about-scammer-impersonating-real-deputy>

## Taylor County sheriff issues alert about scammer impersonating real deputy

by Jamie Burch | Monday, February 4th 2019



Credit: MGN Online



ABILENE, Texas — The Taylor County Sheriff's Office has issued an alert about a scammer impersonating a real deputy.

Someone is calling people and businesses claiming to be Lt. John Cummins.

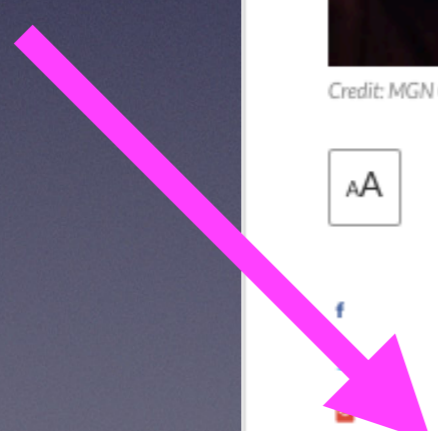


The impersonator is demanding money and says if you do not pay, you will be arrested.



The sheriff's office said "this is a scam" and that it will never call you and demand money to avoid jail time.

[Last week, the Tom Green County Sheriff's Office issued two separate warnings about phone scams involving a fake Tom Green County deputy.](#)







**Could  
I Get An Email Warning  
Me  
About A Scam...  
That is in itself a scam?**





# Phishing Scam Knows Your Password

<https://www.sophos.com/2018/07/13/phishing-scam-knows-your-password-but-dont-fall-for-it/>

Someone has been sending phishing scam emails with a new twist – one aimed at making it more likely you'll be duped into paying a blackmail fee.

One of the emails arrived at Sophos Security yesterday, via a diligent reader, just as Brian Krebs was [breaking the story](#) on his site.

It claims to have compromising images of the recipient and goes on to ask for payment in order to stop the images being released publicly. Attempting to manipulate victims by claiming to have compromising images of them is known as sextortion, and it's been used for years. What makes this scam different is that it's added something extra: it contains a real password used by the victim.

The email reads:

I do know, [PASSWORD REDACTED], is your password. You do not know me and you are probably thinking why you are getting this e mail, correct?



# Removing Read Email

Suddenlink will only allow 5000 stored emails on their server!  
If you received 100's of multiple spam emails; you will not be able to send or receive.

The screenshot shows the Suddenlink webmail interface. At the top, the Suddenlink logo is on the left, and navigation links for 'For You', 'Suddenlink2GO', 'Shop', 'Business', 'Help', 'My Account', and 'Email' are on the right. Below this, a secondary navigation bar includes 'Overview', 'My Profile', 'My Users', 'My Bill', 'My Services', 'Online Tools', and 'Full Screen'. The main interface has tabs for 'MESSAGES', 'ADDRESSES', and 'SETTINGS'. The 'MESSAGES' tab is active, showing an 'Inbox' view. On the left, there's a 'Folders [manage]' section with 'Inbox (100)', 'Sent Mail', and 'Trash'. Below that is 'Mailbox Usage' showing 'You are using 0% of your mailbox (6 MB out of 1,953 MB)'. A pink arrow points to this section. The main area shows a list of emails with columns for 'From', 'Subject', 'Size', and 'Date'. A large blue rectangular area obscures the 'From' and 'Subject' columns for several emails. Action buttons like 'Delete', 'Mark As Unread', 'Mark As Read', 'Spam', and 'Phishing' are visible above the list. A 'Move to:' dropdown is set to 'Sent Mail'. At the bottom right, there is a copyright notice: '©1997-2011 Openwave Systems Inc. All rights reserved.'

| Size   | Date              |
|--------|-------------------|
| 1 KB   | 10/24/18 10:50 AM |
| 1 KB   | 10/24/18 10:34 AM |
| 811 KB | 3/9/17 9:21 AM    |
| 4 KB   | 2/14/17 10:31 AM  |
| 1 KB   | 2/4/17 9:13 AM    |
| 4 KB   | 1/19/17 8:55 PM   |
| 810 KB | 1/19/17 11:35 AM  |
| 2 KB   | 1/18/17 10:52 AM  |
| 810 KB | 1/18/17 9:09 AM   |
| 1 KB   | 1/5/17 8:19 PM    |



# Clean And Delete Email!

<https://support.apple.com/en-us/HT208661>

## Edit mailbox behavior settings

To manage your iCloud email account, which ends with icloud.com, me.com, or mac.com, follow these steps:

1. Go to Settings > Passwords & Accounts.
2. Tap the iCloud email account that you want to manage.
3. Scroll to the bottom of the screen and tap Mail.
4. Tap Advanced.

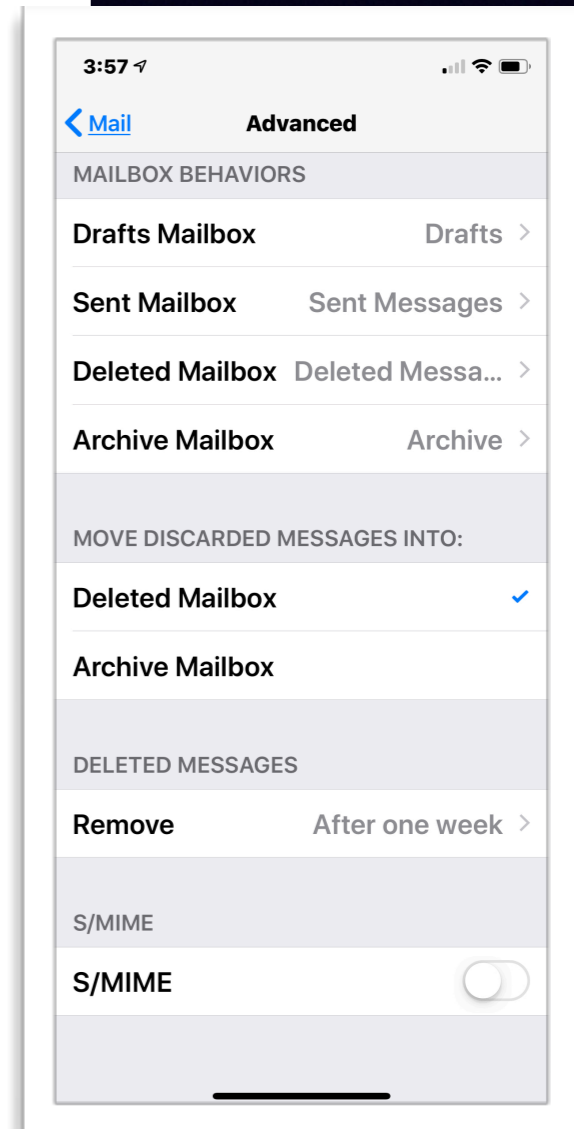
If you have a secondary iCloud email account on your iOS device, follow these steps:

1. Go to Settings > Passwords & Accounts.
2. Tap the iCloud email account that you want to manage.
3. Tap Account > Mail > Advanced.

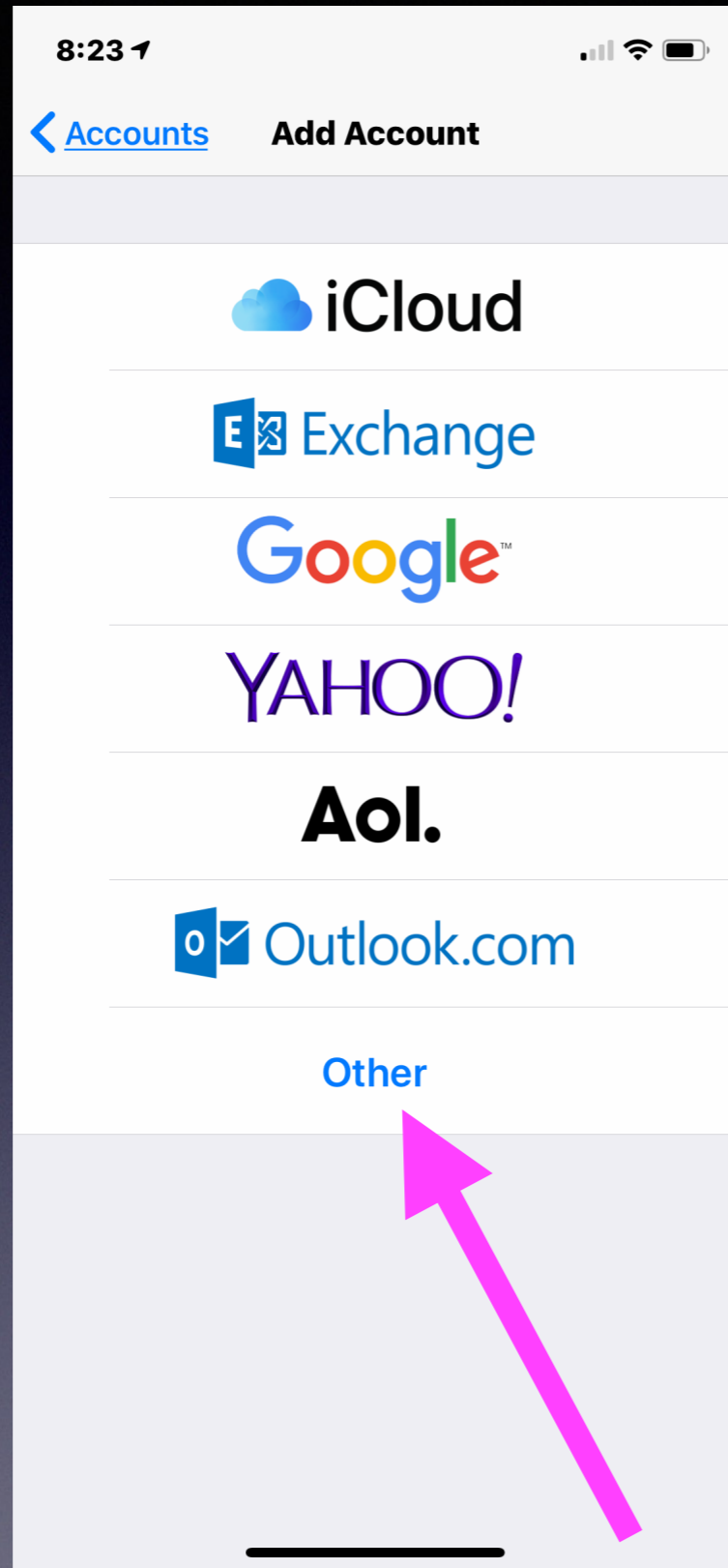
If you have another type of email account:

1. Go to Settings > Passwords & Accounts.
2. Tap the email account that you want to manage.
3. Tap Account, then tap Advanced.

From here, you can also choose whether to delete or archive messages. When you swipe left over a message that you want to discard, you'll see Archive or Trash based on the settings you select.







**It Is Better To  
Use Apple's  
Preferred Mail  
Servers!**

**“Other”  
May Present  
Some  
Problems!**



# What Email Brand Should I Use?

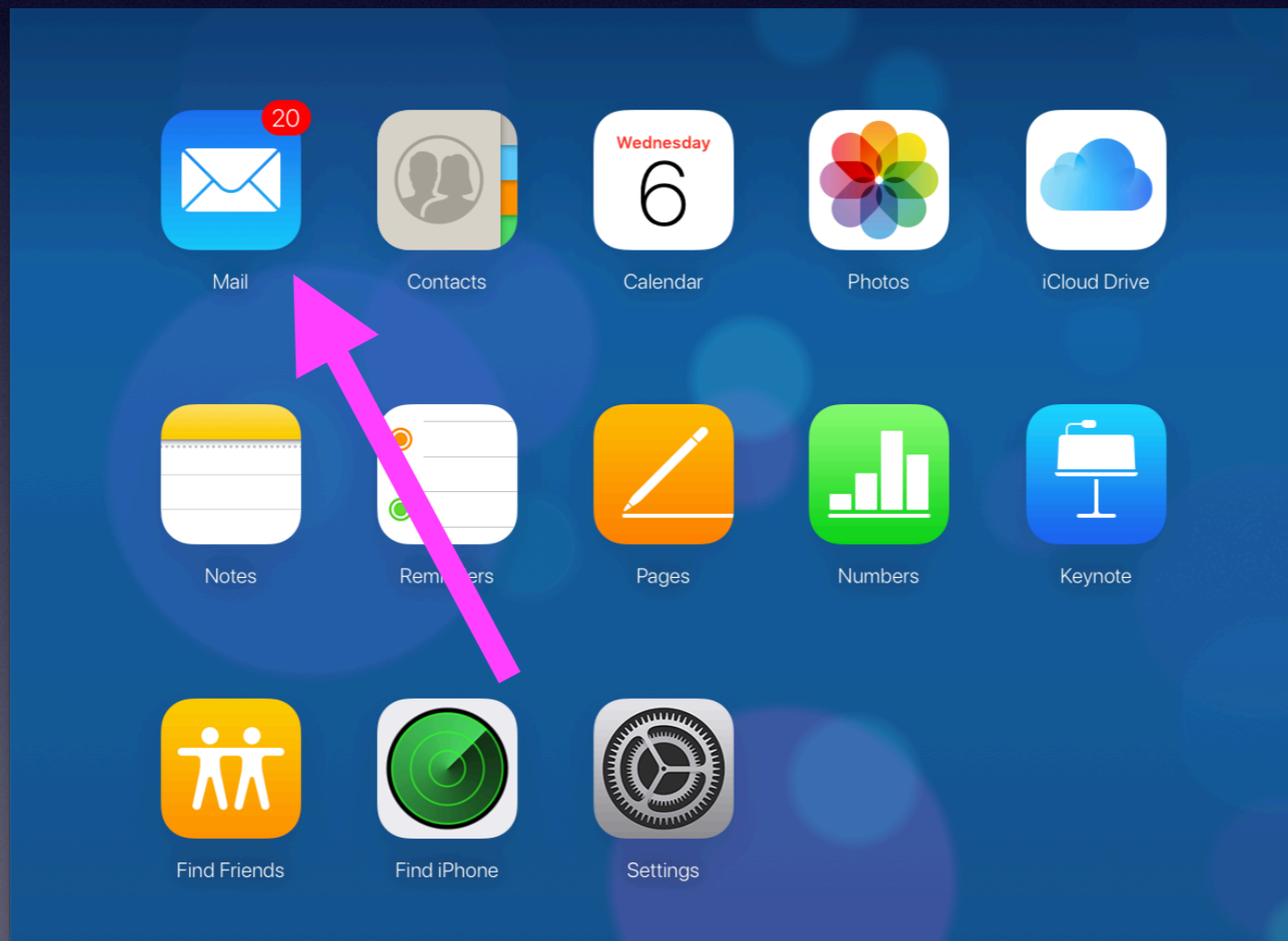
Email from Gmail is a world wide standard!





# iCloud email is in iCloud

Storing Notes in iCloud requires an iCloud email address.





# Would It Be Better To Work Within The Confines Of The Apple Eco System?



iPhone for dad  
Samsung for mom  
Windows X for daughter  
Chromebook for son  
iPad for son  
Kindle reader for Mom  
iMac for dad





# The iCloud Control Panel For Windows Computers!

Search: iCloud control panel and then download to your PC.



## [5 ways to make a Chromebook feel more like a MacBook - CNET](https://www.cnet.com/how.../5-ways-to-make-a-chromebook-feel-more-like-a-macbo...)

<https://www.cnet.com/how.../5-ways-to-make-a-chromebook-feel-more-like-a-macbo...>

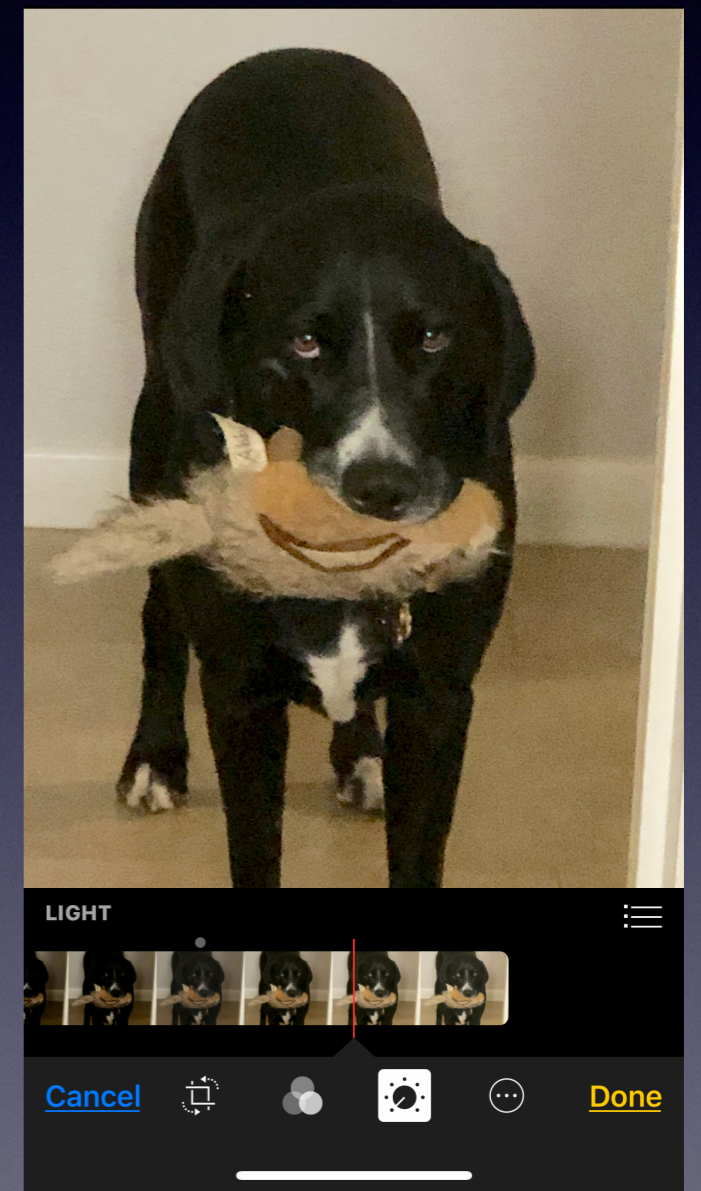
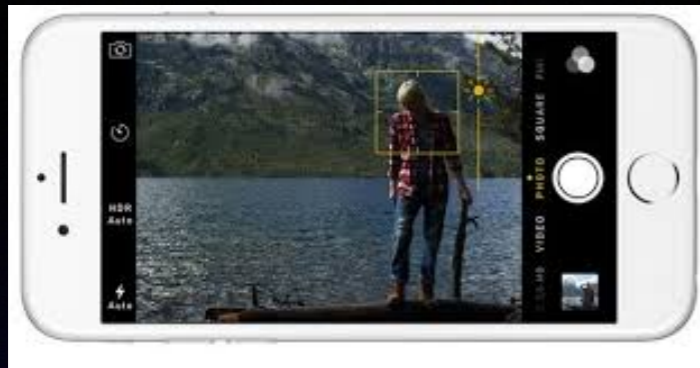
Dec 19, 2017 - **Chrome OS** will never be able to do all of the things that the more complex ... One of the first things a MacBook user might do on a **Chromebook** is mistakenly hit the **Alt** key instead of the **Control** key ... Click it and it opens a **panel** with buttons for Mail, Photos, **iCloud Drive**, ... Computers for work and play.



# Dark Pictures! Adjust

# Exposure!

- Adjust exposure!
- \* Before taking the picture.
- \* After taking the picture.





# One Handed Picture Taking!

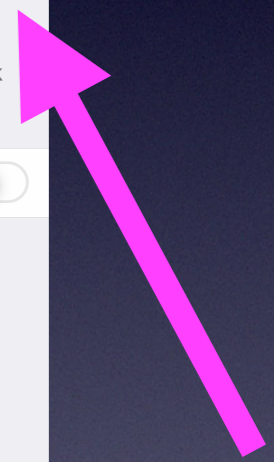
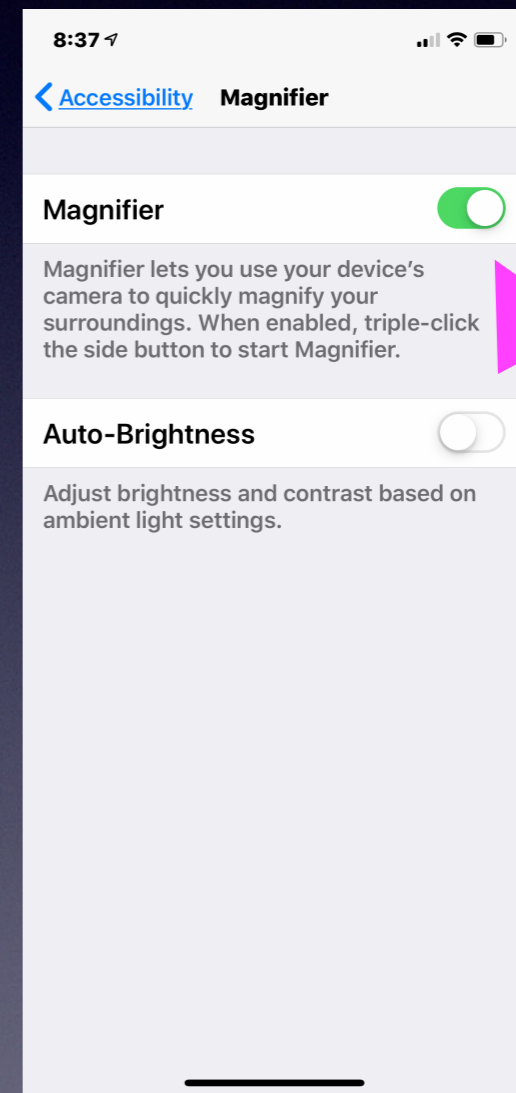
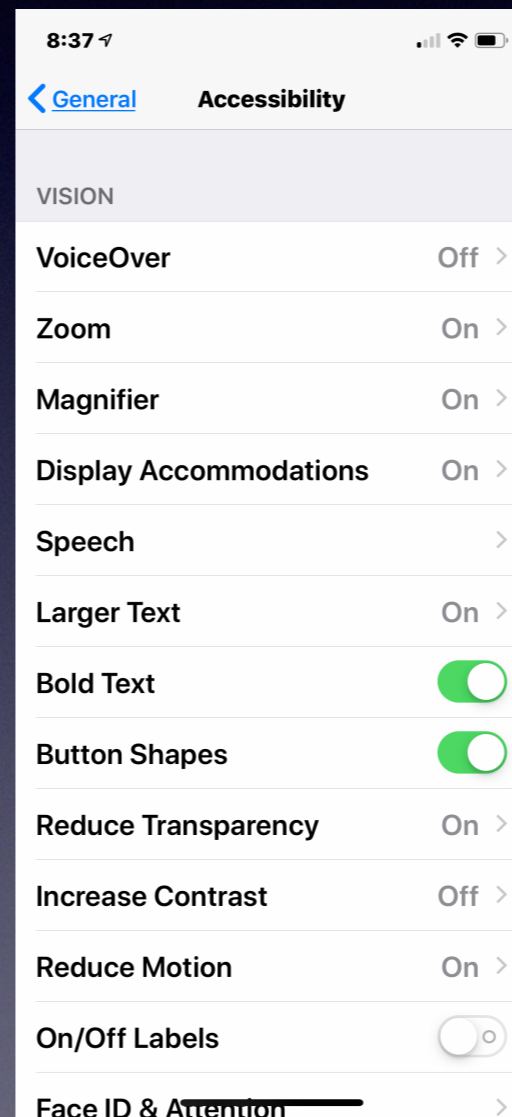
Use the volume up or volume down!

Use the Ear Pods: volume up and volume down!





# Magnifying Glass & Zoom Out





# Command + Option & +/- On A Mac Keyboard

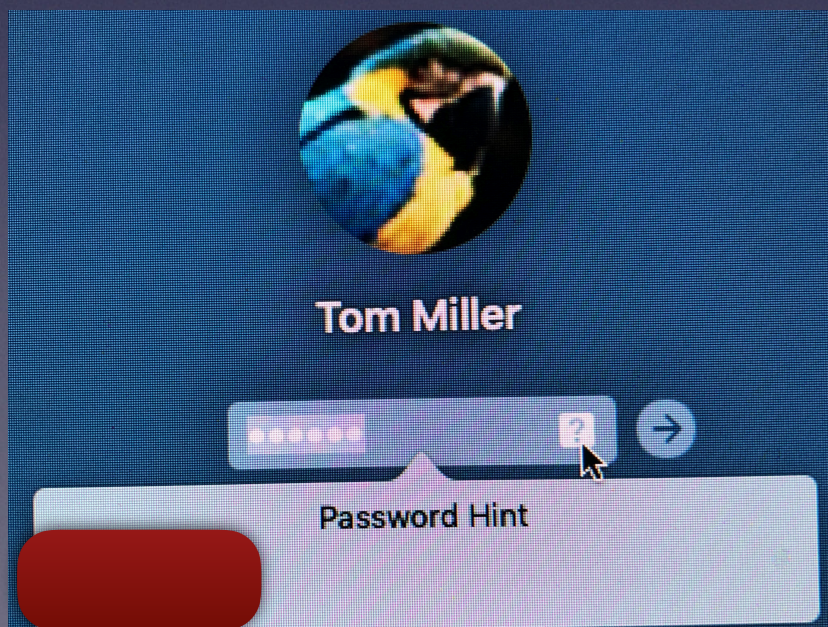
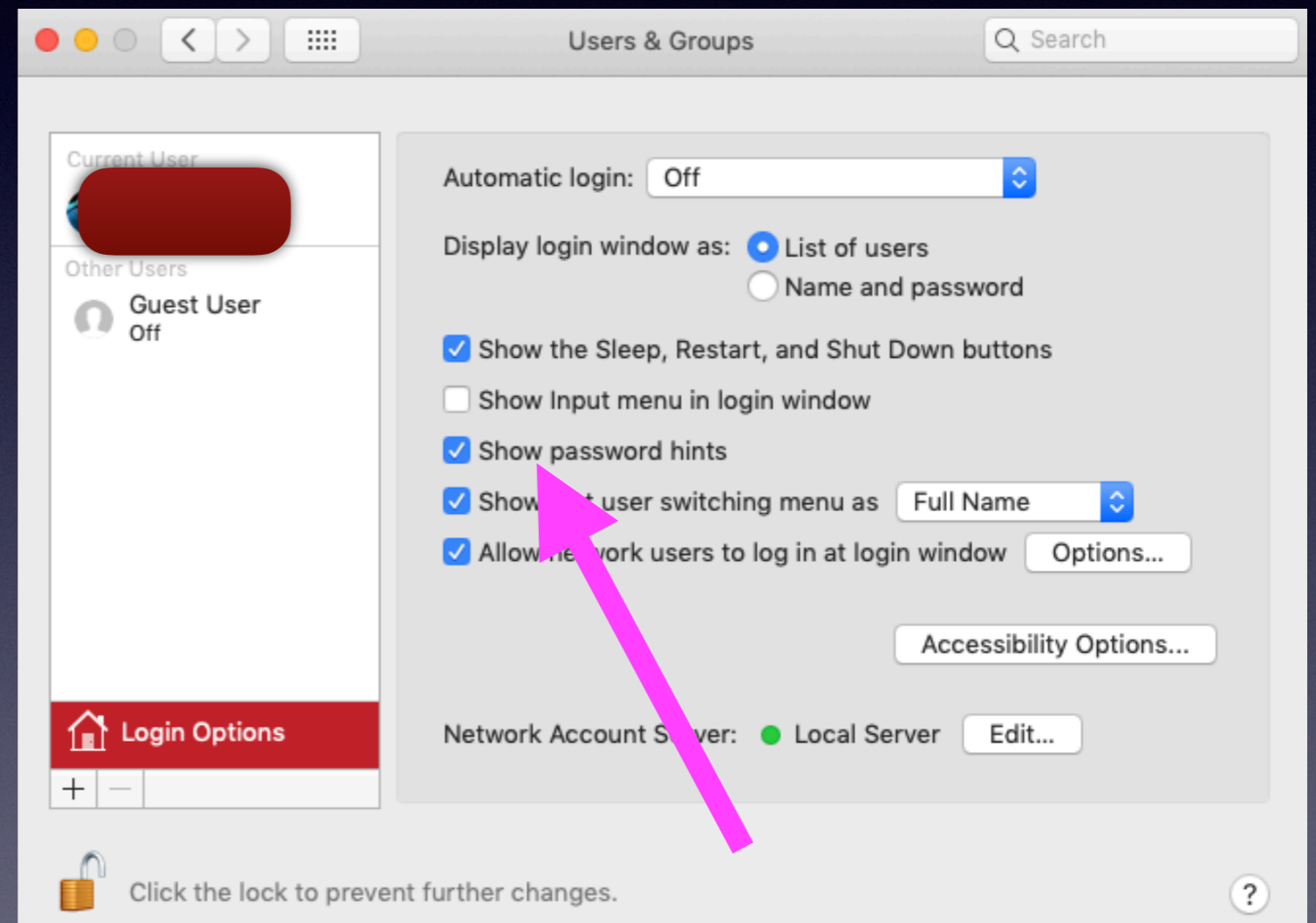
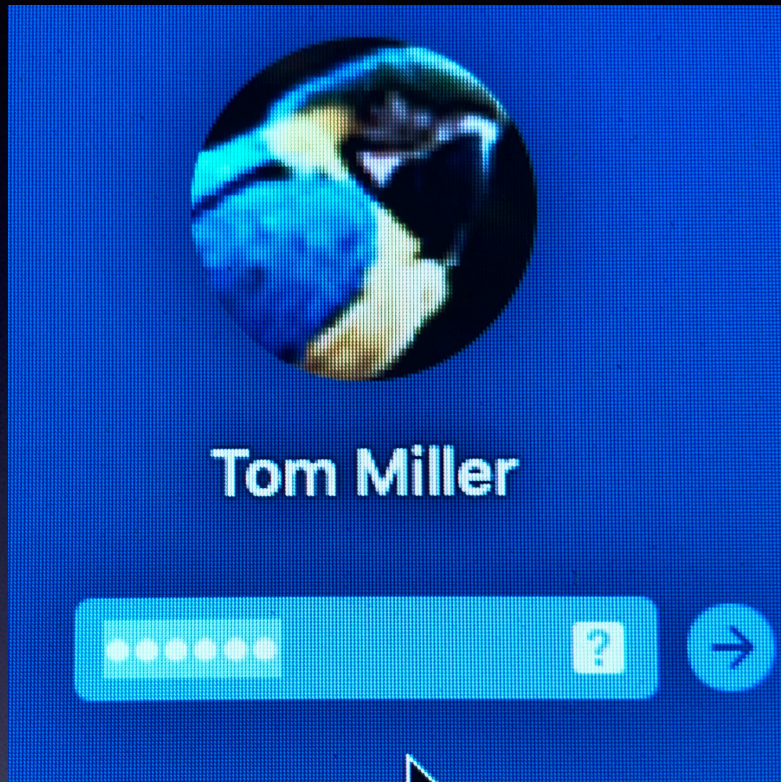
Enlarges the window!

# Command +/- On A Mac Keyboard

Enlarges the window incrementally!

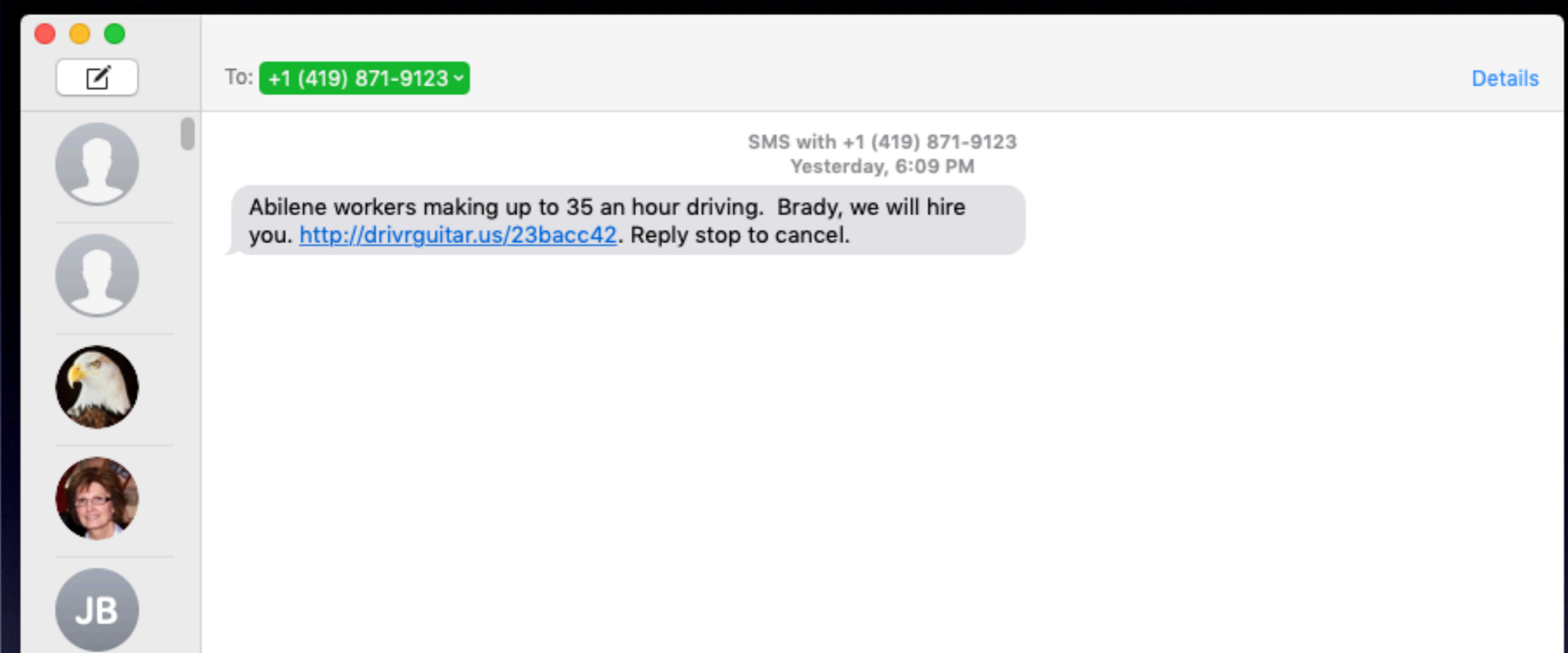


# Set A Password Hint To Log In To My Mac!





# Unsolicited Text Messages!





# Can Someone Hack My Notes & Passwords?

I have encouraged you to use the Notes app to store and save passwords.

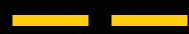
You don't have to remember passwords if you use Apple's guidelines and Keychain.

Lock your iPhone. Make it difficult.  
Share it with a trusted person.

Yes, on some level!  
Was the Pentagon Hacked?



# Passcode Options.



**Which is the strongest?**

**I don't want to type a password.**

**A four digit passcode.**

**A six digit passcode.**

**A passcode with an alpha-numeric code.**



# Fingerprint Is A Second Line Of Defense!

Is it possible to have a fingerprint that works but not know the passcode to unlock my iPhone?



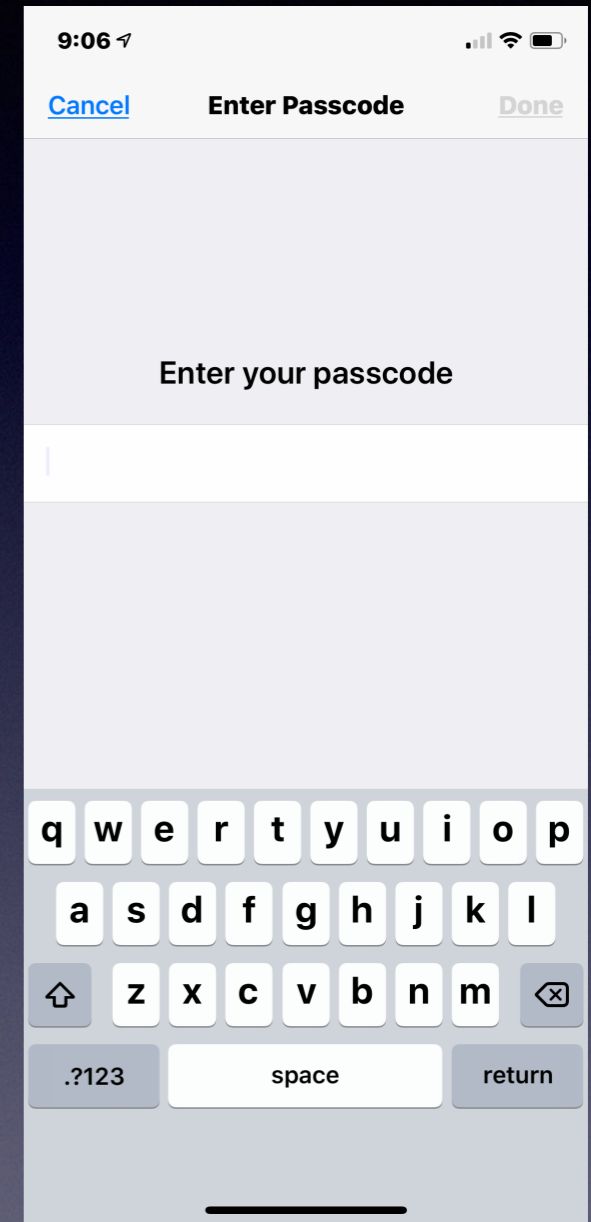
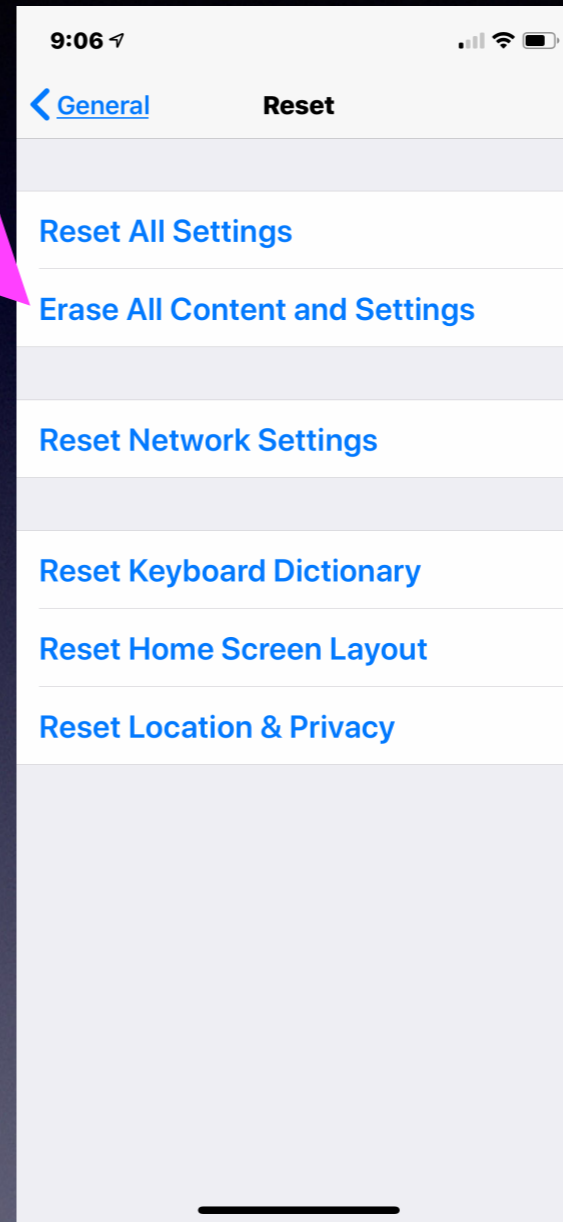
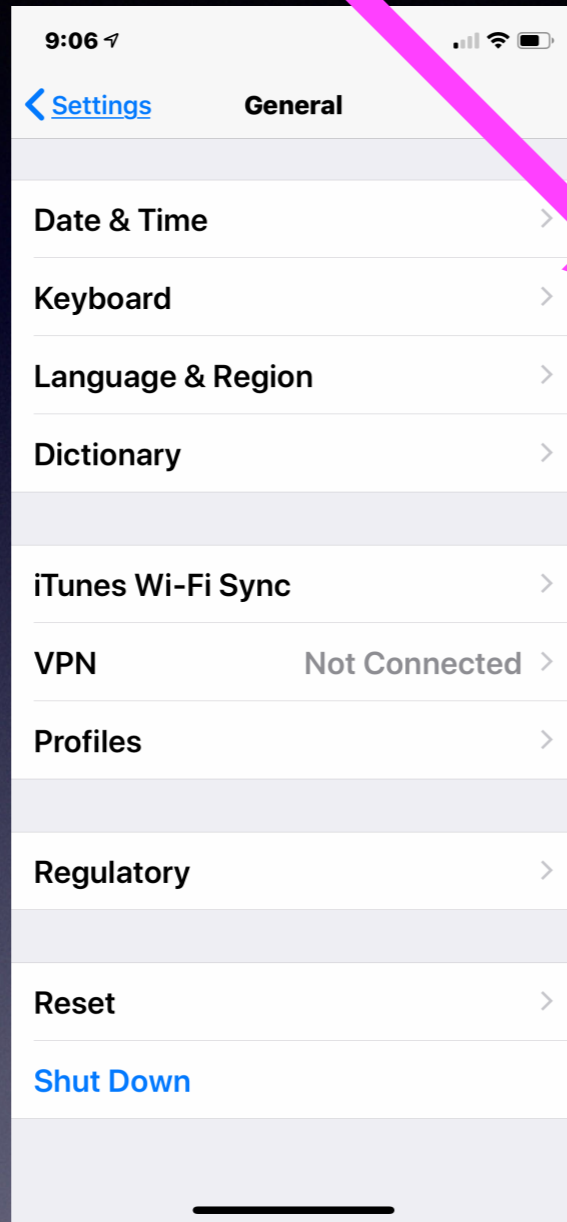
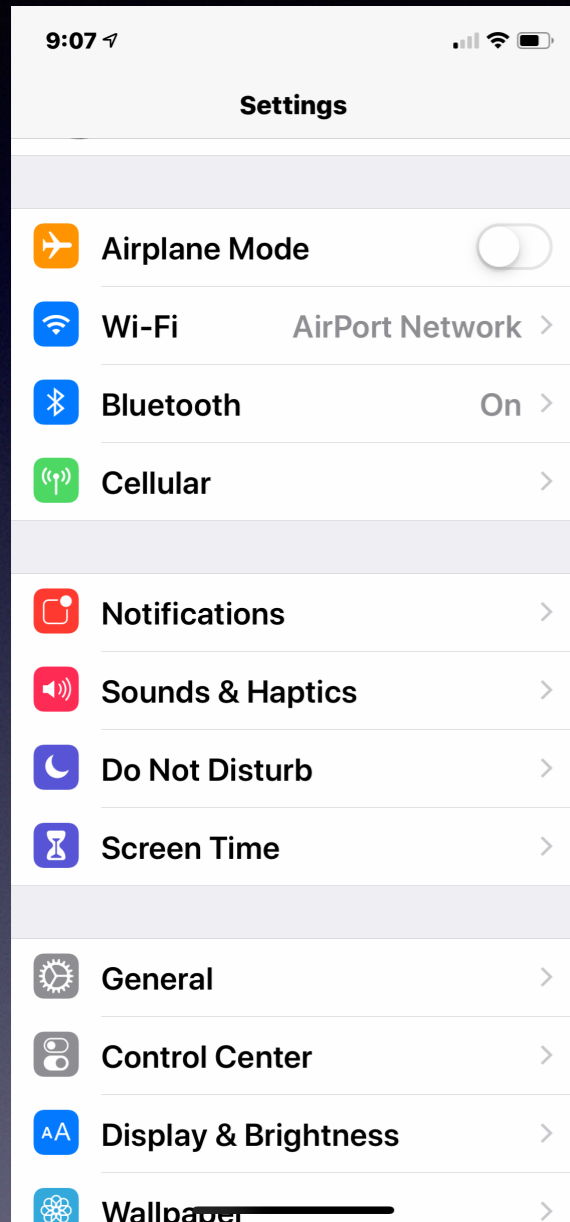


# The First And Necessary Line Of Defense Is A Passcode!

Even to change an account setting; you must have and  
know your passcode.



# My iPhone Is Messed Up...!



San Bernardino Terrorists and the FBI



# Apple Will Not Help You To Reclaim Your Passcode!

DFU Mode allows you to reset your phone to “New”!



You Will Need A Computer...  
With iTunes!