

# iPhone, iPad & Mac Basics



Nov. 7, 2019



# Welcome Abilene Public Library

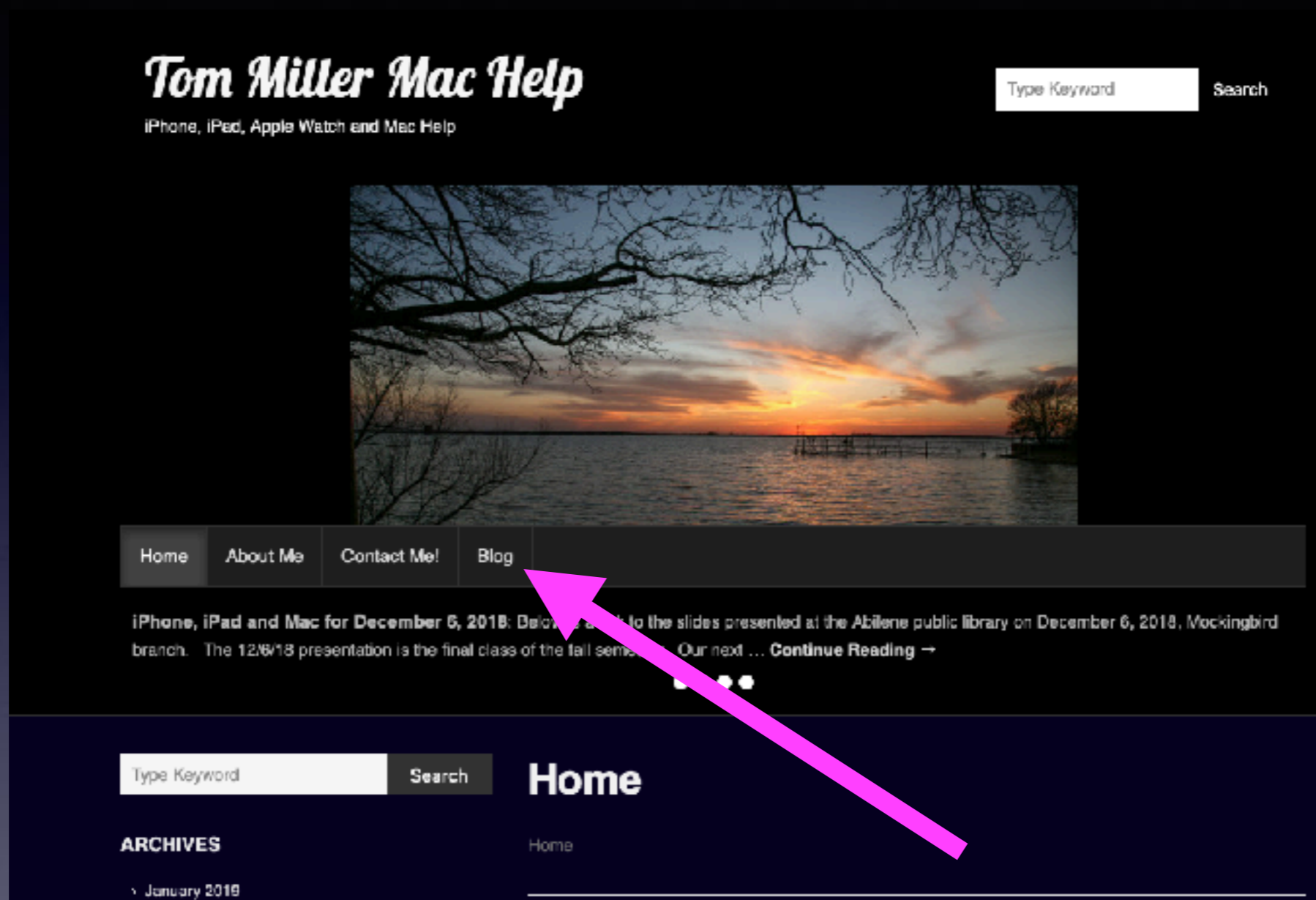
A class for all levels of understanding!

# Need a Computer

27" iMac 2015



# My Slides Are Pathway To Learning...



**This is a learning class...somethings may be new to you.  
Learning (a foreign language) is not easy.**

# Call, Text, Email Me Don't Hesitate!!!!!!



susancoulibaly

S

Dearest

Reply-To: susancoulibaly

Dearest,

I know this mail will come to you as a surprise since we haven't known or come across each other before considering the fact that I sourced your email contact through the Internet in search of trusted person who can assist me.

I am Miss Susan Warlord Ibrahim Coulibaly 24 years old female from the Republic of Ivory Coast, West Africa, am the Daughter of Late Chief Sgt. Warlord Ibrahim Coulibaly (a.k.a General IB). My late father was a well known Ivory Coast militia leader. He died on Thursday 28 April 2011 following a fight with the Republican Forces of Ivory Coast (FRCI). I am constrained to contact you because of the maltreatment which I am receiving from my step mother.

She planned to take away all my late father's treasury and properties from me since the unexpected death of my beloved Father. Meanwhile I wanted to travel to Europe, but she hid away my international passport and other valuable documents. Luckily she did not discover where I kept my father's File which contained important documents. Now I am presently staying in the Mission in Burkina Faso.

I am seeking for long term relationship and investment assistance. My father of blessed memory deposited the sum of US\$ 27.5 Million in one bank in Burkina Faso with my name as the next of kin. I had contacted the Bank to clear the deposit but the Branch Manager told me that being a refugee, my status according to the local law does not authorize me to carry out the operation. However, he advised me to provide a trustee who will stand on my behalf. I had wanted to inform my stepmother about this deposit but I am afraid that she will not offer me anything after the release of the money.

Therefore, I decide to seek for your help in transferring the money into your bank account while I will relocate to your country and settle down with you. As you indicated your interest to help me I will give you the account number and the contact of the bank where my late beloved father deposited the money with my name as the next of kin. It is my intention to compensate you with 40% of the total money for your assistance and the balance shall be my investment in any profitable venture which you will recommend to me as I have no any idea about foreign investment. Please all communications should be through this email address for confidential purpose ([susancoulibaly40@gmail.com](mailto:susancoulibaly40@gmail.com))

Thanking you a lot in anticipation of your quick response. I will give you details in my next mail after receiving your acceptance mail to help me ,

Yours sincerely  
Miss Susan Warlord Ibrahim Coulibaly

Dear beloved one

Reply-To: mmarois460@yahoo.com

---

Dear Beloved one,

I am Mrs Nicole Marois, and i have been suffering from ovarian cancer disease and the doctor says that i have just few days to leave. I am from (Paris) France but based in West Africa Benin Republic since eight years ago as a business woman dealing with gold exportation.

Now that i am about to end the race like this, without any family members and no child, I have \$3 Million US DOLLARS in Africa Development Bank(ADB) Benin Republic which i instructed the bank to give (St Andrews Missionary Home) here in Benin Republic, But my mind is not at rest because i am writing this letter now through the help of my computer beside my sick bed.

I also have \$4.5 Million US Dollars at (ECOBANK GROUPE BENIN REPUBLIC) here in Benin Republic and i instructed the bank to transfer the money to the first foreigner that will apply to the bank after i have gone that they should release the fund to him/her, but you will assure me that you will take 50% of the money and give 50% to the orphanages home in your country for my heart to rest with GOD.

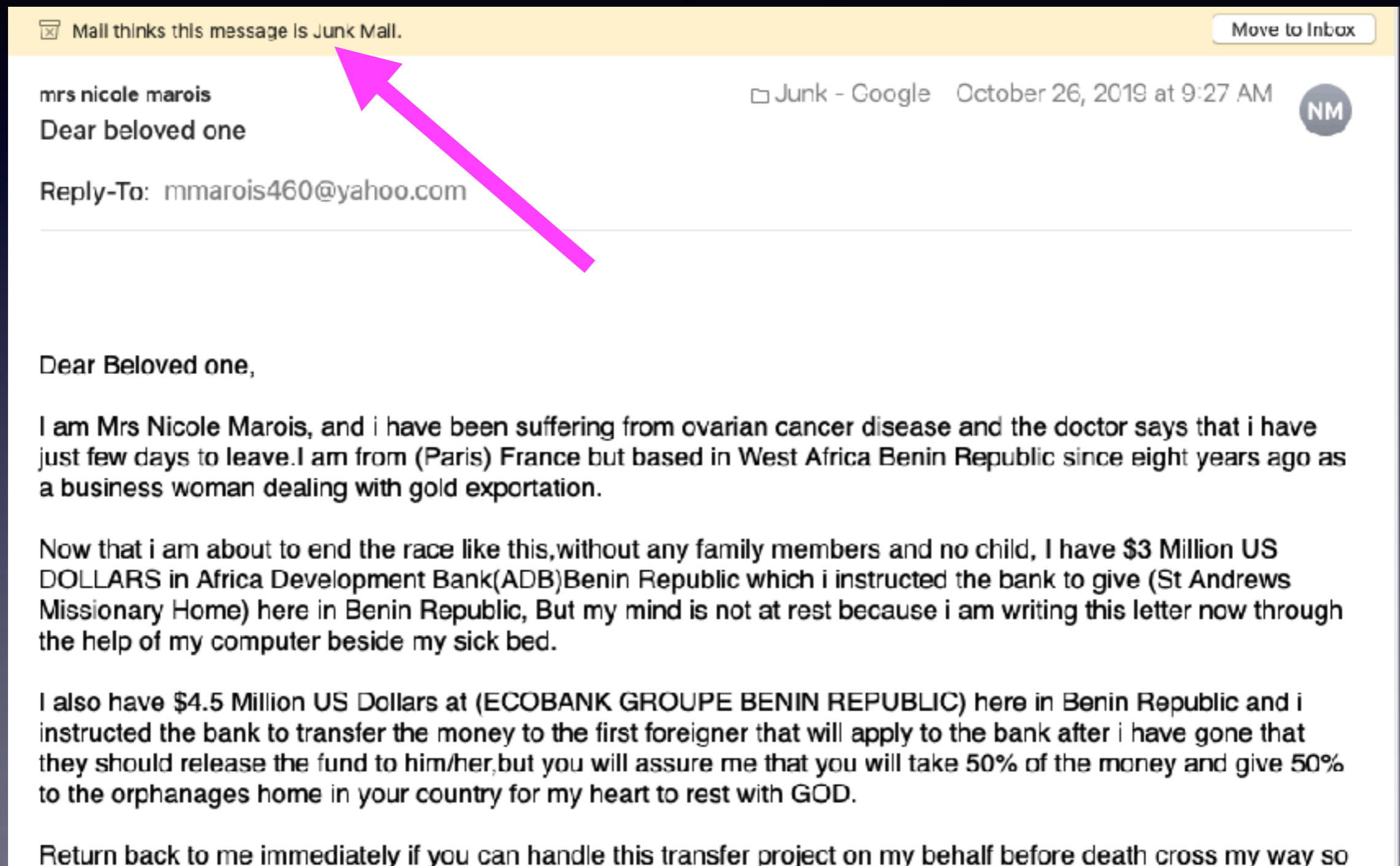
Return back to me immediately if you can handle this transfer project on my behalf before death cross my way so that i will send to you a copy my international passport which you will show to the bank to make the bank know that i instructed you to contact them for the transfer of my fund with them to you, and also give to you the bank contact information so that you will apply for the transfer of the fund and fulfill my dream of building orphanage home in your country,

Yours fairly friend,

Mrs Nicole B. Marois.

# Why Use The Apple Mail App?

Apple mail has an algorithm that deciphers content!



Mail thinks this message is Junk Mail. Move to Inbox

mrs nicole marois Junk - Google October 26, 2019 at 9:27 AM NM

Dear beloved one

Reply-To: mmarois460@yahoo.com

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Return back to me immediately if you can handle this transfer project on my behalf before death cross my way so

# You Can Report A Scam or A Problem With Suddenlink, ATT, etc. To the FCC.

<https://www.fcc.gov/consumers/guides/filing-informal-complaint>

The screenshot shows a web browser window displaying the FCC's website. The page title is "Filing an Informal Complaint". The navigation bar includes "About the FCC", "Proceedings & Actions", "Licensing & Databases", "Reports & Research", "News & Events", and "For Consumers". The main content area explains that the FCC provides an opportunity for consumers to file informal complaints about communication services. It lists other options for filing a complaint, such as phone (1-888-CALL-FCC) and mail. The page also mentions that the informal process is free and does not require the complainant to appear before the FCC. It notes that complaints about billing or service issues are processed by the FCC's Consumer Inquiries and Complaints Division. The page concludes by stating that the FCC does not resolve all individual complaints and provides information on how to file complaints with the FTC for issues like consumer fraud or cable billing. The footer includes the address of the Federal Trade Commission.

Home / Consumer / Consumer Guides

## Filing an Informal Complaint

Español | 繁體中文 | Tagalog | Tiếng Việt | 한국어

The Federal Communications Commission gives consumers the opportunity to file informal complaints about problems with the communications services that the FCC regulates. Complaints can be filed through the FCC's [Consumer Complaint Center](#), which educates consumers about communications issues and guides them through the complaint process.

Other options for filing a complaint with the FCC include:

- Phone: 1-888-CALL-FCC (1-888-225-5322); TTY: 1-888-TELL-FCC (1-888-835-5322); ASL: 1-844-412-2275
- Mail (please include your name, address, contact information and as much detail about your complaint as possible):  
Federal Communications Commission  
Consumer and Governmental Affairs Bureau  
Consumer Inquiries and Complaints Division  
445 12th Street, S.W.  
Washington, DC 20554

The informal complaint process requires no complicated legal procedures, has no filing charge, and does not require the complaining party to appear before the FCC.

Complaints about telecommunications billing or service issues are processed by the FCC's Consumer Inquiries and Complaints Division and will be served on your provider, which has 30 days to respond directly to you, copying the FCC on its response.

Complaints may be shared among FCC bureaus and offices for further review and possible investigation. By filing a consumer complaint with the FCC, you contribute to federal enforcement and consumer protection efforts on a national scale and help us identify trends and track the issues that matter most.

The FCC does not resolve all individual complaints.

### Complaints about issues not covered by the FCC

While the FCC can help consumers with many types of complaints, there are many issues – such as consumer fraud or cable billing – which are best addressed by local, state or federal agencies or authorities that have jurisdiction over these issues.

### Filing complaints with the FTC

For charges on your telephone bill for non-telephone services, file your complaint with the Federal Trade Commission online at [www.ftccomplaintassistant.gov](http://www.ftccomplaintassistant.gov), call the FTC toll-free at 1-877-382-4357 (voice) or 1-866-653-4261 (TTY), or write to:

Federal Trade Commission  
600 Pennsylvania Ave., NW  
Washington, DC 20580

### Complaints about local telephone or cable service

If you have a problem with your local telephone service, including directory assistance, or telephone service within your state, contact your state public service

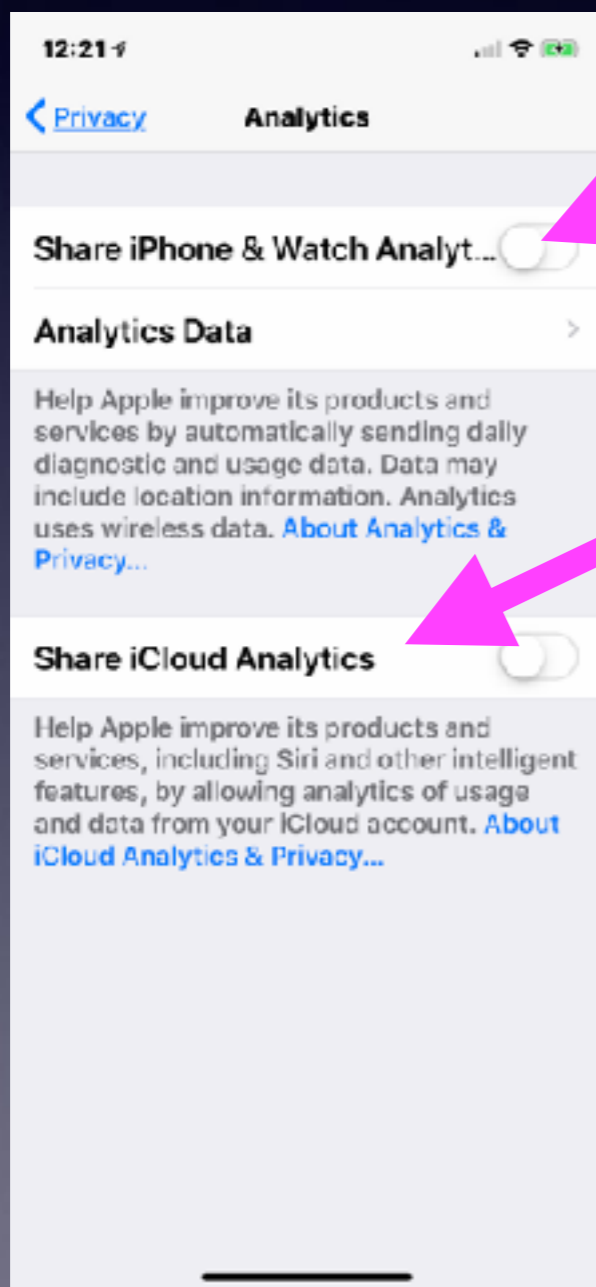


# iPhone Addiction! It Is Real!



# Things To Turn Off On Your iPhone/iPad!

<https://www.youtube.com/watch?v=vO0QRxgAOP4&feature=youtu.be>

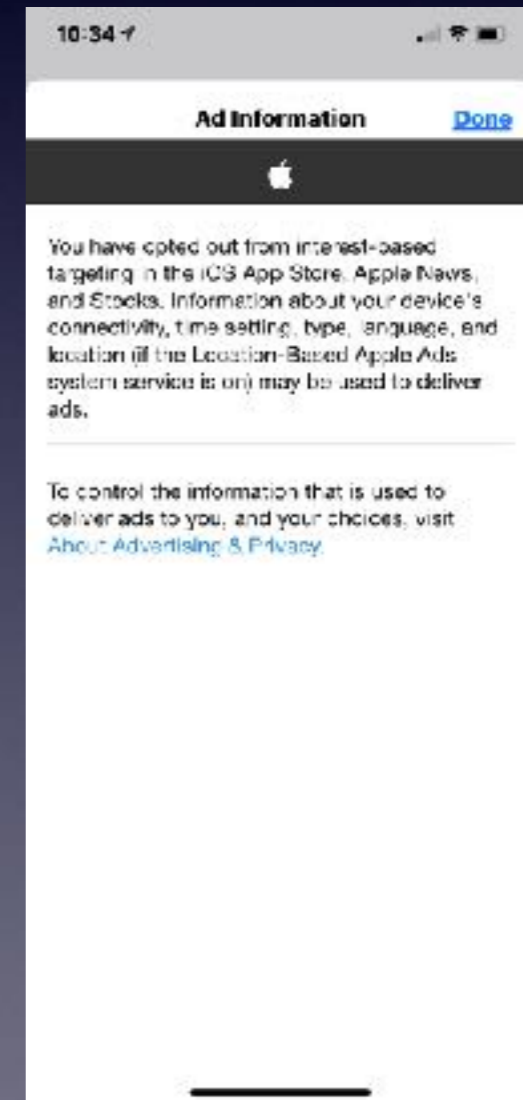
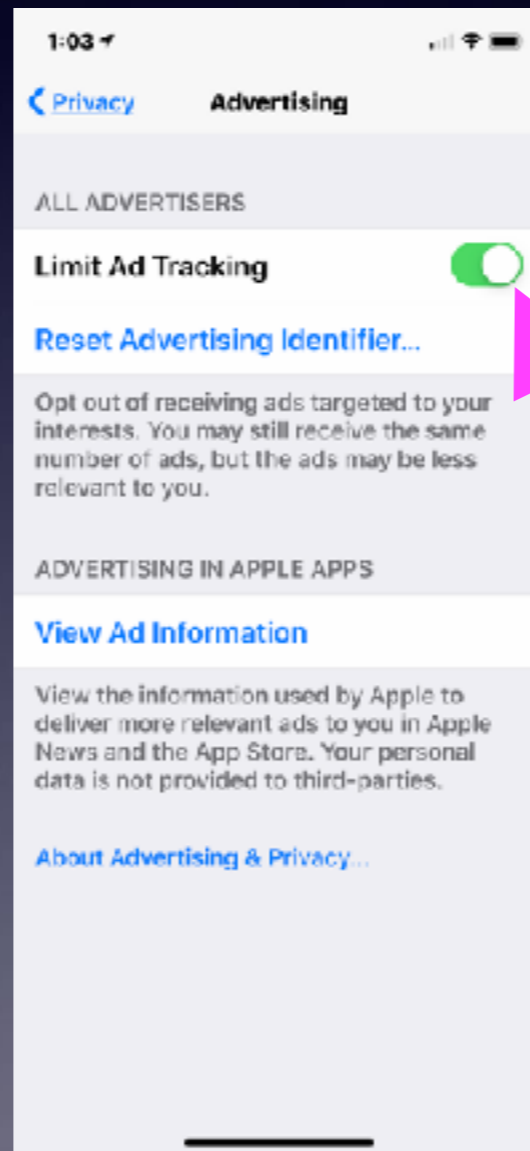
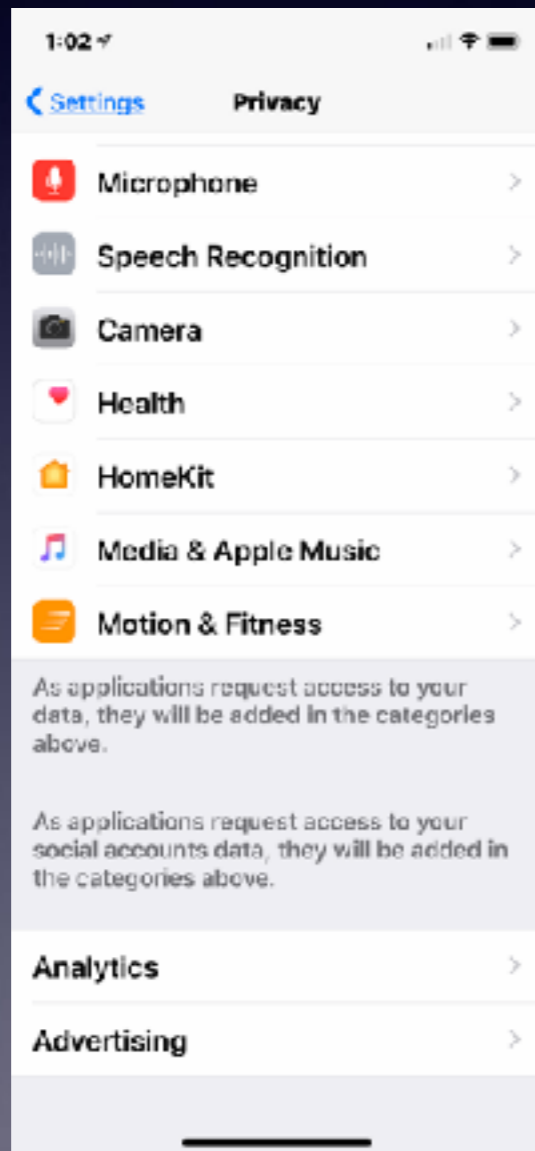


iPhone and Mac Computer Users!  
What is your most important directive in life?

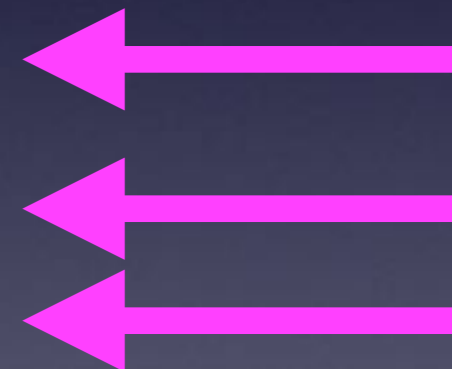
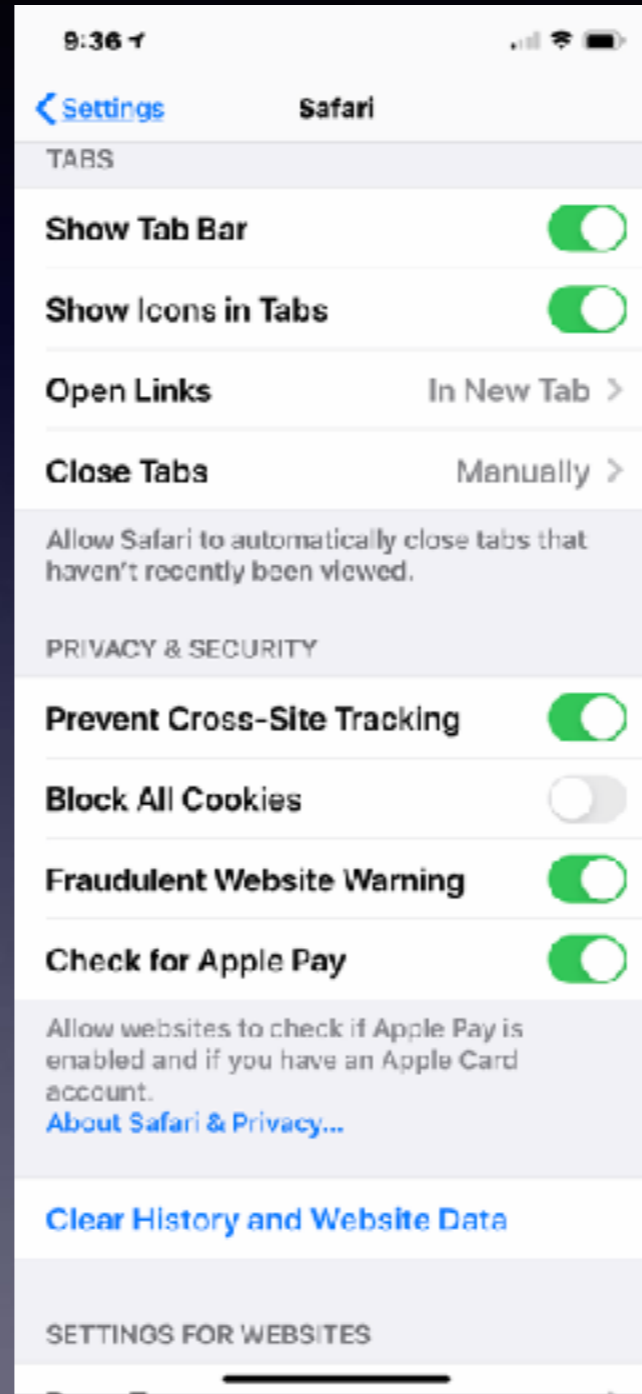
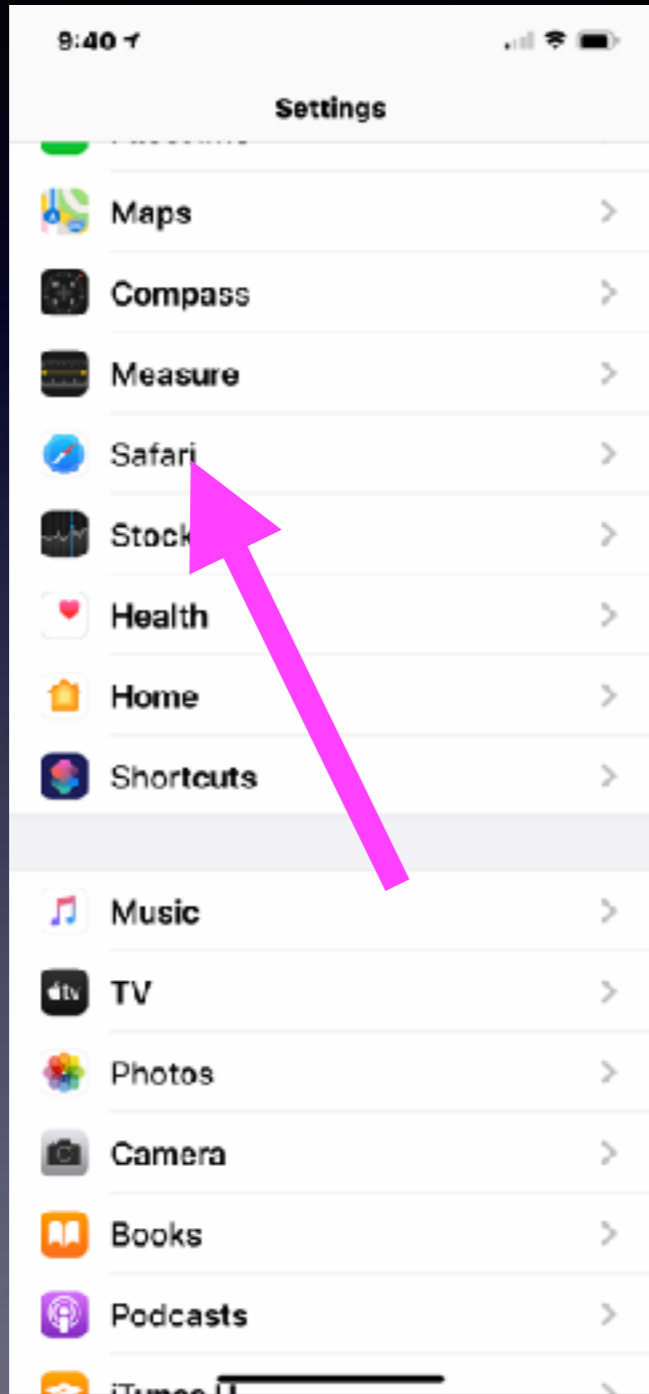
It is the  
Prime Directive!

# Prevent Advertisers From Tracking You!

When it is green you are “limiting ad tracking”.



# Let Safari Use Your “Apple Pay”! Merchants Won’t Know Your Identity!

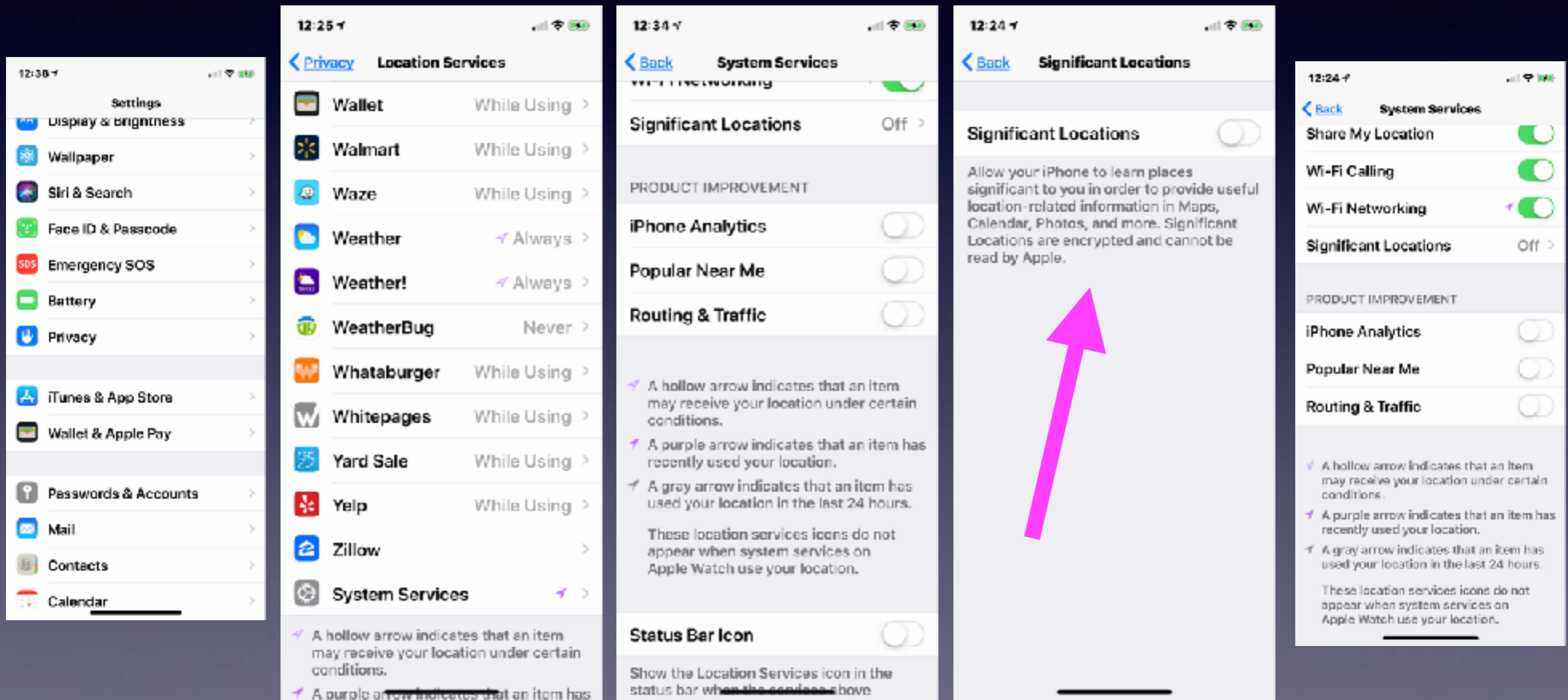


And clear website data  
and history!

# Turn Off Significant Locations!

The goal is to get the most out of devices without sharing or giving anything away!

## iPhone can learn!

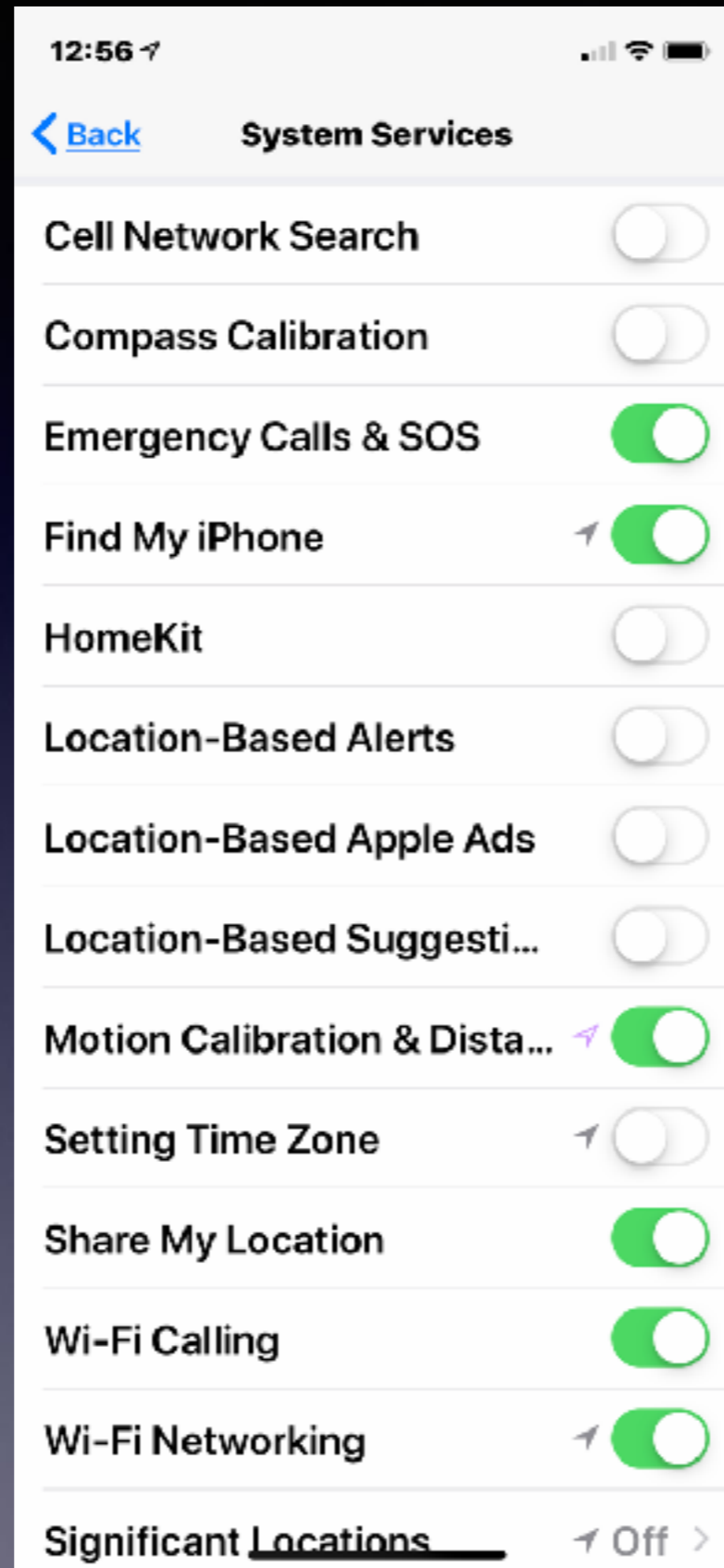


Settings  
Then

Privacy  
then

Location  
services  
then

System  
services.

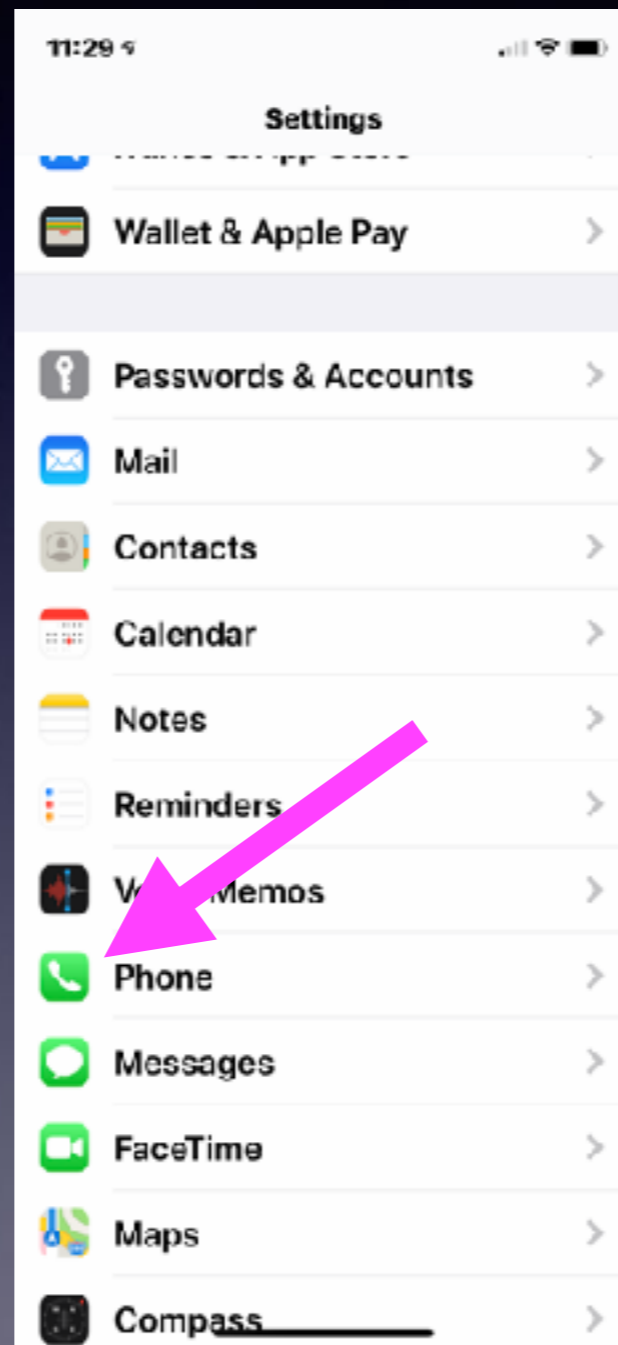
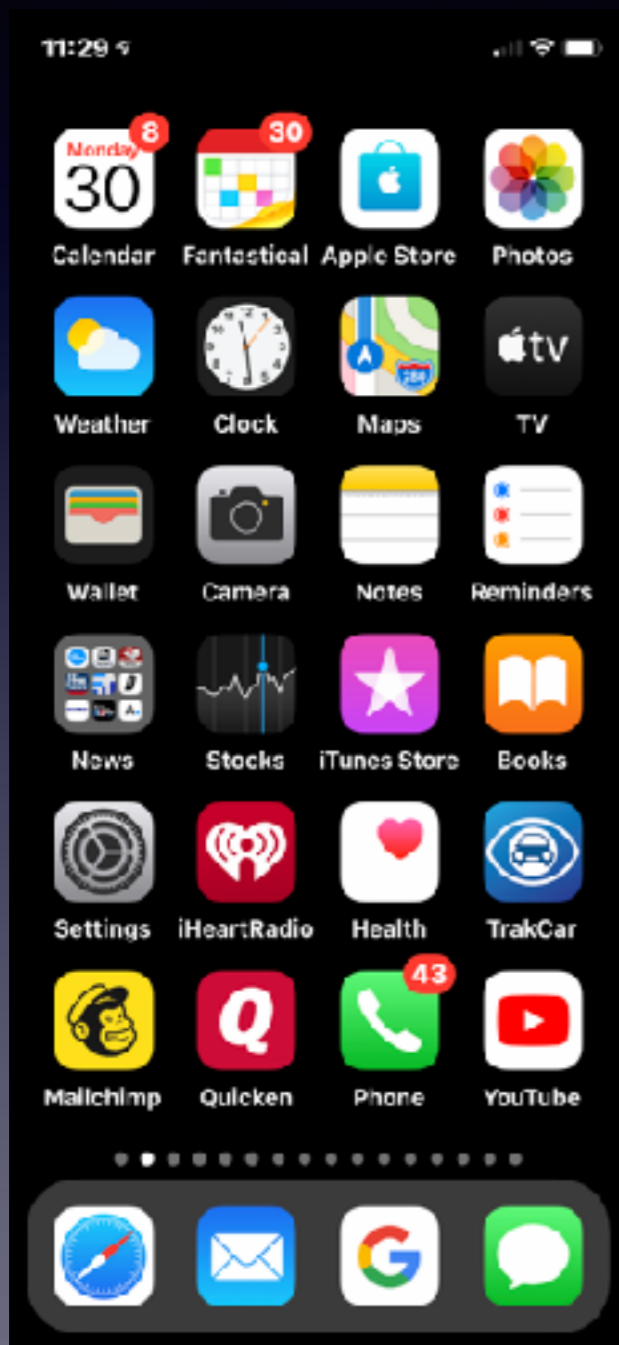


Turn  
“Everything  
Else” Off In  
System  
Services!

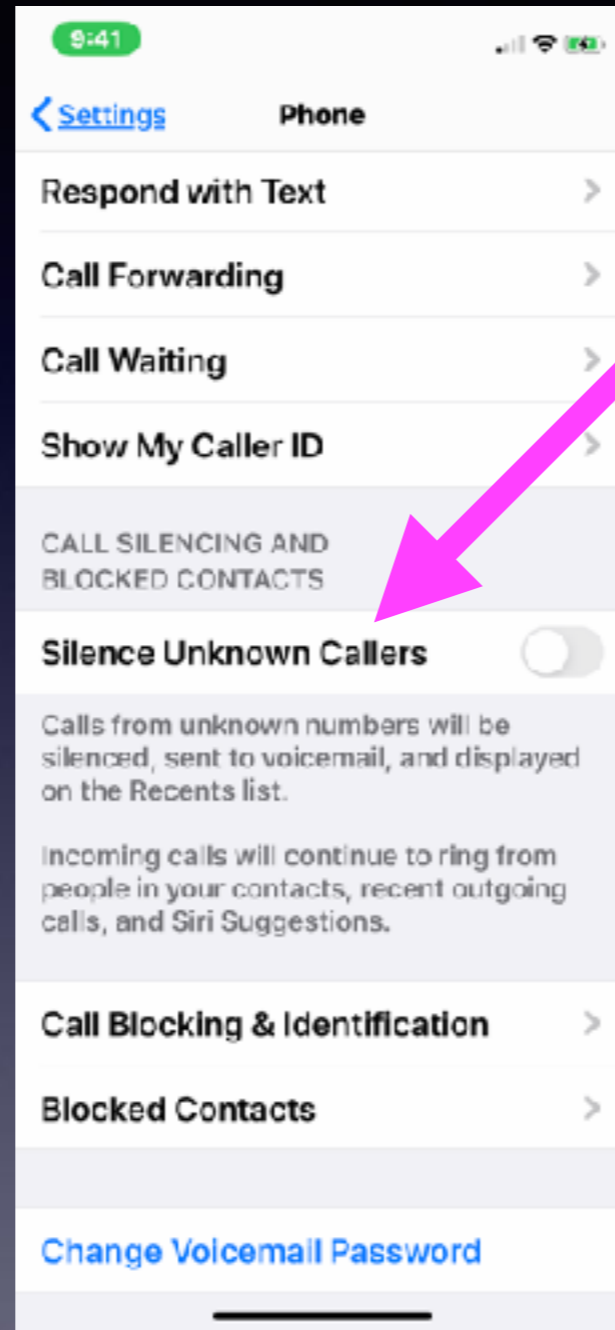
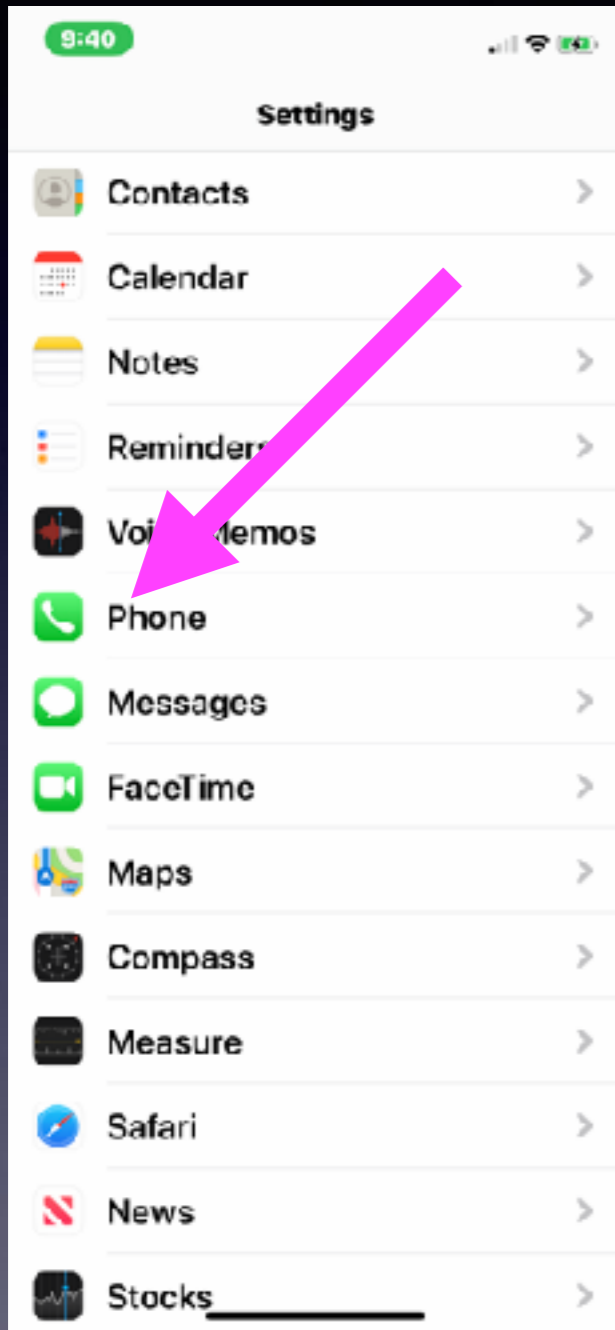
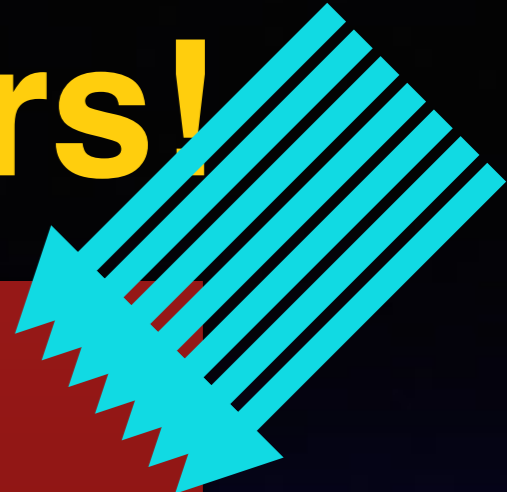


That you don't need!

# Are You Tired Of (& Disgusted With) Unknown Callers?



# Stop Unwanted Callers!



There is a problem!

Drs. office may not be in your contact list!

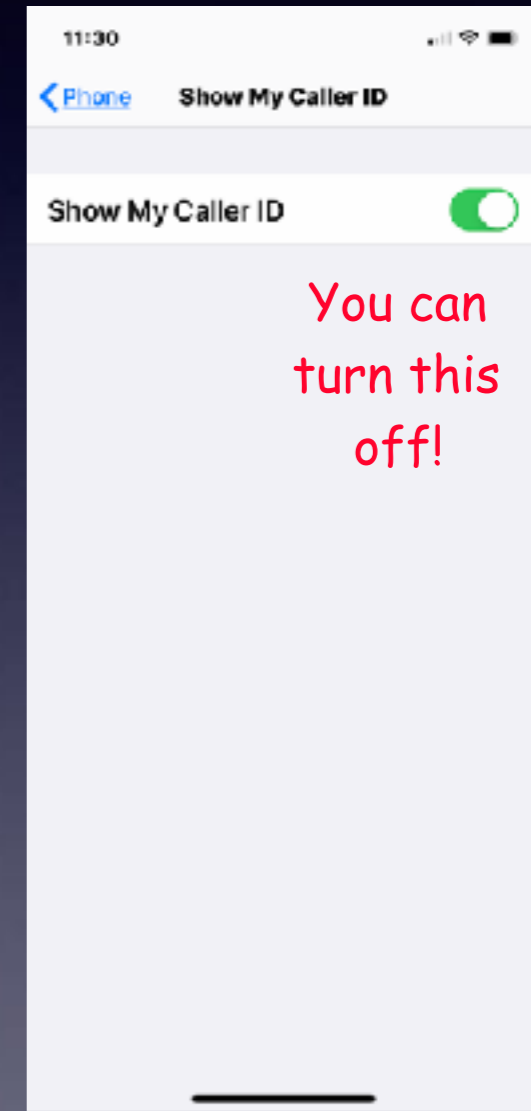
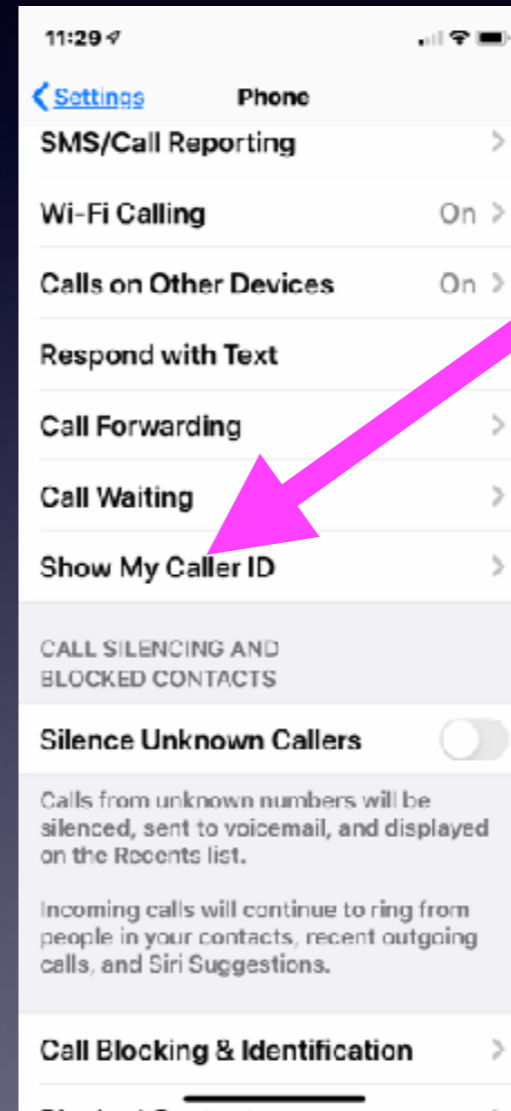
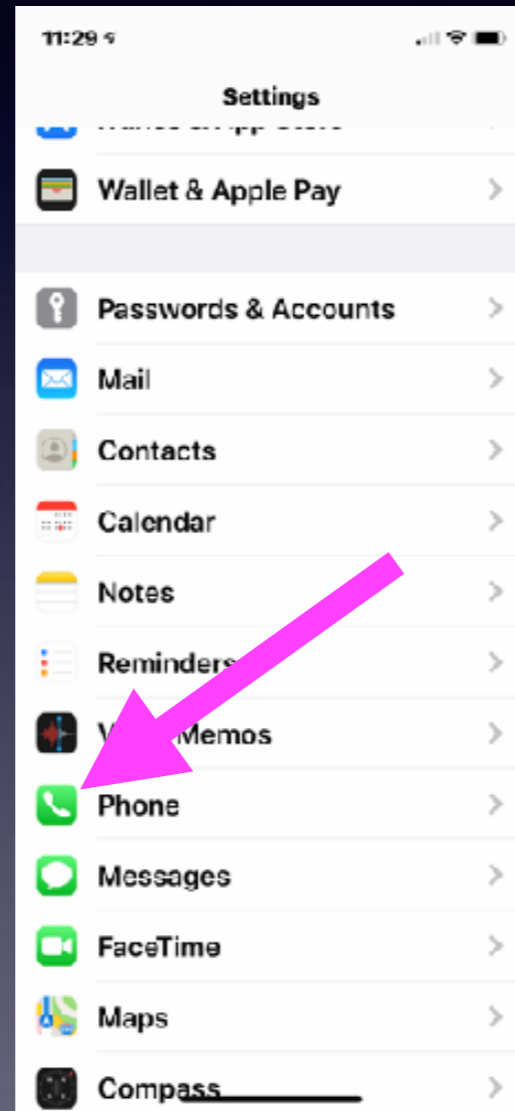
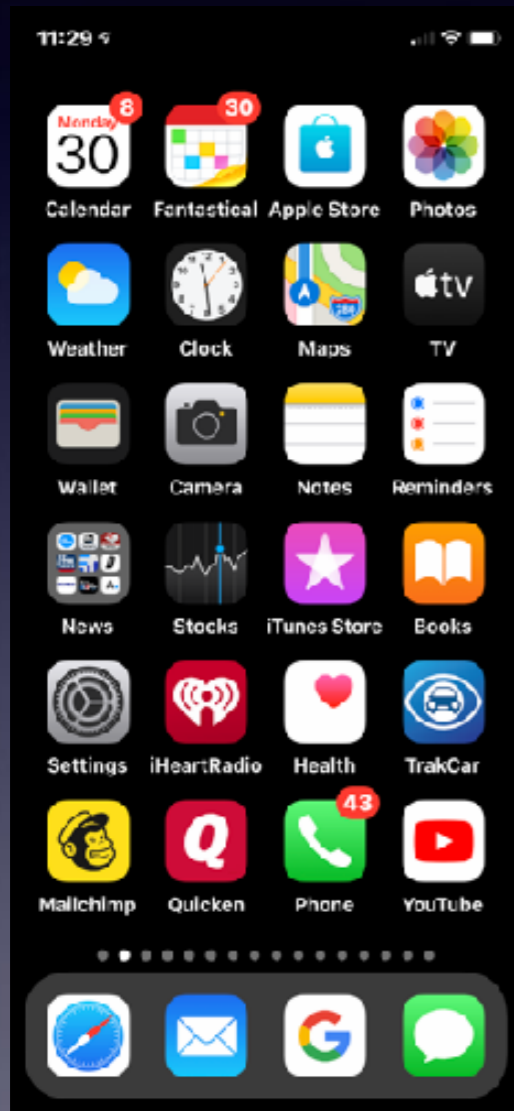
It should be!!!!

But the call will go to voicemail.

If you don't check voicemail... you will miss impt. info!



# You Don't Have To "Give Out" Your Telephone Number! When You Make A Call!



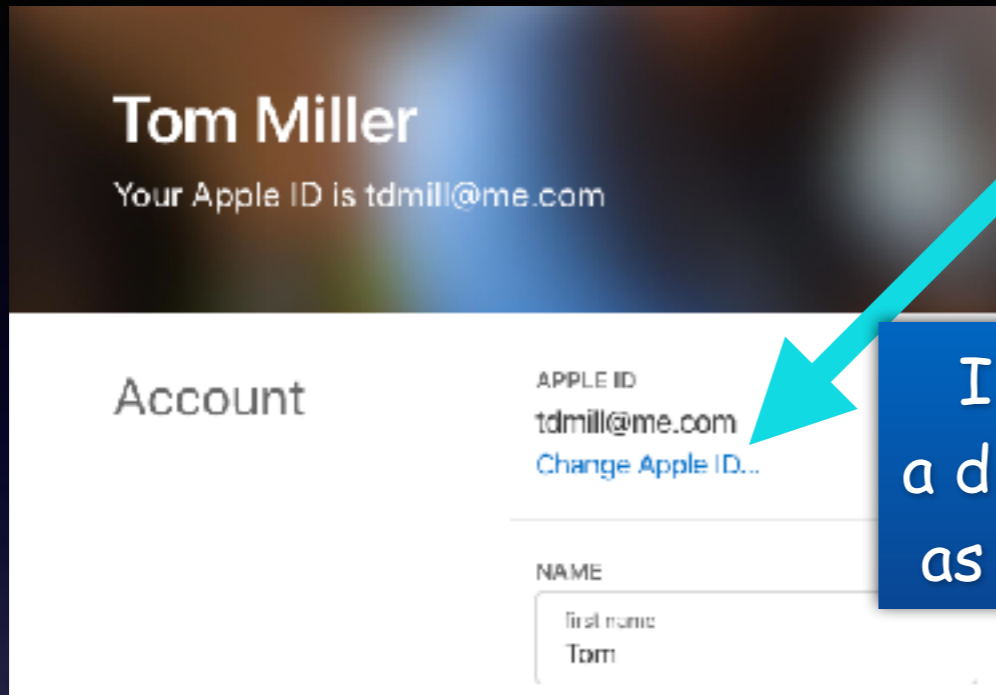
# Tom Was Wrong!

Maybe?

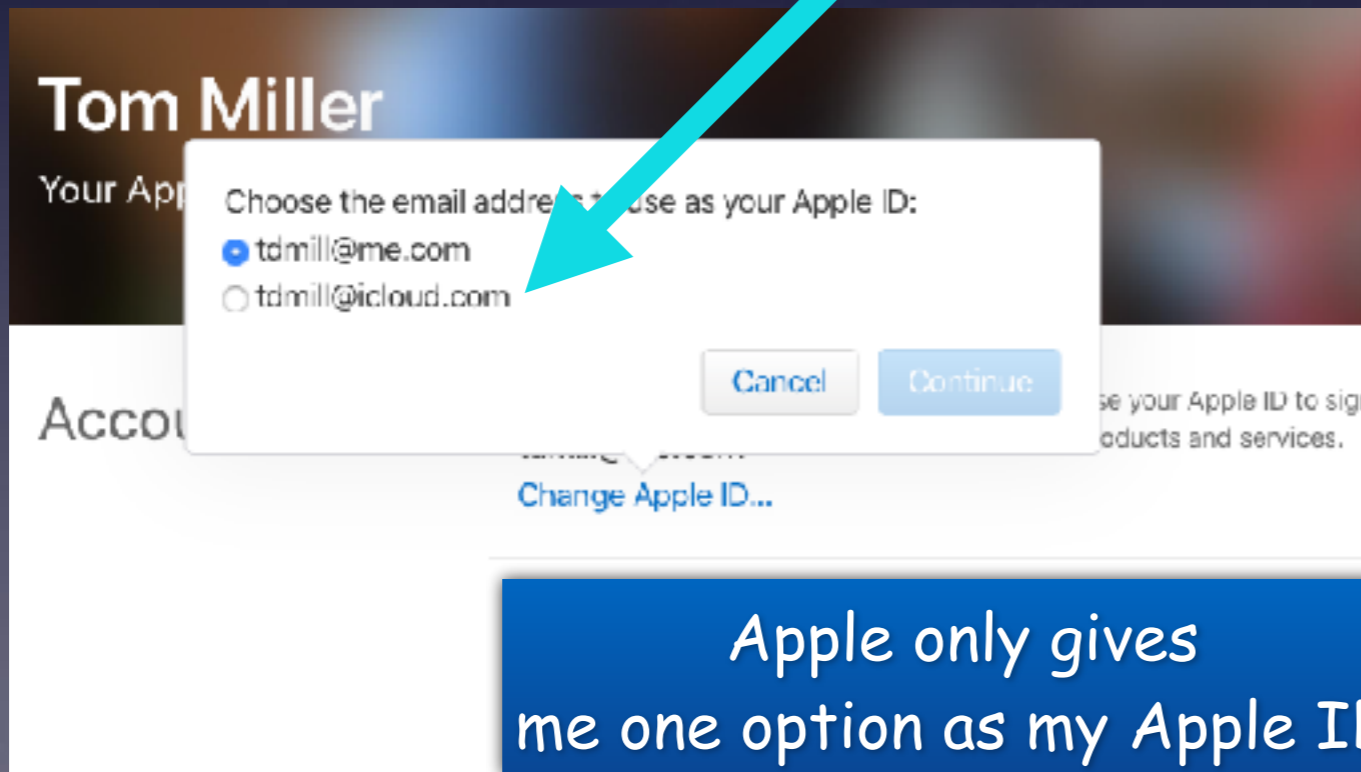
It appears that one is not restricted to using only @mac.com or @me.com or @icloud.com

When changing your Apple ID (email address)!

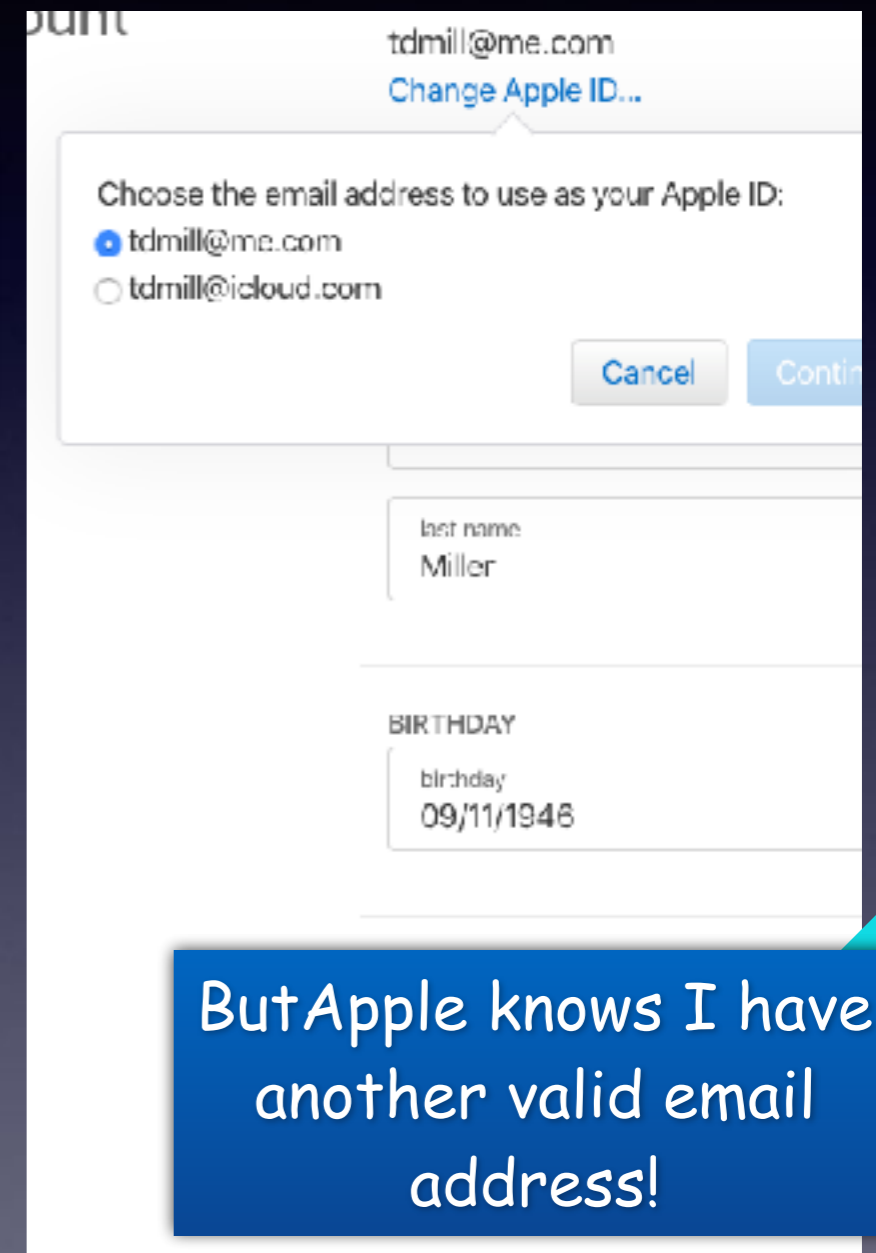
# Can I Use A Non Apple Email?



I want to use a different email as my Apple ID!



Apple only gives me one option as my Apple ID!



But Apple knows I have another valid email address!

# Class Schedule

Ellis, Anne 

Re: Reserving activity room

To: Tom Miller, Barbara Kelly

 Siri found new contact info in this email: Anne Ellis [anne.ellis@abilenetx.gov](mailto:anne.ellis@abilenetx.gov)

Mr. Miller I've got the iPhone Community Learning Group booked in our activity room for the dates listed below:

|           |          |
|-----------|----------|
| September | 5 and 19 |
| October   | 3 and 17 |
| November  | 7 and 21 |
| December  | 5        |

See you in September!

Thank you,

Anne Ellis

Abilene Public Library  
Mockingbird Branch Manager  
1326 N. Mockingbird  
Abilene, TX 79603  
325-437-7323

[See More from Tom Miller](#)

**We reserve the room.  
The library does not sponsor  
nor promote this class.  
This class is a non-profit endeavor!**

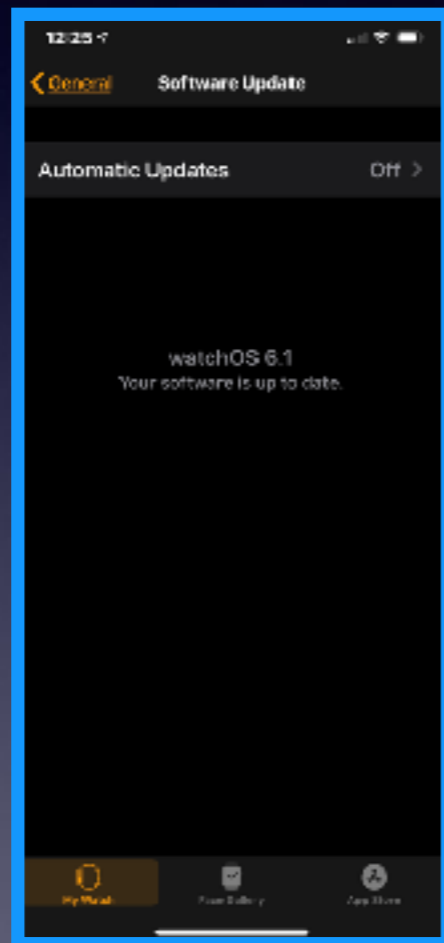
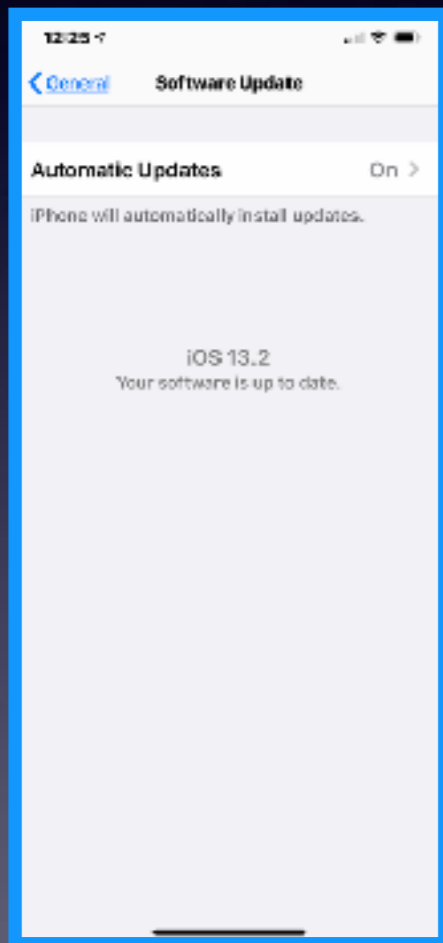


In a very loose sense!

# Current Software “Up To Date”.

Apple is updating “all the time”!

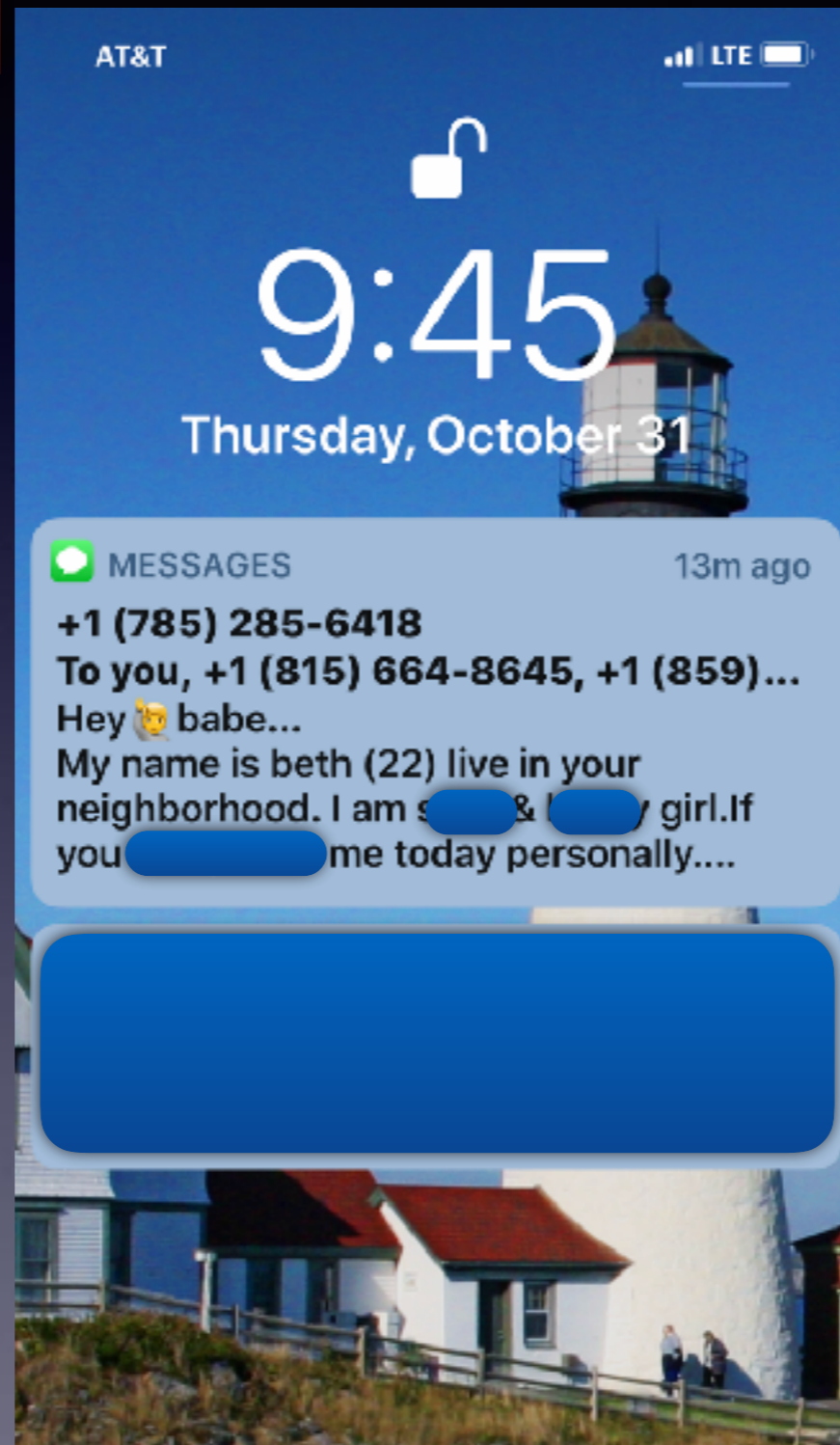
Your device may not update. Too old!



But check regularly to be up to date!

# You Can't Be (Arn't) Responsible For Somethings...!

See the first three slides!



What people name their Wi-Fi

and

unsolicited calls, emails and text messages!

# Or Email Content!

Judd Olivo > Inbox [redacted]@ene.com 12:52 PM JO

[redacted] 932  
To: [redacted]

I am well aware [redacted] of your pass. Lets get straight to the point. You don't know me and you're most likely thinking why you are getting this e-mail? There is no one who has paid me to investigate about you.

In fact, I placed a malware on the X vids (pornography) web-site and do you know what, you visited this website to have fun (you know what I mean). While you were viewing video clips, your internet browser initiated functioning as a Remote control Desktop having a keylogger which provided me access to your display screen as well as webcam. Immediately after that, my software collected your complete contacts from your Messenger, Facebook, and e-mailaccount. After that I made a video. First part shows the video you were watching (you've got a nice taste lol), and next part shows the view of your webcam, and its you.

You have not one but two alternatives. We will analyze the choices in particulars:

Very first option is to disregard this email. In that case, I will send your video clip to almost all of your personal contacts and visualize regarding the embarrassment you will definitely get. Moreover if you happen to be in a romance, exactly how it is going to affect?

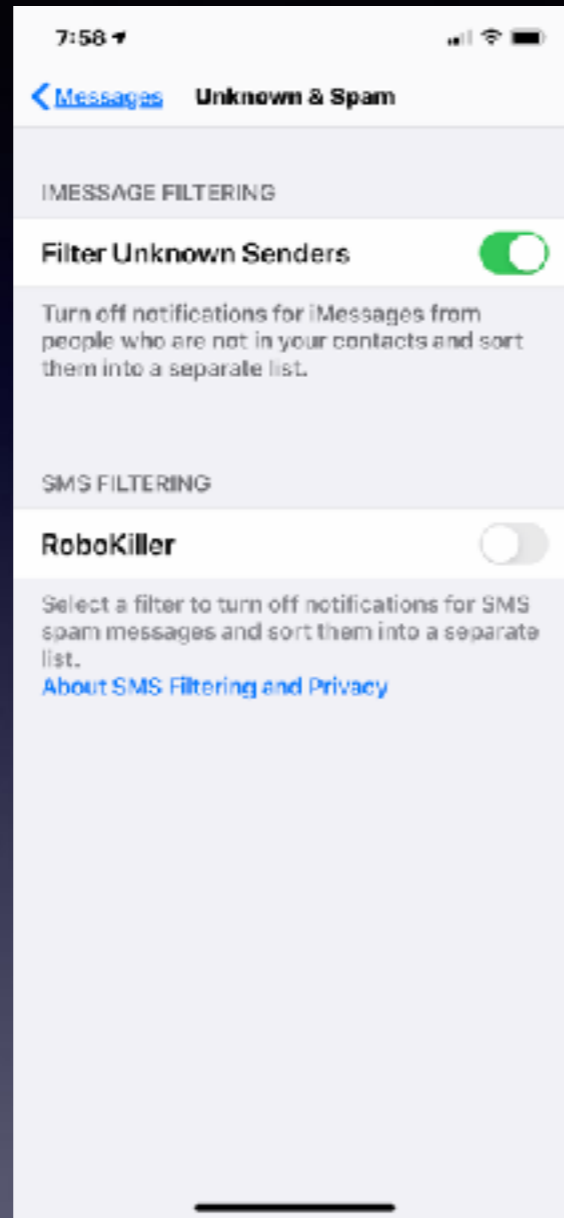
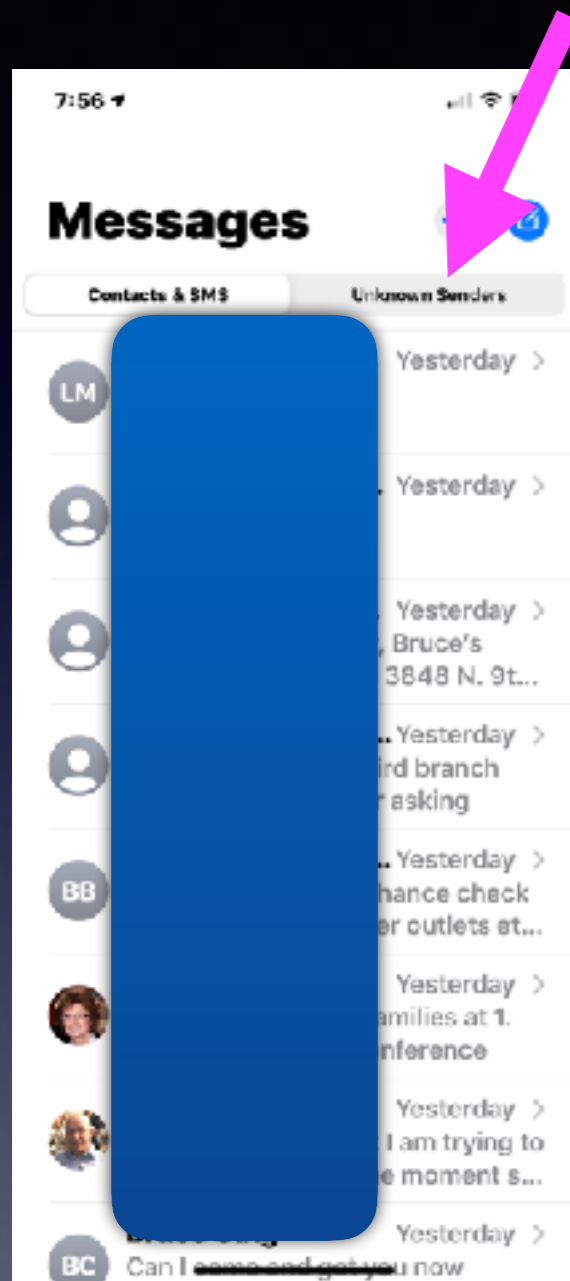
In the second place alternative is to pay me \$7000. I will name it as a donation. Consequently, I will promptly discard your video footage. You can continue on your way of life like this never happened and you will never hear back again from me.

You'll make the payment by Bitcoin (if you don't know this, search for "how to buy bitcoin" in Google).

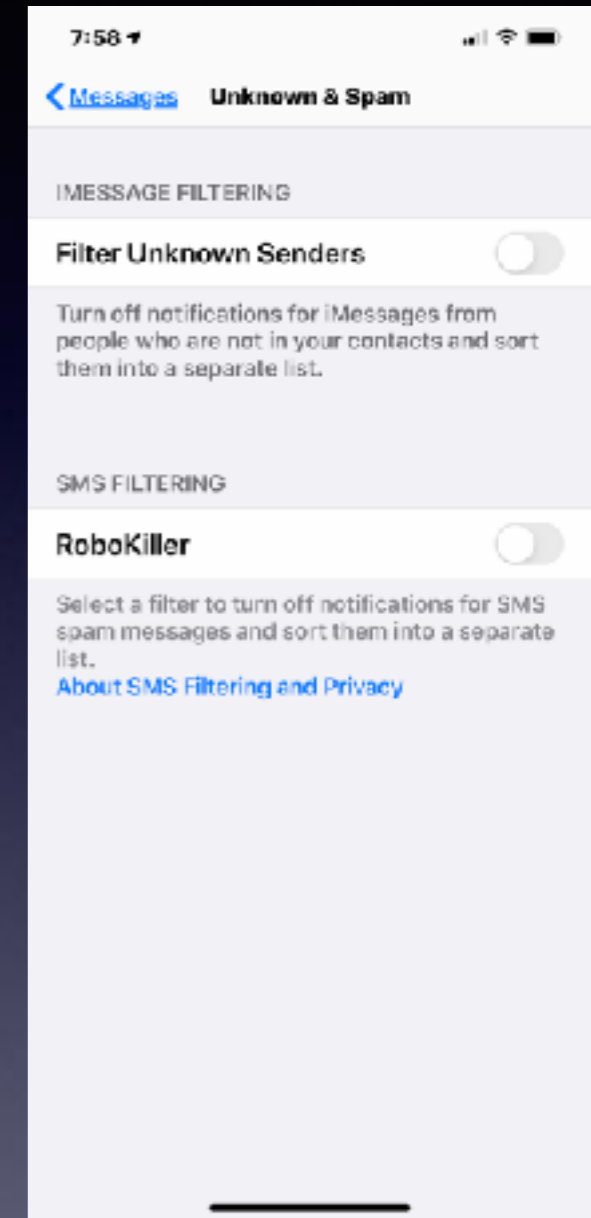
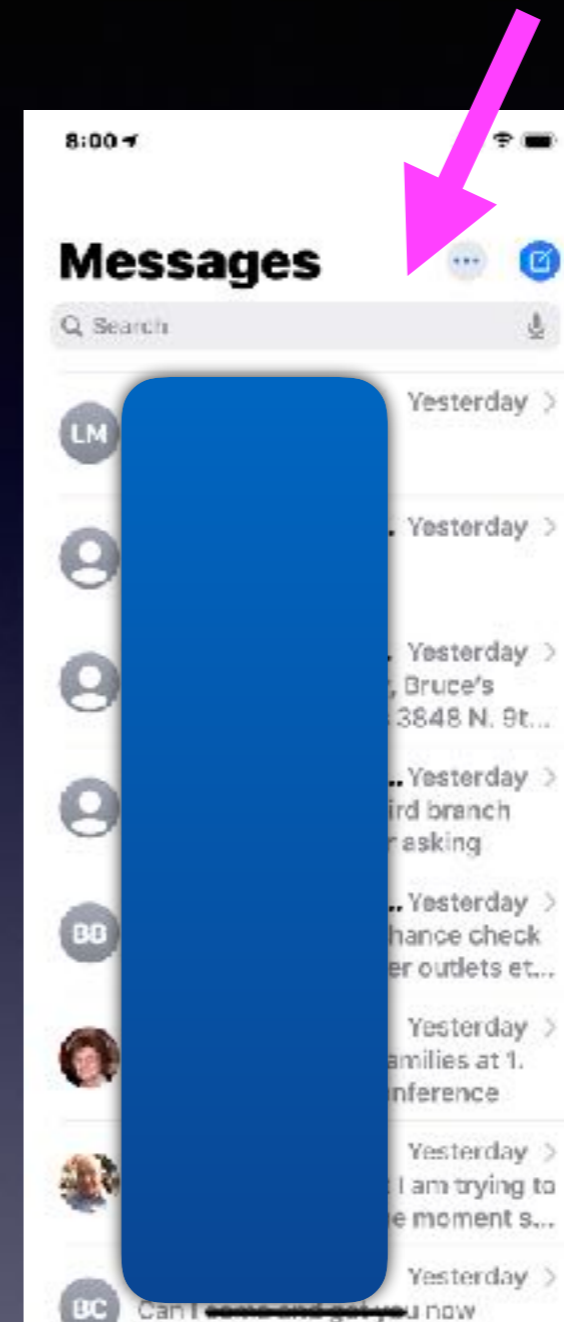
BTC Address: 1MLj6VaB3DDuVtVTgAqNnhNZbPSbZWPvyq  
[case SENSITIVE so copy and paste it]

If you are looking at going to the authorities, okay, this mail can not be traced back to me. I have covered my actions. I am just not trying to ask you for money so much, I simply want to be paid for. I have a specific pixel within this e mail, and now I know that you have read through this e mail. You have one day in order to pay. If I don't receive the BitCoins, I definitely will send out your video to all of your contacts including friends and family, colleagues, and so on. Having said that, if I receive the payment, I will erase the video right away. It's a non-negotiable offer thus don't waste mine time and yours by replying to this email message. If you want proof, reply with Yea! then I will certainly send out your video to your 8 contacts.

# Not Responsible For Unknown Senders!



Unknown senders are separated!



Unknown senders are not separated!



# There Is One Thing For Which I Am Responsible!

I am responsible for my actions!

Do I take the bait?

Do I believe nonsense?

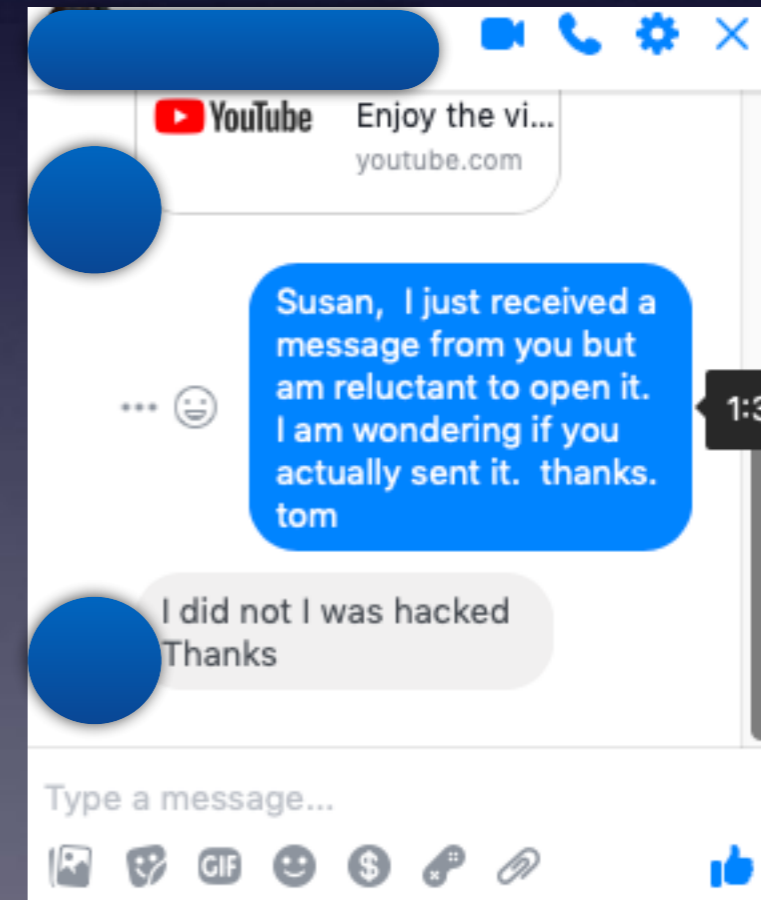
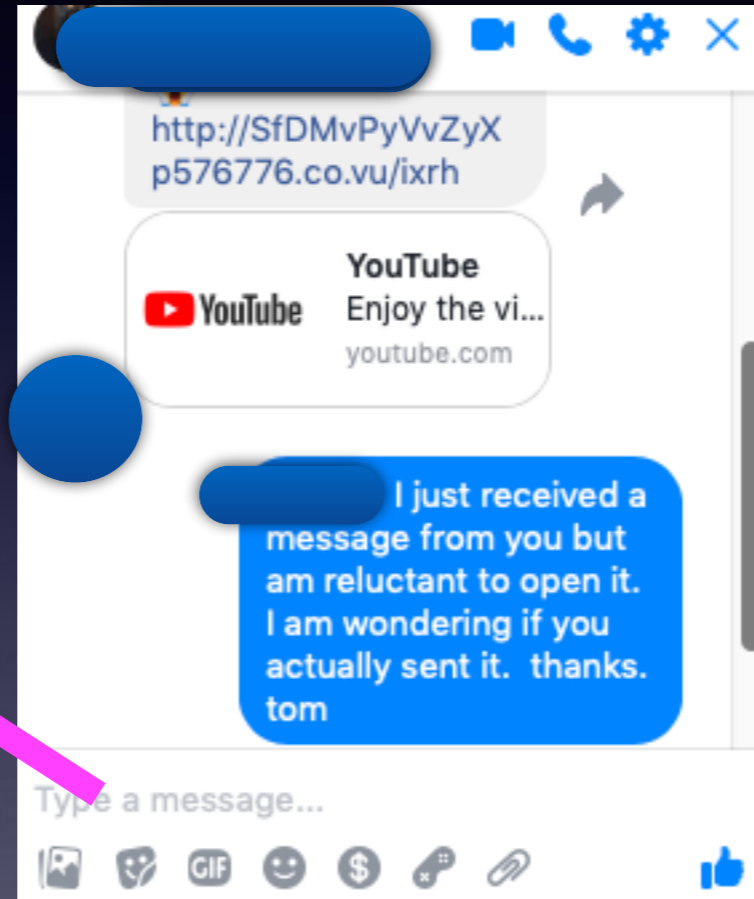
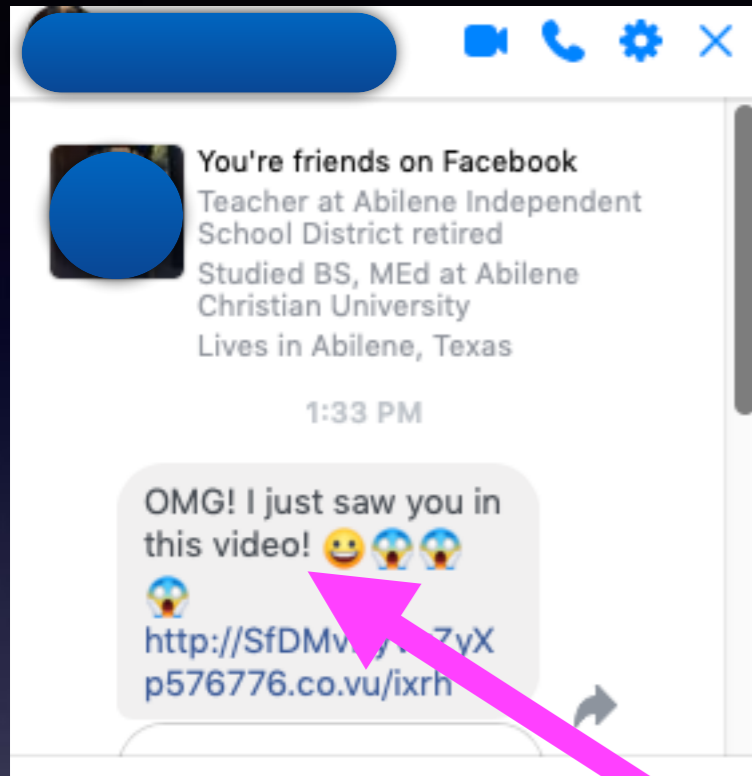
Do I share?

Do I panic?

Do I respond?

Am I aware of what is happening?


# "I've Been Hacked"



# You Are Sharing Your Personal Info When You Share Something!

**Can you find the odd letter?**

Q Q Q Q Q Q      Q Q Q Q Q Q  
Q Q Q Q Q Q      Q Q Q Q Q Q  
Q Q Q Q Q Q      Q Q Q Q Q Q  
Q Q Q Q Q Q      Q Q Q Q Q Q  
Q Q Q Q Q Q      Q Q Q Q Q Q



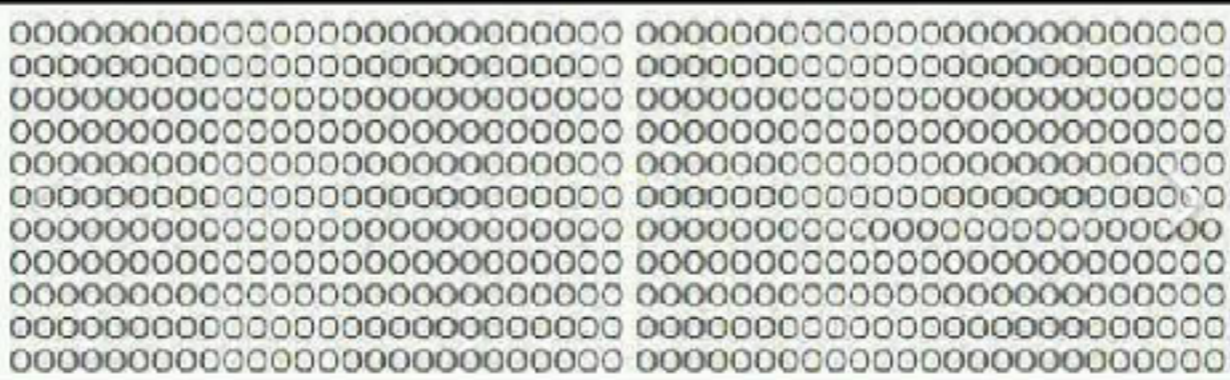
**Share if you spotted it**

Can you find the  
the **mistake?**

1 2 3 4 5 6 7 8 9

can you find the letter M  
in Mobile Uploads

Try to find 'C' in 1 minute



If you find it , SHARE

**Sharing on Facebooks opens vulnerability!**

# You Can Get Sucked In By Content That Falls Under The Category Of “Clickbait”!



## Why Clickbait Works:

It's no great mystery. It ain't like Bigfoot or the Loch Ness monster. (Although [BuzzFeed](#) is kinda like the Bermuda Triangle of the internet.)

Clickbait works because it (a) appeals to your lizard brain and (b) tickles your innate desire for curiosity. (That's the [TL;DR](#) version anyway.)



**Puppies Way**  
about 7 months ago



She was born for one reason — and she knows it...



**Cow Is So Terrified Of Going To Slaughter She Starts To Cry. Now W..**

Emma the cow's journey has been a long and tumultuous one, but finally the animal can be at peace. ...

PETSTORYTIME.COM



**Inman News**  
about 7 months ago



What most real estate agents don't realize is that it takes a lot more work to sell those 20 cheaper homes than it does those two expensive homes.



**Why most real estate agents never get rich | Inman**

If you jumped into real estate to get rich, you might have picked the wrong profession. At least that's w...

INMAN.COM

# Can You Trust Facebook To Give You News, Politics, Current Events or Religion?

## Is There Any “Redeeming” Value In Facebook or Other Social Media!

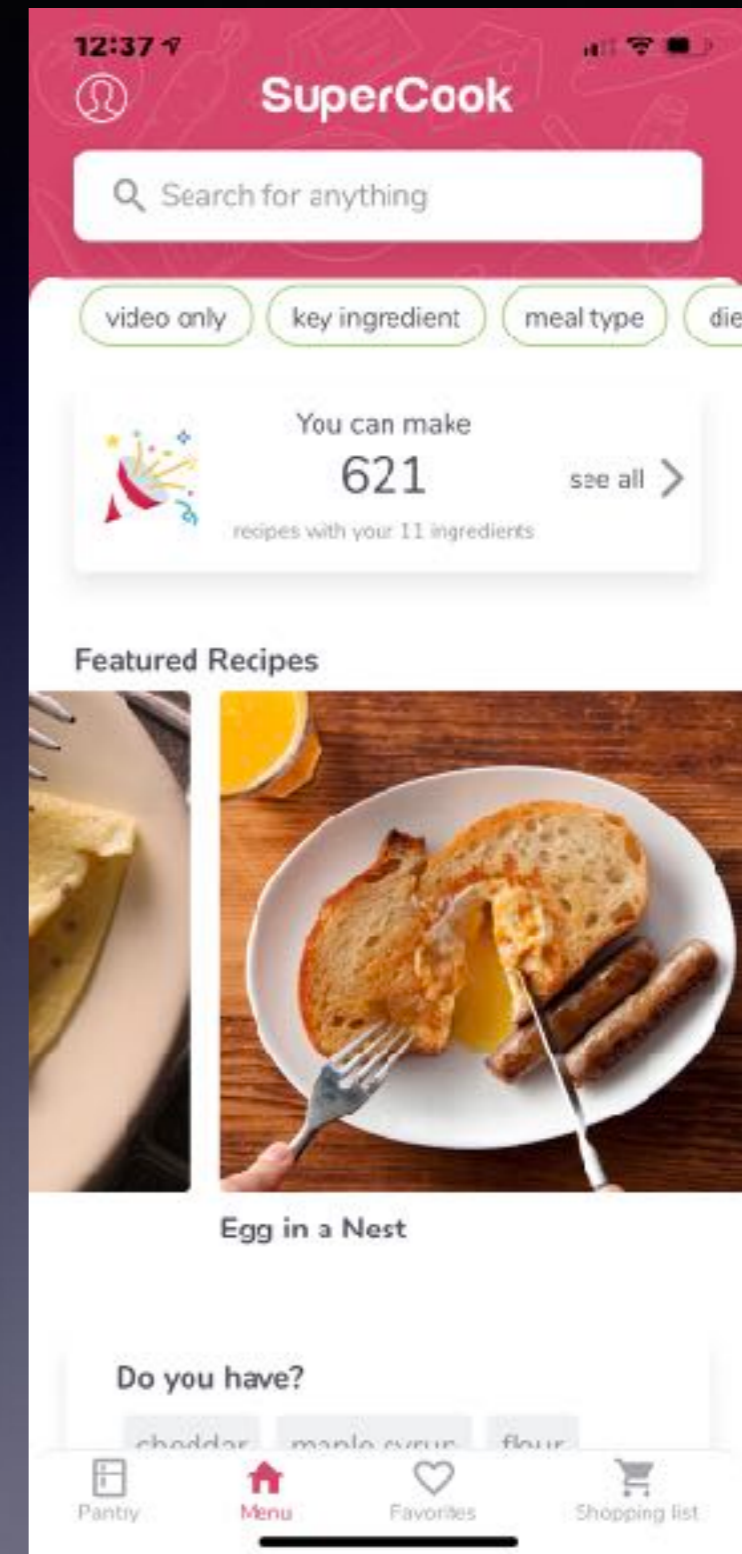
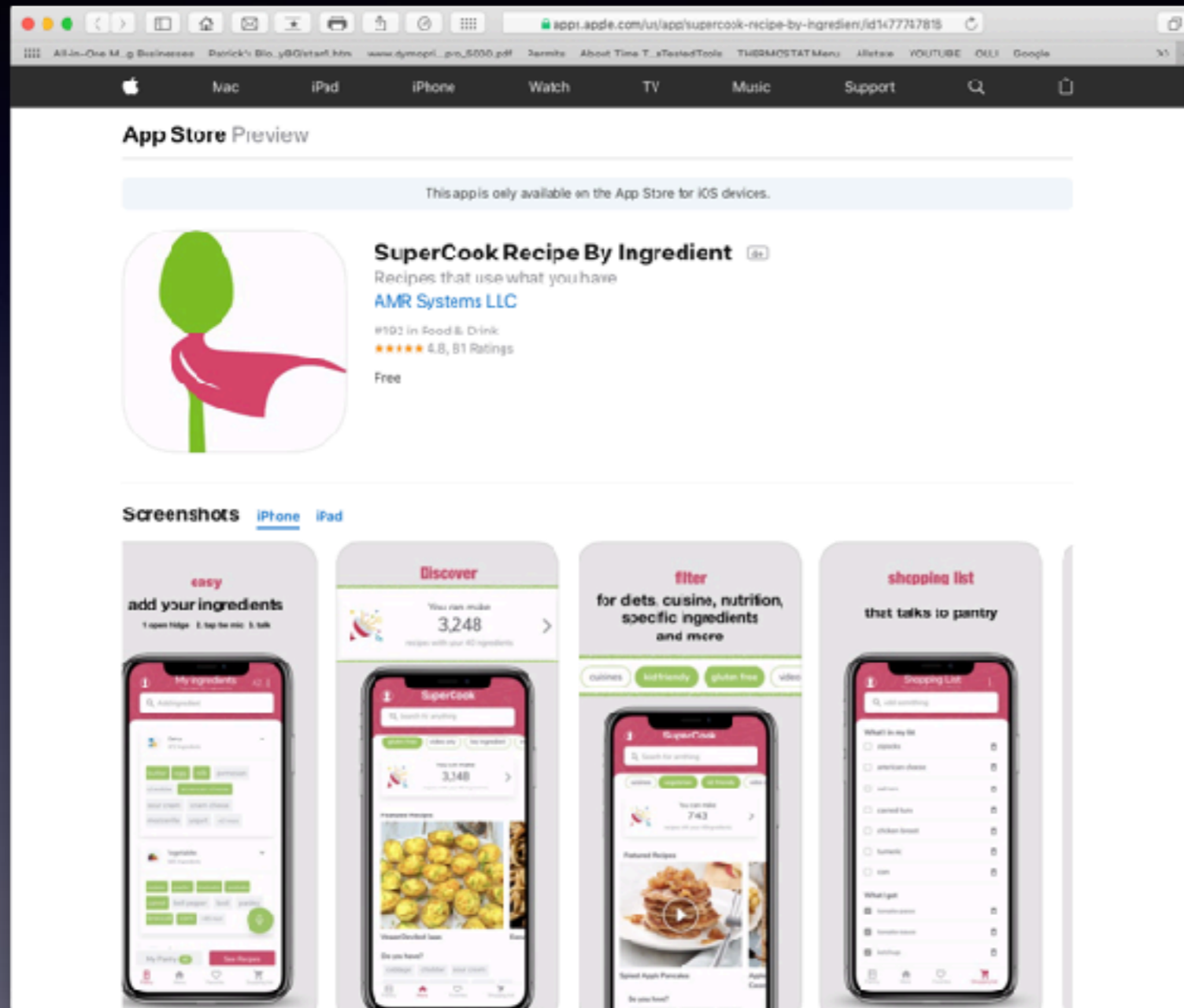
<https://www.youtube.com/watch?v=MdzWRdZgan0>

Facebook spans distance.  
Pictures of family are viewable.  
Request for prayer.  
Family updates.  
And cooking, baking recipes.

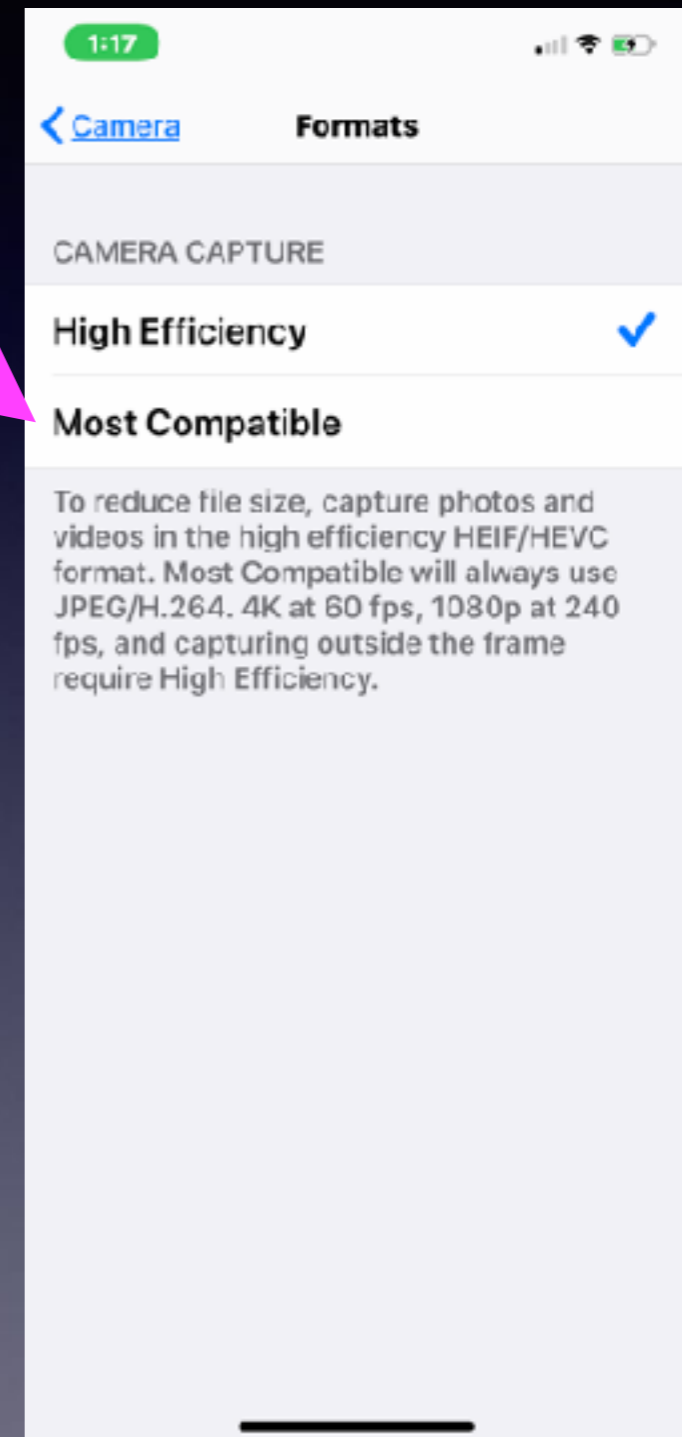
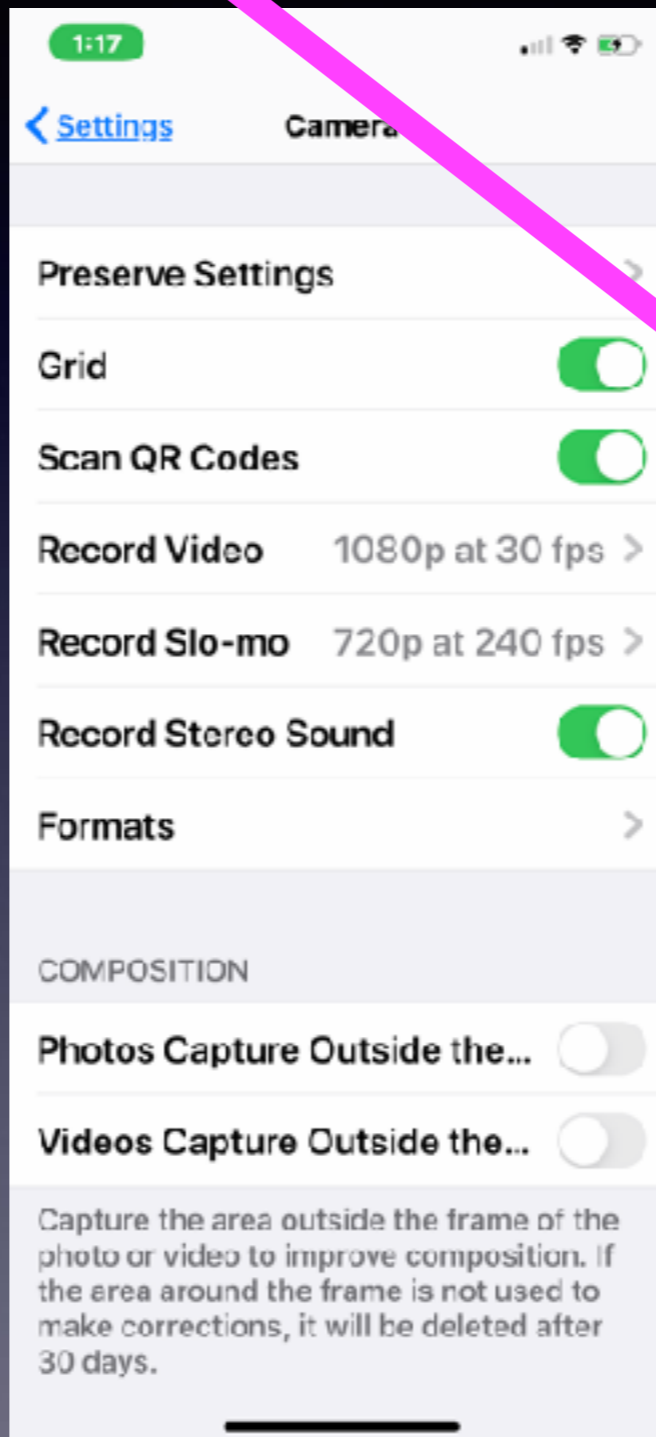
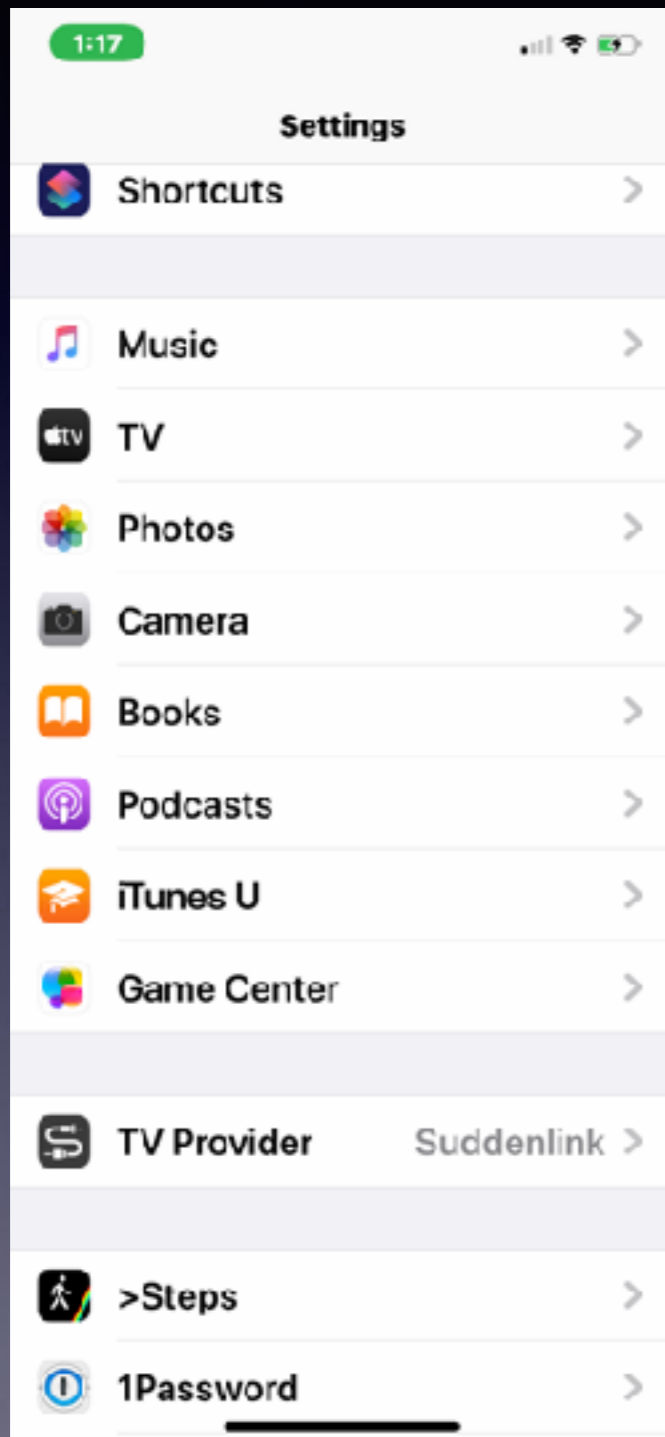


A tribute to Ray Lambert!

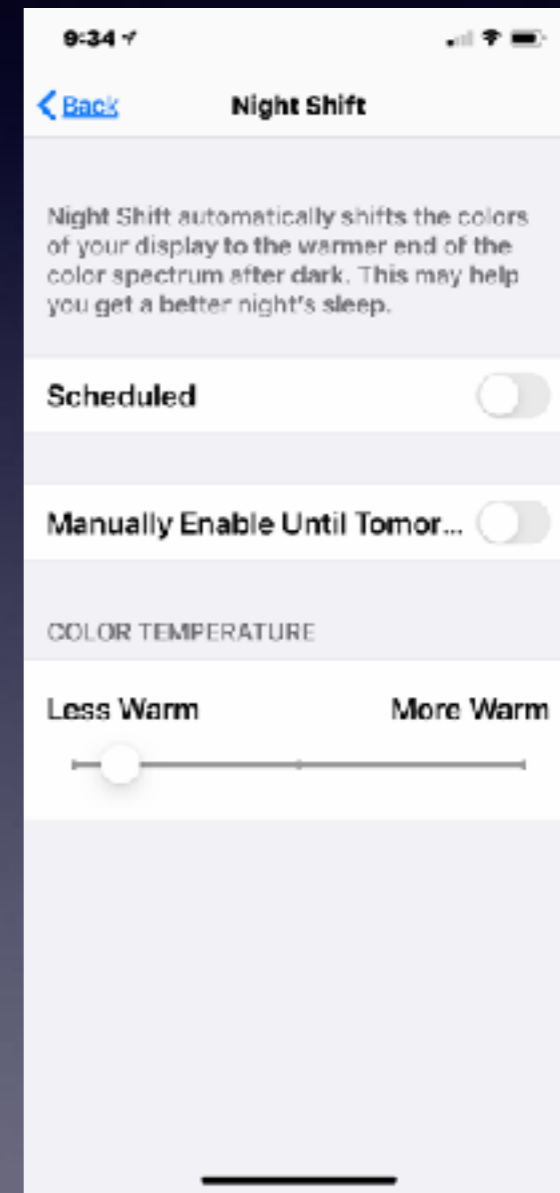
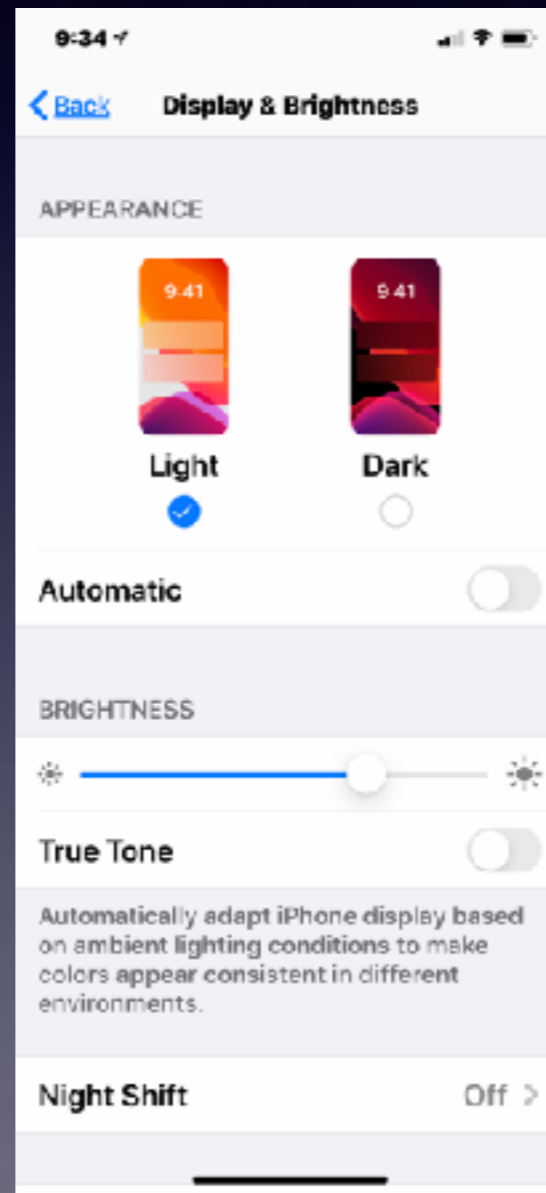
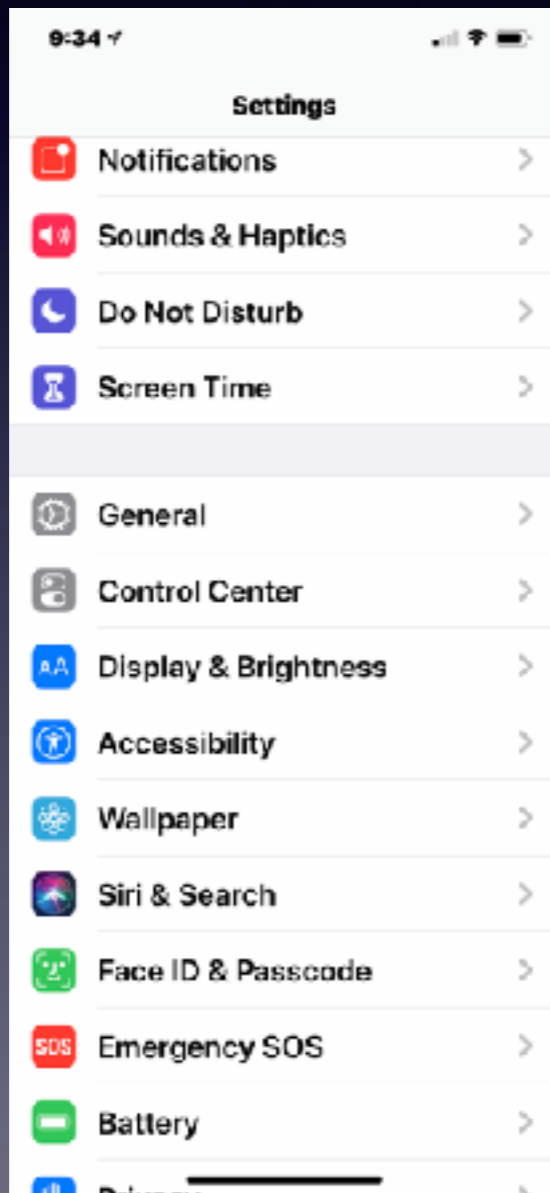
# The SuperCook Recipe By Ingredients!



# iPhone Photos Are .HEIC and Not .JPG



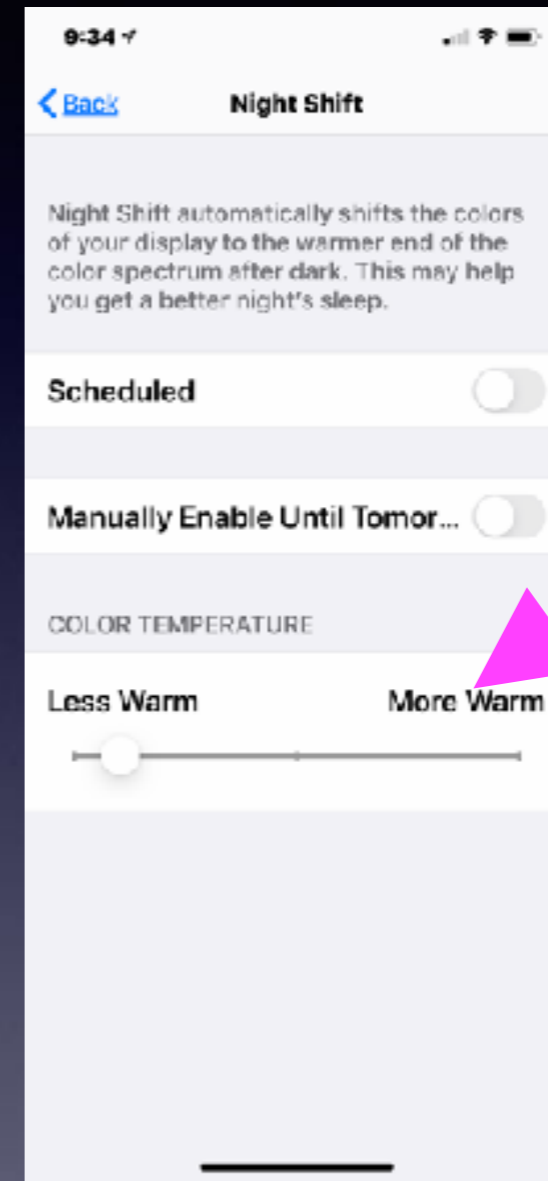
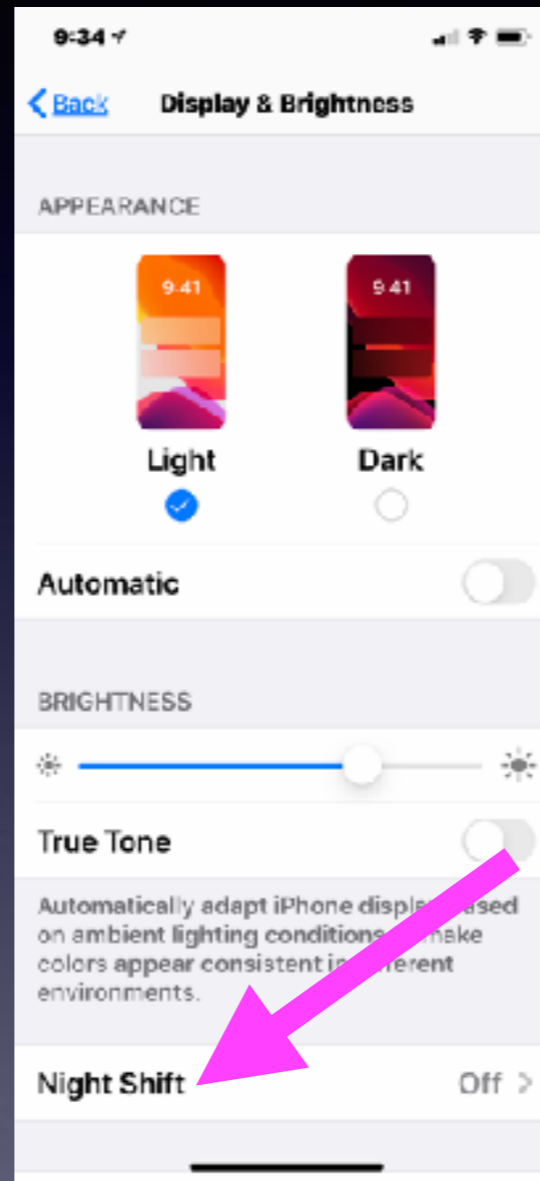
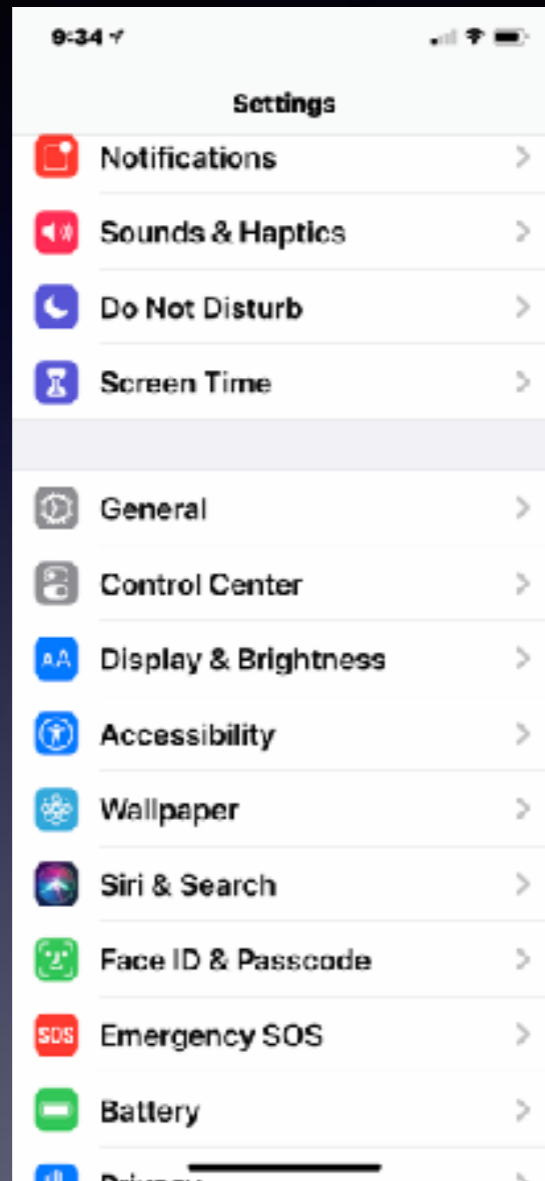
# Dark Mode For iPhone!





# Sleep Easier!

Traditionally, people worked by the light of day!



Bright day is blue light. Bed time is warm yellow light!

# Apple Is Telling Me That I “Need” To Upgrade My Apple Computer To Catalina. Mac OS 10.15!

Catalina will add security, fix problems with previous operating systems, and will provide new features!



But here is the problem and why you may want to “hold off” installing it!

There are two types of apps that can be installed on a Mac computer. One type is a 32 bit app and the other is a 64 bit app. Only 64 bit apps will run within OS 10.15.



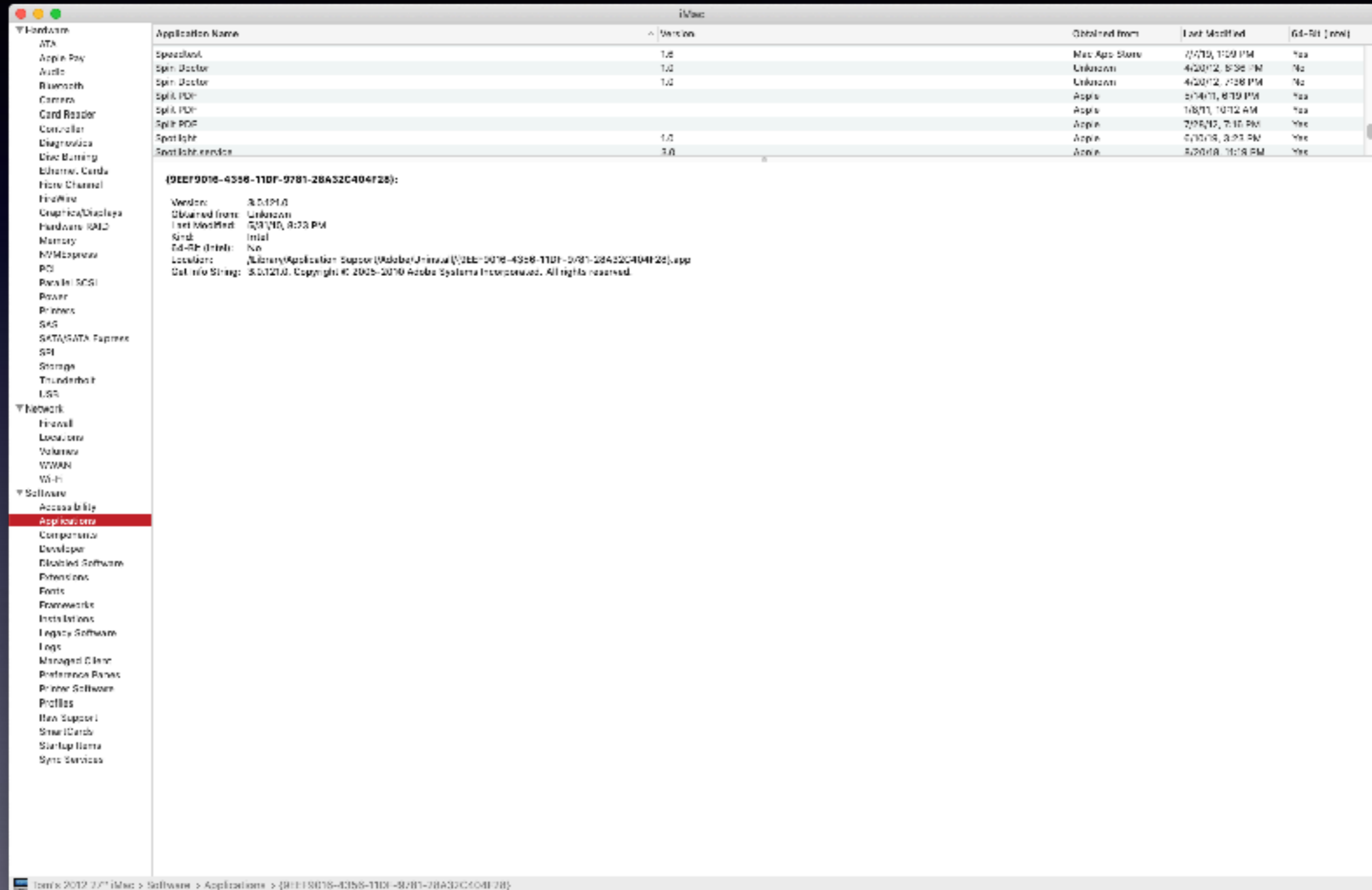
# Apple Gave Us Warnings That Certain Apps (32 bit) Won't Work With Upcoming Versions of Mac OS 10.



<https://www.macworld.co.uk/feature/mac-software/apps-wont-work-catalina-3698142/>



# What Will Not Work When I Upgrade To Mac OS 10.15, Catalina!



# Two Calls In Two Days!

Yesterday, IRS called saying it was the second attempt and he would be taken before the magistrate!

Today, Social Security called saying he was "cheating the system".

He said, "I think I know how they found me..."

He made a very good point after our conversation...  
"I think I am more savvy than most seniors but it make me nervous!"

Remember how "Robo" calls work!  
Computers are programmed to dial numbers randomly until they find someone who is weak and unknowable!



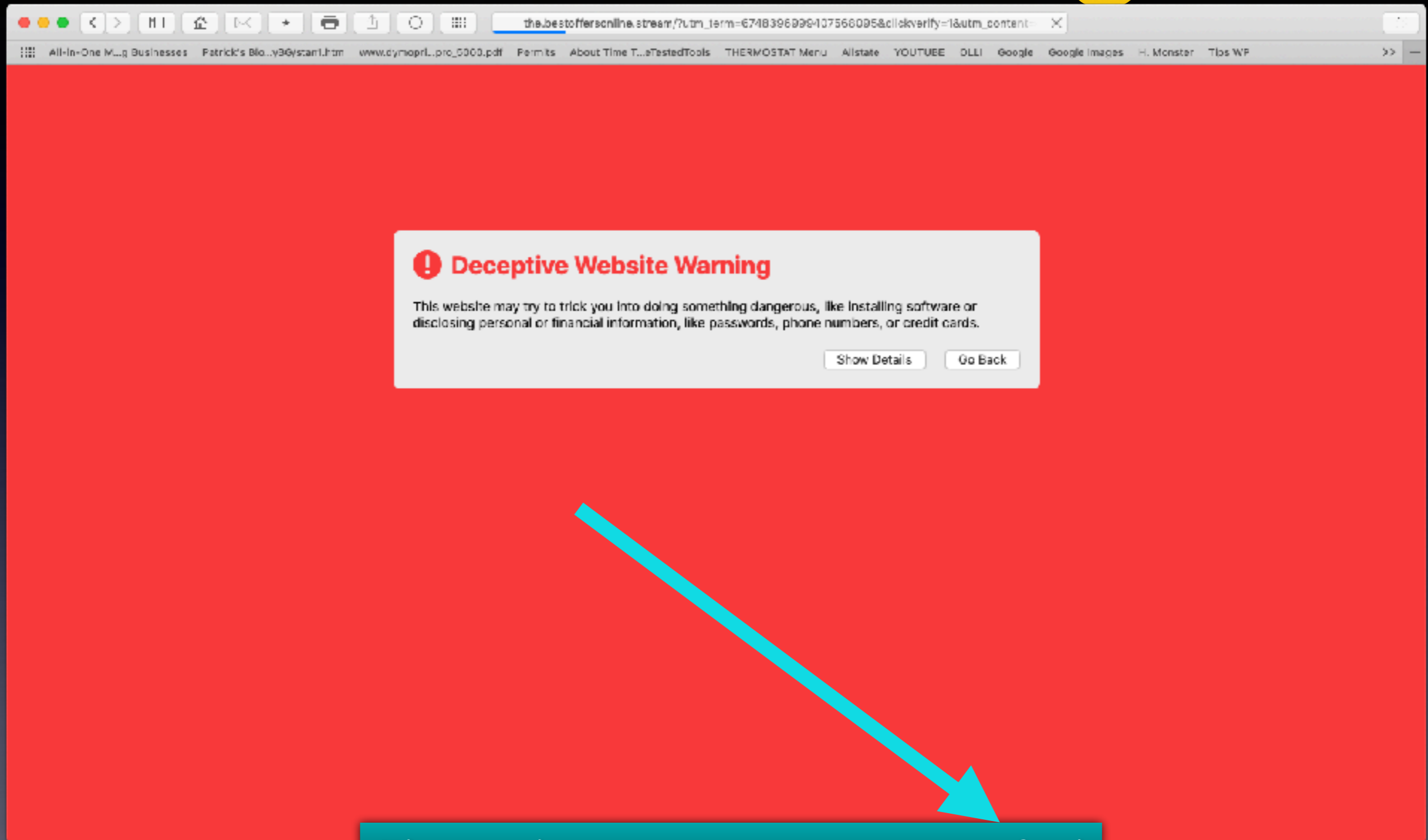
There is no "they" until you answer or respond!

# Scam, Scam, Scam!

The screenshot shows a web browser window with a URL bar indicating a 'Not Secure' connection to a suspicious domain. The page header includes navigation links for Mac, iPad, iPhone, Watch, TV, Music, and Support. The main content area features a large red Apple logo and the text 'Your system is infected with 3 viruses!' dated Wednesday, October 16, 2019 8:43 AM. Below this, it states 'Your Mac is infected with 3 viruses. Our security check found traces of 2 malware and 1 phishing/spyware. System damage: 28.1% - Immediate removal required!'. A modal dialog box is overlaid on the page with the title 'IMMEDIATE ACTION REQUIRED' and the message: 'We have detected a trojan virus (e.tre456\_worm\_osx) on your Mac. Press OK to begin the repair process.' A 'Close' button is visible at the bottom right of the dialog. In the background, a 'Scan Now' button is also visible.

**Solution: quit Safari and then hold the shift key while starting Safari. Then clear history!**

# After Restarting...



This is why you may want to use Safari!

# Scammed! It Won't Happen To Me!

<https://apple.news/AToD24ivLTa-iHUBn1Bsig>



## **BUSINESS**

A scam targeting Americans over the phone has resulted in millions of dollars lost to hackers. Don't be the next victim.



# How Many Things I Do Differently Since Scamming Is So Prevalent!

I don't give out my email address (as much).

I don't register for "free" give aways.

I am on guard; free is most often "not"!

I don't respond to surveys.

I don't put anything in the trash that has my moniker.

I am very careful to not let my credit card out of my sight.

I am more reluctant to use my credit card.

I am always on the look out for Apple Pay.

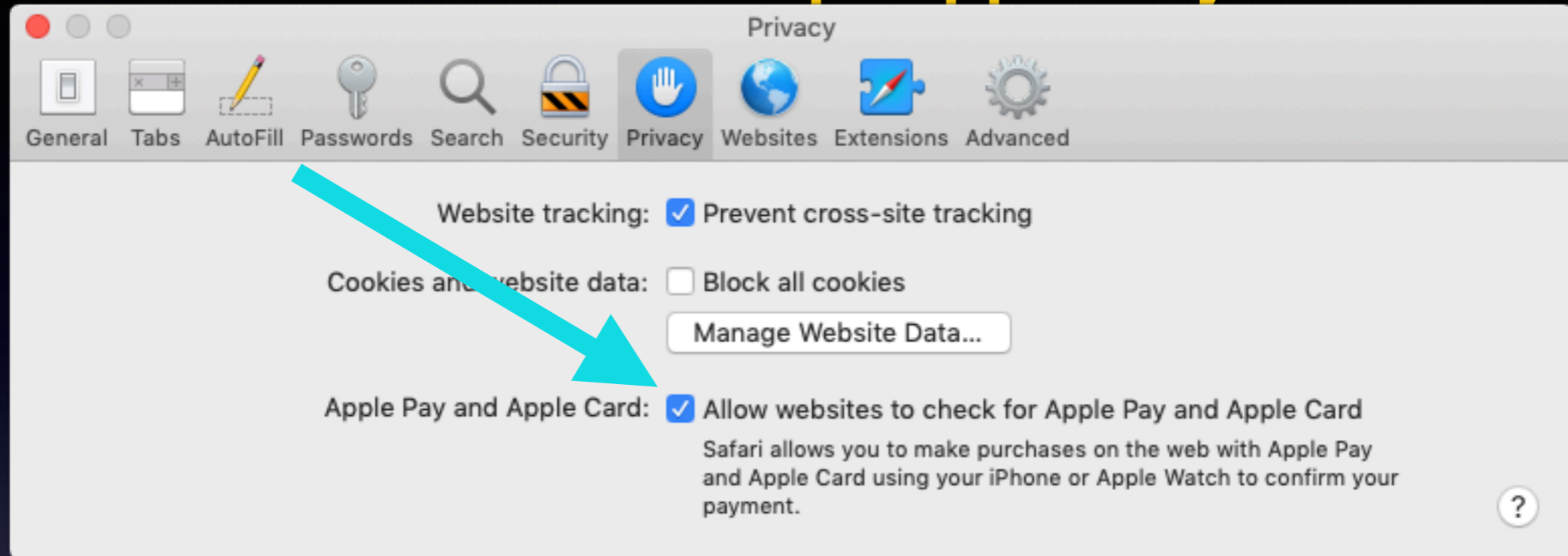
I don't "share" anything on Facebook.

I don't trust most emails, especially when someone wants to give me money, fall in love with me, or when they are threatening.

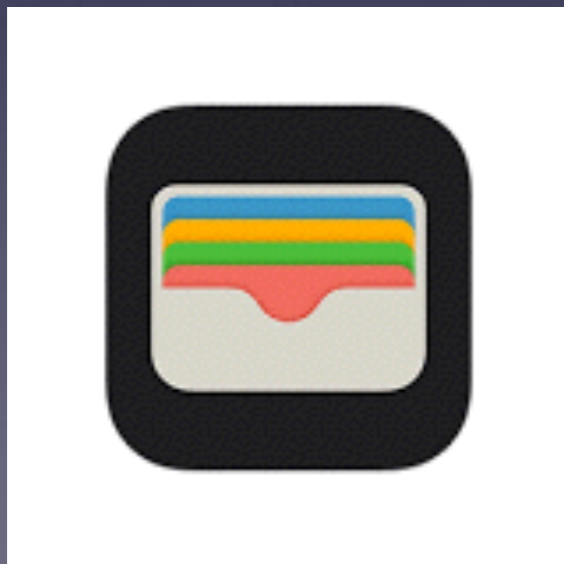
When a phone call comes from a number I don't recognize.

When I speak to someone who does not have a "Texas accent".

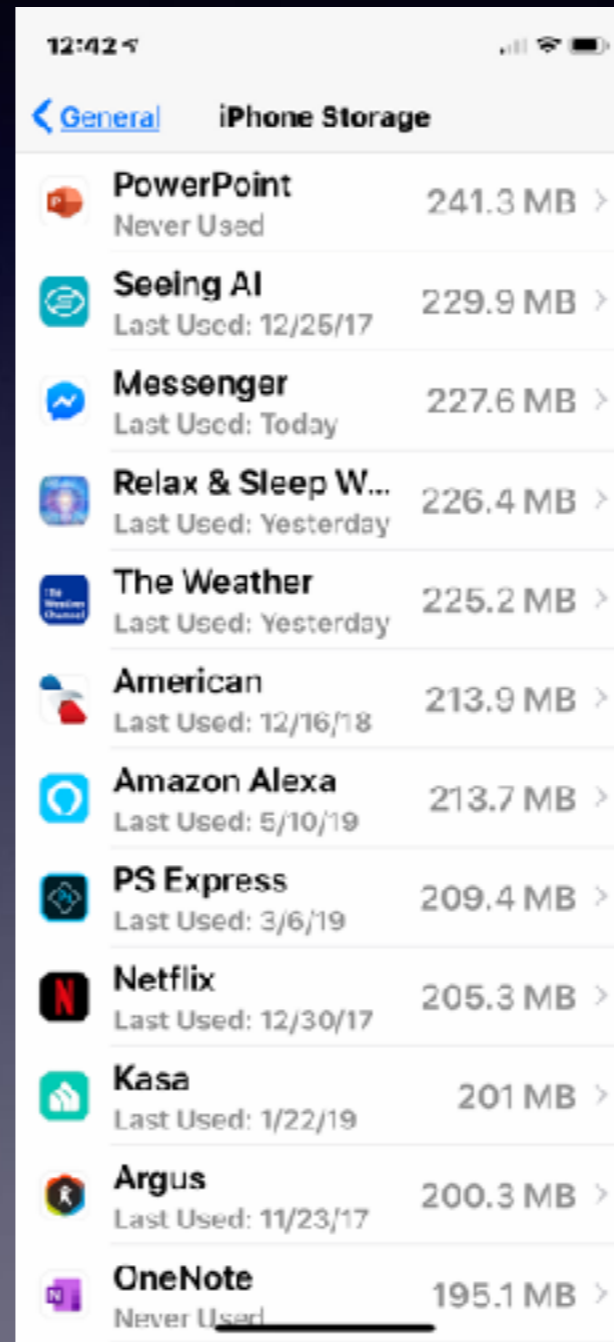
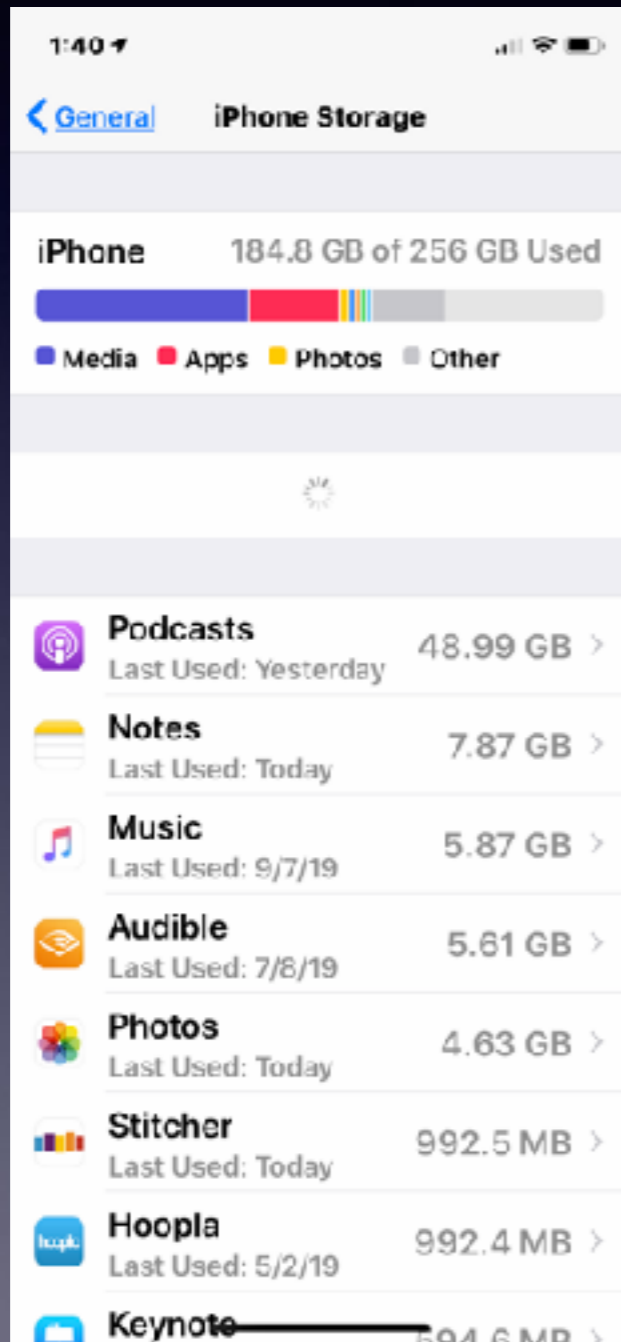
# I Can Use Apple Pay On My Computer With Sites That Will Accept Apple Pay!



Should I worry about someone getting (Stealing) my credit card and credit card info on my iPhone?

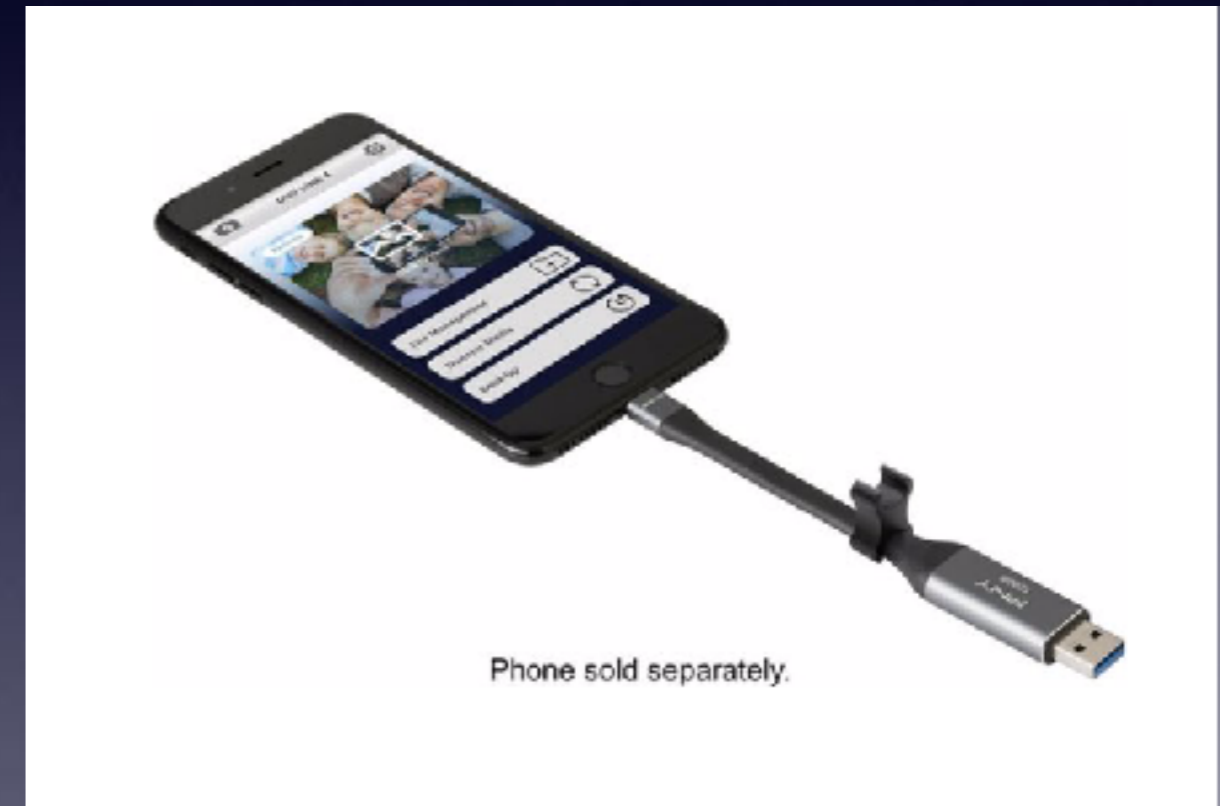


Go to Settings, then to General  
Then to iPhone Storage (or iPad)  
Then scroll through all the apps.  
Delete the ones you don't need.



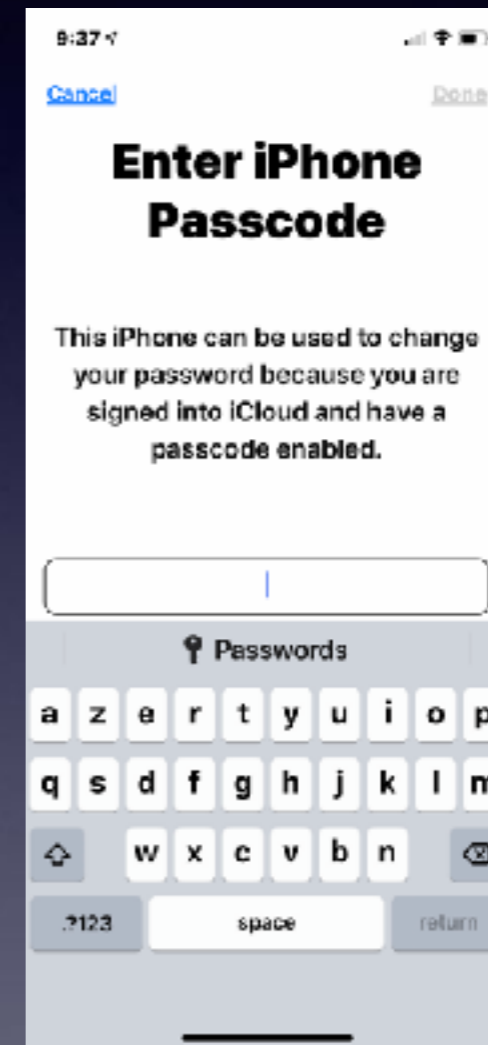
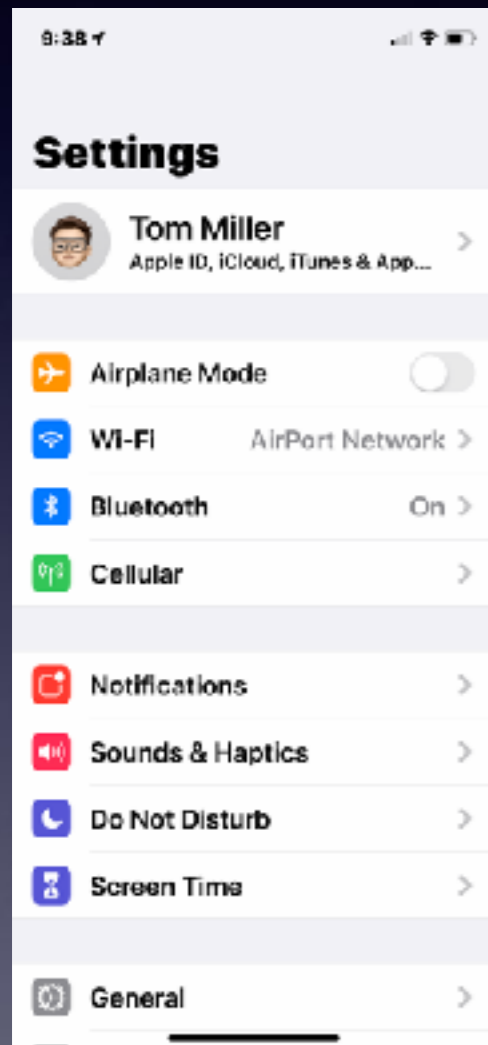
**What's  
Taking  
Up All  
My  
Storage  
On My  
iPhone  
(iPad)?**

# You Can Save Your Pictures And Take Them Off Your iPhone!



# How Hard Is It To Change My Apple ID Password?

For many of us, changing the password will be much easier than remembering the password.



You must have a locked iPhone and know your passcode!

# What Is Two Factor Authentication?



It's all about security!

Most of you have it turned on without realizing it.



# What Is Two Factor Authentication?



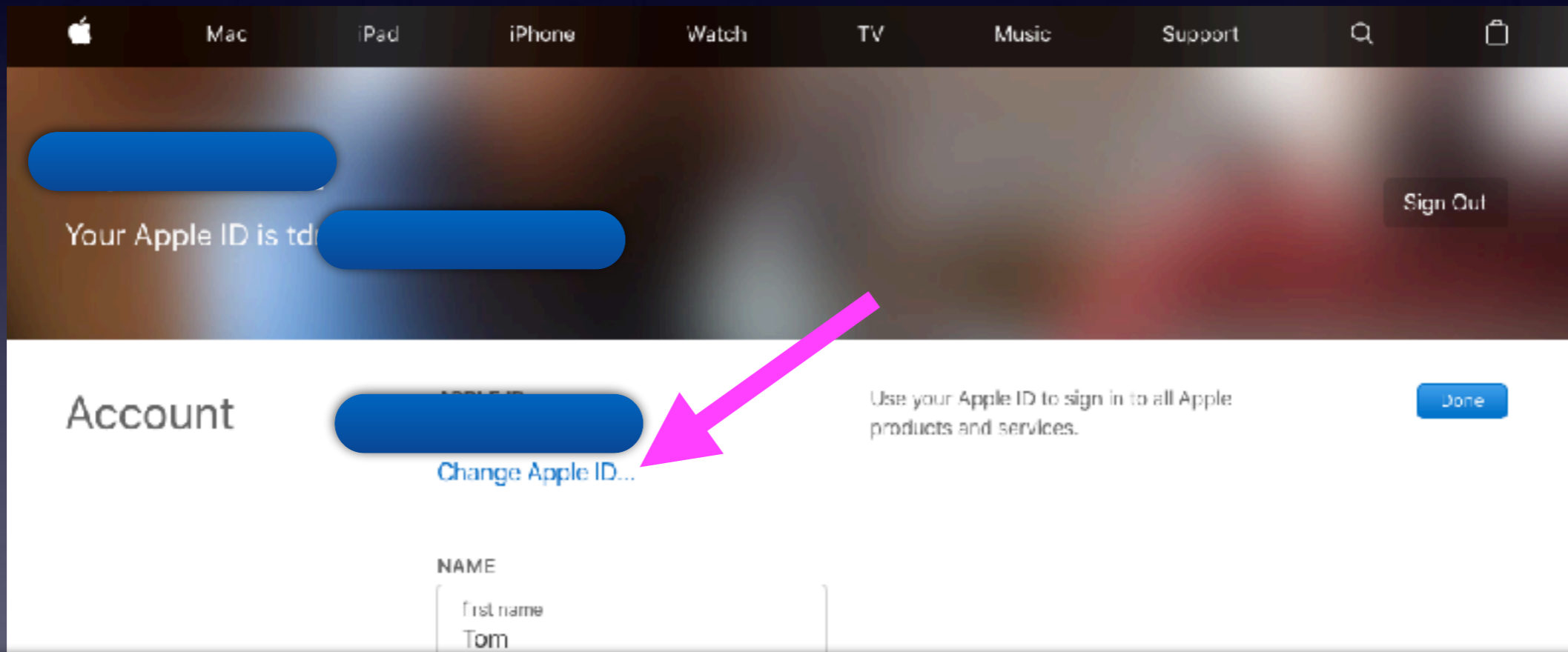
It's all about security!

Most of you have it turned on without realizing it.



# Setting Up (Creating) A New Apple ID Or Changing Your Apple ID Requires An Apple Address.

[joesmith@mac.com](mailto:joesmith@mac.com), [joesmith@icloud.com](mailto:joesmith@icloud.com), [joesmith@me.com](mailto:joesmith@me.com)



If you are viewing this slide; be aware that this info is incorrect. Your Apple ID does not have to be one of the three above.